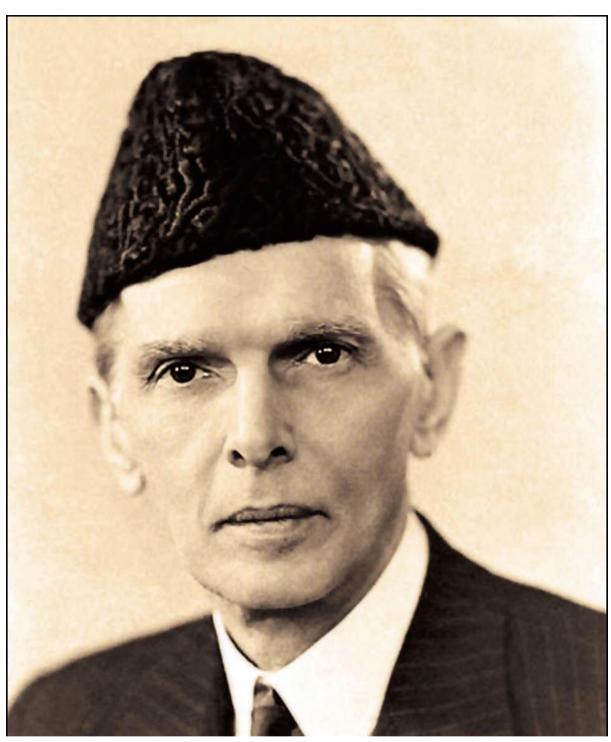
CONTENTS:

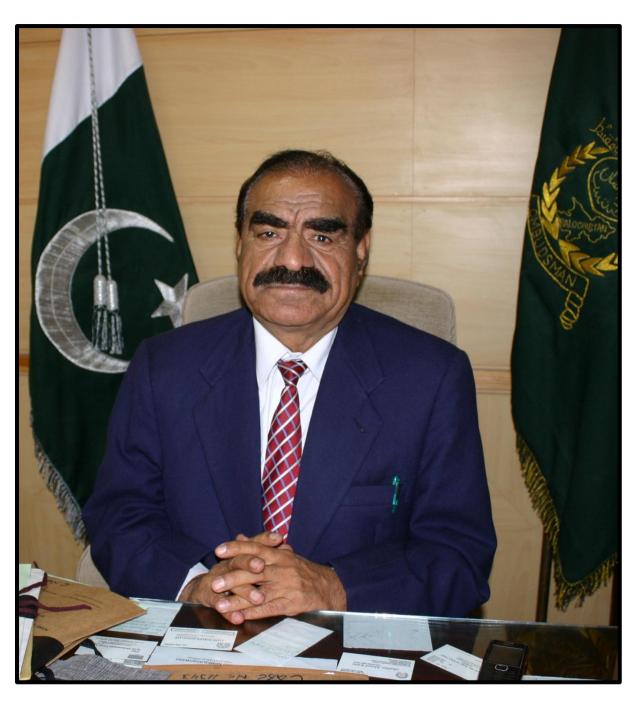
	Executive Summary 0	
2.	Organizational Chart	07
3.	Statistical Data	09
4.	Suo-Moto Actions	19
5.	Redressed Cases	27
6.	Implemented Cases	59
7.	Cases closed in liminie	65
8.	Representations to Honorable Governor	6
9.	Letter of thanks received	77
10.	Pictures of Honorable Ombudsman	97
11.	Publications	103
12.	Balochistan Ordinance-VI of 2001	125
13.	Balochistan at a Glance	145



Quaid-e-Azam Muhammad Ali Jinnah



NAWAB ZULFIQAR ALI MAGSI, Honorable Governor Balochistan



MR. AKBAR ALI BALOCH Honorable Ombudsman Balochistan



Akbar Ali Baloch, Ombudsman Balochistan

Mr. Akbar Ali Baloeh was born in District Jhal Magsi in 1946. He passed Matric exam in the year 1963 and did Graduation in 1968 he also obtained Law Degree in 1973 from Sindh University. He has practiced as a Regular and Active Lawyer for about 30 years in Balochistan in Lower Judiciary Courts and High Court of Balochistan. He obtained Supreme Court's Advocate License in the year 2007. Remained Treasurer, General Secretary and President District Bar Association Nascerabad. He was elected as Member and Vice Chairman of Balochistan Bar Council from 2000 to 2003. On 28th April, 2009 Mr. Akbar Ali Baloch was appointed as Provincial Ombudsman Balochistan.



The Provincial Ombudsman Mr. Akbar Ali Baloch is presenting the Annual Report of 2011 to the Honorable Governor Balochistan Nawab Zulfiqar Ali Magsi



President Asif Ali Zardari accords his assent by signing into law "the Federal Ombudsmen Institutional Reforms Bill, 2013" during a ceremony at the Presidency

D.O.No:____

Office of the Ombudsman Balochistan

47-A Zarghoon Road, Quetta

Dated: - Quetta the _____ March 2013

My Dear Governor,

This is a great pleasure and pride for me to place the 04th Annual

Report of my tenure about the performance of Provincial Ombudsman Secretariat

which is mandatory to be presented to the Honorable Governor under Section 28 of

the Establishment of the Office of Ombudsman for the Province of Balochistan

Ordinance-VI of 2001.

Since the inception of Provincial Ombudsman Secretariat in

Balochistan well-mannered atmosphere has been provided for poor and

downtrodden aggrieved people for their easy approach to this office for redressal of

their grievances. The complainants/general public have shown their satisfaction and

reposed confidence in this institution through letters of appreciation. The poor

persons have shown belief that they are treated in an affectionate manner and

without any expenditure and loss of time, if they approach the Ombudsman for

redressal of their grievances.

As your honour is well-aware that Balochistan is an expanded province

over far-flung areas, therefore, Regional Offices at Sibi, Naseerabad, Turbat,

Khuzdar, Hub, Loralai and Zhob have been established to help the aggrieved people

for redressal of their grievances at their doorsteps. During the year 2012, Regional

Office Zhob was established with your kind support.

The main objective behind creation of the office of Ombudsman is to

provide informal justice and in this regard during the year 2012, 129 Suo-Moto

Actions on the poor performance of different Provincial Departments and mostly

about Health and Education Departments, have been taken through print/electronic media and other reliable sources in order to provide free justice. This positive effect has also been appreciated by the general public at large through press clippings. The steps of taking suo-moto actions in the best interest of public, people have also reposed great satisfaction on the performance of this office and general public is pouring demands for actions against the worst condition of Government schools/Colleges and Government Hospitals in the Province.

During my tenure, visits of most of the backward and devious areas of Balochistan have been carried out by me and through Investigation Teams, which has raised awareness to the public to know about the importance of this institution, which can be observed from the high increase in filing of complaints. In the reporting year i.e 2012, 1634 complaints have been instituted at Headquarters and 734 complaints at the Regional Offices, out of which 1296 complaints have been disposed of.

Looking at the better performance of this quasi-judicial forum, Government Servants also knock the door of Ombudsman for service matters but being barred under the provisions of Section 2 of Ordinance-VI of 2001, those complaints have been dismissed in liminie.

It is worthwhile to mention here that the state functionaries have extended cooperation with this office in the redressal of grievances of public, which can be reflected from the implemented orders in different cases. The performance of Ombudsman Office can further be improved if all the Provincial Agencies respond well in time.

I am delighted to mention here that during my whole tenure as Ombudsman, your honour have always been kind enough for supporting the demands/necessities of this office. It is high time for me to express my gratitude to your honour for rendering guidance, support and confidence given to me to functionalize/streamline this institution.

At the end, it is safe to say that the smooth functioning of Ombudsman Institution totally depends upon your kind patronage, generous support and guidance.

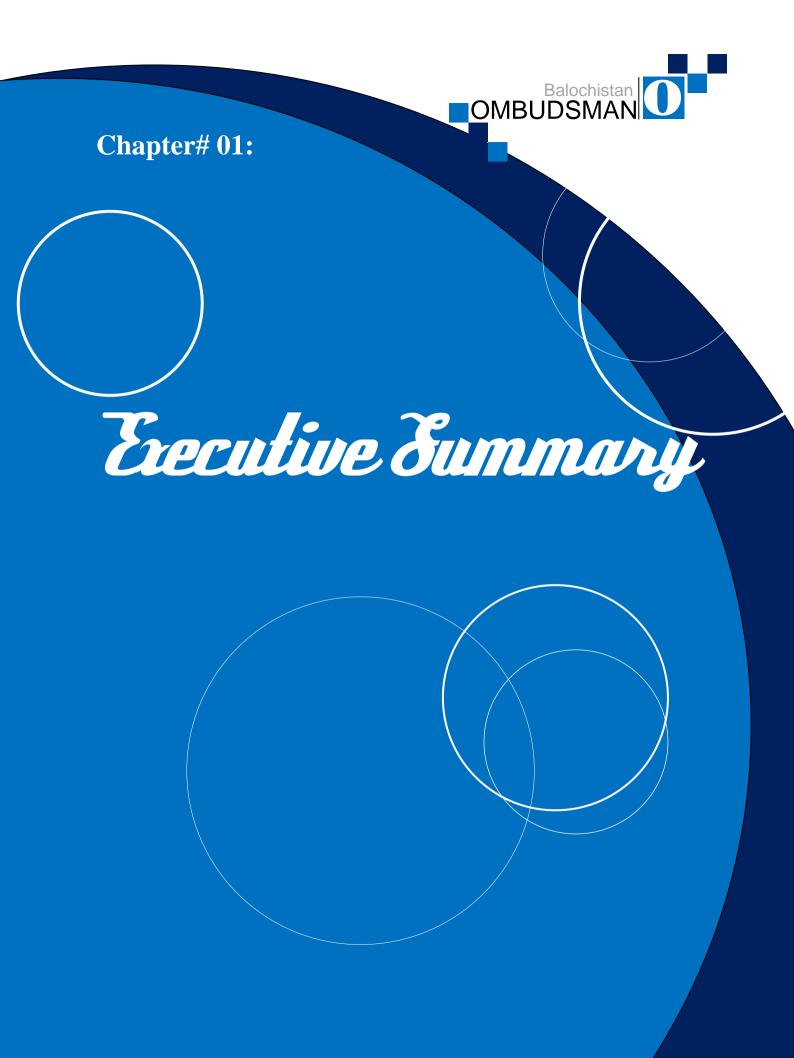
I am really thankful to Almighty Allah for providing me an opportunity to serve the downtrodden people of Balochistan by working hard day and night during my whole tenure as Ombudsman Balochistan.

With warmest regard.

Sincerely yours'

AKBAR ALI BALOCH
Ombudsman Balochistan

NAWAB ZULFIQAR ALI MAGSI Honorable Governor Balochistan



EXECUTIVE SUMMARY

This Secretariat has exercised all out efforts to redress the grievances of complainants with a view to create awareness about the importance and performance of the Ombudsman Institution. For this purpose the redressed number of grievances are published in the leading newspapers. As most of the complainants approaching the Ombudsman Secretariat, are poor/downtrodden, therefore, it is a moment of pleasure for them when they are treated well-mannered in the office of Ombudsman about the progress of their cases. They are heard in person by Honorable Ombudsman or concerned Directors/Investigation Officers without any hindrance, which has built the confidence of general public on this Institution. This Secretariat actually works as a mediator between the complainants and Government Agencies in order to settle their issues amicably.

In the reporting year 2368 complaints were received out of which 1296 complaints were disposed of on merit, 250 complaints/grievances were redressed and 129 complaints were dismissed in liminie for having no jurisdiction, anonymous or pseudonymous or no maladministration was made out. Furthermore, complaints pertaining to Federal Agencies were forwarded to the respective Ombudsmen offices for further action at their end.

The high increase in the registration of complaints is a manifestation of the confidence of general public on the Ombudsman. The Ombudsman also paid surprise visits to Educational Institutions, Hospitals and other offices during the year and issued directions to the concerned authorities for initiating disciplinary proceedings against the absentees. The Ombudsman took suo-moto actions in a number of complaints against Education, and Health Departments in different districts on the demand/request of the general public, which resulted in amelioration of the efficiency of those institutions. During the reporting year, buildings of Government Schools in different districts have been completed on the instruction of the Ombudsman. The Ombudsman also took notice of scarcity of water in different areas of Quetta City, which borne fruitful results as problems of most of the areas have been resolved.

The Ombudsman took cognizance of smuggling of wheat and embezzlement of millions of rupees in Food Department Sibi and constituted an Investigation Team of Directors for conducting inquiry into the matter and submission of report. Thereafter, thorough inquiry was conducted and embezzled amount of Rs.35 million was recovered and deposited in the Provincial exchequer.



On the direction of Ombudsman, 04 acres land of graveyard, which was illegally occupied by the land mafia, has been got vacated by the concerned authority

On a reference of the Honorable High Court this Secretariat conducted an inquiry into the embezzlement of funds allocated for flood effectees in District Kharan and Washuk and submitted the inquiry report to the High Court.

During the year 05 million rupees were approved and sanctioned by the Finance Department Balochistan for appointment of staff on contract basis in order to support the regular staff for better performance of the office. Staff members were appointed including consultants/advisors on contract basis.

PROCEDURE TO APPROACH THE OMBUDSMAN

PRESENTATION OF COMPLAINTS

A complaint shall be made on solemn affirmation or oath and in writing addressed to the Ombudsman by the person aggrieved or, in the case of his death, by his legal representative and may be lodged in person at the office or handed over to the Ombudsman in person or sent by any other means of communication to the office.

ADMISSION OR REJECTION OF COMPLAINT AT PRELIMINARY STAGE

Where the grievance of a complainant against an Agency or its employee prima-facie amounts to mal-administration, and if the complaint is maintainable under the provisions of Ordinance, the same is admitted for investigation. Whereas, the complaint if found untenable under the provisions of Ordinance or does not require any investigation for any other reason, the same is rejected in liminie and the complainant is informed accordingly. Sometime merely forwarding a complaint to the agency has produced the rejoicing result.

EVALUATION AND ANALYSIS OF THE INFORMATION

Evaluation and Analysis of the information is initially carried out by examining the recorded/written material gathered through complaint, response of the agency, rejoinder of the complainant and any other correspondence on record. In case of clarification of certain issues, personal hearing is fixed by the Investigating Officer calling complainant, the agency and any other person whose evidence is considered relevant to the issue, to reach a conclusion and frame a set of recommendations for decision.

DECISION/RECOMMENDATION

In all cases where investigation is proposed to be closed at any stage of investigation and where a direction to the Agency or any of its officers or employees is or is not to be issued, the Investigation Officer prepares draft findings for the consideration of Ombudsman.

The Ombudsman having received draft order may or may not agree with the conclusion of the investigation. If he agrees he passes order of decision/findings and not, may order further investigation for the clarification of some points or may call parties for hearing before him to ensure that the administrative justice may not suffer from any lacuna or doubt. A copy of the order/decision is communicated to the complainant and the agency concerned.

JURISDICTION OF OMBUDSMAN

As prescribed in the Preamble of the establishment of the Ombudsman Ordinance 2001, the Office has been established for protection of the rights of the people, ensuring adherence to the rule of law, diagnosing, redressing and rectifying any injustice done to a person through maladministration and for suppressing corrupt practices. To accomplish the assigned mission, Ombudsman is empowered to undertake investigation into any of the allegations of maladministration on the part of any agency or its officers and pass an order deemed appropriate under the Ordinance to redress the grievances, and if mal-administration is established, he can take cognizance of allegation of mal-administration on:

- a) a complaint by an aggrieved person, or
- b) a reference by the Governor, or
- c) a reference by the Provincial Assembly, or
- d) a motion of the Supreme Court, or
- e) a motion of the High Court, or
- f) of his own motion

MATTERS BEYOND THE JURISDICTION OF OMBUDSMAN:

- a) subjudice before any court of competent jurisdiction on the date of the receipt of the complaint, reference or motion, or
- b) relating to external affairs of Pakistan, or
- c) relating to or connected with the Defence of Pakistan or Defence Forces of Pakistan; or
- d) relating to any agency under the administrative control of the Federal or other Provincial Governments, or
- e) personal grievance of public servants relating to their service in the agency in which they are or have been working.



INFORMAL RESOLUTION OF DISPUTES

The Provincial Ombudsman is provided with the authority of informal resolution of disputes that has been made in the section 33(1) of the Ombudsman Ordinance-VI of 2001, which reads as under: -

33. Informal Resolution of Disputes.

(1) Notwithstanding anything contained in this Ordinance the Ombudsman and a member of the staff shall have the authority to informally conciliate, amicably resolve, stipulate, settle or ameliorate any grievance without written memorandum and without the necessity of docketing any complaint or issuing any official notice.

IMPLEMENTATION

Recommendations attain finality need implementation:

The purpose of Ombudsman's office is to redress the grievances in real terms rather than mere disposal of complaints. Implementation of recommendations/directions communicated by this office is the responsibility of relevant agency and its officer concerned. Once right of representation has been exhausted, recommendation/directions attain finality and the Ordinance does not provide any other recourse, except to implement these. Although response of the agencies in general remained encouraging, yet there is room for accelerating execution of recommendations/directions.

Implementation without delay is significant:

Pronouncement of just-decision as the delivery of a judgment and passing of a decree in a Court of law is not the end of the matter. Implementation of a decision takes long time as an execution of a decree. There are cases in which decisions delivered by this office in previous years have not been implemented till yet. The delay in implementation is causing disillusionment amongst the general public and has a negative impact on the performance of the department.

SALIENT CHARACTERISTICS OF THE OMBUDSMAN OFFICE

- An Independent of Executive.
- Easily accessible.
- An Ordinance to override other laws.
- A result oriented forum.
- It delivers speedy and free of cost justice.
- Has authority to informally conciliate, amicably resolve, stipulate, settle or ameliorate any grievance without written memorandum and without the necessity of docketing any complaint, or issuing any official notice.
- Has the authority to enter and search any premises.
- Has the power to grant compensation.
- Has authority to recommend institution of criminal or disciplinary action.

- Has authority to arrange for studies to be made or research to be conducted and may recommend appropriate steps for eradication of corrupt practices.
- Has power to punish for contempt.
- It has same powers as are used in a Civil Court under the Code of Civil Procedure 1908.

ROLE OF MEDIA

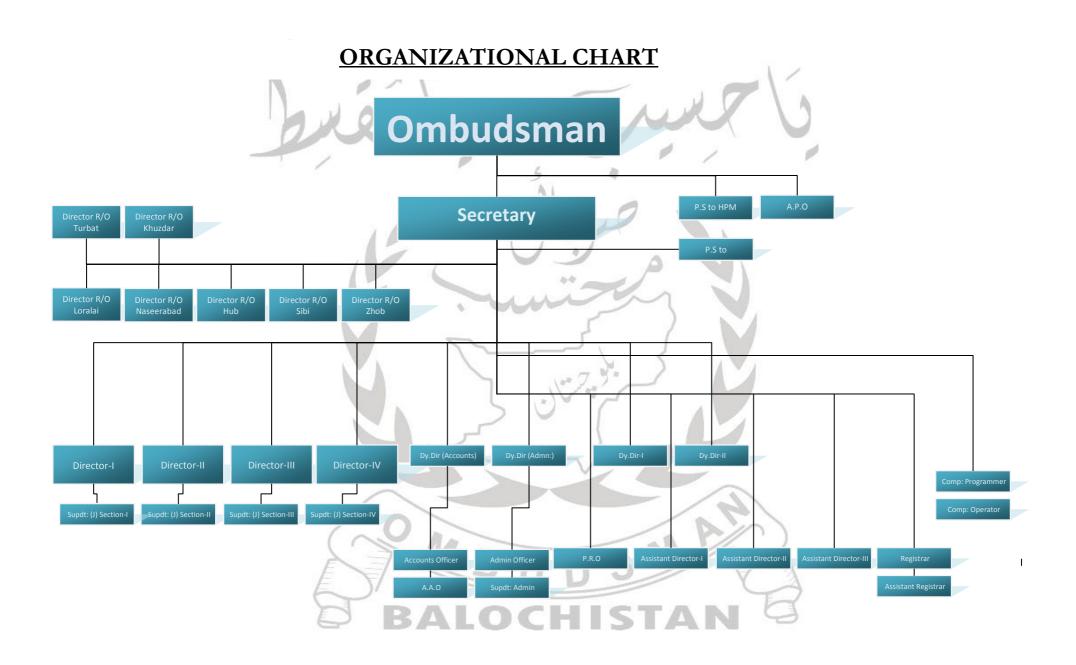
In the present era, the role of media cannot be underscored in the society to keep the public aware about current affairs. Keeping in view the importance of media, redressal/decisions and Suo-Moto Actions taken have been published through print and electronic media, which has helped in creating awareness about the functions and role of Ombudsman. This is one of the main reasons of increase in filing of complaints.

ACHIEVEMENTS

During the year 2012, Regional Office Zhob has been established and Incharge of the office and subordinate staff have been appointed through prescribed procedure. Establishment of Regional Office in a remote area will help the people getting their grievances heard and redressed at their doorsteps.

In the year, two touring vehicles (Vigo) have been purchased in order to visit farflung areas of Balochistan Province for redressal of grievances of general public.







STATISTICAL OVERVIEW

Although statistical information is set out in detail at pages 10 to 17 of this annual report, it is after useful to provide a short overview.

The Ombudsman office dealt with a total of 7064 in the calendar year 2012.

During the calendar year 2368 complaints were instituted, however 4696 complaints were brought forward from the preceding year i.e. 2011.

