



## **SAVE THE DATE**

Join us for a special webinar in recognition of Ombuds Day 2026, exploring how responsible technology can expand the options available to Ombudsman institutions and the people they serve.

### **Innovating for the Future: Technology, Transparency and Accountability in Ombudsman Offices**

The 2026 theme, “Ombuds: Office of Options,” highlights how Ombudsman institutions help people raise concerns, understand their rights and explore fair pathways towards resolution

This webinar will examine how responsible technology can expand these options by improving access to Ombudsman services, complaint and case management, public reporting and institutional accountability—while safeguarding confidentiality, fairness, inclusion and human oversight.

#### **✦ This webinar will explore:**

- ✓ Digital case management and responsible automation
- ✓ Technology for Transparency and Reporting
- ✓ Cybersecurity, data protection and digital inclusion
- ✓ Sustainable innovation for stronger public accountability

**Date: Tuesday, 6 October 2026**

**Time: 10 am in SA (GMT+2)**

**Duration: 1 hour and 30 minutes**

**Platform: Online via Zoom**

**Simultaneous interpretation: English, French, Arabic, Portuguese and Spanish.**

Organised by the African Ombudsman Research Centre (AORC), the research and training arm of the African Ombudsman and Mediators Association (AOMA), in collaboration with the International Ombudsman Institute (IOI)

**[CLICK HERE TO REGISTER](#)**

**Register in advance to secure your spot!**

**An official invitation, order of proceedings & details of speakers will follow soon**

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**AOMA/AORC WEBSITE: - <http://aoma.ukzn.ac.za>**

**“Expanding options through responsible innovation—making Ombudsman institutions more accessible, transparent and accountable.”**