



UNIVERSITY OF  
KWAZULU-NATAL  
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منظمة الموفدين والوسطاء الأفرقية  
African Ombudsman and Mediators Association  
Association des Ombudsmen et Médiateurs Africains  
Associação dos Ombudsmen e Mediadores



INTERNATIONAL  
OMBUDSMAN  
INSTITUTE

## **SAVE THE DATE: WEBINAR**

### **“Enhancing Productivity and Safeguarding Confidentiality in Ombudsman Institutions: Leveraging Grammarly and ChatGPT for Quality Investigation Reports”**

**Tuesday, December 5, 2023 (10 AM SA) GMT+2**

The African Ombudsman Research Centre (AORC), in collaboration with the International Ombudsman Institute (IOI), cordially invites you to our upcoming Webinar: "Leveraging Grammarly and ChatGPT to Enhance Productivity in Ombudsman Institutions and Safeguarding Confidentiality: Mitigating Data Breach Risks."

In an era where the efficiency of Ombudsman institutions is of paramount importance, AORC and IOI have joined forces to address the evolving needs of the Ombudsman community. This unique event will explore the transformative power of cutting-edge language-enhancing tools, specifically Grammarly and ChatGPT, in elevating productivity and the quality of investigations reports.

#### **Webinar Highlights:**

- ❖ Explore the use of Grammarly and ChatGPT to enhance productivity in Ombudsman institutions.
- ❖ Focus on producing high-quality investigation reports that can withstand legal scrutiny.
- ❖ Address the importance of safeguarding confidentiality and mitigating data breach risks.

**You can register in advance and secure your spot now for this exclusive opportunity to enhance Ombudsman productivity and fortify data security by using the following link:**

[https://ukzn.zoom.us/webinar/register/WN\\_rKW9FRk0S2iMWhGSjE0VZw](https://ukzn.zoom.us/webinar/register/WN_rKW9FRk0S2iMWhGSjE0VZw)

**Language: Interpretation available in French, Portuguese, Spanish, and Arabic.**

Please note that due to time constraints, there will be no live questions and answers. An official invitation, order of proceedings & details of speakers will follow soon.

Enquiries: [Lwelela@ukzn.ac.za](mailto:Lwelela@ukzn.ac.za) OR [adonism@ukzn.ac.za](mailto:adonism@ukzn.ac.za)



مركز بحوث الرافدين الأفرقية  
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**AOMA/AORC WEBSITE: - <http://aoma.ukzn.ac.za>**