



GPSA Knowledge Platform – Webinar Series

How to navigate the GPSA Knowledge Platform

These guidelines will help you navigate the Knowledge Platform and ensure that your learning and sharing experience meets your expectations.

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How to register to the Knowledge Platform

Step 1 – Create your personal account

To participate in all the platform’s activities, such as [webinars](#), [e-forums](#), [networking](#), among others, you need to be registered and logged in to the platform. You can create your account [here](#), or use the sign up button located on the upper right corner of the website.



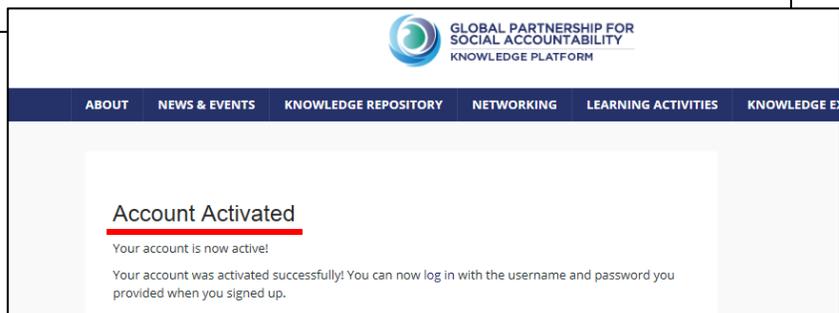
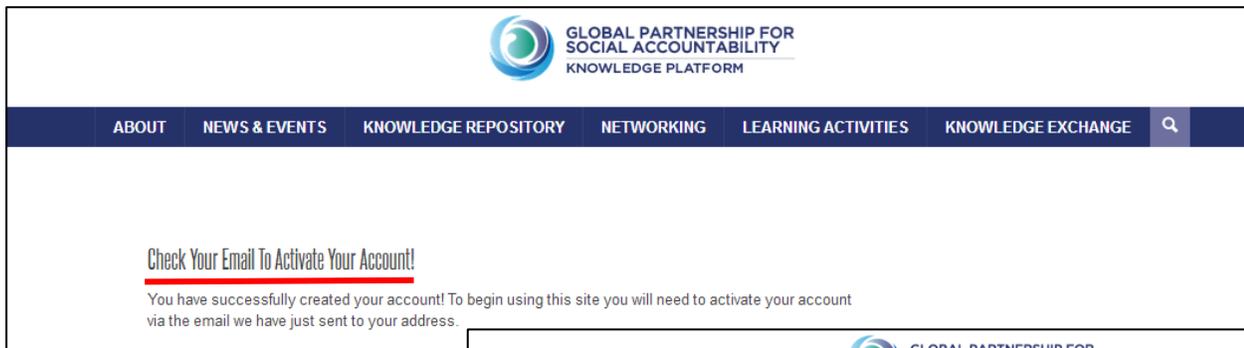
Fill in all the account and profile details asked in the form to create the account.

Note: Remember that you can only use letters, numbers, “.”, “-” and “@” in your username. Spaces, capital letters and other special characters are not accepted.

Suggested username should include your name and last name, for example: johnsmith

We highly encourage participants to fill out all the sections when creating a personal account, including country and organization, which will facilitate the networking between the GPSA community.

Once you have filled the form out, an activation mail will be sent to you. Please click on the link to **activate your account**.

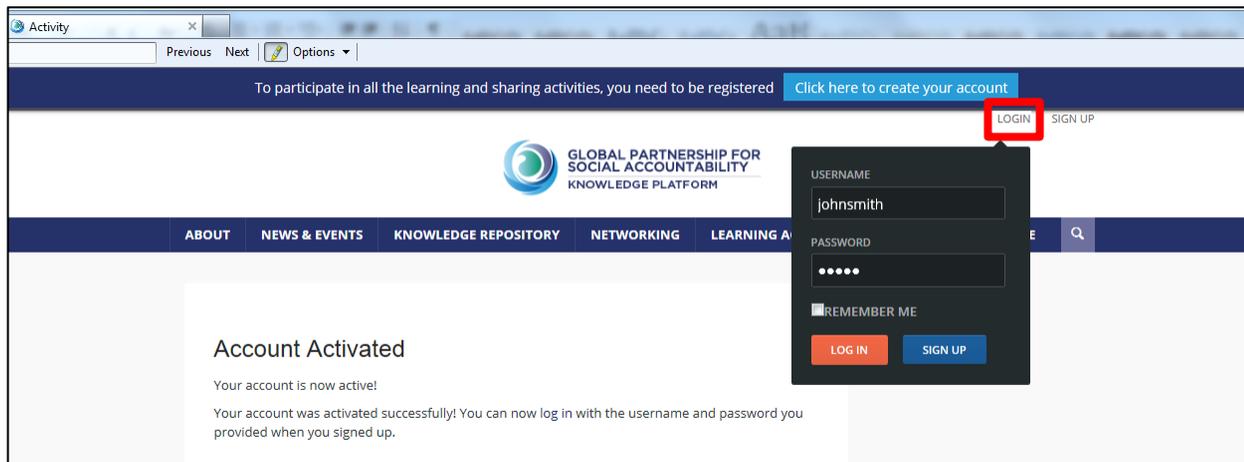


Step 2 – Login and complete your profile

Login:

Once you have created your personal account, you will be required to login in with your username and password to participate in the Knowledge Platform's activities.