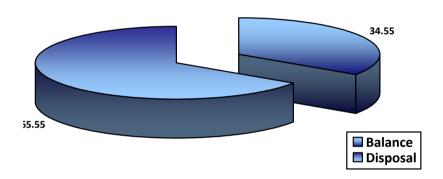


INSTITUTION AND DISPOSAL OF COMPLAINTS

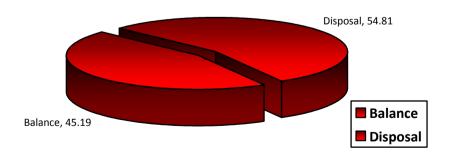
From March 2001 to 31-12-2012

Complaints	Instituted	Disposed of	Balance	Percentage
Total Complaints of Head Office since the Establishment of Ombudsman Secretariat in March 2001 till 31-12-2012	12941	8496	4445	65.65%
Total Complaints of Regional Offices since 2008	1879	1030	1041	54.81%
Total	14820	9526	5294	

Institution and Dispoal (Head Office)



Institution and Disposal (Regional Offices)

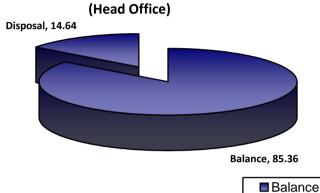


INSTITUTION AND DISPOSAL OF COMPLAINTS (HEAD OFFICE)

From 01-01-2012 to 31-12-2012

	Year	Instituted	Brought Forward	Total	Disposed of	Balance	Percentage
Ī	2012	1634	3904	5538	811	4727	14.64%

Insitution and Disposal During 2012



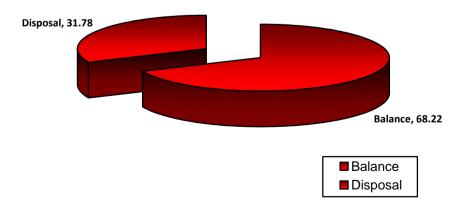
Disposal

INSTITUTION AND DISPOSAL OF COMPLAINTS (REGIONAL OFFICES)

From 01-01-2012 to 31-12-2012

Year	Instituted	Brought Forward	Total	Disposed of	Balance	Percentage
2012	734	792	1526	485	1041	31.78%

Institution and Disposal During 2012 (Regional Offices)



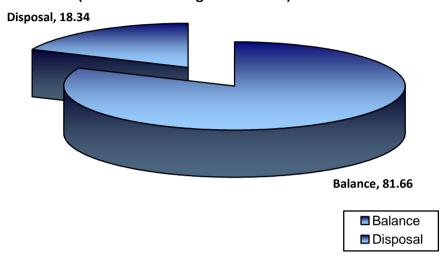


HEAD OFFICE & REGIONAL OFFICES

From 01-01-2012 to 31-12-2012

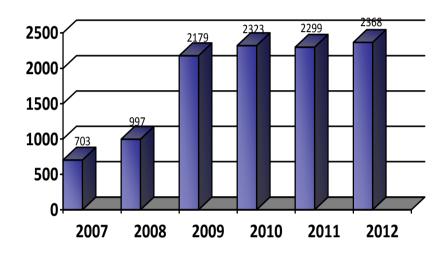
Year	Instituted	Brought Forward	Total	Disposed of	Balance	Percentage
2012	2368	4696	7064	1296	5768	18.34%

Insitution and Disposal During 2012 (Head Office & Regional Offices)

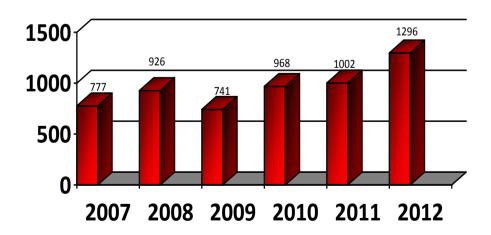


DETAIL OF INSTITUTED (INCLUDED BROUGHT FORWARD)/DISPOSED OF COMPLAINTS DURING LAST SIX YEARS (2006-2011)

Year	Instituted	Brought Forward	Total	Disposed of	Balance	Percentage
2007	703	202	905	777	128	85.86%
2008	997	128	1125	926	199	82.31%
2009	2179	199	2378	741	1637	31.16%
2010	2323	1637	3960	968	2992	24.44%
2011	2299	2992	5291	1002	4289	18.94%
2012	2368	4696	7064	1296	5768	18.34%



Year wise Institution of Cases



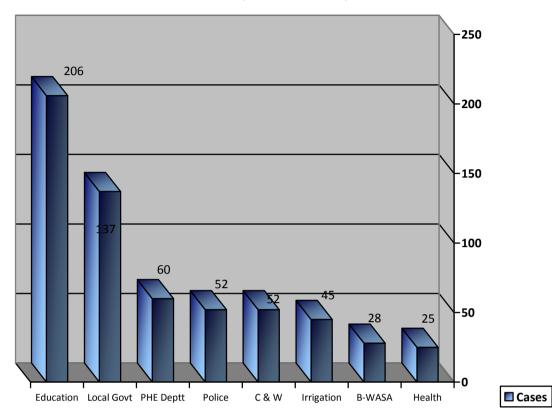
Disposal of Cases Year wise



DEPARTMENT WISE CASES DISPOSED OF IN 2012 (HEAD OFFICE)

Name of Department	No. of cases	Name of Department	No. of cases
Agriculture Deptt:	20	Assembly	02
A.G Office	03	BDA	16
B-WASA	28	C&W	52
C.C.O	01	Education Deptt:	206
Environment Department	01	Excise & Taxation Deptt:	13
Finance Deptt:	03	Forests Deptt:	12
Food Deptt:	06	Government Press	01
Home Department	08	Health Deptt:	25
Hajj and Auqaaf Department	02	Information Department	01
Irrigation Department	45	Industries Department	04
Law Department	01	Livestock Deptt:	16
Labour and Manpower	17	Local Government	137
Mines & Minerals	02	N.G.Os	02
Population Deptt:	04	Planning & Development	03
PDMA	02	Police Deptt:	52
PHE Deptt:	60	Private Person/Party	03
Prisons Department	04	Q.D.A	05
Revenue Deptt:	22	Social Welfare	08
Sports Deptt:	06	S&GAD	10
Workers Welfare	06	Zakat Department	02
GF	RAND TOTAL:	811	

SELECTIVE CASES DISPOSED OFF DEPARTMENT WISE IN 2012 (HEAD OFFICE)





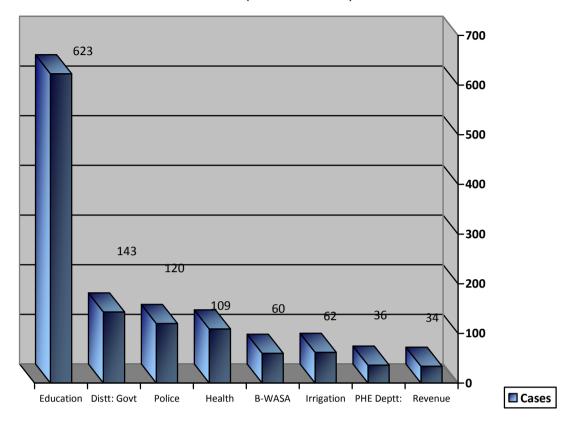
<u>DEPARTMENT WISE INSTITUTED CASES IN 2012</u> (HEAD OFFICE)

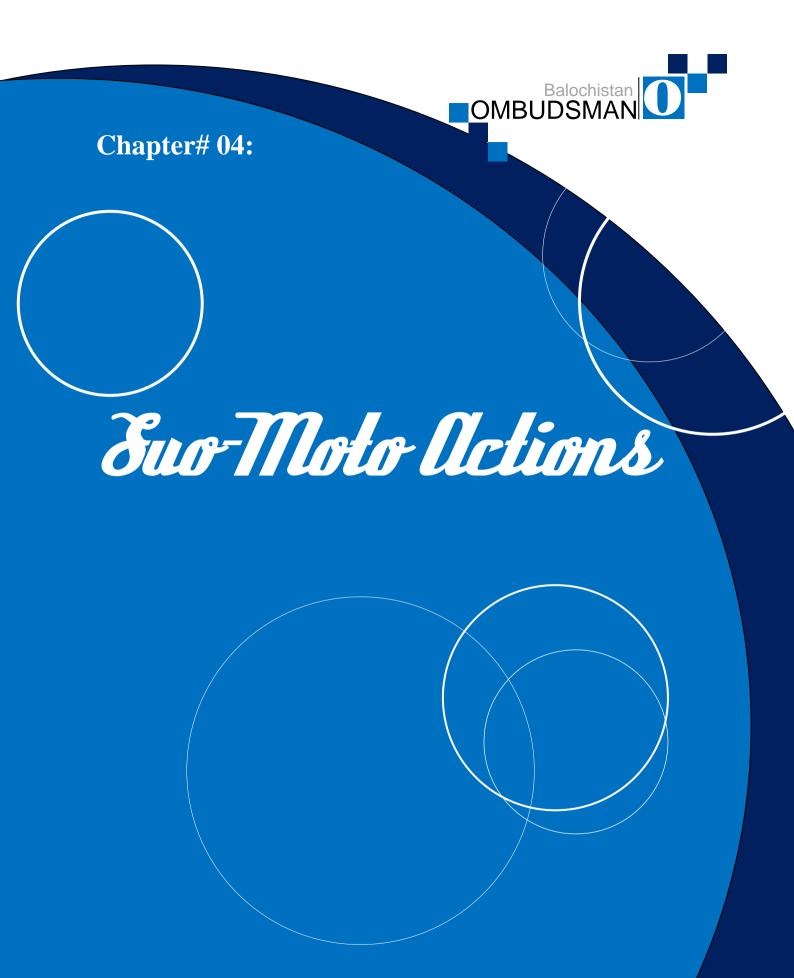
Name of Department	No. of cases received	Name of Department	No. of cases received
Agriculture Deptt:	47	A.G Office	04
Balochistan Assembly	01	B-WASA	60
BDA	06	B.P.S.C	04
Culture	05	C&W	26
Environment	01	District Govt:	143
Excise & Taxation	08	Education Deptt:	623
Forests Deptt:	19	Federal Govt:	32
Finance Deptt:	17	Food Deptt:	08
Govt: of Balochistan	03	Health Deptt:	109
Home Department	10	Irrigation Department	62
Information Deptt:	11	Industries Department	06
Local Govt:	32	Livestock Deptt:	30
Labour and Manpower	07	Labour Welfare	06
Mines & Minerals	09	N.G.Os	10
PTA	02	P.P.H.I	05
Population Deptt:	03	Projects	01
PDMA	06	Planning & Development	05
PHE Deptt:	36	Police Deptt:	120
Printing Press	03	Private Person/Party	10
Prisons Deptt:	08	Prosecution	01
Revenue Deptt:	34	QDA	20
S&GAD	10	Sports Deptt:	08
State Life Insurance	01	Social Welfare	18
Universities	19	Transport	08
Workers Welfare	10	Zakat Deptt:	07

Grand Total

1634

SELECTIVE CASES INSTITUTED DEPARTMENT WISE IN 2012 (HEAD OFFICE)





