

HUMAN RIGHTS – A 21ST CENTURY APPROACH TO THE WORK OF OMBUDSMEN

CONFERENCE PROGRAMME

Wednesday 25 May 2016 *PARLIAMENT BUILDINGS, STORMONT*

19.30 – 22.30 **Welcome Reception and Dinner** (Lounge Suits)
Hosted by the Speaker of the Northern Ireland Assembly

Thursday 26 May *STORMONT HOTEL*

- 09.00 **Registration**
- 10.00 **Welcome**
Dr Tom Frawley (Former Northern Ireland Ombudsman) &
Les Allamby (Chief Human Rights Commissioner for Northern Ireland)
- 10.15 **Opening Address** (by video)
Prince Zeid Ra'ad Al Hussein (UN High Commissioner for Human Rights)
- 10.30 **Think Regional, Think Global** Presentations, Panel Discussion & Q&A with:
Emily O'Reilly (European Ombudsman)
Dr Gunter Krauter (Austrian Ombudsman)
Professor Michael O'Flaherty (Director, Fundamental Rights Agency)
- 11.15 **Tea/Coffee Break**
- 11.30 **Human Rights Based Approach - An Introduction**
Virginia McVea (Director, Northern Ireland Human Rights Commission - NIHRC)
- 11.45 **Human Rights Based Approach - Applied Human Rights**
Les Allamby (Chief Commissioner, Northern Ireland Human Rights Commission)
- 12.15 **Human Rights Based Approach - Making A Difference in the NI Ombudsman's Investigations**
Marie Anderson (Northern Ireland Public Services Ombudsman - NIPSO)
- 12.45 **Lunch**
- 13.45 **Workshops**
Education: David Russell (NIHRC) & Claire McIlhatton (NIPSO)
Environmental Issues: Brian Thompson (Liverpool University) & Sean Martin (NIPSO)
Health & Social Care: Nick O'Brien (Tribunal Judge) & Michaela McAleer (NIPSO)
Housing: Virginia McVea (NIHRC) & Grainia Long (NIHRC)
- 14.45 **Building Capacity in the Ombudsman**
Professor Linda Reif (University of Alberta) &
Mr Peter Tyndall (Republic of Ireland Ombudsman)
- 15.30 **Tea/Coffee Break**
- 15.45 **Human Rights Based Approach - Adding Value in Public Service**
Dr Kathy Jack (Belfast Health and Social Care Trust)
Dr Anthony Stevens (Northern Health and Social Care Trust)
Dr Michael Maguire (Police Ombudsman for Northern Ireland)
- Close Day 1**
- 16.15 **Gala Dinner** (Black Tie)
- 19.30 **Belfast Harbour Commissioners' Office**

Friday 27 May 2016 *STORMONT HOTEL*

- 09.00 **Registration** for Day 2 Delegates only
- 10.00 **Welcome to Day 2**
Dr Tom Frawley (Former Northern Ireland Ombudsman)
& Les Allamby (Chief Commissioner, Northern Ireland Human Rights Commission)
- 10.10 **Keynote Address**
Raphael Rebo (Catalonia Ombudsman)
- 10.30 **Effectiveness of Ombudsmen and NHRIs in Delivering Human Rights Outcomes**
Presentation, Panel Discussion and Q&A with:
John Walters (International Ombudsman Institute)
Lawrence Mushwana (South African, Human Rights Commission)
Michaela McAleer (Director, NIPSO Office)
- 11.30 **Tea/Coffee Break**
- 11.45 - 12.45 **Workshops**
Education: David Russell (NIHRC) & Claire McIlhatton (NIPSO)
Environmental Issues: Brian Thompson (Liverpool University) & Sean Martin (NIPSO)
Health & Social Care: Nick O'Brien (Tribunal Judge) & Michaela McAleer (NIPSO)
Housing: Virginia McVea (NIHRC) & Grainia Long (NIHRC)
- 13.00 **Lunch**
- 14.00 **THE GREAT DEBATE NHRIs and Complaints Handling - Is the Human Rights Based Approach a Solution?**
Presentations, Panel Discussion & Q&A with:
Professor Carrie Menkel-Meadow (University of California)
Professor Maurice Sunkin (University of Essex)
Virginia McVea (Director, NIHRC)
- 15.00 **Tea/Coffee Break**
- 15.15 **The Way Forward** Panel Discussion & Q&A with:
Marie Anderson (NIPSO)
Emily O'Reilly (European Ombudsman)
Les Allamby (NIHRC)
John Walters (IOI)
- 16.00 **Close**



WHO SHOULD ATTEND?

Anyone working in a senior position in the Ombudsman and Human Rights Investigation environment.

DELEGATE COSTS AND BOOKING

Full Conference Delegate: An 'Early Bird' price of £299 per delegate is available until 31st March 2016. Thereafter the full delegate price of £350 will apply. This price covers all Conference activities including the two Conference Dinners. Travelling or accommodation costs are not included.

One Day Only Delegate: To attend the Conference for one day only (either Thursday 26 May or Friday 27 May 2016) a delegate price of £150 will apply.

To book... please click on the link:

<https://www.eventbrite.com/e/human-rights-a-21st-centuryapproach-to-the-work-of-ombudsmen-registration-20919114635>

ACCOMMODATION

Preferential accommodation rates have been secured for delegates in the Conference Hotel - the www.hastingshotels.com 4-star Stormont Hotel - Single Room occupancy with full Irish Breakfast £85; Double Room occupancy with full Irish Breakfast £110. To avail of these preferential rates please telephone the hotel Tel: +44 (0) 28 9065 1066 and quote the Booking ID: 108091.