To login, look for and click on the **login button** in the upper right corner of the website. A popup box should appear:

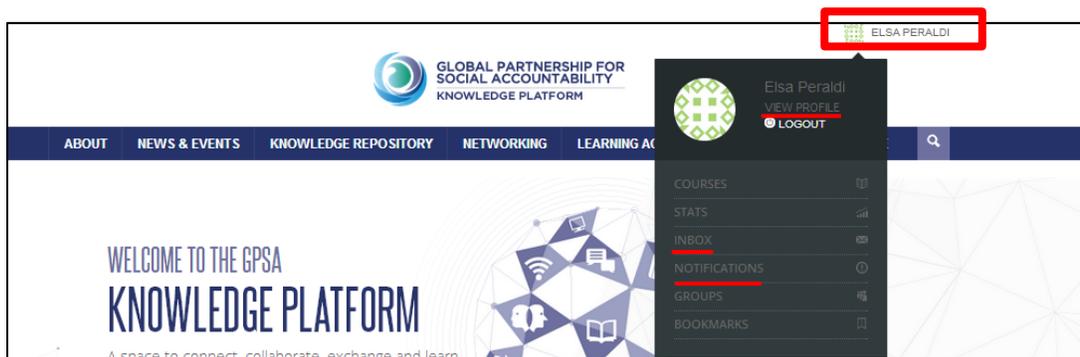


Once you have logged in, your name should appear on the upper right corner of the website.



Complete and edit your profile:

When you click on **your name** on the upper right corner of the Knowledge Platform you can access additional information on your profile. A dropdown menu appears with additional information such as messages from the administrator, updated information or a link to view your profile.



To view or modify your profile, click on **View profile** on the pop-up box.



Your profile will appear to you such as in the following screenshot. There, you will be able to upload your profile picture, edit your profile, access your inbox, send messages to other participants, among other things.

We highly encourage participants to upload a profile picture, as this will facilitate the networking between the GPSA community members.

Click here to edit your profile

Click here to change your profile picture

BASE	
Name	Elsa Peraldi
Organization	World Bank
	Multilateral Agency
	Consultant

To send a message to another member, you will need to use his username, which appears in his profile, under his full name.

Access your inbox through here.

Get to know the different sections of the Knowledge Platform

The GPSA Knowledge Platform is integrated by four functional modules. These modules are mutually reinforcing and, together, aim to strengthen users' knowledge, learning and practical expertise on social accountability.

Knowledge Exchange

The Knowledge Exchange module promotes virtual peer learning, sharing, and interaction among users. Through activities such as forums and webinars, it encourages the exchange of good practices and lessons learned, and the development of new shared-knowledge.



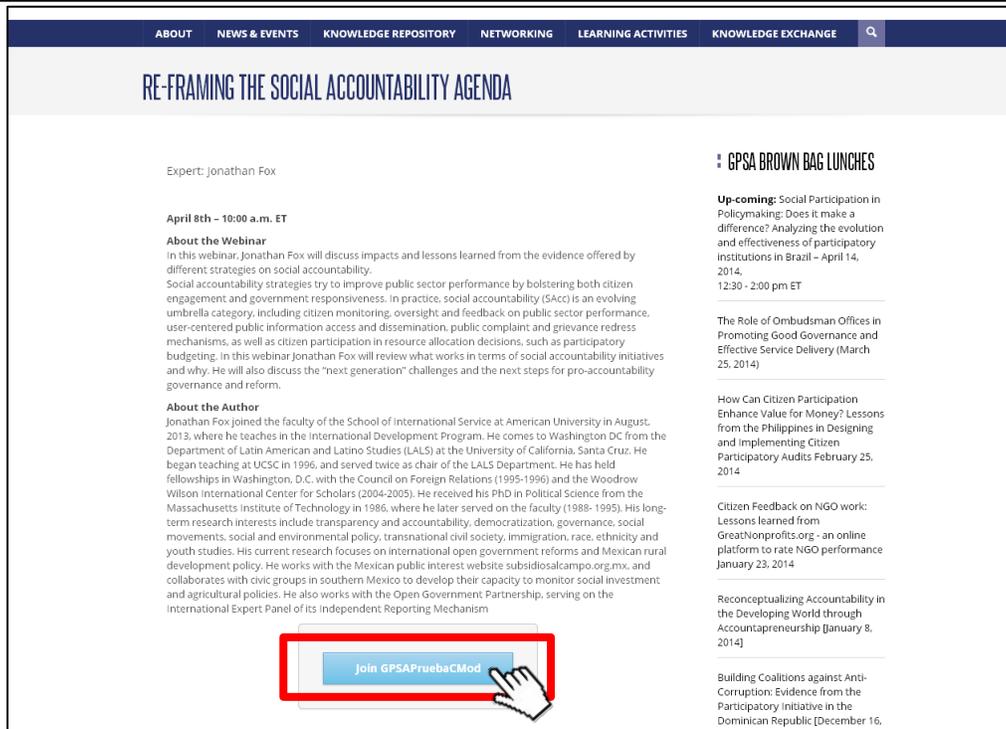
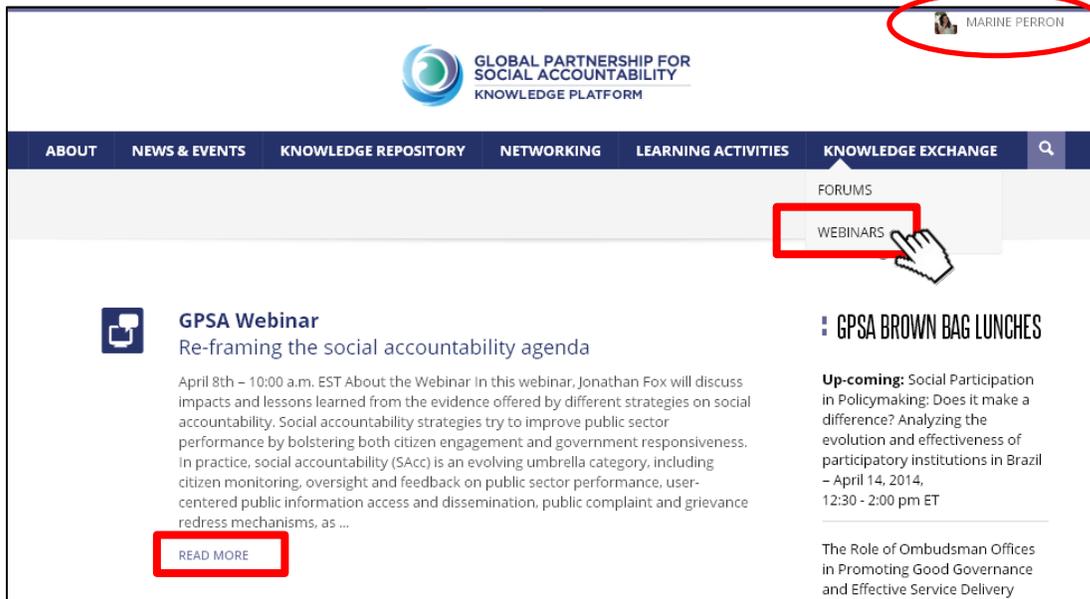
The Knowledge Exchange module offers **Webinars and E-Forums**.