LIST OF SUO-MOTO ACTIONS TAKEN DURING THE YEAR 2012

 Non-Payment of salaries to the Class-IV Employees of C&W Department Khuzdar Illegal occupation of Government Quarters in District Kalat Embezzlement of Billions of Rupees in connection with Development Schemes in Usta Muhammad Printing of Text Books in time Sohbatpur to Dera Allah Yar Road has not been constructed/completed since last ten years Smuggling of 24 thousand bags of Wheat from Sibi Appointment of Non-locals in Government Girls School Ganj Dori Mastung Substandard construction of sewerage system in Dera Allah Yar Delay in announcing the results of B.Ed by University of Balochistan Strike against law and order situation in Dera Allah Yar Deprivation of Locals in appointments in District Sherani Encroachment of Chromite Mine in Muslim Bagh Request for arrest of accused attacked upon Haji Abdul Ghani Appointments against merit in Education Department Pishin Appointment against merit in Education Department in District Chaghi Closure of 45 Government Schools in District Ghaghi and Absence of Teachers Non-payment of salaries to the NARS Project employees of Agriculture Department Balochistan Non-completion of Arambi Dam District Killa Abdullah Lack of Water in Rabi Canal Sub-standard construction of Kanchoghi Road Muslim Bagh Stray dogs biting in Quetta City Non-completion of tube-well work from last eight months Embezzlement of billions of rupees in Rice Mills Lack of Educational Institutions in Pashtoon Areas and Closure of the existing schools Shortage of water in Civil Hospital and Bolan Medical Complex Hospital and lack of Doct Scarcity of Water in Loralai Non-payment of salaries to 130 project employees since last 10 months Embezzlement in Gov	S.No	Subject of the case
 Illegal occupation of Government Quarters in District Kalat Embezzlement of Billions of Rupees in connection with Development Schemes in Usta Muhammad Printing of Text Books in time Sohbatpur to Dera Allah Yar Road has not been constructed/completed since last ten years Smuggling of 24 thousand bags of Wheat from Sibi Appointment of Non-locals in Government Girls School Ganj Dori Mastung Substandard construction of sewerage system in Dera Allah Yar Delay in announcing the results of B.Ed by University of Balochistan Strike against law and order situation in Dera Allah Yar Deprivation of Locals in appointments in District Sherani Encroachment of Chromite Mine in Muslim Bagh Request for arrest of accused attacked upon Haji Abdul Ghani Appointments against merit in Education Department Pishin Appointment against merit in Education Department in District Chaghi Closure of 45 Government Schools in District Ghaghi and Absence of Teachers Non-payment of salaries to the NARS Project employees of Agriculture Department Balochistan Non-completion of Arambi Dam District Killa Abdullah Lack of Water in Rabi Canal Sub-standard construction of Kanchoghi Road Muslim Bagh Stray dogs biting in Quetta City Non-completion of tube-well work from last eight months Embezzlement of billions of rupees in Rice Mills Lack of Educational Institutions in Pashtoon Areas and Closure of the existing schools Shortage of water in Civil Hospital and Bolan Medical Complex Hospital and lack of Doct Scarcity of Water in Civil Hospital and Bolan Medical Complex Hospital and lack of Doct Scarcity of Water in Government Schemes of District Kohlu and Illegal occupation of estate lands by land mafia Scarcity	1.	Non-Payment of salaries to the Class-IV Employees of C&W Department Khuzdar
3. Embezzlement of Billions of Rupees in connection with Development Schemes in Usta Muhammad 4. Printing of Text Books in time 5. Sohbatpur to Dera Allah Yar Road has not been constructed/completed since last ten years 6. Smuggling of 24 thousand bags of Wheat from Sibi 7. Appointment of Non-locals in Government Girls School Ganj Dori Mastung 8. Substandard construction of sewerage system in Dera Allah Yar 9. Delay in announcing the results of B.Ed by University of Balochistan 10. Strike against law and order situation in Dera Allah Yar 11. Deprivation of Locals in appointments in District Sherani 12. Encroachment of Chromite Mine in Muslim Bagh 13. Request for arrest of accused attacked upon Haji Abdul Ghani 14. Appointments against merit in Education Department Pishin 15. Appointment against merit in Education Department Pishin 16. Closure of 45 Government Schools in District Ghaghi and Absence of Teachers 17. Non-payment of salaries to the NARS Project employees of Agriculture Department Balochistan 18. Non-completion of Arambi Dam District Killa Abdullah 19. Lack of Water in Rabi Canal 20. Sub-standard construction of Kanchoghi Road Muslim Bagh 21. Stray dogs biting in Quetta City 22. Non-completion of tube-well work from last eight months 23. Embezzlement of billions of rupees in Rice Mills 24. Lack of Educational Institutions in Pashtoon Areas and Closure of the existing schools 25. Shortage of water in Civil Hospital and Bolan Medical Complex Hospital and lack of Doct 26. Scarcity of Water in Loralai 27. Non-payment of salaries to 130 project employees since last 10 months 28. Protest and Blocking of Highway against 60% closure of Educational Institutions at Zhob 29. Embezzlement in Government Schemes of District Kohlu and Illegal occupation of estat lands by land mafia 30. Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta 31. Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta 32. Use of sub-standard material in the Development Schemes in Usta Muhammad 33. Miserable condition of	2.	
5. Sohbatpur to Dera Allah Yar Road has not been constructed/completed since last ten years 6. Smuggling of 24 thousand bags of Wheat from Sibi 7. Appointment of Non-locals in Government Girls School Ganj Dori Mastung 8. Substandard construction of sewerage system in Dera Allah Yar 9. Delay in announcing the results of B.Ed by University of Balochistan 10. Strike against law and order situation in Dera Allah Yar 11. Deprivation of Locals in appointments in District Sherani 12. Encroachment of Chromite Mine in Muslim Bagh 13. Request for arrest of accused attacked upon Haji Abdul Ghani 14. Appointments against merit in Education Department Pishin 15. Appointment against merit in Education Department in District Chaghi 16. Closure of 45 Government Schools in District Ghaghi and Absence of Teachers 17. Balochistan 18. Non-completion of Arambi Dam District Killa Abdullah 19. Lack of Water in Rabi Canal 20. Sub-standard construction of Kanchoghi Road Muslim Bagh 21. Stray dogs biting in Quetta City 22. Non-completion of tube-well work from last eight months 23. Embezzlement of billions of rupees in Rice Mills 24. Lack of Educational Institutions in Pashtoon Areas and Closure of the existing schools 25. Shortage of water in Civil Hospital and Bolan Medical Complex Hospital and lack of Doct 26. Scarcity of Water in Loralai 27. Non-payment of salaries to 130 project employees since last 10 months 28. Protest and Blocking of Highway against 60% closure of Educational Institutions at Zhob 29. Embezzlement in Government Schemes of District Kohlu and Illegal occupation of estate lands by land mafia 30. Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta 31. Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta 32. Use of sub-standard material in the Development Schemes in Usta Muhammad 33. Miserable condition of roads in Quetta City 34. Provision of street lights at Sabzal Road, Quetta	3.	·
5. Sohbatpur to Dera Allah Yar Road has not been constructed/completed since last ten years 6. Smuggling of 24 thousand bags of Wheat from Sibi 7. Appointment of Non-locals in Government Girls School Ganj Dori Mastung 8. Substandard construction of sewerage system in Dera Allah Yar 9. Delay in announcing the results of B.Ed by University of Balochistan 10. Strike against law and order situation in Dera Allah Yar 11. Deprivation of Locals in appointments in District Sherani 12. Encroachment of Chromite Mine in Muslim Bagh 13. Request for arrest of accused attacked upon Haji Abdul Ghani 14. Appointments against merit in Education Department Pishin 15. Appointment against merit in Education Department in District Chaghi 16. Closure of 45 Government Schools in District Ghaghi and Absence of Teachers 17. Balochistan 18. Non-completion of Arambi Dam District Killa Abdullah 19. Lack of Water in Rabi Canal 20. Sub-standard construction of Kanchoghi Road Muslim Bagh 21. Stray dogs biting in Quetta City 22. Non-completion of tube-well work from last eight months 23. Embezzlement of billions of rupees in Rice Mills 24. Lack of Educational Institutions in Pashtoon Areas and Closure of the existing schools 25. Shortage of water in Civil Hospital and Bolan Medical Complex Hospital and lack of Doct 26. Scarcity of Water in Loralai 27. Non-payment of salaries to 130 project employees since last 10 months 28. Protest and Blocking of Highway against 60% closure of Educational Institutions at Zhob 29. Embezzlement in Government Schemes of District Kohlu and Illegal occupation of estate lands by land mafia 30. Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta 31. Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta 32. Use of sub-standard material in the Development Schemes in Usta Muhammad 33. Miserable condition of roads in Quetta City 34. Provision of street lights at Sabzal Road, Quetta	4.	Printing of Text Books in time
 Appointment of Non-locals in Government Girls School Ganj Dori Mastung Substandard construction of sewerage system in Dera Allah Yar Delay in announcing the results of B.Ed by University of Balochistan Strike against law and order situation in Dera Allah Yar Deprivation of Locals in appointments in District Sherani Encroachment of Chromite Mine in Muslim Bagh Request for arrest of accused attacked upon Haji Abdul Ghani Appointments against merit in Education Department Pishin Appointment against merit in Education Department in District Chaghi Closure of 45 Government Schools in District Ghaghi and Absence of Teachers Non-payment of salaries to the NARS Project employees of Agriculture Department Balochistan Non-completion of Arambi Dam District Killa Abdullah Lack of Water in Rabi Canal Sub-standard construction of Kanchoghi Road Muslim Bagh Stray dogs biting in Quetta City Non-completion of tube-well work from last eight months Embezzlement of billions of rupees in Rice Mills Lack of Educational Institutions in Pashtoon Areas and Closure of the existing schools Shortage of water in Civil Hospital and Bolan Medical Complex Hospital and lack of Doct Scarcity of Water in Loralai Non-payment of salaries to 130 project employees since last 10 months Protest and Blocking of Highway against 60% closure of Educational Institutions at Zhob Embezzlement in Government Schemes of District Kohlu and Illegal occupation of estate lands by land mafia Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta Use of sub-standard material in the Development Schemes in Usta Muhammad Miserable condition of roads in Quetta City Provision of street lights at Sabzal Road, Quetta	5.	Sohbatpur to Dera Allah Yar Road has not been constructed/completed since last ten
8. Substandard construction of sewerage system in Dera Allah Yar 9. Delay in announcing the results of B.Ed by University of Balochistan 10. Strike against law and order situation in Dera Allah Yar 11. Deprivation of Locals in appointments in District Sherani 12. Encroachment of Chromite Mine in Muslim Bagh 13. Request for arrest of accused attacked upon Haji Abdul Ghani 14. Appointments against merit in Education Department Pishin 15. Appointment against merit in Education Department in District Chaghi 16. Closure of 45 Government Schools in District Ghaghi and Absence of Teachers 17. Non-payment of salaries to the NARS Project employees of Agriculture Department 18. Non-completion of Arambi Dam District Killa Abdullah 19. Lack of Water in Rabi Canal 20. Sub-standard construction of Kanchoghi Road Muslim Bagh 21. Stray dogs biting in Quetta City 22. Non-completion of tube-well work from last eight months 23. Embezzlement of billions of rupees in Rice Mills 24. Lack of Educational Institutions in Pashtoon Areas and Closure of the existing schools 25. Shortage of water in Civil Hospital and Bolan Medical Complex Hospital and lack of Doct 26. Scarcity of Water in Loralai 27. Non-payment of salaries to 130 project employees since last 10 months 28. Protest and Blocking of Highway against 60% closure of Educational Institutions at Zhob 29. Embezzlement in Government Schemes of District Kohlu and Illegal occupation of estate lands by land mafia 30. Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta 31. Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta 32. Use of sub-standard material in the Development Schemes in Usta Muhammad 33. Miserable condition of roads in Quetta City 34. Provision of street lights at Sabzal Road, Quetta	6.	Smuggling of 24 thousand bags of Wheat from Sibi
9. Delay in announcing the results of B.Ed by University of Balochistan 10. Strike against law and order situation in Dera Allah Yar 11. Deprivation of Locals in appointments in District Sherani 12. Encroachment of Chromite Mine in Muslim Bagh 13. Request for arrest of accused attacked upon Haji Abdul Ghani 14. Appointments against merit in Education Department Pishin 15. Appointment against merit in Education Department in District Chaghi 16. Closure of 45 Government Schools in District Ghaghi and Absence of Teachers 17. Non-payment of salaries to the NARS Project employees of Agriculture Department Balochistan 18. Non-completion of Arambi Dam District Killa Abdullah 19. Lack of Water in Rabi Canal 20. Sub-standard construction of Kanchoghi Road Muslim Bagh 21. Stray dogs biting in Quetta City 22. Non-completion of tube-well work from last eight months 23. Embezzlement of billions of rupees in Rice Mills 24. Lack of Educational Institutions in Pashtoon Areas and Closure of the existing schools 25. Shortage of water in Civil Hospital and Bolan Medical Complex Hospital and lack of Doct 26. Scarcity of Water in Loralai 27. Non-payment of salaries to 130 project employees since last 10 months 28. Protest and Blocking of Highway against 60% closure of Educational Institutions at Zhob lands by land mafia 30. Scarcity of drinking water in Railway House Society, Quetta 31. Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta 32. Use of sub-standard material in the Development Schemes in Usta Muhammad 33. Miserable condition of roads in Quetta City 34. Provision of street lights at Sabzal Road, Quetta	7.	
 Strike against law and order situation in Dera Allah Yar Deprivation of Locals in appointments in District Sherani Encroachment of Chromite Mine in Muslim Bagh Request for arrest of accused attacked upon Haji Abdul Ghani Appointments against merit in Education Department Pishin Appointment against merit in Education Department in District Chaghi Closure of 45 Government Schools in District Ghaghi and Absence of Teachers Non-payment of salaries to the NARS Project employees of Agriculture Department Balochistan Non-completion of Arambi Dam District Killa Abdullah Lack of Water in Rabi Canal Sub-standard construction of Kanchoghi Road Muslim Bagh Stray dogs biting in Quetta City Non-completion of tube-well work from last eight months Embezzlement of billions of rupees in Rice Mills Lack of Educational Institutions in Pashtoon Areas and Closure of the existing schools Shortage of water in Civil Hospital and Bolan Medical Complex Hospital and lack of Doct Scarcity of Water in Loralai Non-payment of salaries to 130 project employees since last 10 months Protest and Blocking of Highway against 60% closure of Educational Institutions at Zhob Embezzlement in Government Schemes of District Kohlu and Illegal occupation of estate lands by land mafia Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta Use of sub-standard material in the Development Schemes in Usta Muhammad Miserable condition of roads in Quetta City Provision of street lights at Sabzal Road, Quetta 		
 Deprivation of Locals in appointments in District Sherani Encroachment of Chromite Mine in Muslim Bagh Request for arrest of accused attacked upon Haji Abdul Ghani Appointments against merit in Education Department Pishin Appointment against merit in Education Department in District Chaghi Closure of 45 Government Schools in District Ghaghi and Absence of Teachers Non-payment of salaries to the NARS Project employees of Agriculture Department Balochistan Non-completion of Arambi Dam District Killa Abdullah Lack of Water in Rabi Canal Sub-standard construction of Kanchoghi Road Muslim Bagh Stray dogs biting in Quetta City Non-completion of tube-well work from last eight months Embezzlement of billions of rupees in Rice Mills Lack of Educational Institutions in Pashtoon Areas and Closure of the existing schools Shortage of water in Civil Hospital and Bolan Medical Complex Hospital and lack of Doct Scarcity of Water in Loralai Non-payment of salaries to 130 project employees since last 10 months Embezzlement in Government Schemes of District Kohlu and Illegal occupation of estate lands by land mafia Scarcity of drinking water in Railway House Society, Quetta Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta Use of sub-standard material in the Development Schemes in Usta Muhammad Miserable condition of roads in Quetta City Provision of street lights at Sabzal Road, Quetta 		
12. Encroachment of Chromite Mine in Muslim Bagh 13. Request for arrest of accused attacked upon Haji Abdul Ghani 14. Appointments against merit in Education Department Pishin 15. Appointment against merit in Education Department in District Chaghi 16. Closure of 45 Government Schools in District Ghaghi and Absence of Teachers 17. Non-payment of salaries to the NARS Project employees of Agriculture Department Balochistan 18. Non-completion of Arambi Dam District Killa Abdullah 19. Lack of Water in Rabi Canal 20. Sub-standard construction of Kanchoghi Road Muslim Bagh 21. Stray dogs biting in Quetta City 22. Non-completion of tube-well work from last eight months 23. Embezzlement of billions of rupees in Rice Mills 24. Lack of Educational Institutions in Pashtoon Areas and Closure of the existing schools 25. Shortage of water in Civil Hospital and Bolan Medical Complex Hospital and lack of Doct 26. Scarcity of Water in Loralai 27. Non-payment of salaries to 130 project employees since last 10 months 28. Protest and Blocking of Highway against 60% closure of Educational Institutions at Zhob 29. Embezzlement in Government Schemes of District Kohlu and Illegal occupation of estate lands by land mafia 30. Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta 31. Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta 32. Use of sub-standard material in the Development Schemes in Usta Muhammad 33. Miserable condition of roads in Quetta City 34. Provision of street lights at Sabzal Road, Quetta		
 Request for arrest of accused attacked upon Haji Abdul Ghani Appointments against merit in Education Department Pishin Appointment against merit in Education Department in District Chaghi Closure of 45 Government Schools in District Ghaghi and Absence of Teachers Non-payment of salaries to the NARS Project employees of Agriculture Department Balochistan Non-completion of Arambi Dam District Killa Abdullah Lack of Water in Rabi Canal Sub-standard construction of Kanchoghi Road Muslim Bagh Stray dogs biting in Quetta City Non-completion of tube-well work from last eight months Embezzlement of billions of rupees in Rice Mills Lack of Educational Institutions in Pashtoon Areas and Closure of the existing schools Shortage of water in Civil Hospital and Bolan Medical Complex Hospital and lack of Doct Scarcity of Water in Loralai Non-payment of salaries to 130 project employees since last 10 months Protest and Blocking of Highway against 60% closure of Educational Institutions at Zhob Embezzlement in Government Schemes of District Kohlu and Illegal occupation of estate lands by land mafia Scarcity of drinking water in Railway House Society, Quetta Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta Use of sub-standard material in the Development Schemes in Usta Muhammad Miserable condition of roads in Quetta City Provision of street lights at Sabzal Road, Quetta 		
 14. Appointments against merit in Education Department Pishin 15. Appointment against merit in Education Department in District Chaghi 16. Closure of 45 Government Schools in District Ghaghi and Absence of Teachers 17. Non-payment of salaries to the NARS Project employees of Agriculture Department Balochistan 18. Non-completion of Arambi Dam District Killa Abdullah 19. Lack of Water in Rabi Canal 20. Sub-standard construction of Kanchoghi Road Muslim Bagh 21. Stray dogs biting in Quetta City 22. Non-completion of tube-well work from last eight months 23. Embezzlement of billions of rupees in Rice Mills 24. Lack of Educational Institutions in Pashtoon Areas and Closure of the existing schools 25. Shortage of water in Civil Hospital and Bolan Medical Complex Hospital and lack of Doct 26. Scarcity of Water in Loralai 27. Non-payment of salaries to 130 project employees since last 10 months 28. Protest and Blocking of Highway against 60% closure of Educational Institutions at Zhob 29. Embezzlement in Government Schemes of District Kohlu and Illegal occupation of estate lands by land mafia 30. Scarcity of drinking water in Railway House Society, Quetta 31. Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta 32. Use of sub-standard material in the Development Schemes in Usta Muhammad 33. Miserable condition of roads in Quetta City 34. Provision of street lights at Sabzal Road, Quetta 		-
 15. Appointment against merit in Education Department in District Chaghi 16. Closure of 45 Government Schools in District Ghaghi and Absence of Teachers 17. Non-payment of salaries to the NARS Project employees of Agriculture Department Balochistan 18. Non-completion of Arambi Dam District Killa Abdullah 19. Lack of Water in Rabi Canal 20. Sub-standard construction of Kanchoghi Road Muslim Bagh 21. Stray dogs biting in Quetta City 22. Non-completion of tube-well work from last eight months 23. Embezzlement of billions of rupees in Rice Mills 24. Lack of Educational Institutions in Pashtoon Areas and Closure of the existing schools 25. Shortage of water in Civil Hospital and Bolan Medical Complex Hospital and lack of Doct 26. Scarcity of Water in Loralai 27. Non-payment of salaries to 130 project employees since last 10 months 28. Protest and Blocking of Highway against 60% closure of Educational Institutions at Zhob 29. Embezzlement in Government Schemes of District Kohlu and Illegal occupation of estate lands by land mafia 30. Scarcity of drinking water in Railway House Society, Quetta 31. Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta 32. Use of sub-standard material in the Development Schemes in Usta Muhammad 33. Miserable condition of roads in Quetta City 34. Provision of street lights at Sabzal Road, Quetta 		, , ,
16. Closure of 45 Government Schools in District Ghaghi and Absence of Teachers 17. Non-payment of salaries to the NARS Project employees of Agriculture Department Balochistan 18. Non-completion of Arambi Dam District Killa Abdullah 19. Lack of Water in Rabi Canal 20. Sub-standard construction of Kanchoghi Road Muslim Bagh 21. Stray dogs biting in Quetta City 22. Non-completion of tube-well work from last eight months 23. Embezzlement of billions of rupees in Rice Mills 24. Lack of Educational Institutions in Pashtoon Areas and Closure of the existing schools 25. Shortage of water in Civil Hospital and Bolan Medical Complex Hospital and lack of Doct 26. Scarcity of Water in Loralai 27. Non-payment of salaries to 130 project employees since last 10 months 28. Protest and Blocking of Highway against 60% closure of Educational Institutions at Zhob 29. Embezzlement in Government Schemes of District Kohlu and Illegal occupation of estate lands by land mafia 30. Scarcity of drinking water in Railway House Society, Quetta 31. Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta 32. Use of sub-standard material in the Development Schemes in Usta Muhammad 33. Miserable condition of roads in Quetta City 34. Provision of street lights at Sabzal Road, Quetta		,,
17. Non-payment of salaries to the NARS Project employees of Agriculture Department Balochistan 18. Non-completion of Arambi Dam District Killa Abdullah 19. Lack of Water in Rabi Canal 20. Sub-standard construction of Kanchoghi Road Muslim Bagh 21. Stray dogs biting in Quetta City 22. Non-completion of tube-well work from last eight months 23. Embezzlement of billions of rupees in Rice Mills 24. Lack of Educational Institutions in Pashtoon Areas and Closure of the existing schools 25. Shortage of water in Civil Hospital and Bolan Medical Complex Hospital and lack of Doct 26. Scarcity of Water in Loralai 27. Non-payment of salaries to 130 project employees since last 10 months 28. Protest and Blocking of Highway against 60% closure of Educational Institutions at Zhob 29. Embezzlement in Government Schemes of District Kohlu and Illegal occupation of estate lands by land mafia 30. Scarcity of drinking water in Railway House Society, Quetta 31. Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta 32. Use of sub-standard material in the Development Schemes in Usta Muhammad 33. Miserable condition of roads in Quetta City 34. Provision of street lights at Sabzal Road, Quetta		, , ,
17. Balochistan 18. Non-completion of Arambi Dam District Killa Abdullah 19. Lack of Water in Rabi Canal 20. Sub-standard construction of Kanchoghi Road Muslim Bagh 21. Stray dogs biting in Quetta City 22. Non-completion of tube-well work from last eight months 23. Embezzlement of billions of rupees in Rice Mills 24. Lack of Educational Institutions in Pashtoon Areas and Closure of the existing schools 25. Shortage of water in Civil Hospital and Bolan Medical Complex Hospital and lack of Doct 26. Scarcity of Water in Loralai 27. Non-payment of salaries to 130 project employees since last 10 months 28. Protest and Blocking of Highway against 60% closure of Educational Institutions at Zhob 29. Embezzlement in Government Schemes of District Kohlu and Illegal occupation of estate lands by land mafia 30. Scarcity of drinking water in Railway House Society, Quetta 31. Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta 32. Use of sub-standard material in the Development Schemes in Usta Muhammad 33. Miserable condition of roads in Quetta City 34. Provision of street lights at Sabzal Road, Quetta	16.	
 Lack of Water in Rabi Canal Sub-standard construction of Kanchoghi Road Muslim Bagh Stray dogs biting in Quetta City Non-completion of tube-well work from last eight months Embezzlement of billions of rupees in Rice Mills Lack of Educational Institutions in Pashtoon Areas and Closure of the existing schools Shortage of water in Civil Hospital and Bolan Medical Complex Hospital and lack of Doct Scarcity of Water in Loralai Non-payment of salaries to 130 project employees since last 10 months Protest and Blocking of Highway against 60% closure of Educational Institutions at Zhob Embezzlement in Government Schemes of District Kohlu and Illegal occupation of estate lands by land mafia Scarcity of drinking water in Railway House Society, Quetta Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta Use of sub-standard material in the Development Schemes in Usta Muhammad Miserable condition of roads in Quetta City Provision of street lights at Sabzal Road, Quetta 	17.	, , , , , , , , , , , , , , , , , , , ,
 20. Sub-standard construction of Kanchoghi Road Muslim Bagh 21. Stray dogs biting in Quetta City 22. Non-completion of tube-well work from last eight months 23. Embezzlement of billions of rupees in Rice Mills 24. Lack of Educational Institutions in Pashtoon Areas and Closure of the existing schools 25. Shortage of water in Civil Hospital and Bolan Medical Complex Hospital and lack of Doct 26. Scarcity of Water in Loralai 27. Non-payment of salaries to 130 project employees since last 10 months 28. Protest and Blocking of Highway against 60% closure of Educational Institutions at Zhob 29. Embezzlement in Government Schemes of District Kohlu and Illegal occupation of estate lands by land mafia 30. Scarcity of drinking water in Railway House Society, Quetta 31. Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta 32. Use of sub-standard material in the Development Schemes in Usta Muhammad 33. Miserable condition of roads in Quetta City 34. Provision of street lights at Sabzal Road, Quetta 	18.	Non-completion of Arambi Dam District Killa Abdullah
 Stray dogs biting in Quetta City Non-completion of tube-well work from last eight months Embezzlement of billions of rupees in Rice Mills Lack of Educational Institutions in Pashtoon Areas and Closure of the existing schools Shortage of water in Civil Hospital and Bolan Medical Complex Hospital and lack of Doct Scarcity of Water in Loralai Non-payment of salaries to 130 project employees since last 10 months Protest and Blocking of Highway against 60% closure of Educational Institutions at Zhob Embezzlement in Government Schemes of District Kohlu and Illegal occupation of estate lands by land mafia Scarcity of drinking water in Railway House Society, Quetta Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta Use of sub-standard material in the Development Schemes in Usta Muhammad Miserable condition of roads in Quetta City Provision of street lights at Sabzal Road, Quetta 		
22. Non-completion of tube-well work from last eight months 23. Embezzlement of billions of rupees in Rice Mills 24. Lack of Educational Institutions in Pashtoon Areas and Closure of the existing schools 25. Shortage of water in Civil Hospital and Bolan Medical Complex Hospital and lack of Doct 26. Scarcity of Water in Loralai 27. Non-payment of salaries to 130 project employees since last 10 months 28. Protest and Blocking of Highway against 60% closure of Educational Institutions at Zhob 29. Embezzlement in Government Schemes of District Kohlu and Illegal occupation of estate lands by land mafia 30. Scarcity of drinking water in Railway House Society, Quetta 31. Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta 32. Use of sub-standard material in the Development Schemes in Usta Muhammad 33. Miserable condition of roads in Quetta City 34. Provision of street lights at Sabzal Road, Quetta	20.	Sub-standard construction of Kanchoghi Road Muslim Bagh
 Embezzlement of billions of rupees in Rice Mills Lack of Educational Institutions in Pashtoon Areas and Closure of the existing schools Shortage of water in Civil Hospital and Bolan Medical Complex Hospital and lack of Doct Scarcity of Water in Loralai Non-payment of salaries to 130 project employees since last 10 months Protest and Blocking of Highway against 60% closure of Educational Institutions at Zhob Embezzlement in Government Schemes of District Kohlu and Illegal occupation of estate lands by land mafia Scarcity of drinking water in Railway House Society, Quetta Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta Use of sub-standard material in the Development Schemes in Usta Muhammad Miserable condition of roads in Quetta City Provision of street lights at Sabzal Road, Quetta 		,
 Lack of Educational Institutions in Pashtoon Areas and Closure of the existing schools Shortage of water in Civil Hospital and Bolan Medical Complex Hospital and lack of Doct Scarcity of Water in Loralai Non-payment of salaries to 130 project employees since last 10 months Protest and Blocking of Highway against 60% closure of Educational Institutions at Zhob Embezzlement in Government Schemes of District Kohlu and Illegal occupation of estate lands by land mafia Scarcity of drinking water in Railway House Society, Quetta Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta Use of sub-standard material in the Development Schemes in Usta Muhammad Miserable condition of roads in Quetta City Provision of street lights at Sabzal Road, Quetta 		
 Shortage of water in Civil Hospital and Bolan Medical Complex Hospital and lack of Doct Scarcity of Water in Loralai Non-payment of salaries to 130 project employees since last 10 months Protest and Blocking of Highway against 60% closure of Educational Institutions at Zhob Embezzlement in Government Schemes of District Kohlu and Illegal occupation of estate lands by land mafia Scarcity of drinking water in Railway House Society, Quetta Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta Use of sub-standard material in the Development Schemes in Usta Muhammad Miserable condition of roads in Quetta City Provision of street lights at Sabzal Road, Quetta 		· ·
 Scarcity of Water in Loralai Non-payment of salaries to 130 project employees since last 10 months Protest and Blocking of Highway against 60% closure of Educational Institutions at Zhob Embezzlement in Government Schemes of District Kohlu and Illegal occupation of estate lands by land mafia Scarcity of drinking water in Railway House Society, Quetta Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta Use of sub-standard material in the Development Schemes in Usta Muhammad Miserable condition of roads in Quetta City Provision of street lights at Sabzal Road, Quetta 		
Non-payment of salaries to 130 project employees since last 10 months Protest and Blocking of Highway against 60% closure of Educational Institutions at Zhob Embezzlement in Government Schemes of District Kohlu and Illegal occupation of estate lands by land mafia Scarcity of drinking water in Railway House Society, Quetta Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta Use of sub-standard material in the Development Schemes in Usta Muhammad Miserable condition of roads in Quetta City Provision of street lights at Sabzal Road, Quetta		
28. Protest and Blocking of Highway against 60% closure of Educational Institutions at Zhob 29. Embezzlement in Government Schemes of District Kohlu and Illegal occupation of estate lands by land mafia 30. Scarcity of drinking water in Railway House Society, Quetta 31. Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta 32. Use of sub-standard material in the Development Schemes in Usta Muhammad 33. Miserable condition of roads in Quetta City 34. Provision of street lights at Sabzal Road, Quetta		
Embezzlement in Government Schemes of District Kohlu and Illegal occupation of estate lands by land mafia 30. Scarcity of drinking water in Railway House Society, Quetta 31. Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta 32. Use of sub-standard material in the Development Schemes in Usta Muhammad 33. Miserable condition of roads in Quetta City 34. Provision of street lights at Sabzal Road, Quetta		
lands by land mafia Scarcity of drinking water in Railway House Society, Quetta Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta Use of sub-standard material in the Development Schemes in Usta Muhammad Miserable condition of roads in Quetta City Provision of street lights at Sabzal Road, Quetta	28.	
 31. Scarcity of Water in Muhammad Khair Road, Pashtoonabad, Quetta 32. Use of sub-standard material in the Development Schemes in Usta Muhammad 33. Miserable condition of roads in Quetta City 34. Provision of street lights at Sabzal Road, Quetta 	29.	lands by land mafia
 Use of sub-standard material in the Development Schemes in Usta Muhammad Miserable condition of roads in Quetta City Provision of street lights at Sabzal Road, Quetta 		
33. Miserable condition of roads in Quetta City34. Provision of street lights at Sabzal Road, Quetta		
34. Provision of street lights at Sabzal Road, Quetta		
35. Appointment against merit in Education Department, Khuzdar		
36. Appointment against merit in Health Department, District Kalat		, , ,
37. Appeal for transfer as JET	37.	• • •
Lack of Drinking water in Kan Mehtarzai and non-provision of Health Facilities in Tehsil Headquarters Hospital Kan Mehtarzai, District Killa Saifullah	38.	
39. Blockage of National Highways in Ziarat, Harnai and Loralai Districts due to recent rains	39.	
40. Non-provision of text books in winter zone	40.	
41. Closure of Kuchlak Girls High School	41.	Closure of Kuchlak Girls High School

42.	Closure of Government Schools and miserable condition of education in Toba Kakari District Pishin
43.	Increase in cases of Kidnapping in District Hub
44.	Non-provision of salaries to the employees of Municipal Committee Khuzdar
45.	Death of two miners due to land sliding of chromite in Muslim Bagh
46.	Illegal sale of drugs in District Zhob
47.	Suspension of Agriculture Project at Chaghi
48.	Closure of Government Primary Schools in District Killa Abdullah
49.	Admissions against merit in Balochistan Residential Colleges Balochistan
50.	Illegal shifting of Government Primary School Mohallah Haji Khanoon Ward No.1 New Abadi Chaman
51.	Illegal appointment of Hussain Bukhsh as Stenographer in Education Department Dera Bugti
52.	Appointments of non-locals in Labour Schools Chaghi
53.	Protection of Job as Security Officer in Save the Children Quetta Organization
54.	Illegal sale of wheat bags (Bardana) in Usta Muhammad
55.	Posting of Junior Officers against senior key posts in Education Department
	Agitation of Pashtoonkhwa Students Organization against the dilapidated condition of
56.	education in District Harnai
57.	Increase in the incidents of dacoities and kidnappings in Nasirabad
58.	Closure of Government Schools in Chaman
59.	Closure of 60 Government Primary Schools in Mastung
60.	Construction and repair of Quetta to Taftan Road
C1	Miserable Condition of Government Schools in Mastung, Awaran, Dera Bugti, Washuk,
61.	Kalat and Dera Allah Yar and Absence of Teachers.
62.	Traffic Jam at Main Road due to illegal occupation
63.	Illegal occupation of lands by land mafia in District Killa Abdullah
64.	Stoppage of Construction Work of Football stadium Killa Saifullah
65.	Spread of Hepatitis as Epidemic disease in District Mastung
66.	Open sale of drugs in Quetta
67.	Unavailability of Medicines in District Headquarter Hospital Kharan and out of order X-Ray machine from the last two years.
68.	Improper supply of water to the landlords from Khanpur Shakh Usta Muhammad
69.	Miserable Condition of roads in District Harnai
70.	Lack of Basic facilities in the school of special children Quetta and absence of Principal since long time
71.	Illegal construction of shops blocking the main entrance of Fire Brigade Station Double Road, Quetta
72.	Conversion of Park into Sports Stadium at Tehsil Bori, District Loralai
73.	Appeal for provision of facilities to the Colleges of Pashtoon Belt
74.	Use of substandard material in the construction schemes of District Pishin
75.	Appeal for announcement of Ahmedwal as Tehsil of District Noushki of priority basis
76.	Repair of C.T Scan Machine of Bolan Medical Complex Hospital Quetta
77.	Dilapidated condition of the building of District Headquarter Hospital Noushki
78.	Irregularities in sale of wheat
79.	Lack of cleanliness in Kalat
80.	Delay in completing vegetable and fruit market Chaman
81.	Sheesha Cafes are safe places for use of Drugs in Quetta
82.	Stoppage of food to three prisons of Balochistan
83.	Embezzlement of billions of rupees in the schemes of Bus Terminal Shopping Hall and

