

THE UNIVERSITY OF KWAZULU-NATAL & THE AFRICAN OMBUDSMAN RESEARCH CENTRE (AORC), A RESEARCH AND TRAINING ARM OF THE AFRICAN OMBUDSMAN AND MEDIATORS' ASSOCIATION

- Cordially invite you to a webinar-

Municipal, Police, and Military Ombudsman Showcasing Sectoral Ombudsman

Whilst the reach of the national Ombudsman is very wide, some countries have established sector specific Ombudsman to deal with sector specific issues. AORC's next webinar deals with sectoral Ombudsman and is entitled 'Showcasing Sectoral Ombudsman (Municipal, Police and Military Ombudsman)'.

The 'Showcasing Sectoral Ombudsman (Municipal, Police and Military Ombudsman)' webinar would discuss the legal basis and mandate of the sectoral Ombudsman, the relationship with the national Ombudsman, as well as the process for the appointment and removal of staff. Time permitting, the speakers would also discuss the independence and reporting structures of sectoral Ombudsman and, provide guidance on how to establish a sectoral Ombudsman office, lessons learnt, and advice based on their respective experiences.

This Webinar is an excellent opportunity to enhance the knowledge of how the sectoral Ombudsman operates and how they are used to further protect the rights of citizens.

PLEASE CLICK ON THE RSVP LINK IF YOU WISH TO JOIN THE WEBINAR.

WEBINAR DETAILS

DATE

TUESDAY, 23 August 2022

TIME

10H00 – 11H30

SPEAKERS

MRS HELENA NACHTERGAELE
OMBUDSMAN OF THE CITY OF GHENT
BELGIUM

LT GEN (RET) VUSUMUZI MASONDO
OMBUDSMAN OF THE SOUTH AFRICAN MILITARY OMBUD (SAMO)

&

MAJOR GENERAL OSWALD REDDY
WESTERN CAPE POLICE OMBUDSMAN
SOUTH AFRICA

FACILITATOR

HON. VUSUMZI MAGWEBU
OMBUDSMAN OF CITY OF CAPE TOWN
SOUTH AFRICA

[CLICK HERE TO RSVP](#)

Please note that there will be no live questions and answers due to time constraints. Participants may however submit relevant questions to [Franky Lwelela](mailto:Lwelela@ukzn.ac.za) (Lwelela@ukzn.ac.za) or [Marion Adonis](mailto:adonism@ukzn.ac.za) (adonism@ukzn.ac.za) by 10:00 on Monday 22 August 2022 or use the Q & A function during the webinar. Time has been allocated for a response to questions raised before and during the session. If there is insufficient time to respond to all, the questions and answers will be posted on the AOMA/AORC website <http://aoma.ukzn.ac.za>.

ENQUIRIES ONLY

Marion Adonis

Email : adonism@ukzn.ac.za

OR

Franky Lwelela

Email : Lwelela@ukzn.ac.za

INSPIRING GREATNESS

SPEAKER & FACILITATOR PROFILES



Mrs. Helena Nachtergaele was appointed as the second Ombudswoman of the City of Gent upon the retirement of Mrs. Rita Passemiers. Mrs. Nachtergaele is a 48 year old Belgian national who has a Master's degree in Modern History. She previously worked during nine years as investigator for the Federal Ombudsman in Brussels, which gave her extensive experience in legal analysis and investigation of complaints in the context of the Belgian federal administration, often in close collaboration with other Ombudsman. During her career, she focused on the rights of refugees, asylum seekers and displaced people; both in European context as in the field in different African countries. She has worked for the Belgian Red Cross; for the Commissioner for Refugees and Stateless Persons in Brussels; as well as for UNHCR in several African countries and the Middle East, often in sensitive and politically tense environments. Next to this, she was also Short-Term Election Observer for the European Commission in Tunisia (2010) and Malawi (2014). She lives in the city center of Gent together with her husband.

