



Poldershop Ombuds Tools

It is my distinct pleasure to invite you to the Poldershop on Ombudsman Tools.

Date: Friday 1 November 2019

Location: The Hague

This edition of the Poldershop is about how the ombudsmen assess the actions of the government? On what basis do they reach their decisions? Some ombudsmen refer to the law, others to treaties and still others employ their own list of norms. Most of us, however, seem to use a combination of the three. During this Poldershop we want to look into the various ways and reflect on what works and what doesn't. How do ombudsmen decide what to use and how do they use these criteria to come to their conclusions and recommendations?

Your knowledge and experience will be used as input for the IOI best practice paper on this topic which will be published in 2020. We would also like to invite one of your co-workers to join us in order to gain access to their specific experience.

The Poldershop will take place in The Hague on Friday 1 November. On the evening of Thursday 31 October there will be an informal dinner to which you are hereby invited.

If you want to participate, fill in the forms and send the scans **before 10 October 2019** to international@nationaleombudsman.nl.

Looking forward to seeing you in The Hague,

Reinier van Zutphen

Draft programme

Thursday 31 October	What	Where
19:30	Informal dinner for participants offered by the National Ombudsman	To be determined
Friday 1 November		
09:00	Registration	Johan de Witthuis Kneuterdijk 6 2514 EN Den Haag The Netherlands
09:30	Plenary opening with short introduction	
10:00	Session 1	
11:30	Coffee	
11:45	Session 2	
13:00	lunch	
14:00	Session 3	
15:30	Coffee break	
15:45	Session 4	
16:30	Closing and end of programme	