Head Bridge in Quetta City
Posts of 28 Doctors are lying vacant in District Headquarters Hospital Killa Saifullah
Selection for trainings on the basis of favouritism in Health Department Balochistan
Unavailability of Medicines in the dental department of Civil Hospital Quetta
Breaking ribs of the female student during F.Sc Examination by Superintendent in Hub
Out of order tube-well of Quaidabad Quetta
Reduction in Water Supply to Balochistan by Sindh Province
Appointment against merit in Social Welfare Department Balochistan
Incidents of dacoity at Khanozai-Ziarat cross
Kidnapping of Three Persons on Ziarat to Quetta route
Non-payment of second installment to the effectees of Mangi Dam
Unavailability of basic facilities in Government Degree College Killa Saifullah
Request for construction of buildings of Boys and Girls Inter Colleges Sorab District Kalat
Unavailability of basic facilities in Civil Hospital Bhag and non-appointment of Medical
Officers in RHC Ahmedwal District Noushki
Unfair distribution of advertisements.
Un-availability of medicines in Government Hospitals Quetta
Scarcity of water at Patel Road, Quetta
Worst condition of cleanliness at Railway Housing Society Brewery Road, and biting of
stray dogs
Dual jobs by employees of Peoples Primary Healthcare Initiatives (PPHI) District Khuzdar
Miserable condition of Civil Hospital Sanjavi and Absence of Doctors
Action against drug mafia in Muslim Bagh
Absence of Doctors in District Headquarters Hospital Mastung
Death of Mother and Child in Civil Hospital due to strike of Doctors
Closure of Government Primary Schools, PIR Umar Khuzdar and Government Boys and
Girls Degree Colleges Mastung
Sale of the property of Municipal Corporation Quetta on low prices
Illegal appointments in Workers Welfare Board Balochistan
Request for removal of garbage lying in front of Masjid Umar Aazam Town Spini Road, Killi
Shekh Hussaini Hudda, Quetta
Non-payment of compensation to the effectees of Harnai-Quetta road
Illegal mutation of land
Lack of basic facilities in District Headquarter Hospital Awaran
Shortage of teachers in Government Girls High School Kan Mehtarzai District Killa Saifullah
Miserable condition of vocational training centre Killa Abdullah
Illegal promotions and appointments in Drilling Directorate Irrigation Department
Balochistan
Miserable condition of the bus of Government Girls High School Mastung causing hardship
to the students
Improper condition of Education in District Chaghi
Shortage of Teachers in six Primary Schools of Tor Tangi Hassanzai Tehsil Chaman District
Killa Abdullah
Unarrest of the accused persons of Kuchlak Bomb Attack
Irregular admissions in Balochistan University of Information Technology Engineering and
Management Sciences
Appeal for cancellation of illegal local certificates and appointments of non-locals in
District Chaghi
Issuance of local certificates to non-local in Dalbandin District Chaghi
5 5



124.	Non-payment of eighteen month salaries to the employees of Population Welfare Department District Kalat
125.	Issuance of Local Certificate to Non-locals in Chaman District Killa Abdullah
126.	Kidnapping of new born infant from Lady Differn Hospital McCaunghey Road Quetta
127.	Illegal occupation of the land of Government High School Nokandi District Chaghi
	Absence of Headmaster in Government High School Tehsil Ornach District Khuzdar from
128.	one year.
120.	Absence of Doctors, Staff and Lady Health Workers in Tehsil Headquarter Hospital Ornach
	District Khuzdar
129.	Illegal appointments in Benazir Shaheed Hospital Quetta

Case No. 10040/2011/PMS Versus Labour & Manpower Department
Subject: - CLOSURE OF VOCATIONAL TRAINING CENTRE KILLA ABDULLAH AND TRANSFER OF
STAFF

Findings/Decision

13-06-2012

In exercise of powers conferred under Section 9(1) of the Ordinance No.VI of 2001, for the Province of Balochistan Suo-Moto Action on a press statement of Daily Jang Quetta, dated 27-05-2011 was taken.

- 2. The matter was taken up with the Agency. Mr. Wali Muhammad Assistant Director of Manpower & Training and Faroog Naveed, Project Manager Vocational Training Centre, Killa Abdullah appeared in person and submitted a detailed report regarding the functions of Vocational Training Centre Killa Abdullah wherein it was stated that in March 2011, a total number of 126 students submitted admission forms and 76 are under training in different trades at present. It was further stated that two shop attendants namely Muhammad Wali and Khuda-e-Nazar are taking classes and another honorary teacher is taking classes of Computer on regular basis. It was also added that three instructors of grade-14 were promoted in grade-16 hence these posts are vacant due to non-availability of grade-16 post. The copies of the attendance register from March 2011 were also submitted and beside that a copy of press statement issued from the students of the same vocational centre was also attached which condemn the statement against the training centre and added that some political figures are trying to defame the institution for their political gains. Thereafter, the original record of the attendance sheets with certificates issued annually were presented and in another reply the number of students tradewise were submitted. It was also requested that the number of teachers may be increased and the secretary may be directed to depute/transfer some of teachers from the other closed training centres to Killa Abdullah to make this institution further beneficial for the public interest.
- 3. As per the newspaper statement it was reported that due to the transfer of teachers from the Vocational Training Centre Killa Abdullah it is feared that the same may be closed and it was required that the transfer orders of the teachers may be cancelled.
- 4. Since the training centre is functioning and students are happy with the present set up whereas the posting/transfer is their internal matter hence further proceedings are not required. Case is disposed of; however the agency is required to fulfill the requirements of the teaching staff at once. Parties be informed accordingly.



Case No. 11663/2012/Zhob/PMS Versus Local Government

Subject: - ILLEGAL SALE OF DRUGS IN DISTRICT ZHOB

Findings/Decision

09-08-2012

The Suo-Moto Action has been taken on the news published in daily "Jang" Quetta dated 16th April 2012 regarding illegal sale of drugs in District Zhob.

- 2. The matter was taken up with the concerned Agencies. Notices were issued to D.C. Zhob, D.P.O Zhob and Excise & Taxation Officer Zhob, for calling comments and paper clipping was also attached with the letter. Excise & Taxation Officer Zhob vide letter No.1150 dated 04th June 2012 intimated that department is performing its duties on its available sources and facing difficulties due to non-providing of vehicle. D.C Zhob vide letter No.Gen.Br/Court Matters/2012 dated 24th July 2012 stated that direction has been issued to all concerned to take action against those who are found involved in illegal sale of drugs.
- 3. D.P.O Zhob vide letter No. 2001 dated 21st May 2012 pointed out that five cases have been registered and five persons involved have been arrested and five gram heroin and 181 gram Charas recovered and near Rohail Hotel, 2 kg Charas also recovered from Abdul Rehman Sherani. The function of the Police is found satisfactory.
- 4. Having regard to the above narrated position, the case is disposed off with the direction to concerned authorities to be vigilant and action be taken against illegal sale of drugs. File be consigned to record. Agency be informed accordingly.

Case No. 10272/2011/Quetta/PMS/ Versus Irrigation Department
Subject:- ILLEGAL OCCUPATION OF FOUR ACRE LAND OF IRRIGATION COLONY BY LAND
MAFIA IN HUB

Findings/Decision

12-07-2012

This case was filed on the complaint by the president of Union (CBA) Mr. Haji Azizullah and other in newspaper Daily Mashriq, dated 4th July 2011.

- 2. The case was processed with department. Through lots of correspondence the department got the land 5-2-0 acres in its possession. Land has also been transferred by Revenue Department to the Irrigation Department. The Department also submitted the copy of Intiqal/registrar i.e. 19575, where proves that the proper possession and transferred in the name of Irrigation department has been mutated and possession has also been taken.
- 3. Having regard to the above narrated position, the complaint has been redressed & case is closed. Parties be informed accordingly.

Case No. 8533/2010/Jhal Magsi/PMS/ Versus Local Government
Subject: - INVESTIGATION OF 54 LAKS RELEASED FOR REPAIRING OF HIGH SCHOOL SARGANI.
Findings/Decision

06-08-2012

The case was filed on the complaint made by Wadera Abdul Ghafoor Sargani where he stated that the funds to the tune of Rs.54 lacs were released to D.C in 2008 for repair/ cost of boundary wall of High School Sargani and same funds were not utilized properly as the repair work and the compound wall is still not completed. The case was filed by Regional Director Dera Murad Jamali but on non-cooperation of complainant the case was referred to this Secretariat for further orders. The case was turned in to Suo-Moto Action as some Mal-administration and corruption was seen in the main complaint.

- 2. The matter was processed with the concerned agency. Through repeated correspondence the D.C submitted in detail that he personally visited the site/High School Sargani and he stated that the boundary wall is constructed by the durable and solid concrete block, massoury. He further pointed out that the one piece of wall is left there main steel gate is being fixed and earth filling in approaches of Mian gate is left. He also asked/directed the same contractor to get it completed immediately.
- 3. The complainant was asked to submit the rejoinder but about 4 to 5 reminders were issued, the complainant did not turn to respond this Secretariat. Also on the initial stage Wadera Abdul Ghafoor was asked to submit his copy of CNIC and affidavit but he did not submit the same and the complaint was converted in to Suo-Moto Action.
- 4. The complaint was heard by this Secretariat as well D.C Jhal Magsi has responded in well manner and work of the High School has been completed.
- 5. Having regard to the above narrated position, the grievance has been redressed and needs no further proceeding. The case is thus closed and consigned to record. Parties be informed accordingly.

Case No. 11693/2012/PMS Versus Education Department

Subject: - CLOSURE OF GOVERNMENT SCHOOLS IN CHAMAN

Findings/Decision 12-09-2012

In exercise of powers conferred under Section 9(1) of the Establishment of the Office of Ombudsman for the Provincial of Balochistan Ordinance No.VI of 2001, Suo-Moto Action was taken on the news item/report appeared in Daily Mashriq Quetta, dated 03rd May, 2012 regarding subject matter, being matter of public importance.

2. Notices were sent to the agencies for comments/reply in the matter. The respondent agency DEO Killa Abdullah at Chaman in reply thereof stating that: -



"He has taken serious notice on the attendance of teaching staff in the school and directed all Headmistress/Principals and DDEO(S) of the related area to make functional all the institution and report progress on monthly basis, further stated that he has visited High, Middle and Primary Schools of Tehsil Chaman Killah Abdullah and report sent to the High Authority. All the field officers are active to make sure the smooth functioning of institutions in the District".

3. Having regard to the above reply of the agency the result/response of the Suo-Moto Notice has borne fruit and stand disposed off as redressed. However the District Education Officer is required to submit copy of consolidated monthly progress report of schools to this forum. Hence no further proceedings are required. Parties be informed accordingly.

Case No. 11664/2012/Khuzdar/PMS Versus Local Government

Subject: - NON-PAYMENT OF SALARIES TO THE EMPLOYEES OF MUNICIPAL COMMITTEE

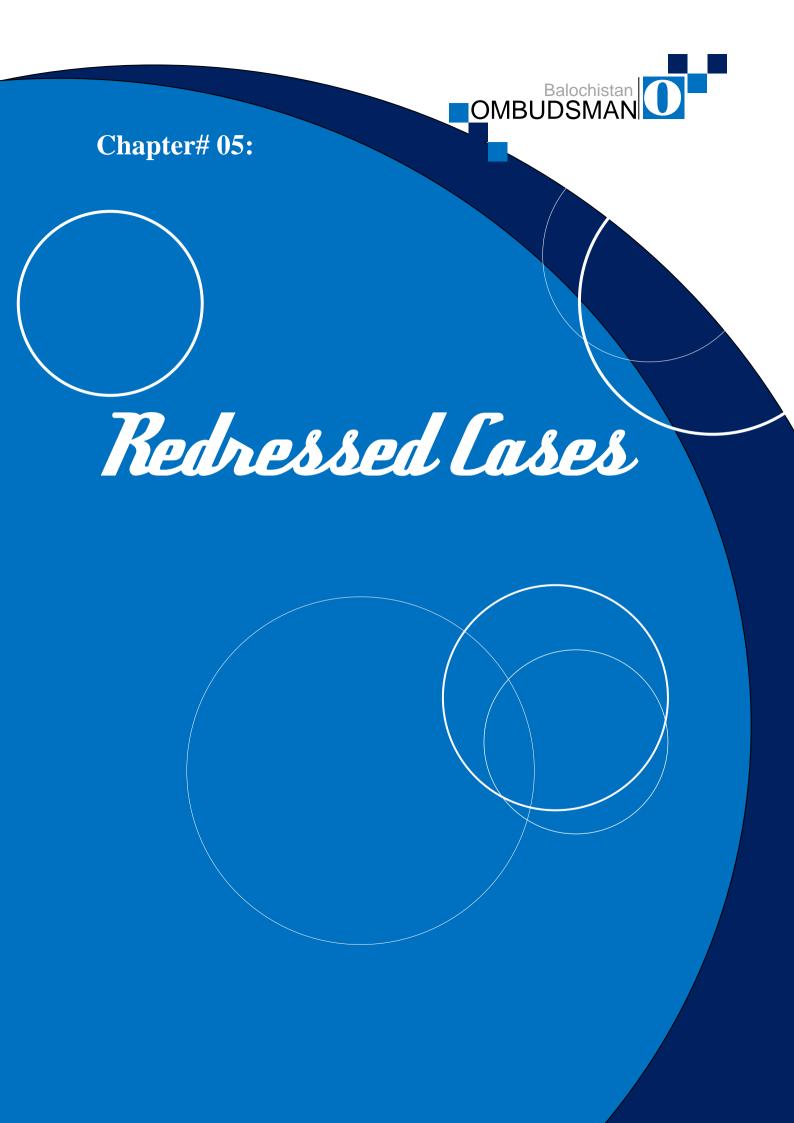
KHUZDAR

Findings/Decision

27-07-2012

A Suo-Moto Action has been taken on the news item appeared in daily "Intekhab" Quetta dated 15th April 2012, regarding non-provision of salary to the employees of Municipal Committee Khuzdar, notices were issued to Chief Officer Municipal Committee for calling comments and copy of Paper Clipping of daily "Intekhab" also attached.

- 2. The Chief Officer Municipal Committee Khuzdar letter No.157 dated 17th July 2012 stated due to late receipt of Budget Payment of salaries to the employees not made on the time, whenever Budget released to this office salaries were paid to the employees of the office.
- 3. The General Secretary Municipal Committee employees and Labour Union also confirmed, funds received from Finance Department, Salaries are paid to employees and there is no complaint with the Municipal Committee Khuzdar.
- 4. Having regard to the above narrated position, case is disposed off and issue was solved. Parties be informed accordingly.



Case No. 7638/2010/PMS Versus Education Department

Subject: - PAYMENT OF OUTSTANDING SALARIES AND POSTING AGAINST A VACANT POST

Decision/Order

27-09-2012

Complainant Mr. Sher Muhammad s/o Mitta Khan approached this Secretariat with complaint that he was appointed as Naib Qasid and posted at Government High School Baiker, on 30th October 2004. In his complaint he states that he received salaries till September 2006, thereafter neither he has been paid salaries nor was posted. He requested this office for payment of salaries and posting in a school.

- 2. Consequently case was admitted for investigation and letter was issued to the Director (Schools) and the then Executive District Officer Education Dera Bugti for comments under Section 10(4) of the ordinance VI of 2001. In response the then Executive District Officer Education Dera Bugti furnished reply vide letter No. 2058-59/26/2010/EB dated 24th May 2010, conceding the contention of complainant and in the same letter Director Schools was requested to accord approval for payment of salaries against the vacant post of Naib Qasid Government High School Baiker.
- Thereafter, matter was taken up with the Director Schools and further with the District Education Officer Dera Bugti. Finally District Education Officer issued order No. 4017-22/8/2010/EB dated 30th November 2010, whereby complainant was adjusted as peon in Government High School Qalandari and also released his salaries for the unpaid period. Reply of agency was sent to the complainant to know whether his grievance has been redressed or not, but he could not reply, dispite issuing more reminders on 21st June 2011, 08th August 2011, 10th September 2011 and 26th September 2011, through Tehsildar Dera Bugti. Complainant was also tried on his given number which is not responding.
- 4. In view of above mention position it is concluded that the grievance of complainant has been redressed, therefore, further proceeding is uncalled for. Case is disposed of as redressed. Parties be informed.

Case No.4834/15-07-2008/PMS/ Versus Home & Tribal Affairs

Subject: - REQUEST FOR PAYMENT OF DUES.

Findings/Decision

17-05-2012

Complainant stated that his rented vehicle was hired by FC in 2006 on 1500 rupees per day rent, which amounted to Rs.28,500/- rupees on the part of the agency for payment but the same is still awaited. Complainant requested for redressal of his grievances.

2. After thorough investigation, this office issued findings/decision on 24-08-2010, with observations that the agency is to pay the amount above mentioned to complainant without further delay under intimation to this office. After chain of correspondence with Deputy Commissioner



Quetta, Secretary Home Department and Finance Department the amount of Rs.28500/, was released by Finance Department to Home Department which was further placed on the disposal of Deputy Commissioner Quetta vide Department release order No.SO(B&A)5.1/2011-2012/357-62,dated 14-01-2012. The Deputy Commissioner further submitted that Rs.28,500/- has been paid to Mr. Abdul Rahim(complainant) vide cross Cheque No.592430, dated 25th April 2012, which was received by complainant(receipt copy with identity card was attached).

3. Since the findings/decision of this office has been implemented in letter and spirit, hence no further proceedings are required. Case is consigned to record. Parties be informed accordingly.

Case No. 8026 to 8076/2010/PMS/ Versus B.D.A Subject: - REQUEST FOR FUNCTIONALIZING OF INSTALLED TUBE-WELLS Findings/Decision

16-05-2012

The case was filed on the complaint of above 50 applicants, where they stated that the Tube-well installed but still not energized/functionalized to supply the water to Inhabitants.

- 2. The case was processed with the BDA, where it is stated in the reply that the Tubewell in question was installed against the funds provided by the MPA. The BDA further explained that energizing of these Tube-wells were left/not done by the WAPDA even the demand notice has already been paid/deposited. The BDA submitted last/final report & stated that the subjected Tubewell has been energized, Transformers have also been fixed and functioning well. The inhabitants are being supplied the water regularly. The inhabitants have also submitted in written & confirmed that now they are getting water regularly and now there is no any complaint regarding the functioning of the said Tube-well.
- 3. As the matter regarding above captioned subject is redressed, therefore, no further proceedings required. Case be closed and consigned to record. Parties be informed accordingly.

Case No.6482/2009/Quetta/PMS Versus C&W Department Subject: - REQUEST FOR PROMOTION

Findings/Decision

09-04-2012

It is stated by the complainant that he was appointed in C&W Department as a work Mistri (B-6) in 1985 on the matric basis. According to him other employees of his department were appointed after him have become Supervisors, senior to him but he is still deprived of promotion. He also stated that he worked honestly throughout that period.

2. The matter was taken up with the agency. Initially the objections were raised on the performance of the complainant and after chain of correspondence the Executive Engineer-I, Maintenance Division-I C&W Department Quetta appeared and pledged that he will do the needful

within short period. According to him there are other employees of his department waiting for promotion and due to this case the finalization of the procedure is awaited. Thereafter it was reported that the needful has been done and all the employees on merit have been promoted. Complainant also appeared and submitted letter of thanks for redressal of his grievance.

As the complaint has been redressed and complainant submitted letter of thanks hence, further proceedings are not required. Case is disposed of as redressed. Parties be informed accordingly.

Case No. 9766/2011/PMS/Kalat/ Versus C&W Department Subject: - PAYMENT OF GROUP INSURANCE FUND.

Findings/Decision

26-11-2012

Complainant averred that her husband who was Cooli in C&W Department died during Service on 05-07-2005 and his Service group insurance funds papers were submitted to the state life insurance cooperation in 2008 but G.I has not been paid yet. Complainant requested for payment of G.I at the earliest.

- 2. Case was admitted and reply of notice issued. Respondent replied that the Group Insurance case of Mst. Abida W/o Abdul Khaliq has already been sent to Manger state life Insurance Cooperation of Pakistan G.P fund vide letter No. 2585, dated 20-12-2008 for drawl of due amount of Group Insurance. Thereafter on 11-10-2012 it was again replied that G. Insurance has been paid and receipt of the amount with the C.N.I.C of complainant was also submitted in which an amount of 120,000 has been received by complainant on 26-09-2012.
- 3. Since the grievance of complainant to the extent of Group Insurance has been redressed; therefore, further proceeding are not required. Case is disposed off as redressed. Parties be informed accordingly.

Case No. 9870/2011/Harnai/PMS/ Versus B.D.A

Subject: - APEAL FOR JUSTICE

Findings/Decision

02-05-2012

The case was filed by Mr. Jumma Khan of Harnai where he stated that the construction works of protection wall of Killi Hamal Abad Harnai by TMO Harnai and construction work of Mosque water Tank with pipeline was awarded to him in 2005 but work was not started as funds were lapsed.

2. The matter was taken up with D.C, Hernai. D.C submitted that the time was short and funds where surrendered. After that same funds were released to BDA. The BDA has got these works and completed the same in all respect.



- 3. The complainant was asked to submit his rejoinder. He submitted his affidavit & application that all the work has been completed by the BDA and now having no further complaint in this respect. He also requested for withdrawal of his application.
- 4. As the grievance of the complainant stands redressed, therefore, no further proceedings required in the case. The case is closed and consigned to record. Parties be informed accordingly.