A screenshot of the 'KNOWLEDGE EXCHANGE' page. The page has a dark blue header with the same navigation menu as the previous image. Below the header, the page is divided into two main sections: FORUMS and WEBINARS. The FORUMS section is on the left and features a list of expert forums. The WEBINARS section is on the right and features a list of upcoming webinars. Each item in both sections includes a date, a title, a brief description, and the name of the speaker. A 'View more' button is located at the bottom left of the FORUMS section. The overall layout is clean and professional, with a light blue and white color scheme.

- **Webinars**

To participate in the webinars, as well as in all the platform’s activities, you need to be **registered and logged in** to the platform (See the **How to register to the Knowledge Platform** section, page 2).

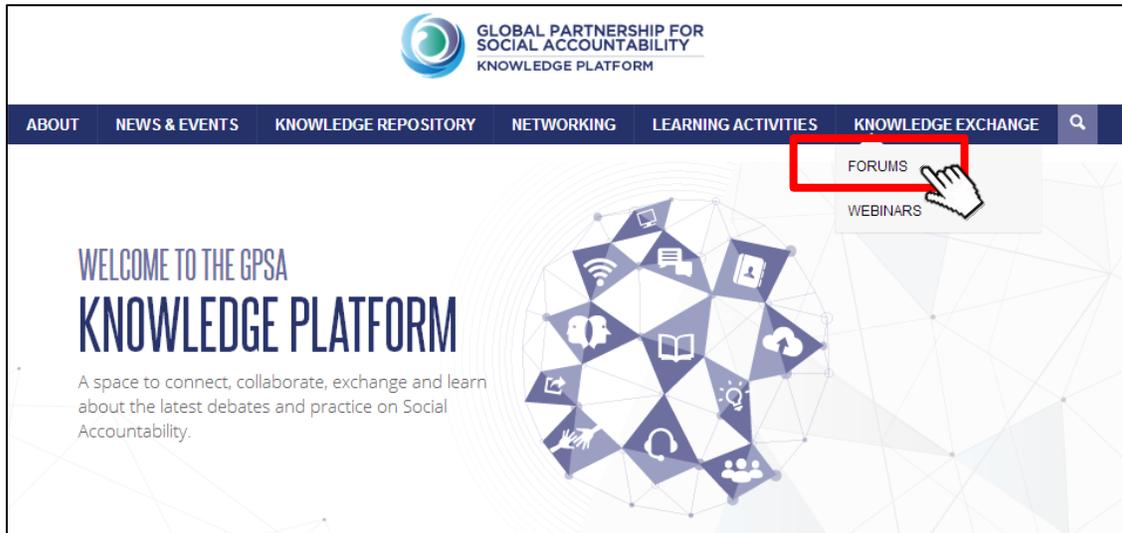
Once you are **registered** and **logged in** and your username appears in the upper right corner, access the webinar you are interested in and look for the blue button that says “Join the Webinar”.



To know more about the GPSA Knowledge Platform’s webinars and the participation rules, please read the [Guidelines for Webinar Participants](#).