Lt Gen (Ret) Vusumuzi Ramakala Masondo is the second Military Ombudsman of the Republic of South Africa. He was appointed by the President of the Republic, on 1 November 2019 to hold office for a non-renewable period of seven years. He is a professional soldier with a career spanning a period of 43 years. He joined Umkhonto we Sizwe, the liberation army of the African National Congress in 1976 and served in its ranks in various capacities until he was integrated into the South African National Defence Force (SANDF) in 1994 with a rank of Major. He participated in the negotiations for the establishment of the SANDF under the auspices of the Joint Military Co-ordinating Committee where he was the Co-Chairperson of the Inspection Workgroup. Lt Gen (Ret) Masondo, retired from the SANDF in 2019 as the Chief of Staff of the SANDF having also served as the Chief of the South African Army from 2011 to 2016. In 2009, whilst he was serving in the SA Army as Chief Army Force Preparation in charge of all the training in the Army, he was appointed as Director Exercise Golfinho, a SADC peacekeeping exercise intended to confirm the operational readiness of the SADC Standby Force. He completed all the required military courses up to the Executive National Security Programme. He also holds a Bachelor of Commerce degree from the University of South Africa, a Certificate in Defence Management from the University of Witwatersrand, a Certificate in Labour Relations from the Pretoria University, a diploma in Computer Studies from Speciss College, Harare, Zimbabwe and a diploma in Secretarial Studies from Tabora Secretarial College, Tabora, Tanzania.



Major General Oswald D Reddy is a certified leadership and life coach, trainer, and teacher with the John Maxwell Team. He is a police veteran having served within the police in South Africa for over 39 years and held the rank of Major General for 19 years prior to his early retirement at the end of September 2021. He acquired widespread knowledge, skill, experience, and expertise in various facets of Policing and served as a commissioned Officer within the management and leadership echelons of the Police for over 30 years. During his 39-year career he served in Kwa-Zulu Natal (2 years), Western Cape (7 years), Gauteng (24 years) and again in the Western Cape (6 years). He has served as a Station Commander of Hillbrow and at various Police Stations. He also served as the Area Commissioner of Johannesburg and the Cluster Commander of Honeydew. In April 2015, he was laterally transferred to George as the Eden Cluster Commander. He has a post graduate degree (NQF 9) qualification "MPA" Master's in Public Administration Degree from Harvard University (USA). He also holds a Bachelor of Law Degree from

UNISA, a National Diploma in Police Administration from Technikon RSA, a Diploma in Business Management from the Business Management Training College of Southern Africa, and a Certification from the John Maxwell Online University, after attending the graduation in Orlando – Florida, USA in 2014. He also has additional "Life Coaching Certificate" Courses.

Hon. Vusumzi Magwebu "Vusi" is the City Ombudsman of the City of Cape Town "City" since 1 June 2020. His responsibility is to ensure that complaints received from the public against the City are resolved in a manner that is fair, impartial, objective, transparent, accountable and democratic. Previously he was a candidate Commissioner at the Commission for Conciliation, Mediation and Arbitration "CCMA" in Cape Town and prior to that, was a Member of the 5th democratic parliament in South Africa. He has vast experience in investigations from both private and public sectors. He is a former prosecutor and was also a senior investigator with the office of the Public Protector, South Africa. Among his achievements, he pioneered forensics practice in an Audit Firm. He holds a Bachelor of Law degree; Diploma in Forensic Investigations, Diploma in Labour Law (distinction) and a competency certificate in Report Writing. He is an affiliate member of The Association of Certified Fraud Examiners "ACFE" in good standing. Vusi is a man of integrity and a leader in his own right who has led several institutions in good governance and anti-corruption. He strongly believes in the values enshrined in the South African Constitution. He enjoys local choral music of isicathamiya and mbube and wanted to be a singer when he was young as he wanted to make the world dance to African sounds, however he realized that he cannot hold a note and chose to study law instead so as to keep the world fair and just to all people.