Case No. 10983/2011/Chakwal/PMS/ Versus A.G Balochistan

Subject: - REQUEST FOR TRANSFER OF PENSION FROM QUETTA TO CHAKWAL PUNJAB. Findings/Decision,

29-08-2012

The case was filed on the complaint of Mst. Razia widow of Chawdry Muzamil Hussain, where she requested that after the death of her Husband she has shifted to Chakwall & all the relevant papers of pension were given to T.O Quetta, that his pension case may be transferred to Treasury Officer, Chakwall, as being an old lady she can not come to collect her pension amount from T.O Quetta..

- 2. The case was processed with A.G & Treasury Officer Quetta. The T.O stated in his letter that all the relevant papers were sent to A.G Office Quetta for further transfer to Chakwal. Mr. Fasil Jhangeer, a near relative of applicant attended this Office and stated that the pension papers/record has been transferred to Chakwal by AG Quetta and the complaint has been redressed.
- 3. Having regard to the above narrated position, as the case stands redressed, therefore, no further proceeding is required. Case is closed and consigned to record. Parties be informed accordingly.

Case No. 11771/2012/PMS Versus University of Balochistan

Subject: - NON DISPOSAL CASE OF PROMOTION.

Findings/Decision 16-10-2012

Ghulam Mustafa s/o Ameer Bakhsh filed this complaint against the Vice Chancellor University of Balochistan and pointed out his grievances to the extent of non-disposal of his case of promotion including financial benefits of BPS-20 from retrospective effect being retired employee BPS-19 of said agency despite made the frequent approaches time and again but all in vain. Resultantly complainant was/is badly suffering due to non-granting said service benefit as was due, as such prayed for redressal of said grievances.

2. After initial scrutiny complaint was admitted for investigation, after completion of all codal formalities under Ordinance No.VI of 2001, notice was issued to the Director General University of Balochistan Quetta to meet the allegation contained in the complaint including rebuttal.

- 3. In response of notice the responding agency submitted reply in person through Director legal Affairs University of Balochistan stating there in that:
 - a. Mr. Ghulam Mustafa Zehri retired on 26-09-2004, attaining the age of superannuation, in BPS-19. As per the record found in the university, he made such submitting his applications regarding his promotion in BPS-20. He made such requests time and again till his retirement. But his request for grant of promotion was not approved, due to reasons best known to the then administration. The applicant however continued his appeals till date at almost all the forums available in Pakistan, providing justice to the people.
 - b. There is no denying the fact that as per the calendar of University of Balochistan, there is no promotion policy for BPS-18 and above. However, in past there have been some cases in which university officers were mainly given personal grades from BPS-19 to BPS-20 and even from BPS-18 to BPS-20 on the basis of hardship. Regarding repeated refusal of the then administration, to promote him in BPS-20 it is to be understood that there may be some administrative hurdles with respect to the promotion of the applicant, however, no written evidence, showing the proposed promotion as unjustified or illegal, has been found at our end, which justifies the appeal of the applicant.
 - c. Simultaneously, no clear signs of biasness on part of the then administration, with regard to his promotion, as alleged by the applicant, has been found. The apprehension of some personal conflicts, however, can not be ignored, in this regard. The university record shows that the applicant was promised in the year 1999 by the then Vice Chancellor Prof. Behadur Khan Rodeni, that the applicant will be promoted as soon as any post bearing BPS-20, falls vacant (Flag-A). It is also admitted that few posts of BPS-20 fell vacant in the year 2001, but instead of the promotion of the applicant, few other officers were promoted/upgraded against those vacant posts. The reasons for such and act are, however, best known to the then administration. The applicant is a retired university officer and has been appealing since last 12 years, for the sake of justice/promotion in grade BPS-20 with retrospective effect. This will enable him to get one increment w.e.f 2001.
- 4. Reply of the agency was shown to the complainant at the time of hearing, so in response the complainant reiterating his previous contention and became satisfied with the stance of the respondent agency. After going through whole process of investigation of the case, i.e perusing the complaint filed alongwith its annexures and comprehensive report produced by the respondent



agency as well as hearing the parties at length, it is transpired from the reply of the agency that deliberately delay in promoting the complainant in B-20 comes in the ambit of mal-administration, sheer injustice committed by the responding agency.

- 5. Under the aforementioned circumstances it is the right of complainant to have been promoted/adjusted on merit in B-20 with retrospective effect enabling him to get increment w.eef 2001, when few other officer of B-19 and 18 were promoted/upgraded against vacant posts, fell vacant in the year 2001. It is not out of place to mention here that as per available record, promising by the then Vice Chancellor Prof. Bahadur Khan Rodini in the year 1999, that the complainant will be promoted as soon as any post bearing BPS-20, falls vacant, but instead of unnecessary long delay hence this complaint created doubts against the responding agency.
- 6. Thus in view of above position, it is ordered to promote the complainant Mr. Ghulam Mustafa s/o Ameer Bukhsh Zehri in grade B-20 with effect from 2001, as well as few other officers were promoted/upgraded in 2001. The agency is required to submit implementation report within seven days after receipt of this order. No further proceeding is required. The case stands disposed off as redressed. Parties be informed accordingly.

Case No. 8529/2010/PMS/Chaghi Versus Irrigation & Power Department

Subject: - APPEAL FOR JUSTICE

Findings/Decision

12-03-2012

The case was filed on the application submitted by Syed Ahmed where he stated that the Irrigation Department has started the construction of Dam in the area where his Agriculture land is situated and because of that his land will be damaged and Karez out of which he is cultivating the land would be dried. He approached to the concerned Department for remedy and compensation of damages but got no response. He also submitted the documentary proof.

- 2. The Irrigation Department was asked to submit the comments in this regard. The Department confessed that the said Dam is being constructed. The Department was asked to compensate the applicant as it is his right. Both the department and applicant mutually agreed upon the compensation and brought it on the stamp paper submitted herein this case and also requested that the case may be closed.
- 3. The complaint of the applicant has been redressed and there is no need to proceed it further. The case is closed/ dismissed. Parties be informed accordingly

Case No.9857/2011/Pishin/PMS/ Versus B&R Department

Subject: - SUB-STANDARD WORK OF HIGH SCHOOL KHENAI

Findings/Decision

28-01-2012

The case was registered on the complaint made by Mr. Kamal-ud-Din, where in he explained that the said school was up-graded from Primary /Middle to High standard and additional accommodation room and Halls were approved. The work was allotted to contractor. He started the construction but left work incomplete as flooring, Doors, Windows and etc was to be done.

- 2. The said school was visited by Director-III and Mr. Abdul Manan Deputy Director. The site of work was inspected (along with Head Master of the school) in detail and the complaint was made on facts. The Executive Engineer Pishin was asked, where he explained that the security amount of contractor is still with the department. The Executive Engineer was directed to complete the remaining work at the risk and cost of the contractor. The Executive Engineer C&W, Pishin reported that all the remaining work of the High School Khenai has been completed and handed over to Head Master and same is also confirmed by the Head Master of this High School.
- 3. Having regard to the above narrated position, the complaint has been redressed. Therefore, liable to be closed and consigned to record. Parties be informed accordingly.

Case No. 11531/2012/Quetta/PMS/ Versus Balochistan Assembly Sectt:

Subject: - REQUEST FOR PAYMENT OF TA/MEDICAL BILL Findings/Decision

11-06-2012

The case was registered on the complaint of Mr. Abdul Rahim Ex-Secretary/officer where he stated that he has been retried from service in 2001 but some dues (Rs. 18000/) against the head of T.A & Medical has not been paid to him despite repeated requests.

- 2. The case was taken up with the agency. The agency agreed to pay his dues & same has been paid to the complainant. The complainant has also confirmed in his application dated 15-05-2012 submitted that pending dues has been paid to him by the agency & he requested to close his case.
- 3. Having regard to the above narrated position, as the matter stands redressed, therefore, no further proceedings are required. Case be closed and consigned to record. Parties be informed accordingly.

CASE NO/11313/2012/PMS/Quetta Versus Livestock & Dairy Development Subject: REQUEST FOR APPOINTMENT ON THE PLACE OF DECEASED HUSBAND Findings/Decision
14.06.2012

Complainant stated that her husband Dr. Zafarullah Panezai a Veterinary Officer District Ziarat died during service in 2011 and she could not get pension/gratuity with other dues,



due to less period of her husband in service; therefore, she is compelled to earn for her kids after the death of her husband. She requested for appointment as per Government policy.

- 2. The matter was taken up with agency. Thereafter, the agency issued the appointment letter of complainant as un-trained Stock Assistant B-05 as per the existing rules on a clear vacancy.
- 3. Since the grievance of complainant has been redressed and she has submitted letter of thanks as well hence further proceedings are not required. Case is disposed of as redressed. Parties be informed accordingly.

CASE NO/10757/2011/PMS/Khuzdar Versus Food Department Subject: REQUEST FOR CANCELLATION OF ILLEGAL RETIREMENT FROM SERVICE Findings/Decision
08.05.2012

Abdul Wahid S/O Juma Khan filed this compliant against Food Department Balochistan and pointed out his grievances to the extent of illegal retirement from service before maturity of his service as employee of said agency and on the other hand appointed someone on the place of complainant resultantly he is aggrieved due to illegal order of concerned authority. With regard to same he approached the concerned high ups time and again but of no use, as such prayed for redressal of said grievances to the extent of probing into the matter in the interest of justice.

- 2. Case was registered after completion of all required codal formalities. The matter was taken up with the agency for comments. In response to the notice of this Office, the department stated that grievances of Mr. Abdul Wahid S/O Juma Khan have been solved and he has been retired from Government Service w.e.f 04.12.2011 instead of 30-6-11 in light of corrigendum issued by the Government of Balochistan S&GAD U.O No.SORI (I) 160/S&GAD-96/393/ dated 07.07.1996. As the date of birth of the official in service book is recorded 05.12.1951. Meanwhile the complainant informed that his problem has been solved with the best efforts of this Secretariat.
- 3. In view of aforementioned position the grievances of complainant has since been resolved, Complaint stands disposed off as redressed. Case be consigned to record. Parties be informed accordingly.

Case No. 11772/2012/PMS/ Versus BUITEMS Quetta

Subject: - PROVISION OF DEGREE

Findings/Decision

06-08-2012

Muhammad Tahir filed this complaint against the Registrar BUITEMS Quetta and pointed out his grievances to the extent of non-issuance of degree of MS Bio-Technology by said authority despite fulfilled all codal formalities, granted BMC and provisional certificate of said faculty

and applied two months ago but all in vain, resultantly complainant is badly suffering due to said grievances and also the said degree is mandatory for admission in PhD as such prayed for issuance of directions to concerned authorities for redressal of said grievances.

- 2. The case was examined and admitted for investigation. After completion of all codal formalities under the Ordinance-VI of 2001, notice was issued to the agency for comments/reply. In response thereof the agency stated that student Mr. Muhammad Tahir Hasni has been issued degree, duly received by him. Later on the complainant informed in the letter of thanks that he has received his degree from the IT University, due to immediate action taken by this court.
- 3. Hence the grievances of the complainant have been redressed, therefore, no further inquiry is required. The complaint stands disposed off as redressed. Parties be informed accordingly.

Case No. 6943/2009/PMS Versus Education Department Subject: - ISSUANCE OF RETIREMENT ORDER AND COMPLETION OF PENSION PAPERS Findings/Decision 25-01-2012

Complainant Elizabeth Joseph lodged this complaint against Education Department with averments that after having served in Education Department, she got retirement on 08-06-2007 and since then she has tried her level best to get her retirement dues but all in vein. She says that she is an aged woman and belongs to minority community, therefore, faces huge troubles to sort out her problem. In the end she has sought intervention of this Secretariat to have her grievance redressed.

- 2. Case was registered and notices were issued to the Director of Education (Schools) and the then Executive District Officer Kachhi under Section 10(4) of the Ordinance No.VI of 2001, to look into the matter and meet the allegations. Director of Schools Balochistan further forwarded the matter to the EDO for submission of report. In response to the notices, EDO forwarded the report of Headmistress Government Girls High School Kolpur stating that the complainant has been retired from service on 08-06-2007, and thereafter she has not contacted the Education Department for her outstanding dues.
- 3. Matter was again taken up with the agency viz-a-viz payment of pension dues and six months' salary. In pursuance of directives of this Secretariat the cashier of Government Girls High School Kolpur appeared and paid Rs.27220/- to the complainant on account of six months' salary. Complainant submitted letter of thanks in this regard.
- 4. Furthermore, several hearing were held, the representatives of the DEO and the focal person of Directorate of Education (Schools) were called, Service Book and Pension Papers were handed over to the representatives of the District Education Officer Kachhi, with direction to expedite the matter and resolve the issue of complainant. In line with the directives DEO prepared



the pension papers and subsequently forwarded to the Directorate of Education and eventually after due process papers and an arrear bill amounting to Rs.107,895/- were submitted in AG Office. AG Office issued a cheque No.0376907 dated 16-12-2011 to the tune of Rs.79,015/- on account of pension dues and the bill is under process. Complainant appeared in person submitted letter of thanks with assertion that her grievance has been redressed by issuing her cheque of pension dues and she will also get the arrear bill.

5. As the grievance of complainant has been redressed. No proceeding is called for. Case is disposed of as redressed. Parties be informed accordingly.

Case No. 10594/2011/PMS Versus Education Department

Subject: - PAYMENT OF T.A BILL

Findings/Decision

07-08-2012

Anwar Ali Khan Abbasi s/o Wazir Khan filed the complaint against District Education Officer Pishin and pointed out his grievances to the extent of non-payment of TA/DA, examination duties dues and paper checking alongwith preparing of papers for examination from 2002 to 2009 of middle standard exam as Examination Superintendent by said agency despite made the frequent approaches but of no use and eventually complainant was retired being Principal on 30-09-2010. Resultantly complainant deprived of his outstanding dues as such prayed for redressal of said grievances.

- 2. The case was registered for investigation and after completion of all required codal formalities notice was issued to the concerned agency for comments/reply to this forum. After a long correspondence with the agencies i.e. Secretary and Director Schools, the competent authority made payment of Rs.33700/- on account of TA/DA, arrear bill of complainant Mr. Anwar Ali Ex-Vice Principal Government Modle High School Pishin. Meanwhile complainant informed that he has received above amount and there is no further complaint against the department.
- 3. In view of above narrated situation, since the grievances of complainant has been redressed, further no proceedings are required. Complaint stands disposed off as redressed. Parties be informed accordingly.

Case No. 9694/2011/PMS Versus Balochistan Education Foundation

Subject: - REQUEST FOR GRANT OF AID

Findings/Decision

03-02-2012

Haji Sher Muhammad s/o Abdul Ghafoor has grievances to the extent of non-visiting & granting financial aid/grant as per policy of Balochistan Education Foundation Agency of his private registered school namely Al-Mubashir Public Model School as functioning under Abdul Ghafoor Mullazai Educational Welfare Society, Fawad Shah Street, Muhammad Shah Town,

Qambrani Road, Quetta established the said school for deserving students of concerned area by complainant, suffering badly due to non-financial aid and defaulter of Rs.600,000/- the said school due to financial crisis, resultantly, the said school is lacking of proper facilities to students, teachers and deserving students as per their necessity as such prayed for redressal of said grievances with directions to Managing Director, Balochistan Education Foundation for aid in the interest of education.

- 2. The matter was taken up with the agency for comments/reply. In response the agency filed reply stating therein that award of grant in aid 2010-11 to the Private Educational Institutions of the province, the Balochistan Education Foundation Board (BEFB) has approved a sum of Rs.100,000/- and issued cheque No.1015882 dated 22-11-2011 in favour of institution of the complainant. In the meanwhile complainant Haji Sher Muhammad Incharge of Al-Mobashir Public Model School Quetta informed in the letter of thanks that he has received cheque from the BEFB of rupees one lac and grievance has been redressed.
- 3. Hence the grievance of the complainant has been redressed. No further inquiry is required. Complaint stands disposed of as redressed. Parties be informed accordingly.

Case No. 10795/2011/PMS Versus Education Department

Subject: - APPEAL AGAINST NON-APPOINTMENT

Findings/Decision 02-02-2012

Zubaida Siddique d/o Haji Muhammad Siddique and Haleema Bibi d/o Abdul Ghani union council Basima District Washuk filed complaint against District Education Officer Washuk and pointed out that four (04) female candidates stood on merit as JET against five (05) vacant posts in Union Council Basima in which Zubaida Siddique stood at fourth (04) position where as Ms. Haleema Bibi d/o Abdul Ghani recommended for appointment of M.Q Female Union Council Basima by the recruitment committee. But the DEO Washuk did not appoint the said candidates till date, resultantly non-appointees are badly suffering despite stood on merit as such complainants prayed for redressal of said grievances to the extent of appointments of said candidates.

After initial scrutiny the case was admitted for regular investigation and notices were sent to the agencies for knowing factual position. The recruitment of the District Washuk is under process; therefore, the Director of Education (Schools) Balochistan was called for personal hearing alongwith all relevant documents. The entire record/orders/merit lists have been minutely examined. It reveals that the Director of Education approved the said candidates vide letter No.3442-46/A-132-2007/EB dated 30-04-2008, letter No. A-132-2007/4552-54/EB dated 30-05-2008 and approval/reminder No.A-132/2007/5597-5677/EB dated 05-07-2008, alongwith a copy of merit list recommended by the recruitment committee of District Washuk. The said candidates for the



post of JET and M.Q Union Council Basima, their name stands at S.No.04 and Serial No.01 respectively. It is not out of place to mention here that at the time of recruitment, five posts of JET and two posts of MQ were also lying vacant in the said Union Council. The Secretary Education and the Director of Education (Schools) issued orders for appointment to the DEO Washuk for several times, but the DEO has shown his high-handedness, unwarrantable/illegal and un-explanatory independence by not issuing the posting/adjustment orders of the said teachers. Miss-statement of DEO Washuk about non-availability of post at that time has been seriously observed.

- 3. Looking into the nature and availability of record of the Education Department about the subject matter, there is no need to prolong this matter unnecessarily, because the process of recruitment of teaching staff of District Washuk is to be completed in near future. Hence DEO Washuk is hereby directed to issue the adjustment/appointment order of said complainants against vacant post as mentioned in the merit list duly recommended by the committee. The previous approval orders of the Secretary and Director of Education (Schools) still stands intact and no need to issue fresh order by the competent authority.
- 4. The agency is directed to submit implementation report within a week after receipt of this order. The grievances of complainants stand disposed of as redressed. Parties be informed accordingly.

Case No. 7386/21-01-2010/PMS/ Versus Education Department
Subject: - PROVISION OF FUNDS TO ADJUST SALARIES IN FAVOUR OF MS. SHAZIA GUL SST

(G)

Findings/Decision

27-04-2012

Brief of the case is that complainant is performing her duty as SST (G) in Government Girls High School Pringhabad Mastung and she was not paid salaries from 01st May, 2004 to 20th April, 2007. In this regard Education Department ordered and allowed the complainant to draw salaries against the vacant post of SST Government Girls Middle School Kalag District Gwadar. Even then she was not defrayed salaries, despite the fact Finance Department released the budget for payment of salaries vide letter No. FD.SO(PFC)IV-I/2008-09/4366-70 dated 10th July, 2008. She further added that being a female she endeavored a lot but could not get her right. In the end she requested for remedy and intervention of this Secretariat to have her dues received.

2. After initial security, case was admitted and notice was issued to the Director of Education (Schools) for comments under Section 10(4) of the Ordinance 2001, in response to our notices Director Schools furnished reply vide letter No.56-58/JB-II dated 03rd April, 2010 stating that matter has already been referred to the EDO Education Gwadar vide letter No.102-04 dated 24th February, 2010 to examine the matter and resolve the issue. Director Schools also approached Secretary Education to take up matter with the DCO Gwadar to release the funds worth Rs.242740/-

for clearance of outstanding dues. Subsequently the Secretary Education kept liaison with the Deputy Commissioner Gwadar and in that reference this office too called upon the said officer to release the pay. Matter remained under correspondence between the two offices, consequently upon the directives of this Secretariat Secretary Education was called upon to prepare the case with full detail for Finance Department so as to pay salaries to the complainant. In the meanwhile it came on record that the disciplinary action against the complainant on account of willful absence is under way and show cause notice was issued to her. After due process minor penalty of Censure under Section (3) of Balochistan Removal from Service (Special Powers) Ordinance 2000 has been imposed upon her and the absent period i.e. 14-09-2010 to 22-08-2011 was converted into Extra Ordinary Leave without pay and allowances. Secretary Secondary Education also informed about the payment of salary of unadjusted period (01st May 2004 to 20th April, 2007) to the complainant.

3. Since the issue of payment of unpaid salaries have been resolved and she submitted letter of thanks; therefore, the instant complaint is closed as redressed. Parties be informed.

CASE NO/9983/2011/PMS/Quetta Versus Excise & Taxation Department Subject: NON DISPOSAL OF APPEAL AGAINST THE ORDER OF E.T.O PISHIN Findings/Decision 09.02.2012

Saeed Muhammad Kakar S/O Haji Gul Muhammad Kakar filed the instant complaint against the Director General Excise & Taxation Department Balochistan and concerned Officer of said agency Pishin and has grievances to the extent of non-disposal of his appeal against the order of Excise & Taxation Officer Pishin, as per illegally imposing Excise & Tax/Fee on the rural property of complainant despite the said property does not come within the ambit of said Excise Tax/Fee and also clarified the said property to concerned authorities as per illegal taxation but of no use till date, as such complainant prayed for disposal of his subject matter as per concerned law for redressal of said grievances.

- 2. After initial scrutiny case was admitted after completion of all codal formalities Under Section 9 of the Ordinance-VI of 2001 for investigation. Notices were issued to the agencies for factual position and comments were called on the subject matter. In response the agency furnished reply stating therein that;
 - a. "This office the Excise & Taxation Officer Pishin included the property unit of applicants in the existing valuation list of 2009 under the provision of Section 9 of the property tax acts 2001 to the fact the jurisdiction of the assessing authority regarding imposition of property Tax as per notification No-234/Tax date 03.12.1992 declared to the territory limit of Town Committee as per notification of Local Government Rural Development dated 10.05.2001. in which Union Council Bazar



Kohna where Killi Piran is located is enclosed in the Pishin City. Therefore, immoveable Property unit of applicants accordingly falls within the limits of town Committee Pishin. The action is justified and lawful in meaning and interpretation of Town Committee".

