



PROFILE:

Federal Tax Ombudsman Mr. Abdur Rauf Chaudhry has over 36 years of experience in Public Administration, Public Sector Development, Public Policy formulation and Private Sector policy. Mr. Rauf has held distinguished positions with Government of Pakistan, most recently managing the portfolios for the Cabinet Division, Establishment Division, Ministry of Education, Textile and Housing & Works as Federal Secretary. His major contributions include policy framework formulation and management for Government employees benefit programs, public sector development projects, National Education Policy 2009, and public/private textile sector support programs. He has also represented Pakistan at multiple national and International Seminars and Conferences.

Mr. Rauf holds an M.A. in Economics from Punjab University, Master in Development Economics from Vanderbit University, USA and diploma in Development Studies from University of Cambridge, UK. He has also attended many courses in the realm of management studies notably a course for senior administrators at Kennedy School of Government, Havard University, USA.

Before joining as Federal Tax Ombudsman Mr. Abdur Rauf Chaudhry was working as Member Punjab Public Service Commission.

The core function of the Federal Tax Ombudsman revolves around:

"Disposal of complaints of tax maladministration promptly, justly, fairly, independently investigated, and to rectify any injustice done to a taxpayer by actions of the tax employees of Federal Board of Revenue (FBR)/Revenue Division, Government of Pakistan."

His responsibilities also involve interaction with the authorities of Federal Board of Revenue, Government of Pakistan and representative bodies of trade and industry.