



International Ombudsman Institute
Institut International de l'Ombudsman
Instituto Internacional del Ombudsman

IOI DIRECTORY 2015

The International Ombudsman Institute

General Secretariat
c/o Austrian Ombudsman Board
Singerstrasse 17
A-1015 Vienna, P.O. Box 20

Tel. +43/1/512 93 88
Fax. +43/1/512 93 88-200
Website: www.theioi.org
E-Mail: ioi@volksanw.gv.at



All Regions

Albania - People's Advocate

Incumbent: Igli TOTOZANI
Address:
Blvd. "Zhan D'Ark" Nr. 2
1001 Tirana
Albania
Tel: + 355 42 380 300
Fax: + 355 42 380 315
E-Mail: ap@avokatipopullit.gov.al
Website: www.avokatipopullit.gov.al

Antigua - Ombudsman

Incumbent: J M Euisalyn LEWIS
Address:
#3 Prime Minister's Drive
P.O. Box 2049
St. John's
Antigua
Tel: +268 462 9364
Fax: +268 462 9355
E-Mail: ombudsman@antigua.gov.ag
Website: www.ombudsman.gov.ag

Argentina - Defensor del Pueblo de la Nación

Incumbent: Carlos HAQUIM (Secretary General)
Address:
Suipacha 365
C 1008 AAG Buenos Aires
Argentina
Tel: +54 11 48 19 16 00
Fax: +54 11 48 19 15 81
E-Mail: defensor@defensor.gov.ar
Website: www.dpn.gov.ar



Argentina - Defensor del Pueblo de la Provincia del Chaco

Incumbent: Gustavo Adolfo CORREGIDO

Address:

Calle Salta N° 365

CP(3500) Resistencia

Argentina

Tel: +54 362 44 53 506

Fax:

E-Mail: defensordelpueblo@chaco.gov.ar

Website: www.defensorchaco.gov.ar

Argentina - Defensoría del Pueblo de la Provincia de Córdoba

Incumbent: Mario Alberto DECARA

Address:

Deán Funes 352/354

C.P. 5000 Córdoba Capital

Argentina

Tel: +54 351 43 42 040 / 43 42 120

Fax: +54 351 43 42 040 / 43 42 120

E-Mail: defensordelpueblo@cba.gov.ar

Website: www.defensorcordoba.org.ar

Argentina - Defensor del Pueblo de la Provincia de Jujuy

Incumbent: Victor GALARZA

Address:

Arenales N° 1219 (PC N° 4600)

San Salvador de Jujuy

Argentina

Tel: +54 388 42 37 151/ 42 37 163

Fax: +54 388 42 37 164

E-Mail: galarza@defensorjujuy.gov.ar

Website: www.defensorjujuy.gov.ar



Argentina - Defensoría del Pueblo de la Provincia de Santa Fe

Incumbent: Dra. Analía COLOMBO and Dr. Luciano LEIVA (acting Ombudsmen)

Address:

Tucumán 1681

(2000) Rosario - Provincia de Santa Fe

Argentina

Tel: +54 341 472 1112 / 13 / 08

Fax: +54 341 472 1112 / 13 / 08 Int. 111

E-Mail: fortalecimiento@defensorsantafe.gov.ar

Website: www.defensorsantafe.gov.ar

Argentina - Defensoría del Pueblo de la Ciudad Autónoma de

Buenos Aires

Incumbent: Alejandro AMOR

Address:

Venezuela 842

(C1095AAR) Ciudad de Buenos Aires

Argentina

Tel: +54 11 4338 4900

Fax:

E-Mail: direccionrelacionesinstitucionales@defensoria.org.ar

Website: www.defensoria.org.ar

Argentina - Defensoría del Pueblo de la Ciudad de Neuquén

Incumbent: Dr. Ricardo Ariel RIVA

Address:

Calle Sargento Cabral 36

8300 Ciudad de Neuquén

Argentina

Tel: +54 299 44 73 164

Fax:

E-Mail: defensor@defensorianqn.org

Website: www.defensorianqn.org



Argentina - Defensoría del Pueblo de la Ciudad de Posadas

Incumbent: Marcelo Javier VAIRO

Address:

Buenos Aires 1292

Misiones 330

Posadas

Argentina

Tel: +54 9 376 4433241

Fax: +54 9 376 4433241

E-Mail: mjvairo@defensorposadas.com.ar

Website: www.defensorposadas.com.ar

Argentina - Auditor General de Villa María

Incumbent: Luis José REY

Address:

Calle Chile nº 327

5900 Villa María

Argentina

Tel: +54 353 4527913

Fax: +54 353 4527913

E-Mail: auditorgeneral@gmail.com

Website:

Armenia - Human Rights Defender

Incumbent: Karen ANDREASYAN

Address:

Pushkin St. 56a

0002 Yerevan

Armenia

Tel: +374 10 53 76 51

Fax: +374 10 53 88 42

E-Mail: ombuds@ombuds.am

Website: www.ombuds.am



Australia - Commonwealth Ombudsman

Incumbent: Colin NEAVE

Address:

Level 5, 14 Childers Street

Canberra City, ACT 2601

Australia

Tel: +61 2 6276 0111

Fax: +61 2 6276 0123

E-Mail: ombudsman@ombudsman.gov.au

Website: www.ombudsman.gov.au

Australia - New South Wales Ombudsman

Incumbent: Bruce BARBOUR

Address:

HSBC Building, Level 24

580 George Street

Sydney 2000

Australia

Tel: +612 92 86 1000

Fax: +612 92 83 2911

E-Mail: nswombo@ombo.nsw.gov.au

Website: www.ombo.nsw.gov.au

Australia - Ombudsman Northern Territory

Incumbent: Peter SHOYER

Address:

Po Box 1344

NT0801 Darwin

Australia

Tel: +61 8 8999 18 18

Fax: +61 8 8999 18 28

E-Mail: nt.ombudsman@nt.gov.au

Website: www.ombudsman.nt.gov.au



Australia - Queensland Ombudsman

Incumbent: Phil CLARKE

Address:

Level 17

53 Albert Street

G.P.O. Box 3314

Brisbane, Queensland 4001

Australia

Tel: +617 3005 7000

Fax: +617 3005 7067

E-Mail: ombudsman@ombudsman.qld.gov.au

Website: www.ombudsman.qld.gov.au

Australia - Ombudsman South Australia

Incumbent: Wayne LINES

Address:

Level 5, East Wing

50 Grenfell Street

(PO Box 3651, Rundle Mall, SA 5000)

Adelaide, SA 5000

Australia

Tel: +61 8 8226 8699

Fax: +61 8 8226 8602

E-Mail: ombudsman@ombudsman.sa.gov.au

Website: www.ombudsman.sa.gov.au

Australia - Ombudsman Tasmania

Incumbent: Richard CONNOCK

Address:

99 Bathurst Street

(GPO Box 960, Hobart 7001)

7000 Hobart

Australia

Tel: +61 3 6166 4566

Fax: +61 3 6233 8966

E-Mail: ombudsman@ombudsman.tas.gov.au

Website: www.ombudsman.tas.gov.au



Australia - Victorian Ombudsman

Incumbent: Deborah GLASS, OBE

Address:

North Tower, Level 9, 459 Collins Street
Melbourne VIC 3000

Australia

Tel: +61 3 9613 6222

Fax: +61 3 9614 0246

E-Mail: ombudvic@ombudsman.vic.gov.au

Website: www.ombudsman.vic.gov.au

Australia - Ombudsman Western Australia

Incumbent: Chris FIELD

Address:

Level 2, Albert Facey House
469 Wellington Street
(PO Box Z5386, Perth WA 6831)
Perth, WA 6000

Australia

Tel: +618 9220 7555

Fax: +618 9220 7500

E-Mail: mail@ombudsman.wa.gov.au

Website: www.ombudsman.wa.gov.au

Austria - Volksanwaltschaft

Incumbent: Günther KRÄUTER

Incumbent: Gertrude BRINEK

Incumbent: Peter FICHTENBAUER

Address:

Singerstrasse 17

PO Box 20

1015 Vienna

Austria

Tel: +43 1 512 93 88

Fax: +43 1 512 93 88 200

E-Mail: post@volksanw.gv.at

Website: www.volksanw.gv.at



Azerbaijan - Commissioner for Human Rights (Ombudsman)

Incumbent: Elmira SULEYMANOVA

Address:

40, U. Hajibayov Street
Government House, II Door
AZ 1000 Baku

Azerbaijan

Tel: (+99412) 498 23 65

Fax: (+99412) 498 23 65

E-Mail: ombudsman@ombudsman.gov.az

Website: www.ombudsman.gov.az

Bahrain - Inspector General Office - National Security Agency

Incumbent: Mohamed AL ROMAIHI

Address:

Brown's Tower, 8th Floor, Building 204
Road 2803, Block 428
Seef District, P.O. Box 61016

Manama

Bahrain

Tel: +973 1718 6011

Fax: +973 1718 6019

E-Mail: ins.gen@nsa.gov.bh

Website: www.ombudsman.nsa.bh

Bahrain - Ombudsman for the Ministry of Interior

Incumbent: Nawaf AL-MAAWDAH

Address:

8th - 11th Floors, Bronze Towers
Building N° 204
Road 2803, Block 428 Al Seef District
Bahrain

Tel: +973 1756 3000 / +973 1330 8888

Fax: +973 1756 3004 / +973 1330 7777

E-Mail: inter@ombudsman.bh

Website: www.ombudsman.bh



Belgium - The Federal Ombudsman

Incumbent: Catherine DE BRUECKER

Incumbent: Guido HERMAN

Address:

Leuvenseweg 48 box 6 Rue de Louvain

1000 Brussels

Belgium

Tel: +32 2 289 27 27

Fax: +32 2 289 27 28

E-Mail: contact@federalombudsman.be

Website: www.federalombudsman.be

Belgium - Flemish Ombudsman Service

Incumbent: Bart WEEKERS

Address:

Leuvenseweg 86

1000 Brussel

Belgium

Tel: +32 2 552 48 48

Fax: +32 2 552 48 00

E-Mail: info@vlaamseombudsdienst.be

Website: www.vlaamseombudsdienst.be

Belgium - Médiateur de la Wallonie et de la Fédération

Wallonie-Bruxelles

Incumbent: Marc BERTRAND

Address:

Rue Lucien Namèche 54

5000 Namur

Belgium

Tel: +32 81 32 19 11

Fax: +32 81 32 19 00

E-Mail: courrier@le-mediateur.be

Website: www.le-mediateur.be



Belgium - Ombudswoman City of Ghent

Incumbent: Rita PASSEMIERS

Address:

Mammelokker

Botermarkt 17

9000 Gent

Belgium

Tel: +329 26 65 500

Fax: +329 26 65 519

E-Mail: ombudsvrouw@gent.be

Website: www.gent.be/ombudsvrouw

Belgium - Ombudsmann der Deutschsprachigen

Gemeinschaft Belgiens

Incumbent: Cédric LANGER

Address:

Kaperberg 8

4700 Eupen

Belgium

Tel: +32 87 590 728

Fax:

E-Mail: cedric.langer@dg-ombudsmann.be

Website: www.dg-ombudsmann.be/de

Belgium - Pensions Ombudsman

Incumbent: Jean Marie HANNESSE

Incumbent: Tony VAN DER STEEN

Address:

WTC III

Boulevard Simon Bolivar 30/5

1000 Brussels

Belgium

Tel: +32 2 274 19 90

Fax: +32 2 274 19 99

E-Mail: complaint@ombudsmanpensions.be

Website: www.ombudsmanpensions.be



Bermuda - Ombudsman

Incumbent: Victoria PEARMAN
Address:
14 Dundonald Street West, Suite 102
Hamilton HM 09
Bermuda
Tel: +441 296 65 41
Fax: +441 296 77 34
E-Mail: info@ombudsman.bm
Website: www.ombudsman.bm

Botswana - Botswana Ombudsman

Incumbent: Festina BAKWENA
Address:
Private Bag BR 374
Gaborone
Botswana
Tel: +267 3953322
Fax: +267 3953539
E-Mail: ombudsman@gov.bw
Website: www.ombudsman.org.bw

Bulgaria - Ombudsman of the Republic

Incumbent: Konstantin PENCHEV
Address:
22 George Washington Str.
1202 Sofia
Bulgaria
Tel: +359 2810 6910
Fax: +359 2810 6961
E-Mail: int@ombudsman.bg
Website: www.ombudsman.bg



Bulgaria - Public Mediator of Sofia Municipality

Incumbent: Angel STEFANOV

Address:

4th August 11 Str., Floor 3

1000 Sofia

Bulgaria

Tel: +359 2987 1341

Fax: +359 2987 3449

E-Mail: ombudsman@sofia.bg

Website: www.sofiaombudsman.bg/

Burkina Faso - Médiateur du Faso

Incumbent: Alima Déborah TRAORE

Address:

109 Ave. du Médiateur du Faso, Place de la Nation

01 BP 5577 Ouagadougou 01

Burkina Faso

Tel: +226 50 31 08 35

Fax: +226 50 31 08 95

E-Mail: mediateurdufaso@gmail.com

Website: www.mediateur.gov.bf

Canada - Alberta Ombudsman

Incumbent: Peter HOURIHAN

Address:

10303 Jasper Avenue NW, Suite 2800

T5J 5C3 Edmonton, AB

Canada

Tel: +1 780 427 2756

Fax: +1 780 427 2759

E-Mail: info@ombudsman.ab.ca

Website: www.ombudsman.ab.ca



Canada - British Columbia Ombudsperson

Incumbent: Kim CARTER
Address:
Second Floor, 947 Fort Street
(PO BOX 9039 STN PROV GOVT)
V8W 9A5 Victoria, BC
Canada
Tel: + 1 250 387-5855
Fax: + 1 250 387-0198
E-Mail: outreach@bcombudsperson.ca
Website: www.bcombudsperson.ca

Canada - Manitoba Ombudsman

Incumbent: Mel HOLLEY
Address:
750 - 500 Portage Avenue
R3C 3X1 Winnipeg, MB
Canada
Tel: +1 204 982 9130
Fax: +1 204 942 7803
E-Mail: ombudsman@ombudsman.mb.ca
Website: www.ombudsman.mb.ca

Canada - Citizens' Representative of Newfoundland and Labrador

Incumbent: Barry FLEMING
Address:
P.O. Box 8400
20 Crosbie Place.
4th Floor Beothuck Bldg.
A1B 3N7 St. John's, NL
Canada
Tel: + 1 709 729-7647
Fax: + 1 709 729-7696
E-Mail: citrep@gov.nl.ca
Website: www.citizensrep.nl.ca



Canada - Ombudsman Nova Scotia

Incumbent: Christine DELISLE-BRENNAN (acting Ombudsman)

Address:

5670 Spring Garden Rd

Suite 700

P.O. Box 2152

B3J 3B7 Halifax, NS

Canada

Tel: +1 902 424 6780

Fax: +1 902 424 6675

E-Mail: ombudsman@gov.ns.ca

Website: www.gov.ns.ca/ombu

Canada - Ombudsman Ontario

Incumbent: André MARIN

Address:

483 Bay Street 10th floor

South Tower

Bell Trinity Square

M5G2C9 Toronto, ON

Canada

Tel: +1 416 586 3300

Fax: +1 416 586 3400

E-Mail: info@ombudsman.on.ca

Website: www.ombudsman.on.ca

Canada - Protecteur du Citoyen du Québec

Incumbent: Raymonde SAINT-GERMAIN

Address:

525, boulevard René-Lévesque Est

Bureau 1.25

G1R 5Y4 Québec, QC

Canada

Tel: + 1 418 643 2688

Fax: + 1 418 643 8759

E-Mail: protecteur@protecteurducitoyen.qc.ca

Website: www.protecteurducitoyen.qc.ca



Canada - Ombudsman Saskatchewan

Incumbent: Mary MCFADYEN
Address:
Suite 150 - 2401 Saskatchewan Drive
S4P 4H8 Regina, SK
Canada
Tel: + 1 306 787 6211
Fax: + 1 306 787 9090
E-Mail: ombreg@ombudsman.sk.ca
Website: www.ombudsman.sk.ca

Canada - Ombudsman City of Montréal

Incumbent: Johanne SAVARD
Address:
275, rue Notre-Dame Est
Suite R-100
Montréal (Québec) H2Y 1C6
Canada
Tel: +1 514 872 8999
Fax: +1 514 872 2379
E-Mail: ombudsman@ville.montreal.qc.ca
Website: www.ombudsmandemontreal.com

Canada - Ombudsman City of Toronto

Incumbent: Fiona CREAN
Address:
375 University Ave, Suite 203
M5G 2J5 Toronto, ON
Canada
Tel: +1 416 392 7062
Fax: +1 416 392 7067
E-Mail: ombuds@toronto.ca
Website: www.ombudstoronto.ca



Canada - Commissioner of Official Languages

Incumbent: Graham FRASER

Address:

30 Victoria Street

Gatineau

K1A 0T8 Québec

Canada

Tel: +1 613 996-6368

Fax: +1 613 993-5082

E-Mail: comm@ocol-clo.gc.ca

Website: www.ocol-clo.gc.ca

Canada - Correctional Investigator of Canada

Incumbent: Howard SAPERS

Address:

P. O. Box 3421, Station "D"

Ottawa, Ontario

K1P 6L4

Canada

Tel: +1 877 885 8848

Fax: +1 613 990 9091

E-Mail: org@oci-bec.gc.ca

Website: www.oci-bec.gc.ca

Canada - Veterans Ombudsman

Incumbent: Guy PARENT

Address:

360 Albert Street, Suite 1560

K1R 7X7 Ottawa

Canada

Tel: +1 613 944 2950

Fax:

E-Mail: info@ombudsman-veterans.gc.ca

Website: www.ombudsman-veterans.gc.ca



Cayman Islands - Complaints Commissioner

Incumbent: Bridgette LAZZARI - VON GERHARDT (acting Commissioner)

Address:

4th Floor

Anderson Square

George Town, KY1-1107

Grand Cayman

Cayman Islands

Tel: +1345 943 2220

Fax: +1345 943 2221

E-Mail: caymancomplaints@occ.gov.ky

Website: www.occ.ky

China - Hong Kong - Ombudsman

Incumbent: Connie LAU Yin-hing JP

Address:

30/F, China Merchants Tower

Shun Tak Centre

168-200 Connaught Road Central

Hong Kong

China - Hong Kong

Tel: +852 2629 0501

Fax: +852 2956 0625

E-Mail: enquiry@ombudsman.hk

Website: www.ombudsman.hk

China - Macao - Commission against Corruption

Incumbent: Weng Chon CHEONG

Address:

Avenida Xian Xing Hai, n.º 105

Centro Golden Dragon

17.º Andar

Macao

China - Macao

Tel: +853 28 32 63 00

Fax: +853 28 36 23 36

E-Mail: ccac@ccac.org.mo

Website: www.ccac.org.mo



Cook Islands - National Ombudsman

Incumbent: Tearoa John TINI (BEM)

Address:

1st floor, Iro House

Nikao, Rarotonga

P.O.Box 748

Avarua

Cook Islands

Tel: +682 20605

Fax: +682 21605

E-Mail: tj.tini@ombudsman.gov.ck

Website: www.ombudsman.gov.ck

Croatia - Croatian People's Ombudsman

Incumbent: Lora VIDOVIĆ

Address:

Opaticka 4

10 000 Zagreb

Croatia

Tel: +3851 48 51 855

Fax: +3851 63 03 014

E-Mail: info@ombudsman.hr

Website: www.ombudsman.hr

Curaçao - Ombudsman

Incumbent: Alba Maria Teresa MARTIJN

Address:

Scharlooweg 41

Scharloo

Curaçao

Tel: +5999 461 0303

Fax: +5999 461 9483

E-Mail: info@ombusman-curacao.cw

Website: www.ombudsman-curacao.cw



Cyprus - Commissioner for Administration and Human Rights

Incumbent: Eliza SAVVIDOU

Address:

Era House

2 Diagorou Str.

1097 Nicosia

Cyprus

Tel: +357 22 40 55 00

Fax: +357 22 67 28 81

E-Mail: ombudsman@ombudsman.gov.cy

Website: www.ombudsman.gov.cy

Czech Republic - Public Defender of Rights

Incumbent: Anna ŠABATOVÁ

Address:

Údolní 39

60200 Brno

Czech Republic

Tel: +420 542 542 777

Fax: +420 542 542 772

E-Mail: podatelna@ochrance.cz

Website: www.ochrance.cz

Denmark - Danish Parliamentary Ombudsman

Incumbent: Jørgen Steen SØRENSEN

Address:

Gammeltorv 22

1457 Copenhagen

Denmark

Tel: +45 33 13 25 12

Fax: +45 33 13 07 17

E-Mail: post@ombudsmanden.dk

Website: www.ombudsmanden.dk



Djibouti - Médiateur de la République

Incumbent: Souleiman MIYIR ALI

Address:

Palais du Peuple

B.P. 663

Djibouti

Tel: +253 35 86 93

Fax: +253 35 32 37

E-Mail: mediateur.djibouti@yahoo.fr

Website:

Estonia - Chancellor of Justice

Incumbent: Indrek TEDER

Address:

Kohtu 8

15193 Tallinn

Estonia

Tel: +372 693 8404

Fax: +372 693 8401

E-Mail: info@oiguskantsler.ee

Website: www.oiguskantsler.ee

Ethiopia - Institution of the Ombudsman

Incumbent: Fozia AMIN

Address:

Yeha City Centre, 5th to 6th Floor

(in front of Addis Ababa Stadium)

P.O. Box 2459

Addis Ababa

Ethiopia

Tel: +251 115 580131

Fax: +251 011 1580638

E-Mail: ombudsmaneth@ethionet.et

Website: www.ethombudsman.gov.et



European Union - European Ombudsman

Incumbent: Emily O'REILLY

Address:

1 avenue du Président Robert Schuman

CS 30403

F-67001 Strasbourg Cedex

France

Tel: +33 3 88 17 23 13

Fax: +33 3 88 17 90 62

E-Mail: eo@ombudsman.europa.eu

Website: www.ombudsman.europa.eu

Faroe Islands - Faroese Parliamentary Ombudsman

Incumbent: Sólja Í ÓLAVSSTOVU

Address:

undir Bryggjubakka 11

Postbox 2008

110 Torshavn

Faroe Islands

Tel: +298 358500

Fax: +298 358501

E-Mail: lum@lum.fo

Website: www.lum.fo

Finland - Parliamentary Ombudsman

Incumbent: Petri JÄÄSKELÄINEN

Address:

Arkadiankatu 3

00102 Helsinki

Finland

Tel: + 358 9 4321

Fax: + 358 9 432 2268

E-Mail: ombudsman@parliament.fi

Website: www.oikeusasiamies.fi



Finland - Chancellor of Justice

Incumbent: Jaakko JONKKA

Address:

Snellmaninkatu 1A

Helsinki

Finland

Tel: +358 295 162526

Fax: +358 9 160 23975

E-Mail: tiedotus@okv.fi

Website: www.okv.fi

France - Le Défenseur des droits

Incumbent: Jacques TOUBON

Address:

7, rue Saint-Florentin

75008 Paris

France

Tel: +33 1 53 29 22 00

Fax: +33 1 53 29 22 45

E-Mail:

Website: www.defenseurdesdroits.fr

Gambia - Office of the Ombudsman

Incumbent: Fatou NJIE-JALLOW

Address:

132 Atlantic Road

P.O. Box 4113

Banjul

Gambia

Tel: +220 44 949 76 / 99 66 104

Fax: +220 44 94 606

E-Mail: ombudsmangambia@gmail.com

Website: www.ombudsman.gm



Georgia - Public Defender (Ombudsman)

Incumbent: Ucha NANUASHVILI

Address:

6 Nino Ramishvili Street

0179 Tbilisi

Georgia

Tel: +995 32 2913814

Fax: +99532 2913841

E-Mail: info@ombudsman.ge

Website: www.ombudsman.ge

Germany - Petitions Committee of the German Bundestag

Incumbent: Kersten STEINKE

Address:

Platz der Republik 1

11011 Berlin

Germany

Tel: +49 3022 73 52 57

Fax: +49 3022 73 60 53

E-Mail: post.pet@bundestag.de

Website: www.bundestag.de/bundestag/ausschuesse17/a02/index.jsp

Germany - Citizens' Commissioner, Schleswig-Holstein

Incumbent: Samiah EL SAMADONI

Address:

Karolinenweg 1

24105 Kiel

Germany

Tel: +49 431 988 12 40

Fax: +49 431 988 12 39

E-Mail: buengerbeauftragte@landtag.ltsh.de

Website: www.landtag.ltsh.de/beauftragte/bb/



Ghana - Commission on Human Rights and Administrative Justice

Incumbent: Laretta Vivian LAMPTEY

Address:

Arts Centre

P. O. Box AC 489

Accra

Ghana

Tel: +233 302 668839/41 / 664267 / 662150

Fax: +233 302 660020 / 661139

E-Mail: info@chrajghana.com

Website: www.chrajghana.com

Gibraltar - Public Services Ombudsman

Incumbent: Mario HOOK

Address:

10 Governors Lane

GX11 1AA Gibraltar

Gibraltar

Tel: +350 200 46001

Fax: +350 200 46002

E-Mail: ombudsman@gibraltar.gi

Website: www.ombudsman.org.gi

Greece - Greek Ombudsman

Incumbent: Calliope SPANOU

Address:

17, Halkokondyli Street

10432 Athens

Greece

Tel: +30 213 13 06 767-769

Fax: +30 213 13 06 836

E-Mail: grafeiosynigorou@synigoros.gr

Website: www.synigoros.gr



Greece - City of Athens Ombudsman

Incumbent: Vasilis SOTIROPOULOS
Address:
63 Athinas St.
Kotzia Sq.
15502 Athens
Greece
Tel: +30 2103722181
Fax: +30 2103722358
E-Mail: symparastatis@cityofathens.gr
Website: www.cityofathens.gr

Greenland - Inatsisartut Ombudsmandiat / Ombudsmanden

for Inatsisartut

Incumbent: Vera LETH
Address:
Noorlernut 53
Postboks 1606
3900 Nuuk
Greenland
Tel: +299 32 78 10
Fax: +299 32 16 87
E-Mail: post@ombudsmand.gl
Website: www.ombudsmand.gl

Guatemala - Procuraduría de los Derechos Humanos

Incumbent: Jorge Eduardo DE LÉON DUQUE
Address:
12 Avenida 12 - 72, Zona 1
Ciudad de Guatemala
Guatemala
Tel: +502 24 24 1717
Fax: +502 24 24 17 14
E-Mail: pdh@pdh.org.gt
Website: www.pdh.org.gt



Guinea - Médiateur de la République de Guinée

Incumbent: Facinè TOURE

Address:

Quartier Sandervalia

5ème Avenue

BP: 2434 Kaloum - Guinée-Conakry

Guinea

Tel: +224 631 643030

Fax:

E-Mail: mediateur.guinee@gmail.com

Website:

Haiti - Office de la Protection du Citoyen

Incumbent: Florence ELIE

Address:

145 John Brown

Lalue

Port-au-Prince

Haiti

Tel: +509 2940 3065

Fax:

E-Mail: opc@protectioncitoyenhaiti.org

Website: www.protectioncitoyenhaiti.org

Hungary - Commissioner for Fundamental Rights

Incumbent: Dr. László SZÉKELY

Address:

Nádor u.22

1051 Budapest

Hungary

Tel: +36 1 47 57 100

Fax: +36 1 26 91 615

E-Mail: hungarian.ombudsman@ajbh.hu

Website: www.ajbh.hu



Iceland - The Althing Ombudsman

Incumbent: Tryggvi GUNNARSSON

Address:

Templarasund 5

101 Reykjavík

Iceland

Tel: +354 510 6700

Fax: +354 510 6710

E-Mail: postur@umb.althingi.is

Website: www.umbodsmadur.is

India - Lokayukt Organization (Ombudsman) of Madhya

Pradesh

Incumbent: Prakash P NAOLEKAR

Address:

F Block

Old Secretariat

462001 Bhopal

India

Tel: +91 755 2540935

Fax: +91 755 2736026

E-Mail: lokayuktmp@yahoo.in

Website: mplokayukt.nic.in

Indonesia - Ombudsman of the Republic of Indonesia

Incumbent: Danang GIRINDRAWARDANA

Address:

Jl. Hr. Rasuna Said Kav. C-19,

5th and 7th fl.

12920 Jakarta Selatan

Indonesia

Tel: +62 21 5296089495

Fax: +62 21 52960908

E-Mail: ombudsman@ombudsman.go.id

Website: www.ombudsman.go.id



Iran - General Inspection Organisation (GIO)

Incumbent: Justice Naser SERAJ

Address:

Gharani Cross Road

Taleghani Ave

Tehran

Iran

Tel: +98 21 883 44 383

Fax: +98 21 883 44 383

E-Mail: international@136.ir

Website: www.bazresi.ir

Ireland - Ombudsman

Incumbent: Peter TYNDALL

Address:

18 Lower Leeson Street

Dublin 2

Ireland

Tel: +353 1 63 95 600

Fax: +353 1 63 95 674

E-Mail: ombudsman@ombudsman.gov.ie

Website: www.ombudsman.gov.ie

Ireland - Ombudsman for Children

Incumbent: Niall MULDOON

Address:

Millennium House

52-56 Great Strand Street

Dublin 1

Ireland

Tel: +353 1 86 56 800

Fax: +353 1 80 02 020

E-Mail: oco@oco.ie

Website: www.oco.ie



Ireland - Ombudsman for the Defence Forces

Incumbent: Patrick Anthony MCCOURT

Address:

13/15 Lower Hatch Street

Dublin 2

Ireland

Tel: +353 1 66 33 222

Fax: +353 1 66 33 223

E-Mail: admin@odf.ie

Website: www.odf.ie

Israel - State Comptroller & Ombudsman

Incumbent: Judge (ret.) Joseph Haim SHAPIRA

Address:

12 Beit Hadfus Street

Givat Shaul

POB 1081

9101001 Jerusalem

Israel

Tel: +972 2 666 50 00

Fax: +972 2 666 52 04

E-Mail: mevaker@mevaker.gov.il

Website: www.mevaker.gov.il

Israel - Ombudsman of the Israeli Judiciary

Incumbent: Prof. Eliezer RIVLIN

Address:

Nachum Heftzadi Street 5

95484 Jerusalem

Israel

Tel: +972 2 65 95 511

Fax: +972 2 65 95 516

E-Mail: ronitsho@justice.gov.il

Website: www.justice.gov.il/MOJEng/Ombudsman



Italy - Difensore Civico della Regione Basilicata

Incumbent: Catello APREA

Address:

Via Vincenzo Verrastro Nr. 6

85100 Potenza

Italy

Tel: +39 971 274 564

Fax: +39 971 469 320

E-Mail: difensorecivico@regione.basilicata.it

Website: www.consiglio.basilicata.it/consigionew/site/Consiglio/home.jsp

Italy - Ombudsman of the Autonomous Province Bolzano

(South Tyrol)

Incumbent: Dr. Gabriele MORANDELL

Address:

Via Cavour 23 - Cavourstrasse 23

39100 Bolzano - Bozen

Italy

Tel: +39 0471 301 155

Fax: +39 0471 981 229

E-Mail: post@volksanwaltschaft.bz.it

Website: www.volksanwaltschaft.bz.it

Italy - Difensore regionale della Lombardia

Incumbent: Donato GIORDANO

Address:

Via Fabio Filzi, 22

20124 Milano

Italy

Tel: +39 0267 4824 65/67

Fax: +39 0267 4824 87

E-Mail: difensore.civico@consiglio.regione.lombardia.it

Website: www.difensoreregionale.lombardia.it



Italy - Difensore Civico della Toscana

Incumbent: Lucia FRANCHINI

Address:

via de' Pucci 4

50122 Firenze

Italy

Tel: +39 055 2387 800

Fax: +39 055 2102 30

E-Mail: difensorecivico@consiglio.regione.toscana.it

Website: www.difensorecivicotoscana.it

Italy - Difensore Civico della Regione autonoma Valle d'Aosta

Incumbent: Enrico FORMENTO DOJOT

Address:

Via Bonifacio Festaz, 52

(52, rue Boniface Festaz)

11 100 Aosta (Aoste)

Italy

Tel: +39 0165 238 868 262214

Fax: +39 0165 3269 0

E-Mail: difensore.civico@consiglio.vda.it

Website: www.consiglio.regione.vda.it/difensore_civico

Ivory Coast - Médiateur de la République

Incumbent: N'Golo COULIBALY

Address:

bd de l'Université (près de l'INSAAC)

28 B.P. 1006 Abidjan

Ivory Coast

Tel: +225 22 44 21 68

Fax: +225 22 44 21 44

E-Mail: mediateur@aviso.ci

Website: www.mediateur-republique.ci



Japan - Ministry of Internal Affairs & Communications

Incumbent: Yutaka ARAI

Address:

Administrative Evaluation Bureau

Ministry of Internal Affairs and Communications (MIC)

2-1-2 Kasumigaseki, Chiyoda-ku

100-8926 Tokyo

Japan

Tel: +81 3 5253 5422

Fax: +81 3 5253 5426

E-Mail: acd@soumu.go.jp

Website: www.soumu.go.jp/english/aeb/index.html

Japan - National Federation of Administrative Counselors'

Associations

Incumbent: Ichiro SEKIGUCHI

Address:

Dainichi Kanda Building

2-13-7 Sotokanda

Chiyoda-ku

101-0021 Tokyo

Japan

Tel: +81 3 3257 9538

Fax: +81 3 3257 9539

E-Mail: zensoukyou@zensoukyou.or.jp

Website: www.zensoukyou.or.jp

Jordan - Jordanian Ombudsman Bureau

Incumbent: HE Dr. Nofan AJARMEH (acting President)