- 3. However, the agency and complainant were called for personal hearing to clear the position upon the controversial points on the contents of reply of respondent and stated that Union Council Bazar Kahna is not included in the city area and Killi Pirana is part of Union Council Bazar Kahna and submitted certificate issued by the District Coordination Officer, Pishin in which only two Union Councils i.e Union Council Pishin Bazar and Killi Muchan, were converted in Municipal Committee for new set up of Local Government.
- 4. In this context the matter observed of serious nature, due to loss of taxes to the Government, the District Administration and Local Government were involved in the case for proper guidance four demarcation and limitation of Pishin City. A meeting was held in the Office of Deputy Commissioner Pishin, all concerned agencies attended and came to the conclusion as under.
- 5. After minute investigation and record produced by the Local Government Department it reveals that:-
 - 1. "Under the Balochistan Local Government Act 2010 which is replacement of all previous Acts to provide for the constitution and continuance of Local Government Institutions in Balochistan and to consolidate law relating to the Local Government to provide for the matter connected herewith.
 - 2. Under this act there is no Town Committees in any District of Balochistan.
 - 3. Union Council Bazar Kohna alongwith Killi Pirana is not part of Pishin City. No any Notification has been issued by the Provincial Government about inclusion of Union Council Bazar Kohna in Municipal area.
 - 4. Local Government Act 2010 supersedes all provision Notification related to Local Government alongwith Notification issued on 13.12.1992".
- 6. The agency failed to justify his reply the allegation leveled against it by the complainant. Thus in view of above narrated position the agency is not authorized to impose property tax against the complainant and alongwith other holding property in Union Council Bazar Kohna till the Act is not announced by the Government of Balochistan about inclusion of said Union Council in Municipal area. No further proceeding is called for. The complaint stands disposed off as redressed. Parties be informed accordingly.

CASE NO/11460/2011/PMS/Quetta Subject:

APPEAL FOR JUSTICE

Findings/Decision 22.05.2012

Versus **Police Department**

Tohba Ali D/O Shaheed Arif Ali pointed out her grievances that her police personal father was martyred during service, after said martyring complainant took admission in MBBS in Quetta Institute of Medical Sciences Quetta Cantt, and also deposited Six Lac (600,000/-) Fee and now is not in the position to deposit yearly fee for further study in said College as such approached to concerned authorities of said agencies as per right for payment of said fees being the legal heir of deceased police personal but neither said college paid the positive response till date nor Government of Balochistan. Resultantly complainant being the student of MBBS badly suffering as such prayed for redressal of said grievances.

- 2. The case was examined thoroughly and registered for investigation after completion all required codal formalities under Ordinance-VI of 2001. Notice was issued to the Inspector General Police Balochistan for comments/reply. In the meanwhile the complainant Tohba Ali D/O Shaheed Arif Ali submitted that the Inspector General Police Balochistan released the funds and she has been permitted to attend Classes and proceed her study. She expressed gratitude on the assistance given by this forum.
- 3. Since the grievances have been removed, hence no further proceedings are called for. The complaint stands disposed off as redressed. Parties be informed accordingly.

Case No. 9814/2011/NZ/PMS

Subject: -**REQUEST FOR PAYMENT OF SALARY FROM JUNE 2010 TO MARCH 2011 Findings/Decision** 26-01-2012

The above named complainant Mst: Fehmida Bibi has submitted this complaint on 22-04-2011 with the averments that she was appointed as Naib Qasid with effect from 08-04-2006 vide District Education Officer (Education), Kachhi's Order No.1160-66/Estt: dated 08th April, 2006 with the prior approval of the Director Middle Level Education Project Department, Government of Balochistan, Quetta that she is performing her duties regularly in Government Girls Middle School Brahim Baran, Tehsil Dhadar, but she has not so far been paid her salary from June, 2010 to March, 2011 due to which she is facing financial hardships. She has requested for payment of her salary in the interest of justice.

2. In terms of Section 10(4) of the Ordinance No.VI of 2001, a copy of complaint was sent to the District Education Officer, Kachhi for report/comments. He reported that the complainant has become surplus due to non-availability of post and her case regarding drawl of salary is pending. He added that during financial year 2009-2010, the complainant was paid her



salary against the vacant post of Naib Qasid in Government Boys School, Kirta. Being a woman she is unable to perform her duties in the Boys School, therefore, the Director Middle Level Education Project, Balochistan, Quetta has been requested to shift the post of Naib Qasid to Government Girls Middle School Brahim Baran on permanent basis so that the grievances of the complainant could be redressed.

- 3. Subsequently a copy of the report from the agency was supplied to the complainant for filing rejoinder. The complainant filed rejoinder requesting that she may be paid her dues immediately and the post of N.Q be transferred in Government Girls Middle School, Brahim Baran (Balina) permanently. The District education Officer was therefore, directed to arrange payment of salary and submit compliance report upto 10th November, 2011.
- 4. A report No.1716-18/EB dated 22-12-2011, has been received from the District Education Officer stating that the complainant has been paid her salary amounting to Rs.153,886/from June 2010 to March 2011 through her father and as such her problems have been settled.
- 5. After perusal of record of the case, I have come to the conclusion that the grievances of the complainant regarding payment of salaries have been redressed. Accordingly the case stands disposed of. Parties be informed. File be consigned to record.

Case No. 9100, 9158/2011/PMS Versus
Subject: - ILLEGAL SHIFTING OF PRIMARY SCHOOL
Findings / Decision

Education Department

Findings/Decision 21-05-2012

Mst: Humaira and other JVTs including inhabitants of Mohalla Ata Jan, Chaman, filed the instant complaint with the grievances/allegations i.e. Shifting the Government Girls Primary School Mohallah Atta Jan Chaman i.e. shifting of said school for personal interest by Clerk of DC Killa Abdullah, unfair demands, unnecessary interference in said school and teasing the complainants in collusion with Executive District Officer (Education) Killa Abdullah. On the other hand two hundred children were studying in earlier building of school, therefore, said teachers prayed for redressal of grievances to the extent of re-shifting the school in earlier building.

- 2. The matter was taken up with the agency and comments were called for further investigation, in response to this office notice the agency in his response stated in brief that:
 - a. Govt Girls Primary School Muhalla Atta Jan Stadium Chaman is functioning since long time. There were three JVTs post sanctioned for this school, but unfortunately it does not have government building. It means it is shifting to the different places, sometime it is function to the guest room of this Malik Khan, sometimes hisfts to another's Khan/Malik's place.

- b. It is fact that Mr. Zahir is clerk in the D.C Ofice and Abdul Shakoor is his brother. They are also notables of this area, so they voluntarily gave a room for functioning of this school. Later on another Malik wanted to give room for the school, then Mr. Zahir and his brother Abdul Shakoor did not interfere.
- c. Recently according to the incharge of the school Humera Rehman has shifted this school to the (Muhallah Alizai) in the texture of written which enwrapped for with.

Note: - School is functioning regularly in Mohallah Alizai

- d. There are two teachers, Humera Rehman JVT (Incharge school) and Farah Rehman is present and performing their duties very well.
- e. Wajiha Rehman is suspended by the order of competent authority till further order.
- 3. The comments/reply of agency however was sent to the complainant for filing considerable view if any, after lapse of seven notices the Incharge Government Primary School Mohalla Stadium Chaman in her reply of rejoinder stated in that last year on the interference of Secretary Government of Balochistan Education Department the Deputy Commissioner and District Education Officer have resolved the disputed matter, now school has been shifted to Alizai Mohallah Stadium No.02 and they are performing duties satisfactory, requested to disposed off the case.
- 4. Since the desired objectives have been achieved, therefore, no further proceedings are called for. The complaint stands disposed off as redressed. Parties be informed accordingly.

Case No. 11133/2012/PMS Versus Education Department

Subject: - PAYMENT OF SALARIES AND ALLOWANCE

Findings/Decision 22-03-2012

The complainant Suraiya Khajak SST Teacher filed this complaint against Education Department Balochistan Quetta and made allegation for non-payment of her salaries from December, 2010 till date as attached SST (General) Government Girls High School Hazara Town Quetta, alongwith non-permanent post in said school by concerned authorities, resultantly complainant is badly suffering as such prayed for redressal of said grievances.

2. Notice was issued to the Secretary Government of Balochistan (Secondary Education). On 17-03-2012, complainant made personal appearance and gave letter of appreciation that due to interference of this Secretariat the grievances of complainant have been redressed and



her pay from December, 2010 to March 2012 has been received from Education Department and on other hand her posting orders were also issued in Hazara Town Girls High School.

3. As grievances of the complainant have been redressed with the interference of this Secretariat and complainant has filed a letter of appreciation, therefore, the complaint is disposed off as redressed. Parties be informed accordingly.

Case No. 10575/2011/PMS Versus Education Department

Subject: - COMPLAINT AGAINST ILLEGAL TRANSFER ORDER

Findings/Decision

05-03-2012

Complainant Abdul Razzaq has filed this complaint against Education Department Pishin for issuance of illegal transfer of Anwer Maseh as Driver of District Education (Female) Pishin to Government College of Elementary College for Girls Pishin against vacant post and complainant was posted as Driver in the office of DEO Pishin.

- 2. Notice was issued to the Agencies; in reply District Education Officer submitted that transfer of complainant Abdul Razzaq was cancelled/withdrawn vide Order No.6662-64/EB dated 06th October 2011. The complainant was contacted on telephone who confirmed that his transfer has been cancelled and his grievances have been redressed with the interference of this Secretariat.
- 3. As the grievances of complainant have been redressed with the interference of this Secretariat, therefore, complaint is closed as redressed. Parties be informed accordingly.

Case No. 7929/2010/PMS

Versus

Local Government

Subject: - NON-PAYMENT OF OUTSTANDING DUES AS SUPPLIED THE ELECTRICITY ITEMS AND REPAIRING OF ELECTRICITY OF EX TEHSIL NAZIM SIBI

Findings/Decision

21-03-2012

Haji Muhammad Khan filed the instant complaint and has the grievances to the extent of non-payment of his outstanding dues as Electricity of Tehsil Nazim Sibi Office amounting to Rs.61093/- despite frequent approaches but no action has been taken till date and subject matter is pending yet, as such prayed for payment of his said outstanding dues/bill redressal of grievances.

2. Case has been registered and comments were called from Tehsil Municipal Officer Sibi and copy of the letter also endorsed to D.C Sibi. Deputy Commissioner Sibi also issued the directive to TMO Sibi for reply of the case. Chief Officer Municipal Committee Sibi vide letter No.16-18 dated 28th September 2010 intimated that now complainant submitted his bill amount to Rs.61093/- Now department is bound for the payment. Both complainant and respondent agreed that payment will be made in installments. Respondent Department applied to his higher authority for releasing the amount as complainant demanded. Chief Officer Municipal Committee Sibi vide letter No.300-301 M.C Sibi, dated 25th February 2011 intimated that complainant Haji Muhammad Khan Luni expired on 24th October 2010, and his son Muhammad Musadiq was informed to produce

succession certificate as they are four brothers and after receiving the succession certificate the outstanding dues of Rs.61093/- will be paid to legal heirs of late Muhammad Khan (complainant).

- 3. Seven letters were issued to Chief Officer and son of deceased Muhammad Khan to produce succession certificate for the dues, in this regard Chief Officer Sibi informed that his son was informed to produce Certificate for payment of outstanding dues.
- 4. Chief Officer Municipal Committee Sibi vide letter No.266 dated 09th March 2012 pointed out that Muhammad Musadiq s/o late Muhammad Khan Luni received cheque amounting to Rs.61032/-, photocopy of the cheque and receipt also provided and attached with the case file.
- 5. Having regard to the above narrated position of the case, grievance of the complainant is redressed. Therefore, no further proceedings required in the matter. Case is closed and parties be informed accordingly.

Case No. 11485/2012/Chaman/PMS Versus Local Government Subject: - REQUEST FOR PROVISION OF WATER

Findings/Decision

16-05-2012

Muhammad Hassan s/o Muhammad Khan filed the complaint against Municipal Committee Chaman and pointed out his grievances being resident of Kandhari Bazar and Gul Daar Baghicha Chaman, Killa Abdullah to the extent of scarcity of drinking water in said area and non-taking action by District Administration, resultantly complainant and inhabitants of said area badly suffering as such prayed for redressal of said grievances.

- 2. The matter was taken up with the D.C Killa Abdullah, Chief Officer Municipal Committee Chaman, XEN Public Health Engineering Chaman for comments. Complainant appeared on 10-05-2012. Muhammad Hassan presented a letter of thanks that issue of drinking water has been solved.
- 3. Having regard to the above narrated position case is disposed of as redressed, file be consigned to record. Parties be informed accordingly.

Case No. 9079/2010/Sibi/PMS Versus Local Government

Subject: - REQUEST FOR REDRESSAL OF GRIEVANCE REGARDING ROOM

Findings/Decision

02-05-2012

Hoor Bibi w/o Sawal Khan complained against her brother Bashir Ahmed s/o Muhammad Hayat who occupied room forcibly with support of his brother with brother in law. Complainant pointed out that she is owner of the room as per deceased father's will.

2. Matter was taken up with the D.C Sibi and Chief Officer Municipal Committee Sibi for calling the comments pertaining to the case. D.C Sibi vide letter No.1/2011-Mohtasib/GB-4530 dated 18th October 2011 stated that Bashir Ahmed Brother of Hoor Bibi has encroached piece of land



measuring 15x14 ft and constructed a room on the land of Mst. Hoor Bibi and his brother also signed an agreement that he will hand over the possession to his sister.

- 3. Chief Officer Municipal Committee Sibi pointed out that he visited the sight Bashir Ahmed has encroached the piece of land of his sister Hoor Bibi. D.C Sibi was asked to inform implementation of the agreement between Hoor Bibi and her brother Bashir Ahmed. D.C furnished a letter and attached the relevant paper attested by Tehsildar as stated that Tehsildar visited her House and possession was handed over to complainant as complainant Hoor Bibi also intimated that she got possession and produced the letter of thanks.
- 4. As grievances of the complainant redressed and produced the letter of thanks that she got possession of disputed room. Case is thus disposed off and parties be informed accordingly.

Case No. 8277/2010/Khuzdar/PMS Versus C&W Department

Subject: - REQUEST FOR PAYMENT OF PENSION AND OTHER DUES

Findings/Decision

16-05-2012

Muhammad Anwar s/o Muhammad Usman has the grievances to the extent of non-payment of pension, G.P Fund, Group Insurance and other concerned dues in respect of retirement along with non-appointing him on place of his deceased government employee father, being legal heir as expired during service about 07 years ago despite approaches made time and against but of no avail, as such prayed for redressal of said grievances being legal heir of said deceased.

- 2. The case has been registered and taken up with the Executive Engineer C&W Department Khuzdar with the copy of Superintending Engineer Khuzdar. Complainant also produced Service Book and other relevant documents to this Secretariat. Superintending Engineer C&W also issued letter to Executive Engineer and directed to furnish reply. Executive Engineer Provincial B&R intimated in his letter that the case is under process and to be completed very soon. Executive Engineer B&R Khuzdar pointed out in his letter that culprits have burnt all the office labour record lying in Almirah and facing difficulty in this regard and requested for few documents which are produced to him. S.O General and Executive Engineer C&W attended and intimated that they will solve the issue within few days. Muhammad Anwar complainant presented a letter and attached the appointment order of his niece as Cooli in B&R Department Khuzdar Region and requested to withdraw his case as grievances have been redressed. He also attached the appointment order.
- 3. Having regard to the above narrated position the case is disposed off as the grievances have been redressed. The case is closed and parties be informed accordingly.

Case No. 10357/2010/PMS Versus Forests Department

Subject: - REQUEST FOR APPOINTMENT OF SON AS GAME WATCHER

Findings/Decision

07-06-2012

Dad-ur-Rehman S/O Umar Khan, retired Game Watcher of Forest & Wildlife Department, Balochistan filed compliant against said agency to the extent of non-appointment of his son namely Abdul Ghafoor in respect of his retirement despite participated in test & interview employee son quota despite son of complainant performed three years duty in said agency District Lasbella without salary. With regard to same made frequent approaches but of no use as such prayed for redressal of said grievances & taking notice of non observing said quota.

- 2. The matter was taken up with the Secretary Government of Balochistan Forest & Wildlife Department Quetta & Chief Conservator of Forest (South) Balochistan for calling the comments. Chief Conservator Forest pointed out in his reply that complainant's son Abdul Ghafoor participated in interview and could not get position, further informed that there is not such policy to recruit the son of retired Government employees.
- 3. Chief Conservator of Forest (North) Balochistan vide its letter No.618/B-I (a)21/2001/Estt: dated 30th January 2012, intimated that son of complainant namely Abdul Ghafoor has been appointed as Forest Guard, the appointment order and reply of the agency was sent to complainant for rejoinder.
- 4. Complainant presented letter of thanks that his son has been appointed so grievances of the complainant has been redressed. Case is disposed off as redressed. Therefore, no further proceedings are required. Parties be informed accordingly.

Case No. 10816/2011/PMS Versus Local Government

Subject: - REQUEST FOR PAYMENT OF ARREARS

Findings/Decision

07-09-2012

Saleem Raza s/o Muhammad Musa Khan retired Chief Municipal Committee Ziarat filed the complaint against the Resident Audit Officer of Local Fund Audit Quetta to the extent of unfair delay regarding payment of arrears on the account of personal pay Rs.930/- pm w.e.f 01-12-2007 despite made approach with fulfilling all the codel formalities but of no use except delay tactics. Resultantly, complainant being retired employee suffering as such prayed for redressal of said grievances in the interest of justice.

2. The matter was taken up with the Chief Office, Metropolitan Corporation Quetta for calling comments. Supporting documents submitted by complainant also dispatched to concerned agency. Law Officer intimated that Resident Audit Officer Metropolitan Corporation may be called, the matter/issue will be resolved, afterwards the concerned officer was called and he attended and was directed to prepare the bill of complainant. The Audit Officer assured to solve the matter. Law



Officer Metropolitan Corporation Quetta pointed out on 30-08-2012 that matter has been resolved and cheque has been prepared, copy of the said cheque is also attached with the letter.

3. Having regard to the above narrated position, grievance of the complainant has been redressed. Case is disposed off as redressed. Parties be informed accordingly.

Case No. 9814/2011/NZ/PMS Versus Education Department

Subject: - REQUEST FOR PAYMENT OF SALARY FROM JUNE 2010 TO MARCH 2011

Findings/Decision 26-01-2012

The above named complainant Mst: Fehmida Bibi has submitted this complaint on 22-04-2011 with the averments that she was appointed as Naib Qasid with effect from 08-04-2006 vide District Education Officer, Kachhi's Order No.1160-66/Estt: dated 08th April, 2006 with the prior approval of the Director Middle Level Education Project Department, Government of Balochistan, Quetta that she is performing her duties regularly in Government Girls Middle School Brahim Baran, Tehsil Dhadar, but she has not so far been paid her salary from June, 2010 to March, 2011 due to which she is facing financial hardships. She has requested for payment of her salary in the interest of justice.

- 2. In terms of Section 10(4) of the Ordinance No.VI of 2001, a copy of complaint was sent to the District Education Officer, Kachhi for report/comments. He reported that the complainant has become surplus due to non-availability of post and her case regarding drawl of salary is pending. He added that during financial year 2009-2010, the complainant was paid her salary against the vacant post of Naib Qasid in Government Boys School, Kirta. Being a woman she is unable to perform her duties in the Boys School, therefore, the Director Middle Level Education Project, Balochistan, Quetta has been requested to shift the post of Naib Qasid to Government Girls Middle School Brahim Baran on permanent basis so that the grievances of the complainant could be redressed.
- 3. Subsequently a copy of the report from the agency was supplied to the complainant for filing rejoinder. The complainant filed rejoinder requesting that she may be paid her dues immediately and the post of N.Q be transferred in Government Girls Middle School, Brahim Baran (Balina) permanently. The District Education Officer was therefore, directed to arrange payment of salary and submit compliance report upto 10th November, 2011.
- 4. A report No.1716-18/EB dated 22-12-2011, has been received from the District Education Officer stating that the complainant has been paid her salary amounting to Rs.153,886/from June 2010 to March 2011 through her father and as such her problems have been settled.

5. After perusal of record of the case, I have come to the conclusion that the grievances of the complainant regarding payment of salary have been redressed. Accordingly the case stands disposed of. Parties be informed. File be consigned to record.

Case No. 10655/2011/ND/PMS Versus Agriculture Department

Subject: - REINSTATEMENT IN SERVICE AS SUB-ENGINEER (B-11)

Findings/Decision

17-03-2012

This complaint was submitted was by Ayatullah with averment that he performed his duties as Sub-Engineer on contract basis in Dhadar Sub-Division of Kachhi District under NPIWC Project of Agriculture Extension Balochistan, Quetta and also got his salary upto 30th June, 2011 according to his satisfactory performance, but his contract was not extended from the Financial Year 2011-2012 due to unknown reasons, while the other Sub-Engineers junior to him are still serving by extending their contracts in the Agriculture Department. The complainant has prayed for redressal of his grievances.

- 2. In terms of Section 10(4) of the Balochistan Ordinance No.VI of 2001, a copy of complaint was sent to the Director General Agriculture Extension, Balochistan Quetta for report upto 15th January 2012 which is still awaited. The complainant, however, attended this office on 19th January 2012 and submitted an application alongwith copy of appointment Order No.8836-40/Estt:/DGA dated 21-11-2011 issued by the Director General, Agriculture (Extension) Balochistan, Quetta according to which his services have been adjusted/regularized as Sub-Engineer(B-11) with effect from 01st July 2011 under the Assistant Director Agriculture OFWM, Bolan. The complainant has requested for closure of the case and also paid thanks of this office.
- 3. I have examined the case file. Since the grievances of the complainant have been redressed, therefore, no further action is needed. Accordingly the complaint is disposed of in view of the aforesaid terms. Parties may be informed. File be consigned to record.

Case No. 136/9.3.2011/RDM/PMS Versus Health Department

Subject: - USURPATION OF RIGHT OF ALLOTMENT OF RESIDENTIAL QUARTER IN DHQ
HOSPITAL TURBAT

Findings/Decision

25-06-2012

The instant complaint lodged by Mr. Muhammad Hussain s/o Shah Dowst r/o Kaldar Zamuran Tehsil Bulada District Kech with averment that he is working as ward boy in DHQ Hospital since November 2007 and continuously applying for allotment of residential quarter. He further averred that his application was forwarded to DHO through MS DHQ Hospital for four times but was not considered. Recently allotments were made but he has again been deprived and undeserving candidates were allotted residential quarters.



