

INTERNATIONAL OMBUDSMAN INSTITUTE

11th WORLD CONFERENCE

Bangkok 13-19 November 2016

Session IV: Human Rights Based Approach to the Ombudsman's Work

*Confluence of Ombudsman and Human Rights:
Is the Traditional Divide Viable?*

Adv. Arlene Brock

Director: African Ombudsman Research Centre

Honorary Life Member IOI

IDENTITY

**Classical
Complaint
Driven**

**Admin /
Procedural**

**North /
South**

IDENTITY

PURPOSE

**Classical
Complaint
Driven**

Hybrid

60%

**Admin /
Procedural**

**Accessible
Practical
Prudent**

**North /
South**

IDENTITY

**Classical
Complaint
Driven**

**Admin /
Procedural**

**North /
South**

PURPOSE

Hybrid

60%

**Accessible
Practical
Prudent**

CONTEXT

**Central
America &
Caribbean**

**Advocate
vs. Neutral**

**Meet
Needs**

IDENTITY

**Classical
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Driven**

**Admin /
Procedural**

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PURPOSE

Hybrid

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**Accessible
Practical
Prudent**

CONTEXT

**Central
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**Advocate
vs. Neutral**

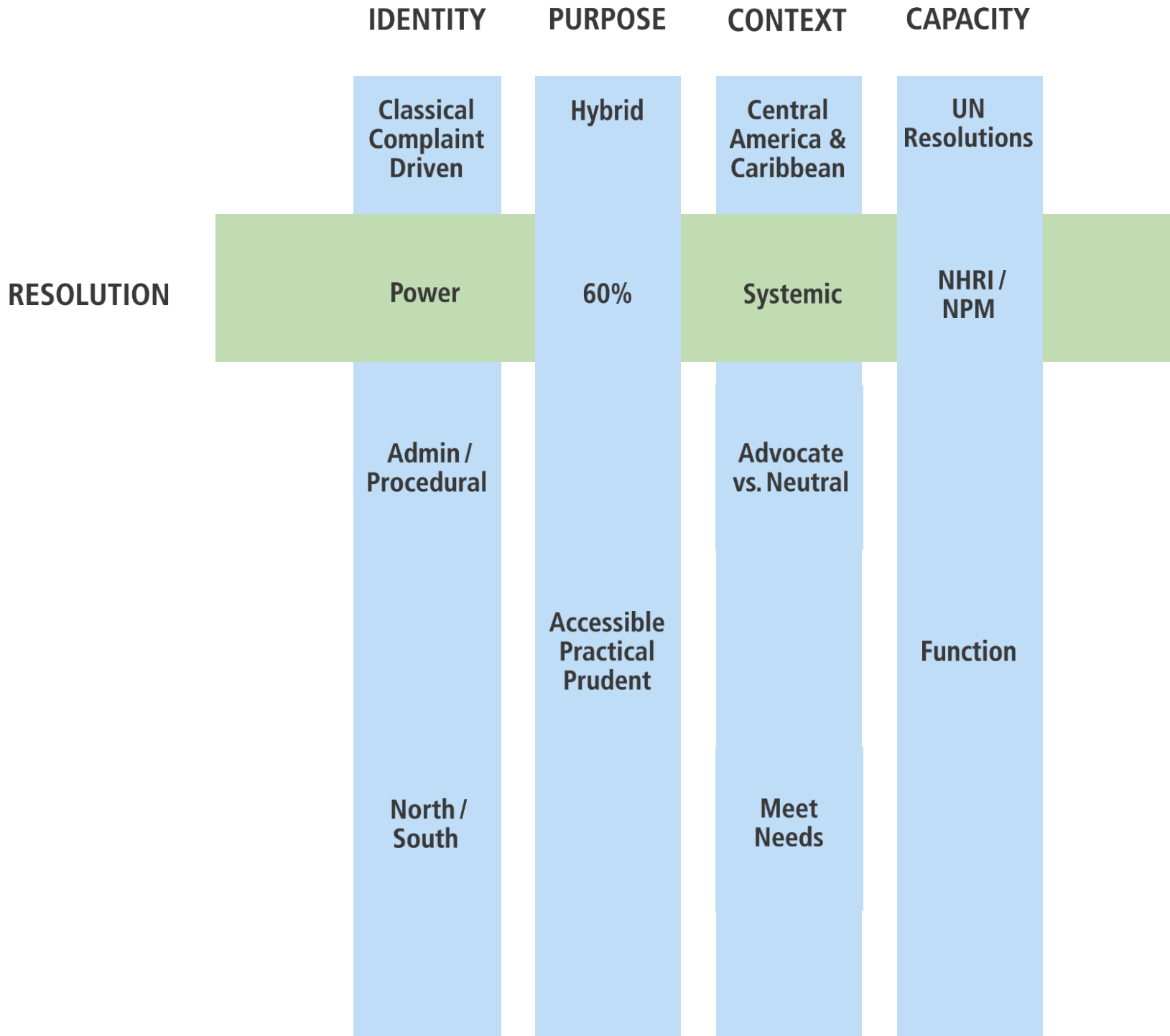
**Meet
Needs**

CAPACITY

**UN
Resolutions**

**NHRI /
NPM**

Function



IDENTITY

PURPOSE

CONTEXT

CAPACITY

Classical
Complaint
Driven

Hybrid

Central
America &
Caribbean

UN
Resolutions

RESOLUTION

Power

60%

Systemic

NHRI /
NPM

FAIRNESS

Admin /
Procedural

Unfair
Impact

Advocate
vs. Neutral

"Rulitis"

Function

North /
South

Accessible
Practical
Prudent

Meet
Needs

Function

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Admin /
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Unfair
Impact

Advocate
vs. Neutral

“Rulitis”

JUSTICE

Restorative

Accessible
Practical
Prudent

Admin.
Justice

Function

North /
South

Meet
Needs

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“Rulitis”

JUSTICE

Restorative

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Practical
Prudent

Admin.
Justice

Function

DIGNITY

North /
South

States
Uphold

Meet
Needs

Ombudsman
Antecedants

