

# **IOI DIRECTORY 2026**

## **The International Ombudsman Institute**

General Secretariat  
c/o Austrian Ombudsman Board  
Singerstrasse 17  
A-1015 Vienna, P.O. Box 20

Tel. +43/1/512 93 88  
Fax. +43/1/512 93 88-200  
Website: [www.theioi.org](http://www.theioi.org)  
E-Mail: [ioi@volksanw.gv.at](mailto:ioi@volksanw.gv.at)



## North America

### Canada - Alberta Ombudsman

Incumbent: Kevin BREZINSKI

Address:

9925 - 109 Street

Suite 700

T5K 2J8 Edmonton, AB

Canada

Tel: +1 780 427 2756 or +1 888 455 2756 (toll free)

Fax: +1 780 427 2759

E-Mail: [info@ombudsman.ab.ca](mailto:info@ombudsman.ab.ca)

Website: [www.ombudsman.ab.ca](http://www.ombudsman.ab.ca)

### Canada - British Columbia Ombudsperson

Incumbent: Sandy Hermiston

Address:

Second Floor, 947 Fort Street

(PO BOX 9039 STN PROV GOVT)

V8W 9A5 Victoria, BC

Canada

Tel: + 1 250 387-5855

Fax: + 1 250 387-0198

E-Mail: [info@bcombudsperson.ca](mailto:info@bcombudsperson.ca)

Website: [www.bcombudsperson.ca](http://www.bcombudsperson.ca)

### Canada - Manitoba Ombudsman

Incumbent: Jill PERRON

Address:

300 - 5 Donald Street

R3L 2T4 Winnipeg, MB

Canada

Tel: +1 204 982 9130

Fax: +1 204 942 7803

E-Mail: [ombudsman@ombudsman.mb.ca](mailto:ombudsman@ombudsman.mb.ca)

Website: [www.ombudsman.mb.ca](http://www.ombudsman.mb.ca)



### Canada - Ombudsman New Brunswick

Incumbent: Marie-France PELLETIER

Address:

548 York Street

Fredericton

N.B. E3B 5H1

Canada

Tel: +1 506 453 2789

Fax: +1 506 453 5599

E-Mail: [ombud@gnb.ca](mailto:ombud@gnb.ca)

Website: [www.ombudnb.ca](http://www.ombudnb.ca)

### Canada - Citizens' Representative for Newfoundland &

#### Labrador

Incumbent: Bradley MOSS

Address:

Office of the Citizens' Representative

4th Floor, Beothuck Building

20 Crosbie Place

P. O. Box 8400

A1B 3N7 St. John's, NL

Canada

Tel: +1 (709) 729-7647, toll free nr.: +1-800-559-0079

Fax: +1 (709) 729-7696

E-Mail: [citrep@gov.nl.ca](mailto:citrep@gov.nl.ca)

Website: [www.citizensrep.nl.ca](http://www.citizensrep.nl.ca)

### Canada - Northwest Territories Ombud

Incumbent: Krista Carnogursky

Address:

5 - 6 Courtoreille Street

P.O. Box 4927

Hay River, NT X0E 1G5

Canada

Tel: +1 867-874-6623

Fax: +1 867-874-6250

E-Mail: [info@nwtombud.ca](mailto:info@nwtombud.ca)

Website: [nwtombud.ca/](http://nwtombud.ca/)



### Canada - Ombudsman Nova Scotia

Incumbent: Christine BRENNAN

Address:

Park Lane Terraces

5657 Spring Garden Road

Suite 200

Mailing address: P. O. Box 2152, Halifax, NS B3J 3B7

B3J 3R4 Halifax, NS

Canada

Tel: +1 902-424 - 6571

Fax: +1 902 424 6675

E-Mail: [Ombudsman@novascotia.ca](mailto:Ombudsman@novascotia.ca)

Website: [www.novascotia.ca/ombu](http://www.novascotia.ca/ombu)