- 2. At the end he prayed that the matter may be investigated and he may be given justice by allotting a residential quarter to him.
- 3. The complaint of complainant was admitted for further investigation and agency concerned i.e. DHO District Kech and MS Divisional Headquarter Hospital were asked to go through the contents of complaint and furnish a comprehensive report in connection with allotment of quarter alongwith their comments.
- 4. In response both DHO and MS submitted their reports having similar contents, the operative portion of which is reproduced below for sake of facility: -

The complainant Mr. Muhammad Hussain is working as Ward Boy and is a Class-IV employee. The quarters allotted to employees are for Class-II & III officials. The applicant is a Class-IV and is not entitled for these quarters which are beyond his status. However being a Government Employee the applicant's request for allotment of quarter is genuine and requires to be considered subject availability of residence, while at present there is no any vacant quarter.

Report is submitted for information please.

- 5. The response of DHO District Kech and MS DHQ Hospital were sent to complainant for rejoinder after serving a chain of reminders served to him to submit his rejoinder report. He submitted a letter of gratitude stating that due to efforts of the Regional Office Provincial Ombudsman, he has been allotted a residential quarter and requested to dispose of the case.
- 6. Keeping in view the above, as a residential quarter has been allotted to the complainant there is no need of further investigation; the case is closed as redressed. The parties are informed accordingly.

Case No. 206/31.1.2012/RDM/PMS Versus B&R Department Subject: - CONSTRUCTION OF MIDDLE SCHOOL KOHPUSHT TEHSIL MAND

Findings/Decision

31-08-2012

The instant complaint has been lodged by Mr. Abdul Rehman s/o Haji Yar Muhammad r/o Kohpusht Mand with averment that construction of Government Middle School Kohpusht was approved and work was awarded to Syed Jan Gichki contractor who further subleted the work to petty contractor but the work is still incomplete despite lapse of three years due to which the Education of School badly affected.

2. At the end the complainant prayed that the matter may be investigated and the contractors and the B&R Department may be asked to complete the construction works so that the Education of students may not suffer.

- 3. The agency concerned i.e. XEN Provincial B&R District Kech was asked to go through the contents of complaint and furnish a detail report.
- 4. After a chain of correspondence with XEN Provincial B&R and his personal appearance in this office from time to time he submitted a report to this office on 15.08.2012, the operative portion of which is reproduced below for the sake of facility: -

It is submitted for your kind information that the under reference school is completed, Electrification works completed, plumbing works completed, window grill completed and all works completed by contractor.

The objection and observation for the above scheme is already been removed. In this connection it is therefore requested to please case may be dropped.

- 5. The contents of XEN B&Rs letter were shared with the complainant on phone on 23.08.2012 for rejoinder.
- 6. The complainant confirmed the completion of construction works of new building of the school. However, he pointed out that the repair works of electrification of old building is not satisfactory which needs to be rectified.
- 7. Keeping in view the above narrated facts there is no need of further investigation as the construction works of new building have been completed and repair works on old building have also been carried out however repair works of electrification of old building is not satisfactory as pointed out by the complainant which needs to be rectified.
- 8. The case is closed as redressed, however the XEN B&R is directed to rectify the repair works of electrification of old building. The parties are informed accordingly.

Case No. 25/2011/RDMS/PMS Versus B&R Department
Subject: - CONSTRUCTION OF KURAK-KHAJJAK ROAD POOR QUALITY AND IMPROPER WORK

Findings/Decision

21-12-2012

Since Common question of law and facts are involved in aforementioned case, therefore, they are taken together and will be disposed off through one and the same decision. The contention of complainants are that the construction of Road Kurak to Khajjak about 08 Kilo Meters has been started, on the interference of the inhabitants/residents of the Khajjak village with objection that the construction of road is not being carried out according to the PC-I approved by the concerned agency and imperfect/defective materials are used. The complainants requested to stop the construction of road and payment may also be stopped.



- 2. The case was taken up with executive Engineer Buildings and Roads Sibi for submission the detail report in this matter.
- 3. The Executive Engineer appeared in person four times and ensured that the construction/work of road will be completed as per PC-I which has already been provided to the Court, during the construction of the road. The site has been inspected time to time and found the construction of road was being carried out according to the PC-I.
- 4. The Executive Engineer submitted the report of completion of road on 22-10-2012, stated in it that the construction of road 8 kilo meters from Karak to Khajjak has been completed according to the PC-I.
- 5. The complainants appeared in person and submitted the signed thankful letter in which they stated that the construction of road from Kurak to Khajjak 8 kilo meters has been completed according to the PC-I they also thanked categorically and admitted the efforts of this Secretariat taken in this regard to solve the grievance of the aggrieved villagers of Khajjak Village.
- 6. Having regard the above narrated position, the grievances of the complainants/villagers of village Khajjak have been redressed, therefore, no further proceedings are required. Case is consigned to record. Parties be informed accordingly.

Case No. 19/2011/RDMS/PMS

Versus

Finance Department

Subject: -

TO PAY FINAL BILL TO THE COMPLAINANT

Findings/Decision

08-08-2012

Contractor Alam Shah has filed the instant complaint with averment that the Deputy Commissioner Harnai approved the tender on 26th May 2009 for the work of repair of Civil Dispensary pirsh under the performance grant 2007/2009 as well as tender was issued and many contractors participated, as such complainant's tender was approved and work order issued in the name of the complainant by the Deputy Commissioner Harnai vide his work order No.64P,9;/09-10/4-3 dated 04-06-2010. The repair work of Civil Dispensary has been completed within a month as per due period given in work order.

- 2. Complainant prayed for final payment.
- 3. The matter was taken up with the Finance Secretary Balochistan Quetta to submit detail report. The Finance Secretary furnished the report vide his letter No.FD/SO-PFC/37-45-2008/309/3012 dated 06-04-2012 stated in it that the Deputy Commissioner Harnai was advised to submit detail report of pending liabilities of account-IV performance grant 2007/2009 may be got certified by the District Account Officer Harnai for further processing in the matter.
- 4. After protracted correspondence the Secretary Finance Balochistan Quetta intimated vide his letter No.109/Ombudsman/09-10/6006-07 dated 27th August 2012 that the case

regarding pending liabilities of Account-IV performance grant 2007/2009 has been finalized and a sum of Rs.666.168 has been released to the Deputy Commissioner Harnai vide this Department's letter No.FD/SO-IX/12-5/2012-13/469-74 dated 24th August, 2012.

- 5. The complainant Alam Shah appeared with stamp paper of Rs.10/- and letter of thanks signed by other complainants as well as the complainants expressed pleasure that the grievance faced to them have been solved by taking the step of this court.
- 6. Keeping in view the above narrated situation since the grievances of the complainants have been redressed; therefore, further proceedings are not required, complaint is disposed off. Parties be informed.

Case No. 11923, 158/2011/KDR/PMS Versus Health Department

Subject: - PAYMENT OF REMUNERATION

Findings/Decision

08-08-2012

The case file is before me and perused.

This complaint case was lodged here on 06-06-2012, which was transferred to the Regional Director Kalat Region, Khuzdar for necessary proceedings/probe.

- 2. The brief resume of this complaint/case as stated in her application dated 05-06-2012, that she alongwith 14 other female workers was appointed as Lady Health Worker, vide Order No.4128-30 dated 11-12-2009, by the District Coordinator, Kalat District on contract basis for one year, while undergoing three months necessary training for 05 days a month.
- 3. She alleged that all others are being paid the remuneration, while she is deprived of the same, for the apparent reason that her name was struck down from Kalat District and replaced by another Mst: Khan Bibi.
- 4. The Reginal Director Khuzdar called for the necessary comments of the concerned agency vide No.544 dated 24-09-2012, which stood furnished vide their letter No.1670-71 dated 13-10-2012, by which all the allegations were negated/rebutted.
- 5. The perusal of annexure at page 4 (a letter of Provincial Coordinator in vernacular bearing No.2212-15 dated 10-06-2011, tells another story that Asma Bibi & Nur-un-Nisa did undergo three months training, whose names were replaced by someone others, which is quite unjust and against the procedure.
- 6. Thus in the light of foregoing paras the allegations appear to be quite true, hence complainant also deserves the relief. I therefore, hereby order to pay the due salaries to the effectee LHW under intimation to this office and to the Regional Director Kalat Regiona, Khuzdar too.
- 7. The case file is disposed off accordingly, which be consigned to record.



Case No. 88/2010/RDL/PMS Versus Local Government

Subject: - REQUEST FOR PAYMENT OF OUTSTANDING DUES

Findings/Decision

12-07-2012

The instant complaint has been filed by one Shah Noor Muhammad s/o Shah Faiz Muhammad of District Loralai stating therein that he supplied various items to Tehsil Municipal Administration Loralai costing to Rs.230690/- during the year 2009 as a Government Contractor. But the respondent agency has failed to pay the said outstanding dues. In this regard he approached time and again to the Respondent Agency, but without any fruitful result. And further requested for redressal of his grievance.

- 2. Complaint was admitted and notices were issued to the Respondent Agency followed by a series of reminders. After a long correspondence with agency concerned and personal hearing of the parties for the redressal of the grievances of the complainant, on 25th June 2012 the complainant appeared in person and submitted that the respondent i.e. Administrator Municipal Committee Loralai has paid his dues vide cheque No.0246611 dated 15-06-2012. He also thanked and appreciated the efforts of this Secretariat in connection with redressal of his grievance. And further stated that he is no more aggrieved and requested for disposal of his complaint.
- 3. Keeping in view the above said circumstances, since the grievances of the complainant has been redressed and the complainant is now no more aggrieved, therefore, no further investigation is required and the instant complaint is hereby disposed of as born fruit. Parties be informed and file be consigned to record.

Case No. 10/2010/PMS Versus P.H.E Department

Subject: - STOPPAGE OF DIRTY WATER TO THE INHABITANTS OF UTHAL CITY

Findings/Decision

08-08-2012

The applicant above named filed the instant complaint with the averments therein that, the Public Health Engineering Department and District Government Lasbela are supplying dirty water to the inhabitants of Uthal City for which they are facing very much complication and they are compelled to take unclean water.

- 2. In this regard the officers of Public Health Engineering Department were called several times, later on the D.D.O of Public Health Engineering Department told that they have solved the problem of inhabitants. Thereafter, the applicant was called who in written produced withdrawal and stated that with the efforts of this court their problem has been solved and now the inhabitants are facilitated with clean water, as such now they want to withdraw his case.
- 3. With the above terms, the application is hereby disposed of as withdrawn. File after completion and compilation be consigned to record.

Case No. 11879/2012/PMS Versus Local Government

Subject: - REDRESSAL OF GREIVANCES

Findings/Decision

13-12-2012

The instant complaint has been filed by Irfan Ahmed s/o Fazal Rehman Resident of Local Government Colony, Zhob having grievances against the Administrator, Municipal Committee, Zhob and District Health Officer, Zhob with the contentions that wastage existing in their colony has not been properly disposed of by the Administrator and no Mosquitos quit spray has been dispersed by the D.H.O Zhob despite of repeated approaches made in this regard, which is causing different diseases in the area. As such requested for redressal of grievances by directing the concerned authorities for doing the needful.

- 2. The subject matter was taken up with the concerned authorities and comments were called therefrom. In response, the District Health Officer, Zhob directed the concerned Malaria Supervisor for Malaria Quit Spray in the area. Whereas, the Administrator, Municipal Committee Zhob filed his reply stating that although they are facing the shortage of staff for the purpose, but are making their best to remove all the wastage from the various areas of the Zhob Town Categorically. As well as the complainant was asked to filing of rejoinder (if any). In response, the complainant filed application with letter of appreciation and thanks to this office and confirmed the disposal of wastage and Malaria Quit Spray in their Colony by the concerned authorities.
- 3. Keeping in view the above mentioned position, since the grievances of the complainant have been redressed, therefore, the instant complaint requires no further proceeding and is hereby disposed of as redressed. Parties be informed and file be consigned to record.

CASE NOs. 5459.5906,5907,5908,5909,5910,5911,5912,5913,5914,5915,5916,5917,5918,5919,5920,5921,5922,5923,5924,5925,5926 & 5927/PMS/2009/Quetta

Versus Police Department

Subject: REQUEST FOR COMPLETION OF DEVELOPMENT WORKS

Decision/Findings

30-05-2012

The instant complaint filed by Mr. Sahib Khan S/o Nouroz Khan alongwith other 22 (twenty two) complainants, so all the complaints being of the same nature had been investigated all together, wherein all of them (i.e. the complainants) filed their complaints against respondent agency (i.e. Central Police Office Balochistan) with averment that in the year 1981, a piece of land measuring 26 (twenty six) acres situated in Nawa Killi, Quetta obtained from Provincial Government and after earmarking the plots were allotted to Police employees for residential purpose. The

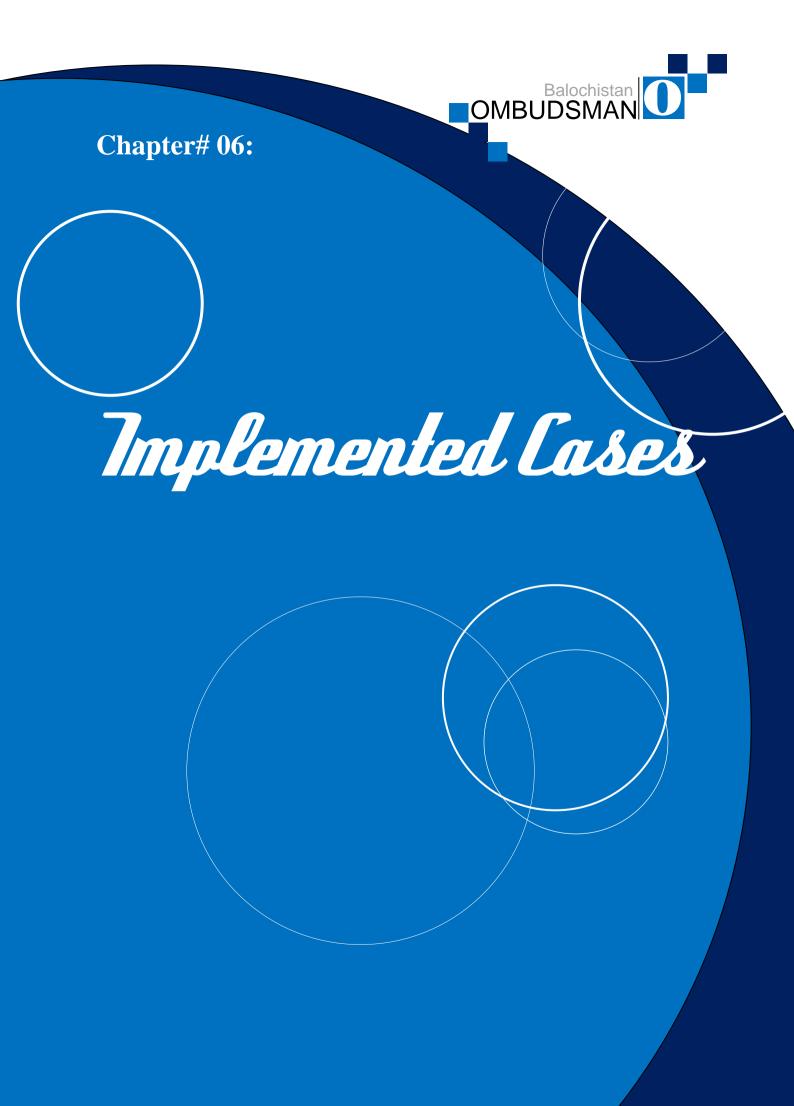


residential scheme was named as Police Al-Mohafiz Colony (which was later on registered with the name of Al-Mohafiz Co-operative Housing Society, Nawa Killi, Quetta). According to them, for development works i.e. 1. Provision of water, either from Police Department or from concerned Department (i.e., WASA or PHE) 2. Construction of boundary wall of the colony, 3. Construction of Road, 4. Construction of main Drainage for flood water, that the competent authorities had been approached/requested time and again but all in vain. Therefore, they prayed for redressal of their grievances.

- 2. The complaints were registered and notice was issued to the respondent agency for submission of its comments/reply in order to get the factual position of the case.
- 3. In compliance with notices issued, the respondent (i.e. Provincial Police officer Balochistan) submitted the requisite comments/reply (given by Mr. Riaz Ahmed PSP, DIG-PD CBA-Chairman Al-Mohafiz Co-operating Housing Society, Nawa Killi, Quetta). The relevant portion of the comments/reply is being reproduced herein below for ready reference:
 - a. "It may be mentioned here that as per directions of Provincial Police Officer, Balochistan, undersigned, being Chairman Al-Muhafiz visited the colony and all the issues discussed in presence of 45 inhabitants including all applicants. All the issues were addressed accordingly.
 - b. The remaining development works i.e. installation of tube well, construction of roads, mosque, school, play grounds require huge funds. Since society is not in a position to carry out all development works from its limited resources however, all out efforts are under way to provide basic infrastructure/civic facilities to the inhabitants."
- 4. Reply of agency was sent to the Complainant for submission of their rejoinders wherein they reiterated their previous contention. So in the light of the said contention, both the parties were called for hearing. And in compliance with the notices issued, the following appeared in person:
 - 1. Mr. Riaz Ahmed, DIG/Chairman, Al-Muhafiz Cooperative Housing Society, NawaKilli Quetta.
 - 2. Mr. Fazal Dad, General Secretary, Al-Muhafiz Cooperative Housing Society, NawaKilli Quetta.
 - 3. Mr. Muhammad Shahid, Engineer Al-Muhafiz Cooperative Housing Society, NawaKilli Quetta.
 - 4. Mr. Muhammad Shareef Jhon Accountant of Al-Muhafiz Cooperative Housing Society, NawaKilli Quetta.
 - 5. Mr. Noshaid Younas,
 PDSP to Provincial Police Officer Balochistan.
 - 6. Mr. Sahib Khan (Complainant)
 - 7. Mr. Badshah Khan (Complainant)
- 5. During the hearing, both the parties were heard at length. Mr. Riaz Ahmed, DIG/Chairman, Al-Muhafiz Cooperative Housing Society, Nawa Killi Quetta stated that respondent

agency is trying to redress the grievances of the complainants. Moreover he stated that now according to new election of the society, the complainants will elect their own cabinet/office holders of the society then they themselves will be in a position to approach the competent authority for redressal of their grievances. However he promised to help them (i.e. the complainants) for completion of the development works in the colony.

- 6. Later on the respondent agency submitted a detail progress report wherein it has mentioned that the requisite development works as complained by the complainants had been completed in accordance with approved work plan. So progress report of the agency was sent to the complainants for confirmation wherefrom the representative of the complainants (i.e. Mr. Sahib Khan) alongwith other complainants appeared in person and submitted their letter of thanks while praising/admiring the office of the Ombudsman Balochistan and stated that their grievances had been redressed by the respondent agency.
- 7. While going through the whole process of the investigation, it ascertained that the respondent agency redressed the grievances of the complainants which is a positive sign of behavior from the respondent agency.
- 8. So having regard to the above narrated position, it transpired that since the grievances of the complainants had been redressed by the respondent agency, therefore no further proceedings are required, the cases are closed and files may be consigned to the record. Parties be informed accordingly.



Subject: - APPLICATION FOR PAYMENT OF OUTSTANDING DUES

Findings/Decision

07-06-2012

This complaint was filed against PHE Department for payment of outstanding dues of the work done in 2005 for drilling of bore of water supply Scheme at Asimabad Dasht. Complainant requested for payment of amount of Rs,1,015,800 on 8th November, 2007, Finding/decisions were issued from this office with the directions to settle the issue in accordance with law.

2. After protracted correspondence with the agencies payment of Rs.101300 has been made to the complainant and he also submitted letter of thanks for redressal of his grievances. Since the decision of this office has been implemented in letter and spirit and complaint has been redressed therefore, complaint is disposed off as implemented and consigned to record. Parties be informed.

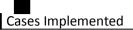
Case No. 6349 to 6356/2010/PMS Versus Education Department

Subject: - DISTRIBUTION OF ADDITIONAL POSTS/TEACHERS

ORDER 28-09-2012

Complainant Mr. Shabir Ahmed s/o Hazoor Bakhsh r/o Basima filed this complaint against the Education Department with averments that the Director (Schools) Education Department Balochistan released additional posts to EDO Education Washuk for distribution among the single teacher and over-crowded schools. The complainant alleges that the EDO Education Washuk mal-distributed the said posts and gave the posts even to those schools, where there is no teacher and schools like Government Boys High School Killi Jangli, which was over-crowded, was ignored. He further maintains that Government Girls Primary School Killi Jangli, Government Primary School Chakri and Government School Nall were ignored. In the end he has requested this office to take notice of the matter and direct the EDO Education to dole out the vacancies among the schools in accordance with the laid down procedure.

- 2. After initial scrutiny case was admitted and investigated in length. Finally upon the assurance of EDO Washuk that Government Boys & Girls Primary Schools will be provided with the vacancies, case was decided on 02-12-2010, with specific recommendation.
- 3. After expiry of stipulated time case was re-opened and notices were issued to the District Education Officer Washuk to intimate the steps taken to comply with the order passed by this Secretariat.
- 4. After several reminders District Education Officer Washuk appeared and produced a copy of order No. 204-08 dated 19th March 2011, whereby two posts of J.VT were given to the Government Girls and Boys primary Schools Jangali Basima.



- 5. Reply of agency was sent to the complainant on his given address to know whether his grievance has been redressed or not but he was not responsive despite issuing reminders on 13-07-2012 & 02-08-2012. Complainant was also tried to be contacted on his phone number which was also not responding.
- 6. Since the order passed by this Secretariat has been implemented, therefore further process is uncalled far. Case is disposed of as redressed. Parties be informed.

Case No. 4775/2012/PMS Versus Education Department

Subject: - APPOINTMENT AS JVT OUT OF DISABLE QUOTA.

<u>O R D E R</u>

15-06-2012

Complainant Mr. Khuda-e-Rahim, resident of District Kachhi had filed this complaint against Education Department. He alleged that he had applied for the post of JVT against disable quota in 2004, but District Education Officer Kachhi appointed teachers from S. No. 01 to S. No. 28 of merit list and did not appoint anyone against disable quota, as complainant was sole disable candidate. He had requested this Secretariat to issue directives to the Education Department to appoint him as JVT against disable quota.

