International Ombudsman Institute Institut International de l'Ombudsman Instituto Internacional del Ombudsman

Ms Victoria Pearman President of CAROA Ombudsman for Bermuda 14 Dundonald Street West, Suite 102 HM 09 Hamilton Bermuda

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Dear Colleague,

We have been deeply shocked and filled with profound sadness when we learned about the terrible hurricane which has been hitting the Caribbean since Wednesday; leaving islands like Bermuda completely destroyed and taking the lives of several people.

On behalf of the International Ombudsman Institute (IOI) we would like to extend our heartfelt condolences to those suffering in the wake of this catastrophe and our deep sympathy goes out to those who have lost their homes and loved ones during this natural disaster.

Peter Tyndall IOI President

forther thanks

Günther Kräuter IOI Secretary General