Address:

15 Mohammed Suleiman Dawood St.

11814 Om Somaq

Amman

Jordan

Tel: +962 6 5823421

Fax: +962 6 582 1832

E-Mail: h.alshuraiiki@ombudsman.org.jo

Website: www.ombudsman.org.jo/



Kenya - Commission on Administrative Justice (Ombudsman)

Incumbent: Otiende AMOLLO
Address:
West End Towers, 2nd Floor
Waiyaki Way
P.O. Box 20414-00200
Nairobi
Kenya
Tel: +254 20 2270000
Fax: +254 20 2302666
E-Mail: info@ombudsman.go.ke
Website: www.ombudsman.go.ke

Korea, Republic of - Anti-Corruption & Civil Rights Commission

Incumbent: Sungbo LEE
Address:
7-dong, Government Complex-Sejong
20, Doum 5-ro
Sejong City
Korea, Republic of
Tel: +82 44 200 7154
Fax: +82 44 200 7916
E-Mail: acrc@korea.kr
Website: www.acrc.go.kr

Korea, Republic of - Small and Medium Business Ombudsman

Incumbent: Moon-kyum KIM
Address:
508-1 5F Leema Bldg
146-1 Susong-dong, jongno-gu
Seoul
Korea, Republic of
Tel: +82 2 2100 4900
Fax: +82 2 2100 4941
E-Mail: bizhomin@osmb.go.kr
Website: www.osmb.go.kr



Kosovo* - Ombudsperson Institution

Incumbent: Sami KURTESHI

Address:

Str. Enver Maloku, no 28

10000 Prishtina

Kosovo*

Tel: +381 38 501 401 / +381 38 545 302

Fax: +381 38 545 302

E-Mail: info@ombudspersonkosovo.org

Website: www.ombudspersonkosovo.org

Latvia - Ombudsman's Office of the Republic of Latvia

Incumbent: Juris JANSONS

Address:

Baznicas Street 25

LV-1010 Riga

Latvia

Tel: +371 67 68 67 68

Fax: +371 62 24 40 74

E-Mail: tiesibsargs@tiesibsargs.lv

Website: www.tiesibsargs.lv

Lesotho - Ombudsman

Incumbent: Leshele Abel THOAHLANE

Address:

Moposo House, 2nd Floor

P.O. Box 12610

100 Maseru

Lesotho

Tel: +266 22 31 64 25

Fax: +266 22 31 06 72

E-Mail: omb@ombudsman.org.ls

Website: www.ombudsman.org.ls

*this designation is without prejudice to positions on status, and is in line with UNSCR 1244 and the ICJ Opinion on the Kosovo Declaration of Independence



Lithuania - Seimas Ombudsmen's Office

Incumbent: Augustinas NORMANTAS

Incumbent: Raimondas ŠUKYS

Address:

Gedimino Pr. 56

01110 Vilnius

Lithuania

Tel: +370 706 651 05

Fax: +370 706 651 38

E-Mail: ombuds@lrs.lt

Website: www.lrski.lt

Luxembourg - Ombudsman (La Médiateur) du Grand-Duché

de Luxembourg

Incumbent: Lydie ERR

Address:

36 Rue du Marché-aux-Herbes

1728 Luxembourg

Luxembourg

Tel: +352 26 270 101

Fax: +352 26 270 102

E-Mail: ombudsman@ombudsman.lu

Website: www.ombudsman.lu

Macedonia - Ombudsman

Incumbent: Idzet MEMETI

Address:

Macedonia n° 19

1000 Skopje

Macedonia

Tel: +389 23 12 93 51

Fax: +389 23 12 93 59

E-Mail: contact@ombudsman.mk

Website: www.ombudsman.mk



Malawi - Office of the Ombudsman

Incumbent: Tujilane CHIZUMILA

Address:

Private Bage 348

3 Lilongwe

Malawi

Tel: +2651774886

Fax: +265771436

E-Mail: chetuji@gmail.com

Website:

Mali - Médiateur de la République

Incumbent: Baba Akhib HAIDARA

Address:

Hamdallaye Aci 2000

BPE 4736

West Africa

Bamako

Mali

Tel: +223 20 29 20 04 / 05

Fax: +223 20 29 20 01

E-Mail: ahdoudiallo@yahoo.fr

Website: www.mediateurdumali.com

Malta - Parliamentary Ombudsman

Incumbent: Joseph SAID PULLICINO

Address:

11, St Paul Street

VLT 1210 Valletta

Malta

Tel: +356 2248 3210

Fax: +356 2124 7924

E-Mail: office@ombudsman.org.mt

Website: www.ombudsman.org.mt



Mauritius - Ombudsman

Incumbent: Soleman Mamode HATTEEA

Address:

4th Floor, Bank of Baroda Building

Sir William Newton Street

Port Louis

Mauritius

Tel: +230 2084131/2084256

Fax: +230 2113125

E-Mail: omb@govmu.org

Website: www.ombudsman.gov.mu

Mexico - Comisión Nacional de los Derechos Humanos

Incumbent: Luis Raúl GONZÁLEZ PÉREZ

Address:

Periférico Sur No. 3469

Col. San Jerónimo Lídice

Del. Magdalena Contreras

C.P. 10200

Mexico City

Mexico

Tel: +52 55 5681 8125

Fax: +52 55 1719 2153

E-Mail: secpartpresidencia@cndh.org.mx

Website: www.cndh.org.mx

Moldova - Centre for Human Rights

Incumbent: Anatolie MUNTEANU

Incumbent: Aurelia GRIGORIU

Incumbent: Tamara PLAMADEALA

Incumbent: Tudor LAZAR

Address:

16, Sfatul Tarii Street

2012 Kishinev

Moldova

Tel: +373 22 234 800

Fax: +373 22 225 442

E-Mail: cpdom@mdl.net

Website: www.ombudsman.md



Namibia - Ombudsman

Incumbent: John WALTERS
Address:
Private Bag 13211
Corner of Feld and Lossen Streets
Windhoek
Namibia
Tel: +264 61 20 73 224 / 20 73
Fax: +264 61 22 05 50 / 22 68 38
E-Mail: ivanwyk@ombudsman.org.na
Website: www.ombudsman.org.na

Netherlands - National Ombudsman

Incumbent: Reinier VAN ZUTPHEN
Address:
P.O. Box 93122
2509 AC The Hague
The Netherlands
Tel: +31 70 850 6971
Fax: +31 70 361 5072
E-Mail: secretariaat@nationaleombudsman.nl
Website: www.nationaleombudsman.nl

Netherlands - Municipal Ombudsman Amsterdam

Incumbent: Arre ZUURMOND
Address:
PO Box 111 31
1001 GC Amsterdam
The Netherlands
Tel: +31 20 62 59 999
Fax: +31 20 552 33 43
E-Mail: info@gemeentelijkeombudsman.nl
Website: www.gemeentelijkeombudsman.nl



Netherlands - Municipal and Children's Ombudsman of Rotterdam

Incumbent: Anne Mieke ZWANEVELD
Address:
Minervahuis I
Meent 106
3011 JR Rotterdam
The Netherlands
Tel: +31 10 411 16 00
Fax: +31 10 141 84 99
E-Mail: info@ombudsman.rotterdam.nl
Website: www.ombudsmanrotterdam.nl

New Zealand - National Ombudsman

Incumbent: Chief Ombudsman Dame Beverley A WAKEM, DNZM, CBE
Incumbent: Ombudsman Professor Ron PATERSON
Address:
Level 7
70 The Terrace
6011 Wellington
New Zealand
Tel: +64 4 473 9533
Fax: +64 4 471 2254
E-Mail: office@ombudsman.parliament.nz
Website: www.ombudsman.parliament.nz

Nigeria - Public Complaints Commission

Incumbent: George I. ULOKO
Address:
Aguiyi Ironsi Street N° 25
Maitama
Abuja
Nigeria
Tel: +234 80 750 210 82
Fax:
E-Mail: info@publiccomplaints-ng.org
Website:



Norway - Sivilombudsmannen

Incumbent: Aage Thor FALKANGER

Address:

P.O. Box 3

N-0101 Oslo

Norway

Tel: +47 22 82 85 00

Fax: +47 22 82 85 11

E-Mail: postmottak@sivilombudsmannen.no

Website: www.sivilombudsmannen.no

Pakistan - Wafaqi Mohtasib (Federal Ombudsman)

Incumbent: M. Salman FARUQUI

Address:

Wafaqi Mohtasib Secretariat

Sector G-5/2

Constitution Avenue

Islamabad

Pakistan

Tel: +92 51 9217200

Fax: +92 51 9217256

E-Mail: aoasecretariat.gov.pk@gmail.com

Website: www.mohtasib.gov.pk

Pakistan - Provincial Ombudsman Balochistan

Incumbent: Muhammad WASEY TAREEN

Address:

47 Zarghoon Road

Quetta

Balochistan

Pakistan

Tel: +92 81 92 01 296 or +92 81 92 01 827

Fax: +92 81 92 02 366

E-Mail: ombudsman@ombudsmanbalochistan.gov.pk

Website: www.ombudsmanbalochistan.gov.pk



Pakistan - Provincial Ombudsman Punjab

Incumbent: Javed MEHMOOD

Address:

2-Bank Road

Lahore

Pakistan

Tel: +92 42 992 11 780

Fax: +92 42 992 13 710

E-Mail: infolahore@ombudsmanpunjab.gov.pk

Website: www.ombudsmanpunjab.gov.pk

Pakistan - Provincial Ombudsman Sindh

Incumbent: Asad Ashraf MALIK

Address:

Secretariat Provincial Ombudsman Sindh

Kamal Ata Turk Road

Karachi-7750

Pakistan

Tel: +92 21 99211026

Fax: +92 21 99211051

E-Mail: mohtasibhd@yahoo.com

Website: www.mohtasibsindh.gov.pk

Pakistan - Banking Mohtasib (Ombudsman) Pakistan

Incumbent: Anisul HASSNAIN

Address:

5th Floor, Shaheen Complex

M R Kiyani Road

Karachi

Pakistan

Tel: +92 21 9921 7334-38

Fax: +92 21 9921 3904

E-Mail: info@bankingmohtasib.gov.pk

Website: www.bankingmohtasib.gov.pk



Pakistan - Federal Insurance Ombudsman

Incumbent: Azhar Ali FAROOQI

Address:

Federal Insurance Ombudsman's Secretariat
2nd Floor, Pakistan Red Crescent Society Annexe Building
Plot # 197/5, Dr. Daud Pota Road

Karachi

Pakistan

Tel: +92 21 992 077 61 (-62 / -63)

Fax: +92 21 992 077 63

E-Mail: info@fio.gov.pk

Website: www.fio.gov.pk

Pakistan - Federal Tax Ombudsman

Incumbent: Abdur Rauf CHAUDHRY

Address:

State Enterprises Complex
5-A Constitution Avenue

Islamabad

Pakistan

Tel: +92 51 9211 382

Fax: +92 51 9205 553

E-Mail: ombudsman@fto.gov.pk

Website: www.fto.gov.pk

Panama - Defensoría del Pueblo

Incumbent: Lilia HERRERA MOW

Address:

Calle 50

Edif. P.H. Chagres

Ciudad de Panamá

Panama

Tel: +507 500 9800

Fax: +507 500 9812

E-Mail: info@defensoria.com

Website: www.defensoriadelpueblo.gob.pa



Papua New Guinea - Ombudsman Commission

Incumbent: Rigo LUA

Address:

Deloitte Tower, Ground Floor

Douglas Street

(PO Box 1831)

121 Port Moresby

Papua New Guinea

Tel: +675 3 08 2600

Fax: +675 3 20 3266

E-Mail: ombudspng@ombudsman.gov.pg

Website: www.ombudsman.gov.pg

Peru - Defensoría del Pueblo

Incumbent: Eduardo Ernesto VEGA LUNA

Address:

Jirón Ucayali No. 388

Lima 1

Peru

Tel: +51 511 3110300

Fax: +51 511 42678 89

E-Mail: centrodeatencionvirtual@defensoria.gob.pe

Website: www.defensoria.gob.pe

Poland - Human Rights Defender

Incumbent: Irena LIPOWICZ

Address:

Aleja Solidarnosci 77

00-090 Warszawa

Poland

Tel: +48 22 551 7930

Fax: +48 22 551 7966

E-Mail: biurorzecznika@brpo.gov.pl

Website: www.brpo.gov.pl



Portugal - Provedor de Justiça

Incumbent: José Francisco de FARIA COSTA

Address:

Rua Pau de Bandeira, 9

1249-088 Lisboa

Portugal

Tel: +351 21 39 26 600

Fax: +351 21 39 61 243

E-Mail: provedor@provedor-jus.pt

Website: www.provedor-jus.pt

Principat d'Andorra - Raonador del Ciutadà

Incumbent: Josep RODRÍGUEZ GUTÍERREZ

Address:

C/ Dr. Vilanova 15-17

Nova Seu del Consell General

planta(-5)

AD500 Andorra la Vella

Principat d'Andorra

Tel: +376 810 585

Fax: +376 825 557

E-Mail: raonadordelciutada@andorra.ad

Website: www.raonadordelciutada.ad

Puerto Rico - Ombudsman

Incumbent: Iris Miriam RUIZ CLASS

Address:

P.O.Box 410 88

Minillas Station

PR 00940-1088 San Juan

Puerto Rico

Tel: +787 724 7373

Fax: +787 724 7386

E-Mail: irismiriam.ruiz@opc.gobierno.pr

Website: www.ombudsmanpr.com



Romania - People's Advocate

Incumbent: Victor CIORBEA

Address:

Str. Eugeniu Carada nr.3, Sector 3

030057 Bucuresti

Romania

Tel: +40 21 312 71 01

Fax: +40 21 312 49 21

E-Mail: avp@avp.ro

Website: www.avpoporului.ro

Samoa - Komesina o Sulufaiga

Incumbent: Maiava Iulai TOMA

Address:

Central Bank Building L5

(P.O. Box 3036)

Apia

Samoa

Tel: +685 25 394

Fax: +685 21 862

E-Mail: info@ombudsman.gov.ws

Website: www.ombudsman.gov.ws

Serbia - Protector of Citizens of the Republic of Serbia

Incumbent: Saša JANKOVIĆ

Address:

Deligradska str. 16

11 000 Belgrade

Serbia

Tel: +381 11 2068 100

Fax: +381 11 2068 182

E-Mail: zastitnik@zastitnik.rs

Website: www.zastitnik.rs



Sierra Leone - Office of the Ombudsman

Incumbent: Edmond COWAN

Address:

23 Liverpool Street

Freetown

Sierra Leone

Tel: +232 78 585 748 or +232 78 826 484

Fax:

E-Mail: ombudsman_sierraleone@yahoo.com

Website:

Sint Maarten - Ombudsman

Incumbent: Nilda LYNCH-ARDUIN

Address:

E. Camile Richardson Street #13

(P.O.Box 188)

Philipsburg

Sint Maarten

Tel: +1 721 542 12 50

Fax: +1 721 542 12 40

E-Mail: info@ombudsmansxm.com

Website: www.ombudsmansxm.com

Slovak Republic - Public Defender of Rights

Incumbent: Jana DUBOVCOVÁ

Address:

Nevädzová 5

P.O.Box 1

82004 Bratislava 24

Slovak Republic

Tel: + 421 2 48 28 72 39

Fax: +421 2 48 28 72 03

E-Mail: office@vop.gov.sk

Website: www.vop.gov.sk



Slovenia - Human Rights Ombudsman

Incumbent: Vlasta NUSSDORFER

Address:

Dunajska Cesta 56, 4th floor

1109 Ljubljana

Slovenia

Tel: +386 1 47 500 50

Fax: +386 1 47 500 40

E-Mail: info@varuh-rs.si

Website: www.varuh-rs.si

Solomon Islands - Ombudsman

Incumbent: Joe PORAIWAI

Address:

Kalala House

P.O. Box 535

Honiara

Solomon Islands

Tel:

Fax:

E-Mail:

Website:

South Africa - Public Protector

Incumbent: Thuli MADONSELA

Address:

Hillcrest Office Park

175 Lunnon Street

0083 Pretoria

South Africa

Tel: +2712 366 7108 / 7000

Fax: +2712 362 3473

E-Mail: publicprotector@pprotect.org

Website: www.publicprotector.org



Spain - Defensor del Pueblo

Incumbent: Soledad BECERRIL BUSTAMANTE

Address:

Pº Eduardo Dato, 31

28010 Madrid

Spain

Tel: +34 91 432 79 00

Fax: +34 91 308 11 58

E-Mail: registro@defensordelpueblo.es

Website: www.defensordelpueblo.es

Spain - Defensor del Pueblo Andaluz

Incumbent: Jesús MAEZTU GREGORIO DE TEJADA

Address:

Calle Reyes Católicos, nr. 21

41001 Sevilla

Spain

Tel: + 34 954 21 21 21

Fax: + 34 954 21 44 97

E-Mail: defensor@defensor-and.es

Website: www.defensor-and.es

Spain - Ararteko - Ombudsman for the Basque Country

Incumbent: Iñigo LAMARCA ITURBE

Address:

Prado 9

01005 Victoria-Gasteiz

Spain

Tel: +34 945 13 51 18

Fax: +34 945 13 51 02

E-Mail: arartekoa@ararteko.net

Website: www.ararteko.net



Spain - Procurador del Común de Castilla y León

Incumbent: Javier AMOEDO CONDE

Address:

Calle Sierra Pambley nº 4

24003 León

Spain

Tel: +34 987 270095

Fax: +34 987 270143

E-Mail: pccyl@pccyl.es

Website: www.procuradordelcomun.es

Spain - Síndic de Greuges de Catalunya

Incumbent: Rafael RIBÓ I MASSÓ

Address:

Passeig de Lluís Companys, 7

08003 Barcelona

Spain

Tel: + 34 933 018 075

Fax: + 34 933 013 187

E-Mail: sindic@sindic.cat

Website: www.sindic.cat

Spain - Valedor do Pobo de Galicia

Incumbent: José Julio FERNÁNDEZ RODRÍGUEZ (acting Ombudsman)

Address:

Rúa do Hórreo 65

15700 Santiago de Compostela

Spain

Tel: +34 981 56 97 40

Fax: +34 981 57 23 35

E-Mail: valedor@valedordopobo.com

Website: www.valedordopobo.com



Spain - El Diputado del Común - Islas Canarias

Incumbent: Jerónimo SAAVEDRA ACEVEDO

Address:

C/ O'Daly nº 28, 38700
Santa Cruz de La Palma
Spain

Tel: +34 922 27 53 00

Fax: +34 922 41 52 28

E-Mail: diputadodelcomun@diputadodelcomun.com

Website: www.diputadodelcomun.com

Spain - Defensor del Pueblo de Navarra

Incumbent: Francisco Javier ENÉRIZ OLAECHEA

Address:

Calle Emilio Arrieta 12
31002 Pamplona-Iruña
Spain

Tel: +34 948 203571

Fax: +34 948 203549

E-Mail: info@defensornavarra.com

Website: www.defensornavarra.com

Spain - Síndic de Greuges de la Comunitat Valenciana

Incumbent: José CHOLBI DIEGO

Address:

C/ Pasqual Blasco 1
03001 Alacant
Spain

Tel: +34 965 93 75 00

Fax: +34 965 93 75 68

E-Mail: sindic_greuges@gva.es

Website: www.elsindic.com



Spain - Síndica de Greuges de Barcelona

Incumbent: Maria Assumpció VILÀ I PLANAS

Address:

Ronda de Sant Pau 45

08015 Barcelona

Spain

Tel: +34 93 413 29 00

Fax: +34 93 413 29 10

E-Mail: sindicadegreuges@bcn.cat

Website: www.bcn.es/sindicadegreuges

Sri Lanka - Sri Lanka Ombudsman

Incumbent: Lankanatha Ashanka TISSA EKANAYAKE

Address:

06, Elibank Road

Colombo

Sri Lanka

Tel:

Fax:

E-Mail: ombudssl@slt.net.lk

Website: www.priu.gov.lk

Sudan - Public Grievances Chamber (Ombudsman)

Incumbent: Ahmed ELTIGANI ELGAALI

Address:

P.O. Box 6139

Khartoum

Sudan

Tel: +249 18378 4009

Fax: +249 1178 5464

E-Mail: ombud.sudan@gmail.com

Website: www.ombudsman.gov.sd



Sweden - Parliamentary Ombudsmen

Incumbent: Elisabet FURA
Incumbent: Cecilia RENFORS
Incumbent: Lilian WIKLUND
Incumbent: Lars LINDSTRÖM
Address:
P.O. Box 16327
SE-103 26 Stockholm
Sweden
Tel: +46 8 786 40 00
Fax: +46 8 21 65 58
E-Mail: justitieombudsmannen@jo.se
Website: www.jo.se

Switzerland - Municipal Ombudsman of Zürich

Incumbent: Claudia KAUFMANN
Address:
Oberdorfstrasse 8
8001 Zurich
Switzerland
Tel: +41 44 412 00 30
Fax: +41 44 412 00 31
E-Mail: info.omb@zuerich.ch
Website: www.stadt-zuerich.ch

Taiwan - Control Yuan

Incumbent: Dr. Po-ya CHANG
Address:
No.2, Section 1
Zhongxiao East Road
10051 Taipei City
Taiwan
Tel: +886 2 2341 3183
Fax: +886 2 2356 8588
E-Mail: whkao@cy.gov.tw
Website: www.cy.gov.tw



Tanzania - Commission for Human Rights and Good

Governance

Incumbent: Bahame Tom Mukirya NYANDUGA

Address:

Plot No. 8, Luthuli Street

P.O.Box 2643

Dar-es-Salaam

Tanzania

Tel: +255 22 2135747 / +255 22 2137126

Fax: +255 22 2111533 / +255 22 2111281

E-Mail: chragg@chragg.go.tz

Website: www.chragg.go.tz

Thailand - Ombudsman

Incumbent: Siracha VONGSARAYANKURA (Chief Ombudsman)

Incumbent: General Viddhavat RAJATANUN (Ombudsman)

Incumbent: Boon TAPANADUL (Ombudsman)

Address:

The Government Complex

5th Floor, Ratthaprasasanabhakti Bldg.

120 Chaengwattana Road, Laksi District

Bangkok 10210

Thailand

Tel: +662 141 9239-41

Fax: +662 143 8375

E-Mail: kanokkwan@ombudsman.go.th

Website: www.ombudsman.go.th

Tonga - Commissioner for Public Relations (Ombudsman)

Incumbent: Aisea Havea TAUMOEPEAU, SC

Address:

P.O. Box 847, Lavinia Road

Nuku 'alofa

Tonga

Tel: +676 26 986 / +676 26 984 / +676 26 981

Fax: +676 26 982

E-Mail: aisea@tmplaw.com

Website:



Trinidad & Tobago - Ombudsman

Incumbent: Lynette STEPHENSON, S.C.

Address:

Aziz Elias Hadeed Building

132 Henry Street

Port of Spain

Trinidad & Tobago

Tel: +1868 624 1239

Fax: +1868 625 0717

E-Mail: feedback@ombudsman.gov.tt

Website: www.ombudsman.gov.tt

Tunisia - Médiateur Administratif

Incumbent: Ahmed ADOUM

Address:

85, Avenue de la Liberté

1002 Tunis

Tunisia

Tel: +216 71 781384 / +216 71 792655

Fax: +216 71 780292

E-Mail: mediateur.administratif@mediateur.tn

Website: www.mediateur.tn

Turkey - Kamu Denetçiliği Kurumu (Ombudsman)

Incumbent: M. Nihat ÖMEROĞLU

Address:

Kavaklıdere Mah. Nevzat Tandoğan Cad. No: 4

Çankaya / Ankara

Turkey

Tel: +90 312 465 22 00

Fax: +90 312 465 22 65

E-Mail: iletisim@ombudsman.gov.tr

Website: www.ombudsman.gov.tr



Turkey - Office of the Ombudsman

Incumbent: Zeki GÜRSEL

Address:

143 Bedrettin Demirel Cad. Kat 3-4

Mersin - 10 Lefkosa

Turkey

Tel: +90 392 227 79 42

Fax: +90 392 228 89 07

E-Mail: zekigursel@gmail.com

Website:

Uganda - Inspector General of Government

Incumbent: Irene MULYAGONJA

Address:

Jubilee Insurance Center

Plot 14, Parliamentary Avenue

P.O. Box 1682

Kampala

Uganda

Tel: +256 414 344 219 / +256 414 259 723

Fax: +256 414 344 810

E-Mail: pr@igg.go.ug

Website: www.igg.go.ug

Ukraine - Parliament Commissioner

Incumbent: Valeriya LUTKOVSKA

Address:

21/8 Instytutska str.

