

Solve issues  
Listen  
Connect  
Restore trust  
Increase recognition



kinderombudsman  
rotterdam rijnmond

welisten





# Handling complaints

*investigation or action?*





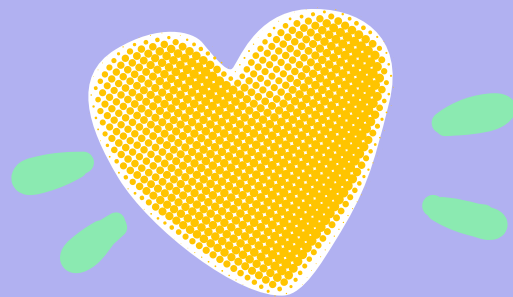
How to reach  
children?





*'Kapstokoverleg' between  
youth and council members*

Nothing  
about us,  
*without us!*



*students with disabilities  
speak at the municipal council*



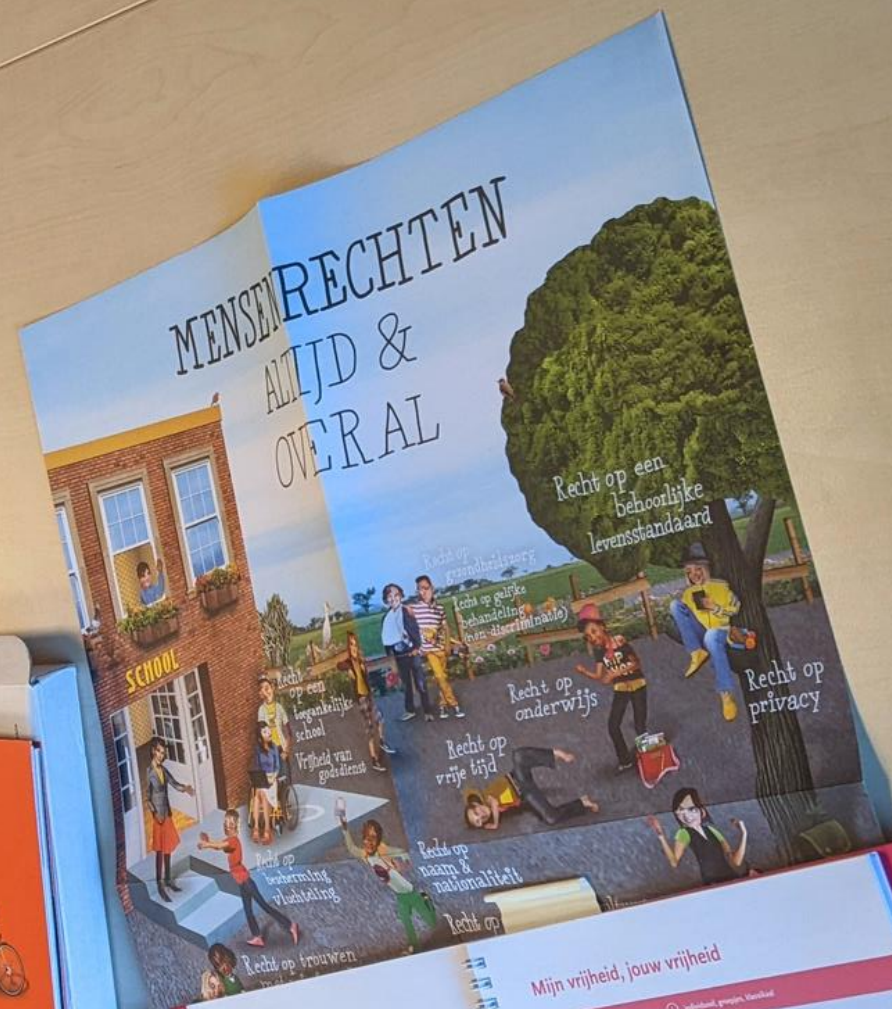
Youth  
*participation*







# Promoting the *rights of the child*







ombudsman  
rotterdam  
rijnmond

Thanks,  
*on behalf of the whole team!*



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