## **Organisational structure**

Organisational structure for the Office of the Queensland Ombudsman



## **Queensland Parliament**

The Queensland Ombudsman is an officer of Parliament and reports to Parliament through the Legal Affairs and Community Safety Committee

## **Queensland Ombudsman**

Queensland Ombudsman Audit and Advisory Committee

Executive Services Supports the Ombudsman and the Deputy Ombudsman, provides legal services and manages the Office's information privacy functions.

Public Interest Disclosures (PIDs) Monitors implementation of PID Act, provides information and advice about PIDs.

Education and Engagement Delivers training to public sector officers, conducts reviews of agencies' complaint management systems and engages with the community.

> Corporate Services Delivers business services to support Office operations.

**Deputy Ombudsman** 

Investigation and Resolution Investigates complaints about state government agencies, local councils and public universities.

Registration and Preliminary Assessment Receives, assesses and responds to complaints and enquiries.

Major Investigations Undertakes major investigations.

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