

THE UNIVERSITY OF KWAZULU-NATAL



THE AFRICAN OMBUDSMAN RESEARCH CENTRE
(AORC), A RESEARCH AND TRAINING ARM OF
THE AFRICAN OMBUDSMAN AND MEDIATORS'
ASSOCIATION (AOMA)

- Cordially invite you to a facilitated discussion -

COVID-19 CHALLENGES

Covid-19 has posed numerous challenges for Ombudsman offices and has made it extremely difficult to connect with vulnerable and marginalised citizens of the country.

This discussion deals with the challenges faced by Ombudsman during the COVID19 pandemic, specifically how to remain accessible to the most vulnerable citizens, how to protect their rights in a timely and efficient manner as well as finding meaningful solutions that are flexible enough to meet the changes brought about by the Covid-19 challenge.

This facilitated discussion is an excellent opportunity to discuss the challenges posed by the Covid-19 pandemic in Ombudsman institutions in Africa.

This facilitated discussion would enhance the capacity of Ombudsman throughout the continent in their tasks and contribute to the development of skilled resources within the Ombudsman institutions to the benefit of each participating country and Africa as a whole.

PLEASE CLICK ON THE RSVP LINK BELOW SHOULD YOU WISH TO PARTICIPATE.

ENGLISH SESSION

DATE

TUESDAY 19 JANUARY 2021

TIME

10H00 – 11H30

SPEAKER 1

Hon. Ts'eliso Mokoko
Ombudsman - Lesotho

SPEAKER 2

Hon. Commissioner Elasto Mugwadi
Chairman, Human Rights
Commission - Zimbabwe

SPEAKER 3

Mr. Douda Tanon,
Executive Director, Médiateur de
la République - Cote d'Ivoire

FACILITATOR

Hon. Hon Caroline Sokoni,
Public Protector – Zambia

[CLICK HERE TO RSVP](#)

Please note that there will be no live question and answers due to time constraints. Participants may however submit relevant questions to [Franky Lwelela](#) or [Marion Adonis](#) by 10:00 on Monday, 18 January 2021 or use the Q & A function during the webinar. Time has been allocated for a response to questions raised before and during the session. If there is insufficient time to respond to all, the questions and answers will be made available on the AOMA/AORC website www.aoma.ukzn.ac.za.

ENQUIRIES ONLY

Marion Adonis
Email : adonism@ukzn.ac.za



Franky Lwelela
Email : Lwelela@ukzn.ac.za

SPEAKER & FACILITATOR

PROFILES



MRS. CAROLINE CHUMA ZULU SOKONI

is the current Public Protector of Zambia, has served in the office of the Country's National Ombudsman for fifteen (15) years. She began her professional career in 1989 as a State Advocate under the then Ministry of Legal Affairs (now known as Ministry of Justice). She has a Masters of Law in Criminology from Queen Mary and Westfield College, University of London in the United Kingdom and served under the Ministry of Justice for fifteen years. She was appointed as Acting Director of Public Prosecutions for the Republic of Zambia in February 2004 and was also appointed as the Task Team leader for the Legal component of the Water Resources Management Project, a policy formulation body tasked to spearhead the reform of the Water Resources Management process in Zambia. She presided over the Town and Country Planning Tribunal as the Vice Chairperson between 2003 and 2005. In November 2004, she was appointed as the Investigator General for Zambia's National Ombudsman Office. At the time of her appointment the Office was known as the Commission for Investigations.

ADV. TŠELISO MOKOKO

is the Ombudsman of Lesotho since June 2019. He graduated from the National University of Lesotho, having obtained LLB, and was duly admitted as an Advocate of the High Court of Lesotho and Courts of Lesotho in 1999. He currently serves as the Ombudsman. Shortly after his admission, Adv. Tšeliso Mokoko was employed in the civil service, at the Ministry of Justice, placed at the Legal Aid as the Legal Aid Counsel. The main mandate of that office was to represent indigent people in all the courts of Lesotho, for a variety of cases and to offer legal counselling to clients. Around 2003, he resigned from the civil service and joined private practice, wherein he dealt mostly with civil matters. In August 2017, he was appointed as the Principal Secretary in the Ministry of Local Government and Chieftainship. Around May 2018, he was transferred to the Ministry of Defence and National Security. He was thereafter appointed as the Ombudsman in June 2019.



COMMISSIONER ELASTO HILARIOUS MUGWADI

is the Chairperson of the Zimbabwe Human Rights Commission (ZHRC). He is also the Vice Chairperson of the Network of African National Human Rights Institutions. He was sworn into office in 2010 with the first group of Commissioners and became the Chairperson of the ZHRC in 2014. He holds a Bachelor of Administration (Hons) degree from the University of Rhodesia and a Master of Science degree (MSc) in International Relations. He also holds a Diploma in Development Studies from the University of Oslo, a Degree in Law LLB (UNISA) and LLM (UNISA) and a Doctorate in Human Rights and Humanitarian Law from the Commonwealth University London. He is also a former Chief Immigration Officer of Zimbabwe having worked at the institution for 23 years. Commissioner Mugwadi is also a legal practitioner at Mugwadi and Associates since 2007.

MR. TANON DAUDA

is the Executive director of the "Mediateur de la République" of Côte d'Ivoire. He is a retired economist and financial services administrator of exceptional calibre. He holds a Master of Arts in Economics from Long Island University (Brooklyn, New York, USA); a Post-graduate diploma from the "Ecole Nationale des Douanes" (Neuilly-sur-Seine, France); and a Bachelor's degree in Economics from the University of Abidjan, Côte d'Ivoire. His rich professional experience includes, but not limited to, economist - Independent consultant in feasibility studies; Directorate of Administrative and Financial Affairs of the Ministry of the Economy and Finance; Director of the Economic Office of Côte d'Ivoire, in Paris, France; Chief of Cabinet of the Ministry of Economy and Finance; Director of the Côte d'Ivoire Economic Office, Ivory Coast Development Office in New York, USA; and Director of Financial Services Direction Générale des Douanes, Abidjan, Côte d'Ivoire.