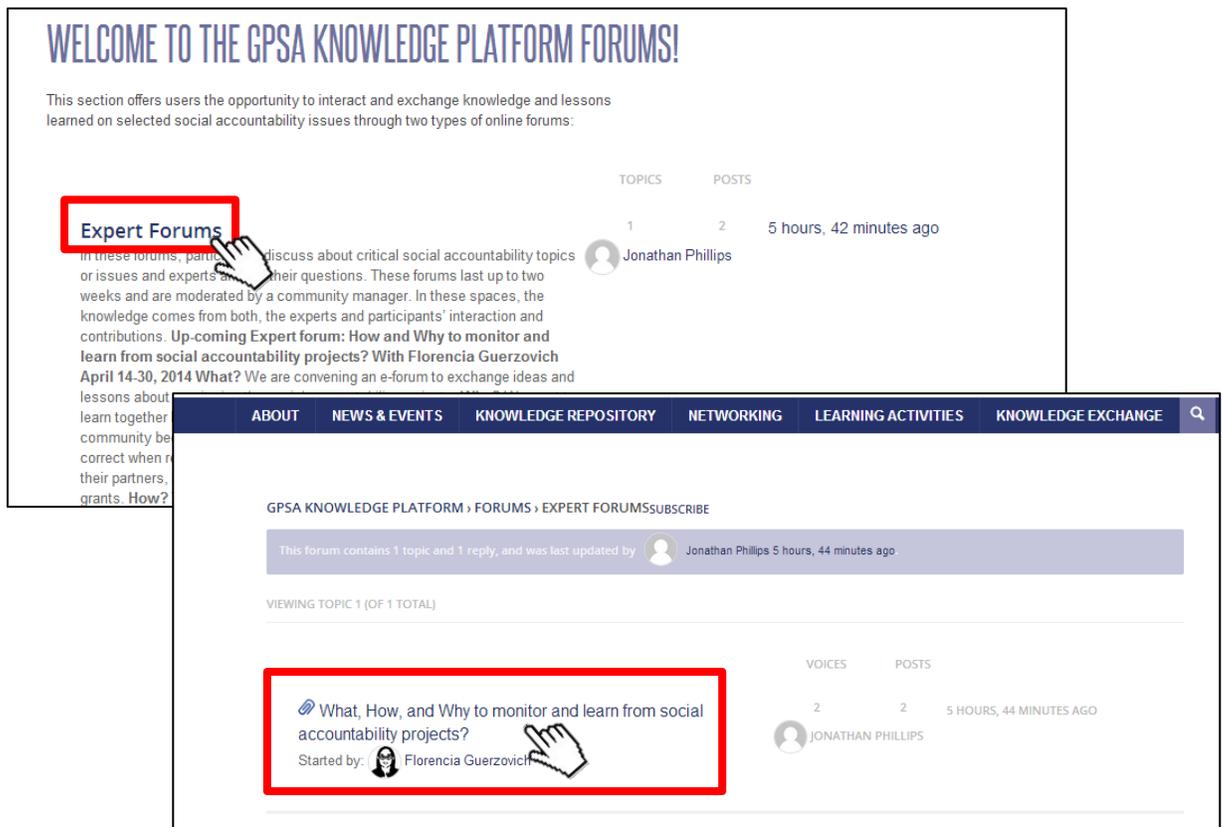
- **The E-forums**

To access the e-Forum, you need to be **registered and logged in** to the Knowledge Platform. You can access the e-forums by clicking on **“Forums”** in the top bar menu and select Forums.



The platform offers two kinds of forums:

- **Expert Forums:** In these forums, participants discuss about critical social accountability topics or issues and experts answer their questions. These forums last up to two weeks and are moderated by a community manager. In these spaces, the knowledge comes from both, the experts and participants’ interaction and contributions.



APRIL 13, 2014 AT 10:40 PM #668 REPLY



Florencia Guerzovich
Participant

Dear social accountability community,

Welcome!

I am delighted to introduce the inaugural e-forum convened by the Global Partnership for Social Accountability (GPSA) to take place between April 14th and April 30th.

We are bringing together social accountability change makers from across the globe to share their experiences and learn: how tracking our social accountability actions on the ground can help the GPSA community be more strategic, get better at what we do and course-correct when relevant. The e-forum will enable participants to ask questions, seek insights to face challenges, share insights about their work, and learn collectively how to improve social accountability practice through learning, monitoring, and evaluation.

Key issues for the first e-forum may include, but are not limited to:

How can we use learning, monitoring, and evaluation to ...?

- Make social accountability strategies politically savvy;
- Identify when and how approaches applied in other countries or sectors can be effectively adapted to our own context;
- Correct our planned course of action in real-time;
- Translate successes and failures for our project into learning opportunities for the social accountability field as a whole;
- Convey to others what we have learned and how we improved.

And, in turn, what do these objectives mean for how we develop our learning, monitoring, and evaluation approaches from the beginning?...

Read more in the following documents:

Attachments:

-  Welcome-FirstEForum-FlorenciaGuerzovich.pdf
-  draft-PPT-GPSA-Results-Framework-February-2014-eForum-1.pdf
-  draft-GPSA-Results-Framework-February-2014-eForum-1.pdf

APRIL 14, 2014 AT 5:30 PM #672 REPLY



JONATHAN PHILLIPS
Participant

Hi everyone!

I'm excited to meet you all and looking forward to many insightful conversations on how we can improve social accountability through learning. My name is Jonathan, I'm a PhD student studying political accountability at Harvard University, and I'm looking forward to discussing your experiences and thoughts on the questions Florencia posted.

Florencia posted two resources to introduce the draft of the new GPSA Theory of Change and Results Framework (a revised version of the document will be out soon): (i) a deck of slides, and (ii) the draft results framework document itself. These are great starting points to think about the questions Florencia posed.

A key pillar of the GPSA's Theory of Change is that social accountability strategies should be informed by the political context and stakeholders' incentives. Learning how these political factors impact GPSA project success is crucial and there are two innovative ways we are encouraging this: (a) rewarding GPSA projects for using learning to justify course correction (as opposed to hiding failure under the rug or penalizing it); and (b) using structured comparisons to build and share knowledge about when, where, and how certain types of social accountability interventions work.

