

THE UNIVERSITY OF KWAZULU-NATAL
&
THE AFRICAN OMBUDSMAN RESEARCH CENTRE
(AORC), A RESEARCH AND TRAINING ARM OF
THE AFRICAN OMBUDSMAN AND MEDIATORS'
ASSOCIATION

- Cordially invite you to a webinar -

Mediation/Alternative Dispute Resolution

Some complaints of injustice caused by maladministration against government departments cannot be turned into legal action as they may be too trivial for the courts. The complainant however, still seeks a remedy. In these instances, the dispute could be resolved by an alternative dispute resolution process. Alternative dispute resolution offers the parties a safe place for reviewing options and enables them to develop their own settlement terms in a mutually agreed format.

In collaboration with the IOI, AORC's next Webinar, 'Mediation/ Alternative Dispute Resolution,' will provide the skills to to resolve complaints through mediation/alternative dispute resolution.

The Webinar entitled, 'Mediation/ Alternative Dispute Resolution' would explain the value and guidelines for interest-based negotiation in resolving disputes; value and guidelines of mediation as a means of resolving disputes; value and guidelines for conciliation as a means of resolving disputes.

This webinar will be an excellent opportunity to enhance the capacity of Ombudsman throughout the continent in their tasks to resolve complaints through mediation/alternative dispute resolution. It will also contribute to the development of skilled resources within the Ombudsman institutions to the benefit of each participating country and Africa as a whole.

PLEASE CLICK ON THE RSVP LINK IF YOU WISH TO JOIN THE WEBINAR.

WEBINAR DETAILS

DATE

TUESDAY, 17 JANUARY 2023

TIME

10H00 – 11H30

SPEAKERS

MR. CHIJOKE NNANNA IBEKU

**FOUNDER/PRINCIPAL PARTNER OF THREE C'S MET INTERNATIONAL INSTITUTE OF MEDIATION
COUNSELING AND CONCILIATION
NIGERIA**

**HON. GABRIEL SAVINO
OMBUDSMAN OF SANTA FE
ARGENTINA**

&

MR. CHIDY MARTINS LASBERY

**VICE PRESIDENT IN CHARGE OF MARKETING AND MEMBERSHIP DRIVE OF INSTUTE OF CHARTERED
MEDIATION AND CONCILIATORS (ICMC)
NIGERIA**

FACILITATOR

**HON. COMMISSIONER ELASTO MUGWADI
CHAIRMAN, HUMAN RIGHTS COMMISSION
ZIMBABWE**

[CLICK HERE TO RSVP](#)

Due to time constraints, there will be no live questions and answers. Participants may however submit relevant questions to [Franky Lwelela \(Lwelela@ukzn.ac.za\)](mailto:Lwelela@ukzn.ac.za) or [Marion Adonis \(adonism@ukzn.ac.za\)](mailto:adonism@ukzn.ac.za) by 10:00 on Monday 16 January 2023 or use the Q & A function during the webinar. Time has been allocated to respond to questions raised before and during the session. In case of insufficient time to respond to all questions, answers will be sent to participants after the webinar.

ENQUIRIES ONLY

Marion Adonis

Email : adonism@ukzn.ac.za



Franky Lwelela

Email : Lwelela@ukzn.ac.za

SPEAKER & FACILITATOR PROFILES



Mr. Chijoke Nnanna Ibeku is a Lawyer, Certified Mediator, Counselor and Author. He is also a fellow of Chartered Institute Of Auctioneers / Fellow at Three C's Met International Institute Of Mediation Negotiation Counseling and Conciliation. He is the Founder/ Principal Partner at Three.C's Met International Institute Of Mediation Negotiation Counseling and Conciliation/ Three C's Met Mediators and Centre For Peer Mediation and Peace Building. He is a member of the Nigerian Bar Association. He is an alumnus of Saint Gregory's College and Abia State University. He is a firm believer in God whom without Him, he is nothing. He has written and published books on Mediation and Property Management : Handbook on The Contemporary Facets of Mediation, Understanding the Basic Principles of Management of Property Management. His hobbies are playing football,

listening to good gospel music, watching football and playing table tennis. He is presently working on a Project on Peer Mediation which he seeks to introduce to his country and other African Nations. He has in view a book on The practice Of Peer Mediation. He is happily married with four Children.

Hon. Gabriel Sandro Savino, father of four children, currently resides in the city of Rosario, Santa Fe, Argentina where he trained as a political scientist, university professor and community mediator. He has specializations in Public Management, Negotiation in crisis, Statistics and data use, among others. He's currently in charge of the Ombudsman of the province of Santa Fe-Argentina (2019-2024). Due to the vacancy of the Holder, he is also in charge of the Ombudsman for Children and Adolescents of the Province of Santa Fe (DNNyA). He was elected by his peers as Director for the Caribbean and Latin America Region of the International Ombudsman Institute (IIO) 2021-2023, and is the representative of the subnational Ombudsman Offices of Argentina (ADPRA) before the Board of Directors of the Ibero-American Federation of Ombudspersons (FIO). He was President during four periods of the Association of Graduates in Political Science and International Relations of Rosario; President of "Projection" Civil Association; former Managing Partner of "International Consulting Phases"; member of "Mediadores Asociados S.A.", and received training as a Glider Pilot certified by the Argentinian Air Force. His view of the public function is based on the commitment to citizen service, to the modernization of the State and, a promoter of evidence-based public management and that incorporates the views of digital democracy and the fourth generation of rights still under discussion. He teaches at different undergraduate and postgraduate university institutions in Public Policy and Mediation. He was also a teacher of the Security Forces in Negotiation in Crisis and Conflict Resolution.



Mr Chidy Martins is currently the Vice President in charge of Marketing and Membership Drive of the Institute of Chartered Mediators and Conciliators (ICMC); the former National Director of Training of the Institute of Chartered Mediators and Conciliators (ICMC); immediate past National Director of Marketing and Membership Drive of the Institute of Chartered Mediators and Conciliators (ICMC); he is also a Fellow of the Institute (I.C.M.C.); a Mediation Training Institute (MTI) International USA Accredited Conflict Manager; Member Lagos Court of Arbitration; a Member Lagos Court of Arbitration Panel of Neutrals; a Member, Ogun state Multi door Courthouse panel of neutrals; a Member, Abuja Chamber of Commerce, Alternative Dispute Resolution Centre panel of neutrals; Member, Ecowas Electoral disputes Resolution panel, 2018; an Ambassador of Peace; a Crown of Peace Award recipient,

2019; a Chartered Arbitrator; a Member, Governing Council (Board) of Imo state Multi door Courthouse and an expert in managing Diversity and Inclusion in the workplace

Hon. Commissioner Elasto Hilarious Mugwadi is the Chairperson of the Zimbabwe Human Rights Commission (ZHRC). He is also the Vice Chairperson of the Network of African National Human Rights Institutions. He was sworn into office in 2010 with the first group of Commissioners and became the Chairperson of the ZHRC in 2014. He holds a Bachelor of Administration (Hons) degree from the University of Rhodesia and a Master of Science degree (MSc) in International Relations. He also holds a Diploma in Development Studies from the University of Oslo, a Degree in Law LLB (UNISA) and LLM (UNISA) and a Doctorate in Human Rights and Humanitarian Law from the Commonwealth University London. He is also a former Chief Immigration Officer of Zimbabwe having worked at the institution for 23 years. Commissioner Mugwadi is also a legal practitioner at Mugwadi and Associates since 2007.