01008 Kiev

Ukraine

Tel: +38 044 253 20 91

Fax: +38 044 226 34 27

E-Mail: omb@ombudsman.gov.ua

Website: www.ombudsman.gov.ua



United Kingdom - Parliamentary and Health Service

Ombudsman

Incumbent: Dame Julie MELLOR, DBE

Address:

Millbank Tower

Millbank

SW1P 4QP London

United Kingdom

Tel: +44 300 061 4211

Fax: +44 300 061 4000

E-Mail: executiveoffice@ombudsman.org.uk

Website: www.ombudsman.org.uk

United Kingdom - Local Government Ombudsman for England

Incumbent: Dr. Jane MARTIN

Address:

PO Box 4771

Coventry CV4 0EH

United Kingdom

Tel: +44 24 7682 0019

Fax:

E-Mail: l.penny@lgo.org.uk

Website: www.lgo.org.uk

United Kingdom - Northern Ireland Ombudsman

Incumbent: Thomas FRAWLEY, CBE

Address:

Progressive House

33 Wellington Place

BT1 6HN Belfast

United Kingdom

Tel: +44 2890 897 773

Fax: +44 2890 234 912

E-Mail: ombudsman@ni-ombudsman.org.uk

Website: www.ni-ombudsman.org.uk



United Kingdom - Scottish Public Services Ombudsman

Incumbent: Jim MARTIN
Address:
4 Melville Street
EH3 7NS Edinburgh
United Kingdom
Tel: +44 800 3777 330
Fax: +44 800 3777 331
E-Mail: ask@spsso.org.uk
Website: www.spsso.org.uk

United Kingdom - Public Services Ombudsman for Wales

Incumbent: Nick BENNETT
Address:
1 Ffordd yr Hen Gae
CF35 5LJ Pencoed
United Kingdom
Tel: +44 1656 641 150
Fax: +44 1656 641 199
E-Mail: ask@ombudsman-wales.org.uk
Website: www.ombudsman-wales.org.uk

USA - Ombudsman Dayton-Montgomery County

Incumbent: Diane WELBORN
Address:
11 West Monument Avenue, Suite 606
45402 Dayton, OH
USA
Tel: + 1 937 223 4613
Fax: + 1 937 228 1183
E-Mail: ombudsman@dayton-ombudsman.org
Website: www.dayton-ombudsman.org



USA - State of Iowa - Office of Ombudsman

Incumbent: Ruth COOPERRIDER

Address:

Ola Babcock Miller Building, 1112 E. Grand Avenue
50319-0231 Des Moines, IA

USA

Tel: + 1 515 281 3592

Fax: + 1 515 242 6007

E-Mail: ombudsman@legis.iowa.gov

Website: www.legis.iowa.gov/Ombudsman

Uzbekistan - Authorized Person for Human Rights

Incumbent: Sayora RASHIDOVA

Address:

Uzbekistan Avenue 16a
100027 Tashkent

Uzbekistan

Tel: + 998 71 23 98 136

Fax: + 998 71 23 98 136

E-Mail: info@ombudsman.uz

Website: www.ombudsman.uz

Vanuatu - Ombudsman

Incumbent: Kalkot MATASKELEKELE

Address:

Rue Pasteur
P.M.B. 9081

Port Vila

Vanuatu

Tel: + 678 27200

Fax: + 678 27140

E-Mail: ombudsman@vanuatu.gov.vu

Website:



Virgin Islands (British) - Complaints Commissioner

Incumbent: Elton GEORGES, CMG OBE

Address:

P.O. Box 4628

VG1110 Tortola

Virgin Islands (British)

Tel: +284 468 5123

Fax: +284 468 5082

E-Mail: complaints@ombudsman.vg

Website: www.ombudsman.vg

Zambia - Investigator General

Incumbent: Caroline SOKONI

Address:

3/F, Old Bank of Zambia Building

Cairo Road, Bank Square

P.O.Box 50494 Lusaka

Zambia

Tel: +260 211 22 38 94

Fax: +260 211 22 22 95

E-Mail: commission@zamnet.zm

Website:

last content update: 27 March 2015

Annex

IOI DIRECTORY 2015

**INDIVIDUALS, LIBRARY AND
HONORARY LIFE MEMBERS**

The International Ombudsman Institute

Library Members

Canada

Carleton University Library
Address:
344 Slater Street
3rd Floor, Room 395
K1A 0T8 Ottawa, ON
Canada
E-Mail: ruth_mohammed@carleton.ca
Website: www.library.carleton.ca

Germany

European Centre for Minority Issues
Address:
Schiffbrücke 12
24939 Flensburg
Germany
E-Mail: info@ecmi.de
Website: www.ecmi.de



Individuals

Afghanistan

Hayatullah BAYAN
E-Mail: hayatullah.bayan@yahoo.com

Australia

Francis MONTIL
E-Mail: fkmontil@yahoo.com.au

Anita STUHMCKE
E-Mail: anita.stuhmcke@uts.edu.au

John T. D. WOOD
E-Mail: baljurda@ozemail.com.au

Canada

Nora FARRELL
E-Mail: nfarrell@ryerson.ca

Diane MCLEOD-MCKAY
E-Mail: info@ombudsman.yk.ca

Linda REIF
E-Mail: Ireif@ualberta.ca



Greece

Alexandros TSADIRAS
E-Mail: a.tsadiras@euc.ac.cy

India

Justice P.B. Gaikwad
E-Mail: lokayukta@maharashtra.gov.in

Japan

Kimiyoshi TOYAMA
E-Mail: kim-toyama@rikkyo.ac.jp

Nigeria

Rasaq Adesola OBE
E-Mail: rashaqadesholaobe@yahoo.com

New Zealand

Chris LAHATTE
E-Mail: chris.lahatte@icann.org

Serbia

Dragan MILKOV
E-Mail: d.milkov@pf.uns.ac.rs

United Kingdom

Victor AYENI
E-Mail: info@commonwealth.int



USA

Najmul ABEDIN
E-Mail: AbedinN@apsu.edu

Tangita DARAMOLA
E-Mail: tangita.daramola@cms.hhs.gov

Duncan C. FOWLER
E-Mail: duncfowler@gmail.com

Dean GOTTEHRER
E-Mail: deang@cruzio.com

Gordon LIND
E-Mail: Gordon.Lind@srpnet.com

Michael P. MILLS
E-Mail: michael.p.mills@pdx.edu

Margie SOLLINGER
E-Mail: Margie.Sollinger@portlandoregon.gov

Carolyn STIEBER
E-Mail: stieberj@msu.edu

Honorary Life Members

Antigua/Barbuda

Hayden THOMAS
(IOI Board of Directors 2000-2005 / IOI Vice-President 2006)
E-Mail: masonthomas1@gmail.com

Australia

Bruce BARBOUR
(IOI Regional Vice President Australasia & Pacific 2003-2009)
E-Mail: bbarbour@ombo.nsw.gov.au

Austria

Peter KOSTELKA
(IOI Regional Vice-President Europea 2001-2009
IOI Secretary General 2009-2013)
E-Mail: peter.kostelka@kabsi.at

Bermuda

Arlene BROCK
(IOI Regional Vice-President Caribbean & Latin America 2009-2012)
E-Mail: arlenesbrock@gmail.com

Canada

Harley JOHNSON
(IOI Executive Director 1992-1996 / IOI Treasurer 1991-1992)
E-Mail: harley.johnson@metisombudsman.ab.ca

Stephen OWEN
(IOI President 1988-1992)
E-Mail: stephen.owen@ubc.ca

Hong Kong

Alan N. LAI
(IOI Treasurer 2010-2014)
E-mail: alan.lai.n@gmail.com

Alice TAI
(IOI Secretary 2001-2009)
E-Mail: ayyfootman@netvigator.com

Netherlands

Marten OOSTING
(IOI Vice President 1992-1994 / IOI President 1994-1998)
E-Mail: m.oosting@worldonline.nl

New Zealand

Brian ELWOOD
(IOI President 1998-2002)
E-Mail: brian.elwood@xtra.co.nz

Dame Beverley A. WAKEM, DNZM,CBE
(IOI President 2010-2014)
E-Mail: beverley.wakem@ombudsman.parliament.nz



Norway

Arne FLIFLET
(IOI Board of Directors 2010-2012)
E-Mail: fliflet@online.no

Pakistan

Abdul SALAM
(IOI Board of Directors 1995-1998)
E-Mail: unknown

Sweden

Mats MELIN
(IOI Vice-President 2009-2010 / IOI acting President 2010)
E-Mail: mats.melin@dom.se

United Kingdom

Thomas FRAWLEY, CBE
(IOI Vice-President 2010-2012)
E-Mail: ombudsman@ni-ombudsman.org.uk

William REID
(IOI Board of Directors 1992-1996)
E-Mail: wkanda@wreid.fslife.co.uk

USA

William P. ANGRICK
(IOI President 2005-2010)
E-Mail: angrick@mchsi.com

The International Ombudsman Institute
General Secretariat
c/o Austrian Ombudsman Board
Singerstrasse 17, P.O. Box 20
A-1015 Vienna

Phone: (+43) 1 512 93 88
Fax: (+43) 1 512 93 88 - 200
E-Mail: ioi@volksanw.gv.at
Web: www.theioi.org