### Canada - Ombudsman Ontario

Incumbent: Barbara FINLAY (acting Ombudsman)

Address:

483 Bay Street 10th floor

South Tower

Bell Trinity Square

M5G2C9 Toronto, ON

Canada

Tel: +1 416 586 3300

Fax: +1 416 586 3485

E-Mail: [info@ombudsman.on.ca](mailto:info@ombudsman.on.ca)

Website: [www.ombudsman.on.ca](http://www.ombudsman.on.ca)

### Canada - Ombudsperson Prince Edward Island

Incumbent: Matthew Chapman

Address:

301, 149 Kent Street

C1A 1N5 Charlottetown

Canada

Tel: 1-902-288-1105

Fax:

E-Mail: [contactus@ombudspei.ca](mailto:contactus@ombudspei.ca)

Website: [www.ombudspei.ca](http://www.ombudspei.ca)



### Canada - Protecteur du Citoyen du Québec

Incumbent: Marc-André DOWD

Address:

800, place D'Youville, 19e étage

G1R 3P4 Québec, QC

Canada

Tel: + 1 418 643 2688

Fax: + 1 418 643 8759

E-Mail: [pcitoyen@protecteurducitoyen.qc.ca](mailto:pcitoyen@protecteurducitoyen.qc.ca)

Website: [www.protecteurducitoyen.qc.ca/fr](http://www.protecteurducitoyen.qc.ca/fr)

### Canada - Yukon Ombudsman and Commissioner

Incumbent: Jason Pedlar

Address:

3162 3rd Avenue, Whitehorse Yukon. Y1A 1G3.

Canada

Tel: 867-667-8468

Fax:

E-Mail: [info@yukonombudsman.ca](mailto:info@yukonombudsman.ca)

Website: [www.yukonombudsman.ca/](http://www.yukonombudsman.ca/)

### Canada - Ombudman of the City of Laval

Incumbent: Nathalie Blais

Address:

1200 Boul. Chomedey

Bureau 500

Laval (Québec) H7V 3Z3

Canada

Tel: 450 978 3699

Fax: 450 680 2865

E-Mail: [ombudsman@laval.ca](mailto:ombudsman@laval.ca)

Website: [www.ombudsmanlaval.com](http://www.ombudsmanlaval.com)



### Canada - Ombudsman City of Montréal

Incumbent: Nadine MAILLOUX  
Address:  
Les Cours Mont-Royal  
1550, rue Metcalfe, bureau 1150  
Montréal (Québec) H3A 1X6  
Canada  
Tel: +1 514 872 8999  
Fax: +1 514 872 2379  
E-Mail: [ombudsman@montreal.ca](mailto:ombudsman@montreal.ca)  
Website: [www.ombudsmantemontreal.com](http://www.ombudsmantemontreal.com)

### Canada - Ombudsman Toronto

Incumbent: Kwame ADDO  
Address:  
375 University Ave, Suite 203  
M5G 2J5 Toronto, ON  
Canada  
Tel: +1 416 392 7062  
Fax: +1 416 392 7067  
E-Mail: [ombudsmancomms@toronto.ca](mailto:ombudsmancomms@toronto.ca)  
Website: [www.ombudsmantoronto.ca](http://www.ombudsmantoronto.ca)

### Canada - Commissioner of Official Languages

Incumbent: Kelly BURKE  
Address:  
30 Victoria Street  
Gatineau  
K1A 0T8 Québec  
Canada  
Tel: +1 819 420 4875  
Fax: +1 819 420 4839  
E-Mail: [commissaire.commissioner@clo-ocol.gc.ca](mailto:commissaire.commissioner@clo-ocol.gc.ca)  
Website: [www.ocol-clo.gc.ca](http://www.ocol-clo.gc.ca)



### Canada - Correctional Investigator of Canada

Incumbent: Dr. Ivan ZINGER

Address:

P. O. Box 3421, Station "D"

Ottawa, Ontario

K1P 6L4

Canada

Tel: +1 877 885 8848

Fax: +1 613 990 9091

E-Mail: [org@oci-bec.gc.ca](mailto:org@oci-bec.gc.ca)

Website: [www.oci-bec.gc.ca](http://www.oci-bec.gc.ca)

### Canada - Hydro One Ombudsperson

Incumbent: Sophie PETRILLO

Address:

483 Bay Street

South Tower, 6th Floor

M5G 2P5 Toronto

Canada

Tel: +1 416 345 4657, +1 647-381-5885

Fax: +1 416 345 6129

E-Mail: [ombudsman@hydroone.com](mailto:ombudsman@hydroone.com)

Website: [www.hydrooneombudsman.com](http://www.hydrooneombudsman.com)

### Canada - Patient Ombudsman Ontario

Incumbent: Craig THOMPSON

Address:

Box 130, 77 Wellesley St. W.

Toronto, ON M7A 1N3

M7A 1N3 Toronto

Canada

Tel: 416-597-0339

Fax: 416-597-5372

E-Mail: [info@patientombudsman.ca](mailto:info@patientombudsman.ca)

Website: [patientombudsman.ca/](http://patientombudsman.ca/)



### Canada - Veterans Ombudsman Canada

Incumbent: Colonel (Ret'd) Nishika JARDINE

Address:

134 Kent Street  
4th Floor, Room 409  
PO Box 66  
(Mailing address)  
Charlottetown PE  
C1A 7K2  
Canada

Tel: + 1-343-571-6763

Fax: +1 613-944-2939

E-Mail: [info@ombudsman-veterans.gc.ca](mailto:info@ombudsman-veterans.gc.ca)

Website: [www.ombudsman-veterans.gc.ca](http://www.ombudsman-veterans.gc.ca)

### Canada - Protecteur national de l'élève

Incumbent: Jean-François Bernier

Address:

200, Chemin Sainte-Foy, bureau 7.40  
G1R 4X6 Québec  
Canada

Tel: +1 8334205233

Fax:

E-Mail: [info@pne.gouv.qc.ca](mailto:info@pne.gouv.qc.ca)

Website:

[www.quebec.ca/gouvernement/ministeres-organismes/protecteur-national-eleve](http://www.quebec.ca/gouvernement/ministeres-organismes/protecteur-national-eleve)

### USA - Alaska State Ombudsman

Incumbent: Acting Ombudsman Jacob Carbaugh

Address:

130 Seward Street, Suite 501  
99801 Juneau  
USA

Tel: +1 907 465 4970

Fax:

E-Mail: [ombudsman@akleg.gov](mailto:ombudsman@akleg.gov)

Website: [ombud.alaska.gov](http://ombud.alaska.gov)



### USA - Ombudsman Dayton-Montgomery County

Incumbent: Diane WELBORN

Address:

11 West Monument Avenue, Suite 606

45402 Dayton, OH

USA

Tel: + 1 937 223 4613

Fax: + 1 937 228 1183

E-Mail: [ombudsman@dayton-ombudsman.org](mailto:ombudsman@dayton-ombudsman.org) and

[diane.welborn@dayton-ombudsman.org](mailto:diane.welborn@dayton-ombudsman.org)

Website: [www.dayton-ombudsman.org](http://www.dayton-ombudsman.org)

### USA - Ombudsman of the State of Hawaii

Incumbent: Robin K. Matsunaga

Address:

465 South King Street, 4th Floor

Honolulu, Hawaii 96813

USA

Tel: 1 808 587 0770

Fax: 1 808 587 0773

E-Mail: [robin.matsunaga@ombudsman.hawaii.gov](mailto:robin.matsunaga@ombudsman.hawaii.gov)

Website: [www.ombudsman.hawaii.gov](http://www.ombudsman.hawaii.gov)