We hope that this will enable us to collectively learn more about how political context shapes the success of social accountability initiatives. As the change agents on the front line we really value your contributions and are eager to learn from your experiences! Please do share any initial thoughts you might have on how to develop effective learning, monitoring and evaluation strategies on this thread!

Best,
Jonathan

VIEWING 2 POSTS - 1 THROUGH 2 (OF 2 TOTAL)

Reply To: What, How, and Why to monitor and learn from social accountability projects?

b **i** **link** **b-quote** **del** **img** **ul** **ol** **li** **code** **close tags**

To write new comments please scroll-down the page where you will find the comment box section at the bottom. Write your comment and “click” submit.

VIEWING 2 POSTS - 1 THROUGH 2 (OF 2 TOTAL)

Reply To: What, How, and Why to monitor and learn from social accountability projects?

b **i** **link** **b-quote** **del** **img** **ul** **ol** **li** **code** **close tags**

WRITE NEW MESSAGE

Tags:

Notify me of follow-up replies via email

Maximum file size allowed is 3072 KB.

Attachments:

Choose File No file chosen

Add another file

Submit

- Thematic Forums
In these peer-learning spaces, participants interact and communicate among each other, generating and creating knowledge from their exchange. These forums are moderated by a community manager and are created at user's demand.

GLOBAL PARTNERSHIP FOR SOCIAL ACCOUNTABILITY KNOWLEDGE PLATFORM

ABOUT NEWS & EVENTS KNOWLEDGE REPOSITORY NETWORKING LEARNING ACTIVITIES KNOWLEDGE EXCHANGE

GPSA KNOWLEDGE PLATFORM › FORUMS

WELCOME TO THE GPSA KNOWLEDGE PLATFORM FORUMS!

This section offers users the opportunity to interact and exchange knowledge and lessons learned on selected social accountability issues through two types of online forums:

	TOPICS	POSTS	
Expert Forums	1	21	6 hours, 37 minutes ago
<p>In these forums, participants discuss about critical social accountability topics or issues and experts answer their questions. These forums last up to two weeks and are moderated by a community manager. In these spaces, the knowledge comes from both, the experts and participants' interaction and contributions. Up-coming Expert forum: How and Why to monitor and learn from social accountability projects? With Florencia Guertzovich April 14-30, 2014 What? We are convening an e-forum to exchange ideas and lessons about monitoring the social accountability projects. Why? We want to learn together how tracking what we are doing on the ground can help the GPSA community become more strategic and get better at what they do and course-correct when relevant. Who? The GPSA community, especially grantees and their partners, including World Bank supporting the implementation of these grants. How? The idea of the forum is to create a safe space for the GPSA community, where all can ask question and learn from each other's experiences how to make the most of the changes for individual projects. We'll be reaching out to the GPSA community to discuss the most useful ways to raise your concerns and think together how to source useful feedback. When? The forum will take place from April 14 to April 30, 2014.</p>			
Thematic Forums	0	0	No Topics

participants interact and communicate among each other, generating and creating knowledge from their exchange. These forums are moderated by a community manager and are created at user's demand.

ABOUT NEWS & EVENTS KNOWLEDGE REPOSITORY NETWORKING LEARNING ACTIVITIES KNOWLEDGE EXCHANGE

GPSA KNOWLEDGE PLATFORM > FORUMS > THEMATIC FORUMS [SUBSCRIBE](#)

This forum is empty.

Oh bother! No topics were found here!

Create New Forum in "Thematic Forums"

Your account has the ability to post unrestricted HTML content.

Topic Title (Maximum Length: 80):

Topic Title

b **i** **link** **b-quote** **del** **img** **ul** **ol** **li** **code** **close tags**

Write your post here.

Topic Tags:

Topic Type:
Normal

Topic Status:
Open

Notify me of follow-up replies via email

Maximum file size allowed is 3512 KB.

Attachments:

Seleccionar archivo Ningún archivo seleccionado **Upload materials here.**

Add another file

Submit

Networking

The Networking module is a user friendly space that provides users with an opportunity to connect, interact and collaborate with other peers and practitioners in order to expand the knowledge and practice around social accountability.

The Networking module contains three sections:

- **The Networking board**

This section only appears to participants that are **registered and logged in**.

Click on **Networking** on the top navigation bar to see all updates and members.

The screenshot shows the user interface of the Global Partnership for Social Accountability Knowledge Platform. At the top right, the user's profile 'MARINE PERRON' is circled in red. The main navigation bar includes 'ABOUT', 'NEWS & EVENTS', 'KNOWLEDGE REPOSITORY', 'NETWORKING' (highlighted with a red box and a hand cursor), 'LEARNING ACTIVITIES', and 'KNOWLEDGE EXCHANGE'. A search icon is also present. Below the navigation bar, the 'NETWORKING' section is active, showing a 'What's new, Marine?' feed. A text input field is available for sharing information, with a 'POST UPDATE' button. Below the feed, there are tabs for 'ALL MEMBERS' (139), 'MY FAVORITES' (1), and 'MENTIONS'. An RSS feed link and a filter dropdown set to 'Everything' are also visible. A pagination bar shows 'VIEWING ITEM 1 TO 5 (OF 291 ITEMS)' with page numbers 1, 2, ..., 59, and a right arrow. The first item in the feed is a notification: 'Jamila Headley became a registered member 2 hours, 39 minutes ago', with options for 'COMMENT 0', 'FAVORITE', and 'DELETE'.

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By clicking on the "Networking" tab, you can access the Networking board.

Under "What's New?" You can share information, links,

What's new, Marine?

Post in: My Profile

POST UPDATE

ALL MEMBERS 139 MY FAVORITES 1 MENTIONS

RSS Everything

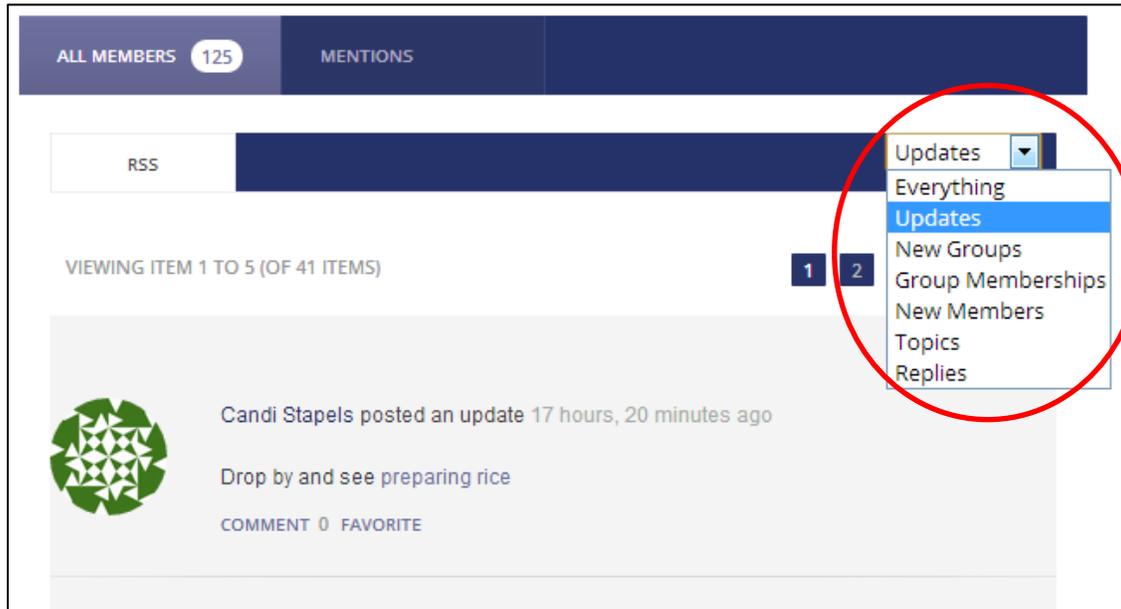
VIEWING ITEM 1 TO 5 (OF 291 ITEMS)

1 2 ... 59 →

Jamila Headley became a registered member 2 hours, 39 minutes ago

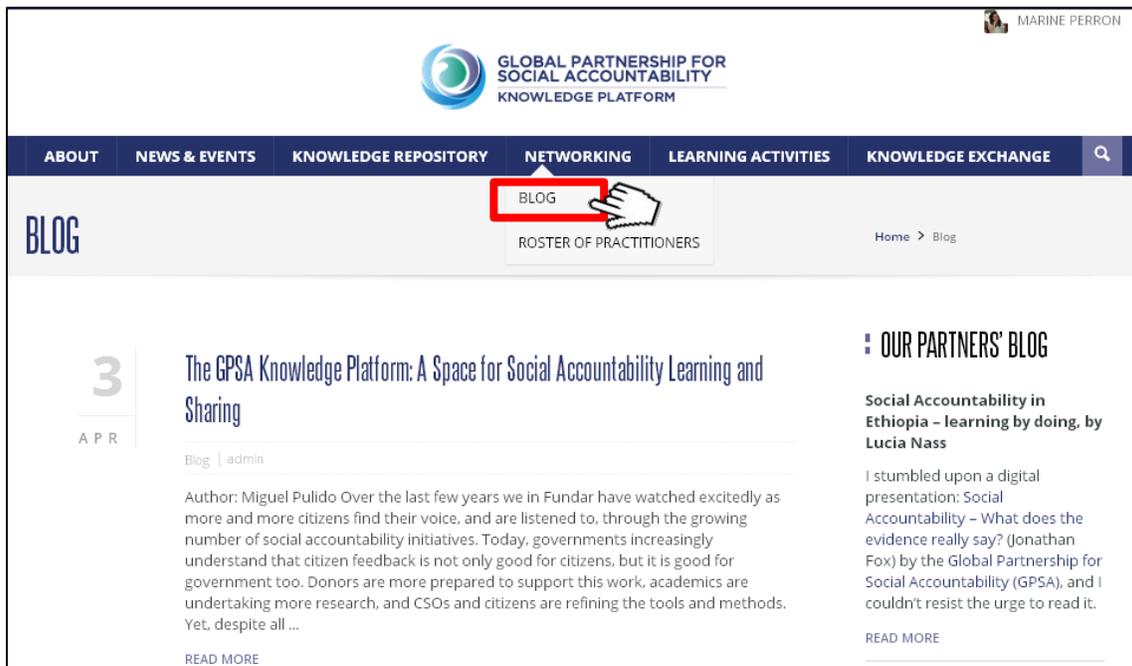
COMMENT 0 FAVORITE DELETE

You can also see the members up to date and sort out messages per type or category clicking on the dropdown menu next to RSS.



- The Blog

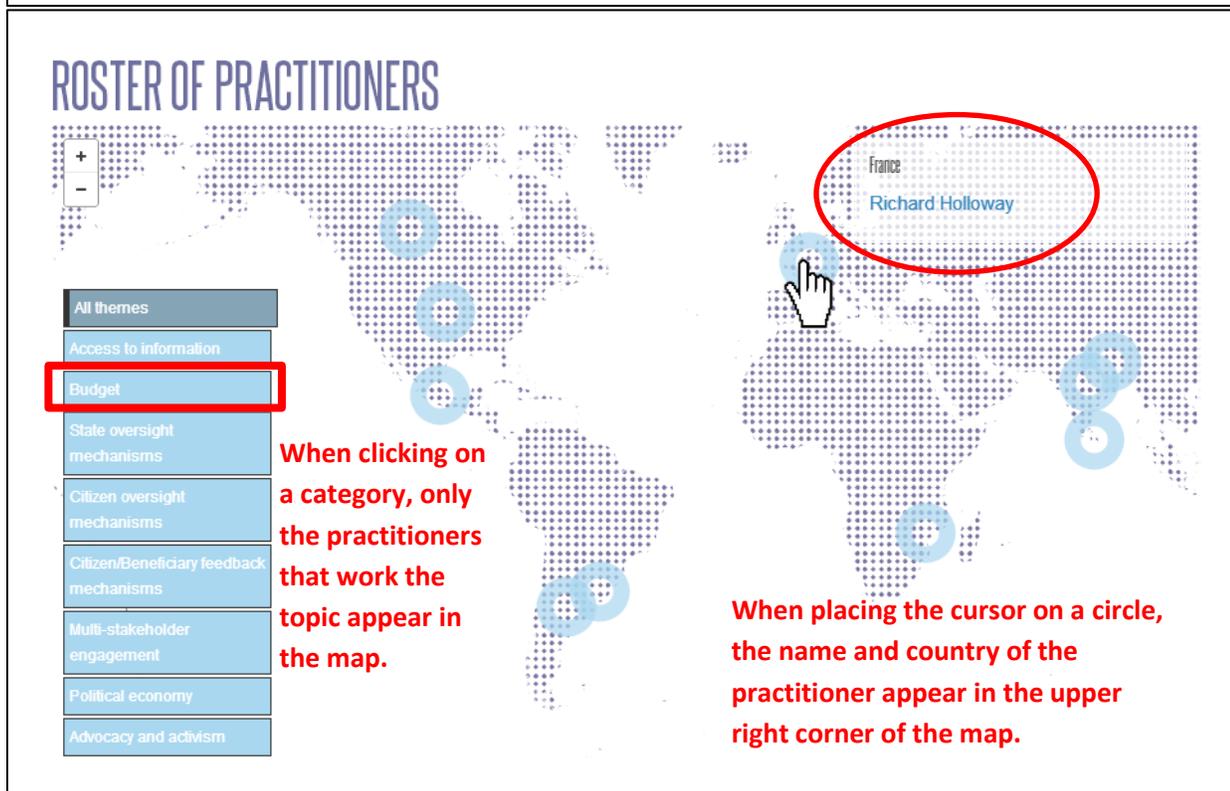
The Blog is opened to **registered and non-registered members**. It features the opinion of experts and practitioners on social accountability. It aims to advance and improve the knowledge, learning and practice on social accountability. It also features external blogs.



Note: If you wish to write a blog post or know of a blog on social accountability that could be featured in the Knowledge Platform, please contact us through the [Contact us form](#).

- **The Roster of Practitioners**

The Roster of Practitioners is a resource to assist GPSA grantees and partners, and other CSOs, in identifying potential short-term social accountability consultants.

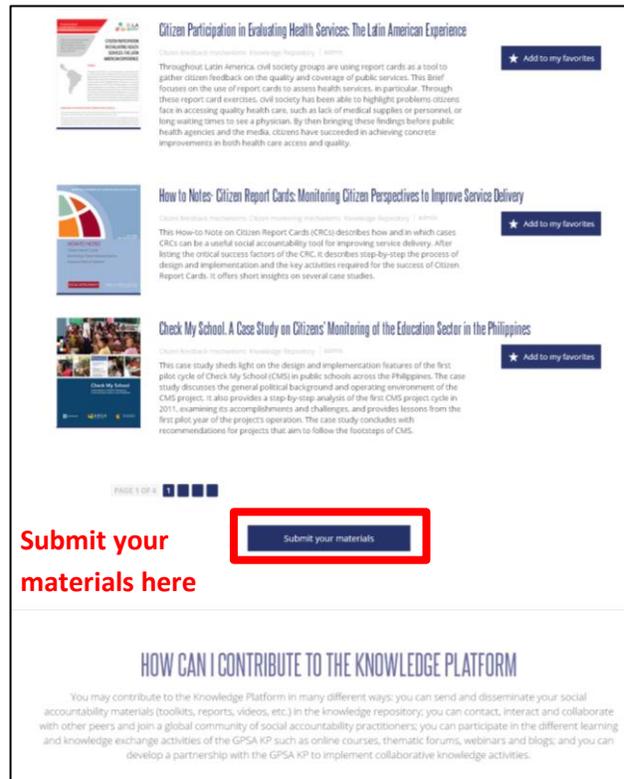


Click on the name of the practitioner to know more about him or her. If you wish to contact a practitioner for a potential short-term social consultancy work, contact us using the [Contact us form](#).



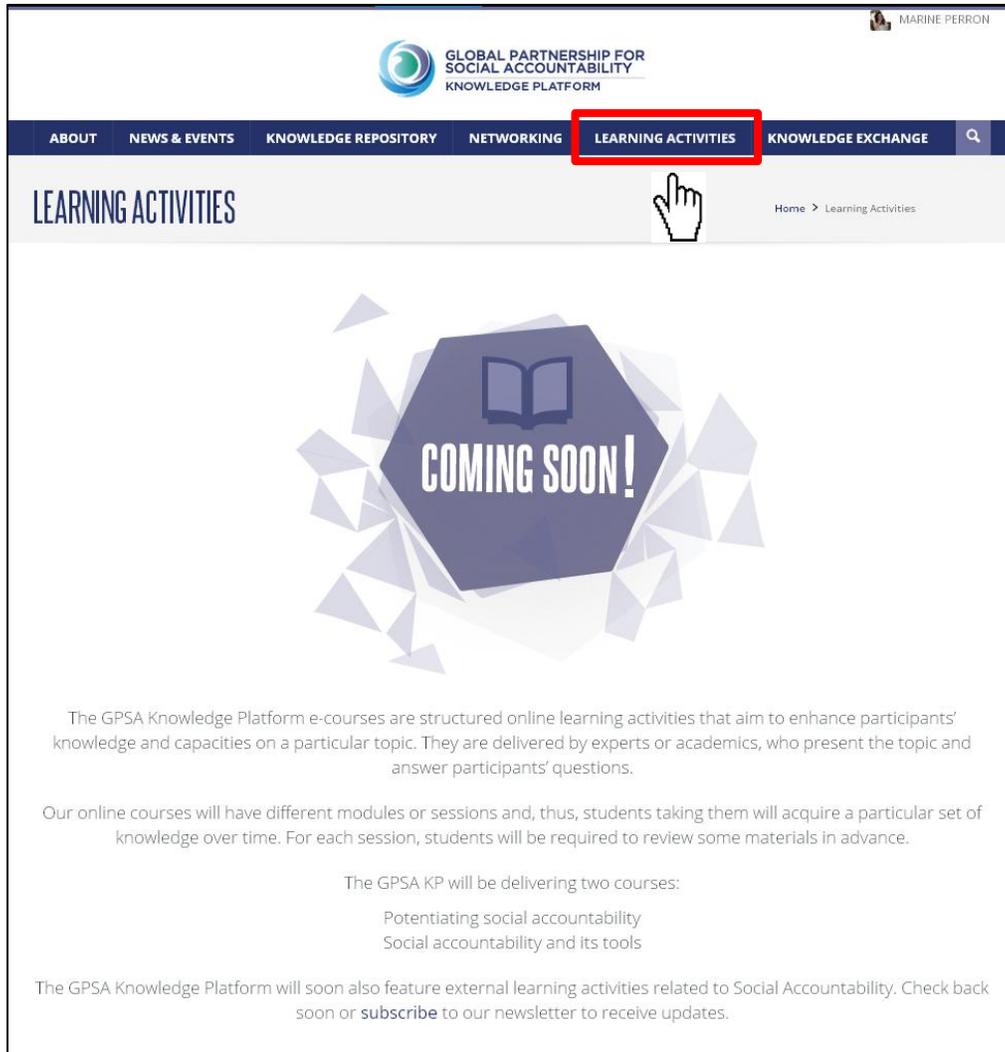
Knowledge Repository

The Knowledge Repository provides easy access to relevant research and knowledge on social accountability, helping users to strengthen their capacities and work. It is also a useful tool for organizations to store and disseminate the materials they produce on social accountability.



Learning

The main goal of the Learning module is to improve users' knowledge through structured learning and training activities to ultimately strengthen their social accountability initiatives and work.



The screenshot shows the website interface for the Global Partnership for Social Accountability Knowledge Platform. The top navigation bar includes links for ABOUT, NEWS & EVENTS, KNOWLEDGE REPOSITORY, NETWORKING, LEARNING ACTIVITIES (highlighted with a red box), and KNOWLEDGE EXCHANGE. A search icon is also present. The main content area features a large graphic with a book icon and the text "COMING SOON!". Below this, there is a paragraph explaining that the GPSA Knowledge Platform e-courses are structured online learning activities. Another paragraph states that the online courses will have different modules or sessions. A third paragraph lists two courses: "Potentiating social accountability" and "Social accountability and its tools". The final paragraph mentions that the platform will soon feature external learning activities and encourages users to subscribe to the newsletter for updates.

GLOBAL PARTNERSHIP FOR SOCIAL ACCOUNTABILITY KNOWLEDGE PLATFORM

MARINE PERRON

ABOUT NEWS & EVENTS KNOWLEDGE REPOSITORY NETWORKING **LEARNING ACTIVITIES** KNOWLEDGE EXCHANGE

LEARNING ACTIVITIES Home > Learning Activities

COMING SOON!

The GPSA Knowledge Platform e-courses are structured online learning activities that aim to enhance participants' knowledge and capacities on a particular topic. They are delivered by experts or academics, who present the topic and answer participants' questions.

Our online courses will have different modules or sessions and, thus, students taking them will acquire a particular set of knowledge over time. For each session, students will be required to review some materials in advance.

The GPSA KP will be delivering two courses:

- Potentiating social accountability
- Social accountability and its tools

The GPSA Knowledge Platform will soon also feature external learning activities related to Social Accountability. Check back soon or **subscribe** to our newsletter to receive updates.

Thank you for visiting the GPSA Knowledge Platform!

We hope you will enjoy it.