- 2. Case was investigated in length and finally order was passed on 14th December 2011, with remarks that since the complaint has been established, therefore, respondents are directed to appoint the complainant as JVT against the disable quota under intimation to this office within fifteen days.
- 3. After the culmination of stipulated time case was re-opened and notice was issued to the District Education Office about the implementation on order. Finally complainant furnished copy of order No. 3055-60/DEO/Kci/DDR/EB dated 07th June 2012, by virtue of which he has been appointed as JVT against the disable quota at Government High School Mithree. He also annexed letter of thanks, therewith, and intimated that his grievance has been redressed.
- 4. Since the issue has been resolved, therefore, the instant complaint has been disposed of as redressed. Parties be informed accordingly.

Case No. 7117-7118/2009/PMS Versus Education Department

Subject: - APPOINTMENT AS JVT

ORDER 09-03-2012

Complainants Israr Shah s/o Azeem Shah and Baha-ud-Din s/o Yar Muhammad lodged this complaint against Education Department being aggrieved of non-appointment as JVT in District Harnai. The complainants averred that they applied for the post of JVT and stood at S.No.03 and 09 of District Sibi and at that time Harnai was Tehsil of District Sibi. They further contended that

the then EDO (Education) Sibi did not recommend their names to the Director (Schools) and instead of that appointed candidates who were at lower position in the merit list. In the end they have requested this Secretariat for the remedy and intervention for dispensation of justice.

- 2. After having admitted the case was investigated thoroughly and finally Order was passed on 18-06-2011, with recommendation:
 - a. "Since the case of complainant is pending since long and it has not been resisted either by the Secretary of Director (Schools). Therefore, having regard to the above narrated position the then EDO (Education) Sibi deliberately excluded the names of complainant despite being on the Merit List as a result of which they were deprived of the appointment. In view to the recommendation of the Director (Schools) it is directed to appoint the complainants as JVT under intimation to this Secretariat within one month".
- 3. After expiry of laid down period, case was reopened and notice was issued to the District Education Officer Harnai to intimate about the steps taken to implement the order passed by this Secretariat. In quid pro quo DEO furnished a copy of order No.1132-37/EB(M) dated 25th July, 2011 whereby complainants have been appointed as JVT. After math complainants also furnished letter of thanks stating that they have been appointed as JVTs.
- 4. As the order passed has been complied with and complainants have been appointed, therefore, the case is closed as redressed. Parties be informed.

Case No. 5715/2009/PMS Versus Education Department

Subject: - REQUEST FOR APPOINTMENT AS PTI (B-09).

ORDER 24-04-2012

Complainant Mr. Abdul Latif s/o Haji Abdur Raheem resident of Kohlu approached this Secretariat with the complaint against Education Department that he had applied for the post of PTI from District Kohlu and submitted all his documents, but the then EDO Education did not prepare the merit list properly and deprived him of posting as PTI in District Kohlu. He had requested this office for redressal of grievance.

2. After thorough investigation, case was processed and complainant's right was established, finally order was passed on 23-07-2011, with direction to redress the grievances of complainant by appointing him as PTI in District Kohlu, under intimation to this Secretariat within fifteen days. After passage of enunciated period, case was re-opened and notice was issued to the



District Education Officer Kohlu to know the status of implementation. In compliance thereof, the Director School accorded approval to the DEO Kohlu to appoint the complainant as PTI subsequently complainant furnished copy of his appointment letter alongwith letter of thanks, that his grievance has been redressed by appointing him as PTI.

3. Since the issue has been sorted out, therefore no further proceeding is required. Complaint is disposed as redressed. Parties be informed accordingly.

Case No. 7235/2009/PMS Versus Local Government

Subject: - REQUEST FOR REDRESSAL OF GRIEVANCE.

ORDER 10-05-2012

The instant complaint was disposed of vide this office findings/decision dated 08-06-2011, with the recommendations to consider the case of the complainant Muhammad Ismail within one month under intimation to this office.

2. In pursuance of this office decision, Deputy Commissioner Kalat issued appointment order No.5507-14/EB dated 04th October, 2011 in pursuance of the Commissioner Kalat Division at Khuzdar order, the findings/decision of this office has been implemented in letter and spirit. Hence, further proceedings are not required. As case is redressed and may be consigned to the record. Parties be informed.

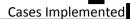
Case No5792/2009/PMS Versus Food Department

Subject: - REQUEST FOR PAYMENT OF SALARIES OF 2009.

ORDER 06-12-2012

As reported by Deputy Commissioner Sibi and Director Food letter No.1024/E-Admn/2012/1484-88 dated 18-10-2012 and Deputy Commissioner Sibi letter No.2/56-Revenue/RB/1599-1602 dated 25-10-2012 the amount has been deposited, challan of treasury are attached.

- 2. Since the respondent has paid the amount mentioned in decision dated 14-09-2012 and complied with the said decision, therefore, needs no further proceedings. The Deputy Commissioner/Collector Sibi, is directed to stop auction process as amount deposited.
- 3. File after completion be consigned to record.



Case No. 11172/2012/PMS Versus Labour & Manpower Department

Subject: - IRREGULAR APPOINTMENT ON PROMOTION QUOTA

ORDER 24-07-2012

Complainant filed the instant complaint for his promotion on the post of Social Security Officer (B-16) being the senior most in merit list of BESSI Employees. On 12-04-2012, Findings/Decision were issued with the observations to issue orders in accordance with rules within a week. The agency appointed complainant on the post of Social Security Officer as per order No. A-1/1-BESSI/QTA/897-906 dated 11-05-2012 whereas complainant submitted letter of thanks for redressal of his grievances.

2. Since the decision of this office has been implemented therefore, further proceedings are not required, case is disposed of as implemented and consigned to record.

Case No. 7261/2009/PMS

Versus

Labour & Manpower Department

Subject: - PROMOTION IN B-18, AS DEPUTY DIRECTOR

ORDER 30-01-2012

Complainant lodged this case for the promotion on the post of Deputy Director B-18, being appointed as Office Assistant in 1979 and promotion on the post of Assistant Director B-17 in 2006 in Labour and Manpower Department. Complainant also stated that the length of services for promotion for the Deputy Director (B-18) is required five years' service in Grad-17, as per general Service Rules of S&GAD however the same period is required as seven (07) years in his department which also requires amendment.

2. The findings/decision was issued on 22-08-2012, for the needful. Accordingly the No.So-III (L)/2-65/2011/1777-84 dated 12-12-2011, was issued posting the complainant as Deputy Director (B-18) in Directorate of Manpower Training on acting charge basis whereas amended summery in rules has also been processed as per the Findings/Decision above mentioned. Complainant also submitted letter of thanks in this regard. Further proceedings are not required. Case is consigned to record. Parties be informed accordingly.

Case No. 4834/2008/PMS

Versus

Home & Tribal Affairs Department

Subject: - REQUEST FOR PAYMENT OF DUES

ORDER 17-05-2012

Complainant stated that his rented vehicle was hired by FC in 2006 on Rs.1500 per day, which amounted to Rs.28,500/- on the part of agency for payment but the same is still awaited. Complainant requested for redressal of his grievances.



- 2. After thorough investigation, this office issued Findings/Decision on 24-08-2010, with observations that the agency is to pay the above mentioned amount to complainant without further delay under intimation to this office. After chain of correspondence with Deputy Commissioner Quetta, Secretary Home Department and Finance Department the amount of Rs.28500/- was released by Finance Department to Home Department which was further placed on the disposal of Deputy Commissioner Quetta vide Department release order No.SO(B&A)51/2011-2012/357-62 dated 14-01-2012. The Deputy Commissioner further submitted that Rs.28,500/- have been paid to Mr. Abdul Rahim (complainant) vide cross cheque No.592430 dated 25th April 2012, which was received by complainant (receipt copy with identity card was attached).
- 3. Since the findings/decision of this office has been implemented in letter and spirit, hence no further proceedings are required. Case is consigned to record. Parties be informed accordingly.



Chapter# 07:

Cases Clased in Liminie

CASE No. 11876/2012/QUETTA

VERSUS

EDUCATION DEPARTMENT

Subject:

REDRESSAL OF GRIEVANCES.

ORDER 30-07-2012

Abdul Qayyum Sakhani retired Divisional Director of Education (Schools) Naseerabad Division and pointed out his grievances against the Education Department Balochistan to the extent of non-granting Selection Grade B-18 from retrospective effect i.e. 20-07-1991 by concerned authorities of the said agency despite approached, as was due but neither the said Selection Grade was granted during service nor on the retirement, resultantly complainant deprived from said grade, on the other hand few employees were granted as per policy of Government of Balochistan up to 31-12-2009, as such prayed for issuance of directions to competent authority for granting the Selection Grade B-18 from retrospective effect i.e. 20-07-1999 being deserving for said grade for

2. As per result of initial scrutiny, subject matter of the complainant comes within the ambit of Section 9(2) & 10(3) of the Ordinance VI of 2001 as a service matter and hopelessly time barred, therefore same cannot be entertained for regular investigation as not maintainable under the said Ordinance as such same is dismissed in liminie. Complainant is directed to approach the proper forum if so desired. Complainant be informed accordingly.

Case No. 10958/2011/QUETTA

VERSUS

EDUCATION DEPARTMENT

Subject:

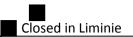
redressal.

REDRESSAL OF GRIEVANCES.

ORDER 19-01-2012

Farah Abdul Nabi filed the complaint against the Headmistress Government Girls High School Chasma Khudu Deba Quetta and pointed out her grievances to the extent of nongranting service book by said Headmistress in respect of transfer from said school to other school resultantly complainant is suffering for leave and other necessities as such prayed for redressal of said grievances.

2. As pre result of initial scrutiny, the instant complaint has been found that grievances of the complainant require consideration under the Ordinance VI of 2001 as such during the process of the said case complainant approached through application that her grievances have been redressed therefore no further proceeding is required and same is disposed of accordingly. Complainant be informed.



CASE No. 10904/2011/DALBANDIN

VERSUS

C&W DEPARTMENT

Subject: ORDER

REDRESSAL OF GRIEVANCES.

ORDER 18-01-2012

Syed Barkat Ali Shah s/o Syed Lal Muhammad Shah filed the complaint against Deputy Commissioner, C&W Department and UNDP offices District Chaghi and pointed out his grievances to the extent of non-granting tender work to contractor by the said agencies, on the other hand six contractors were granted work in District Chaghi unfairly with regard to same approached to Honorable High Court Balochistan and stay order was granted to complainant and next hearing fixed 10-04-2012 resultantly aggrieved parties are badly suffering as such prayed for redressal.

2. As per result of the initial scrutiny instant complaint has been found that subject matter is sub-judice in Honorable High Court of Balochistan therefore same is not maintainable under the Section 9 sub-section 1(a) of Ordinance VI of 2001 and same is dismissed in Liminie furthermore complainant may be directed to pursue his case before the said court. Complainant be informed accordingly.



Chapter# 08:

Representations to Honourable Tovernor

IN THE COURT OF HON'BLE GOVERNOR BALOCHISTAN.

The appellant authority against the decisions of Provincial Ombudsman as per provision of Section 32 of "the Establishment of the office of Ombudsman for the province of Balochistan Ordinance 2001"

Case no. 6418/28.8.2009/PMS

Case No. 104 GS/2012

Petitioner: The Secretary Colleges, Higher and Technical Education Dept.

VERSUS

Respondent: 1. The Secretary Provincial Ombudsman.

2. Mr. Muhammad Imran S/O Abdul Hameed resident of Kuchlak.

Title: REPRESENTATION UNDER SECTION 32 OF THE PROVINCIAL OMBUDSMAN

ORDINANCE 2001 AGAINST THE ORDER DATED 31.5.2010 PASSED BY LEARNED

OMBUDSMAN (MOHTASIB) BALOCHISTAN, QUETTA.

Secretary, Government of Balochistan, Colleges, Higher & Technical Education

Department has submitted a representation to the Hon'ble Governor Balochistan under Section 32 of Establishment of Office of the Ombudsman for the Province of Balochistan Ordinance 2001 against the order dated 31.05.2010 in case No. 6418/28-08-2009/PMS.

Brief Facts of the case.

Brief facts of the case are that Mr. Mohammad Imran S/O Abdul Hameed had failed a complaint before the Provincial Ombudsman against the Higher Education Department with averments that he rendered voluntary service in Government Inter college, Kuchlak for a considerable time, as a peon, with the hope that he will be employed as and when any post is advertised. He alleges that ensuing advertisement he appeared in interview but was ignored being rightful candidate, instead the committee members appointed another candidate unlawfully.

After initial scrutiny the case was admitted for investigation by the office of Provincial Ombudsman and the Provincial Ombudsman, after detailed inquiry passed his judgment on 31-05-2010. The Judgment reveals that the matter was taken up with the Education Department, Director (Colleges) and Principal Government Inter College Kuchlak and final hearing was held on 20-04-2010. During the Hearing the Director (Colleges) produced merit list compiled for the recruitment of post of Naib Qasid, wherein it is evident that the complainant had secured 23 marks and stood second in the merit list, whereas the appointed candidate Mr. Abdul Bari obtained 22 marks. The Provincial Ombudsman in his order pointed out glaring irregularity and mal-administration on part of the agency and directed the Education Department to adjust the complainant Mr. Mohammad Imran S/O Abdul Hameed being second on the merit, keeping in view the availability of five (5) vacant posts.

3. Feeling aggrieved by the decision of the Provincial Ombudsman, the Secretary Colleges, Higher and Technical Education Department had submitted the subject representation to the Hon'ble Governor Under Section 32 of the Establishment of the Office of Ombudsman for the

Province of Balochistan Ordinance 2001 against the order dated 31-05-2010 and requested that the said decision of the Provincial Ombudsman may be set aside on the following grounds:-

- a. That the order dated 31-05-2010 passed by the Hon'ble Provincial Ombudsman is contrary to law and facts. Therefore, the same needs to be set aside.
- b. That Mr. Mohammad Imran s/o Abdul Hameed is a private person and working in Government Boys Inter College, Kuchlak on volunteer basis and there is no such provision in rules to appoint a person as Government employee on the basis of his voluntarily services. Therefore, the Mohtasib was having no jurisdiction to entertain such kind of complaint. Therefore, the same is liable to be set aside/dismissed.
- c. That the Mohtasib exercised his jurisdiction under section 9 (2) of the Ordinance. As such the section 9 (2) of the Establishment of the Office of the Ombudsman for the Province of Balochistan, Ordinance 2001 evidently impedes the Ombudsman from accepting personal grievances relating to his service, concerning any matter relating to his service, concerning any matter relating to the agency in which he has been working.
- d. That the appeal / complaint before the Mohtasib was hopelessly barred by the time. He filed the complaint after lapse of about five years and the Hon'ble Mohtasib illegally and unlawfully passed the order in favor of complainant. Therefore, same is required to be set-aside/rejected.
- e. That there is no mal-administration on the part of the Education Department and Mr. Mohammad Imran, knowing the fact about the agreement between the Director Colleges and land owner, Mr. Arbab Ghulam, wherein the Education Department will give four posts of Class-IV to land owner, who has observation on the appointment of Mr. Mohammad Imran.
- f. That the land owner has filed a suit in civil judge-VII Quetta against the said college for declaration and injunction, and the case in Hon'ble High Court is also under proceeding.
- g. That the Mohtasib mis-exercised his jurisdiction under section 9 (1) (a) of the Ordinance. As such the section 9 (1) (a) of the Establishment of the office of the Ombudsman for the Province of Balochistan, ordinance 2001 evidently impede, the Ombudsman form accepting personal grievances if the case is sub-judice before a court of competent jurisdiction or judicial tribunal.

- 4. It is pertinent to mention here that the representation is time barred by almost one year and five months,, however, the Secretary, colleges, Higher & Technical Education, Government of Balochistan has also requested that the delay in submission of representation may be condoned in light of the settled principle of the law and decision of the superior courts that no limitation can be run against the illegal and void order.
- 5. The subject representation of the Secretary, Colleges, Higher & Technical Education was forwarded to the Provincial Ombudsman Secretariat for para-wise comments. In response, the Secretary Provincial Ombudsman has furnished para-wise comments, which reveals that Mr. Mohammad Imran is unemployed. Moreover, keeping in view the nature and sensitivity of the case, the Provincial Ombudsman under section 10(3) of the ordinance No.VI of 2001 is empowered to condone the delay.
- 6. It is further apprized that five posts were vacant in Higher Education Department and the Department could have appointed the deserving candidates on merit. It is added that at the time of registration of the case, matter was not sub-judice before any court of Law and the case which is sub-judice in the Court is between the Education Department and Landlord on another issue.
- 7. The respondent No. 1 has requested that the case is time barred by almost one year and six months, thus is liable to be rejected on the grounds of limitation.
- 8. It is also pertinent to mention here that a case of similar nature bearing No. 105 has already been disposed off by upholding the decision of the provincial Ombudsman, wherein appointment of Mr. Ain-ud-Din s/o Juma Khan was restored being first in the seniority list of candidates and the appellant Mr. Mohammad Imran stands second in the same merit list.
- 9. First hearing of the case was fixed on 11th January 2013, all stake holders (Petitioners and Respondents), were issued notices to attend the court, to plead along with relevant supporting documents and witnesses. The Petitioner Secretary Government of Balochistan Colleges, Higher and Technical Education Dept, respondents, Director PO and Mr. Muhammad Imran attended the court.

Order: 11.01.2013

10. The Secretary Colleges, Higher and Technical Education Dept, during the hearing admitted that the grievances of the aggrieved/Mr. Mohammed Imran is genuine and the Dept. is inclined to adjust him against the available post/slot in future. By going through the entire record and hearing both the parties, I uphold the decision of the Provincial Ombudsman dated 31st May 2010 and direct the Secretary, Colleges, Higher and Secondary Education to appoint Mr. Mohammad Imran s/o Abdul Hameed against the post of Naib Qasid. In case no slot is available at present, a post

of Naib Qasid may be created during the current financial year to adjust/appoint Mr. Mohammed Imran s/o Abdul Hameed and Compliance report to this effect may be communicated as early as possible.

11. The case is disposed off with my seal and authority today the 11th January, 2013.

-sd(NAWAB ZULFIQAR ALI MAGSI)
Governor Balochistan/
Appellant authority of
Provincial Ombudsman decisions

IN THE COURT OF HON'BLE GOVERNOR BALOCHISTAN.

The appellant authority against the decisions of Provincial Ombudsman as per provision of Section 32 of "the Establishment of the office of Ombudsman for the province of Balochistan Ordinance 2001"

<u>Case no. 9023/13-10-2010/PMS</u> <u>Case No. 90 GS/2011</u>

Petitioner 1: Moulvi Naqeebullah s/o Haji Muhammad Azeem, resident of Union Council Nasi, Tehsil Muslim Bagh, Disrtict Killa Saifullah.

VERSUS

- 1. The Adminstrator Killa Saifullah Cadet College.
- 2. The Principal Cadet College Killa-Saifullah.

Petitioner 2: The Principal Cadet College Killa-Saifullah at Nasai,

VERSUS

Mr. Abdul Hakeem s/o Muhammad siddiq, caste Kakar, resident of Nasai, Muslim Bagh Dist, Killa-Saifullah.

Title: JOINT REPRESENTATION UNDER SECTION 32&9 OF THE PROVINCIAL OMBUDSMAN ORDINANCE 2001 AGAINST THE ORDER DATED 22-03-2011 PASSED BY LEARNED

OMBUDSMAN (MOHTASIB) BALOCHISTAN.

Moulvi Naqeebullah s/o Haji Muhammad Azeem, resident of Union Council Nasai, Tehsil Muslim Bagh, District Killah Saifullah and the Principal Cadet College Killah-Saifullah have filed two separate representations before the Hon'ble Governor Balochistan against the decision of the Provincial Ombudsman in favour of Mr. Abdul Hakeem s/o Muhammad Siddique, recommended for appointment against the post of Dispenser (B-8), under Section 32 and 9 of the Establishment of the Office of Ombudsman for the Province of Balochistan Ordinance 2001.

BRIEF FACTS OF THE CASE:

2. Mr. Abdul Hakeem s/o Muhammad Siddique filed an appeal to the Provincial Ombudsman with the contention that he was selected for the post of Dispenser in Cadet College, Killah-Saifullah but his appointment order was pending unsettled, despite the fact that he stood 1st in the merit list. Accordingly, he approached the concerned authorities time and again when it is

learnt that the said order is held up due to the tribal dispute / conspiracy which impeded the authorities to issue the appointment orders of Mr. Abdul Hakeem.

- 3. Mr. Abdul Hakeem approached the Provincial Ombudsman for redressal of his grievances with regard to his appointment order and filed an appeal to the Provincial Ombudsman. After initial scrutiny the appeal was accepted for investigation.
- 4. The Provincial Ombudsman concluded that no proof of any tribal dispute amongst the parties reported, moreover, the committee constituted for appointments in Cadet College, Killah-Saifullah also selected Moulvi Abdul Hakeem. The Provincial Ombudsman in light of the above facts passed a judgment on 22-03-2011 with the directives to the Principal, Cadet College, Killah-Saifullah to issue appointment order in favour of Mr. Abdul Hakeem for the post of dispenser (B-08).
- 5. It is also pertinent to mention here that the Principal Cadet College, Killah-Saifullah has informed the Provincial Ombudsman that decision of the Provincial Ombudsman has not officially been received in the Institution through official postal service yet some body dropped the copy which has not legal status. The Principal has further intimated that the tribal dispute between complainant and land donated zamindars for the College is still going on rather intensified and it will not be appropriate for the College administration to implement the orders of the Provincial Ombudsman till the dispute is settled amicably.
- 6. Being aggrieved, Moulvi Naqeebullah s/o Haji Muhammad Azeem, resident of Union Council Nasai, Tehsil Muslim Bagh, District Killa Saifullah has filed a representation before the Hon'ble Governor Balochistan against the decision of the Provincial Ombudsman under Section 32 of the Establishment of the office of the Ombudsman for the Province of Balochistan Ordinance 2001 in case No. 9023/13-10-2010/PMS dated 22-03-2011 with the request to set aside the decision of the Provincial Ombudsman on the following grounds:
 - a. That the decision of the Provincial Ombudsman is contrary to facts, law and all norms of justice, hence liable to be set aside.
 - b. That the decision of learned Provincial Ombudsman impugned herein is not based upon the principle of AUDI ALTREM PARTEM (no one should be condemned unheard) and has been passed without offering personal hearing to the appellant.
 - c. that the learned Provincial Ombudsman misread the facts of the instant case and derived findings which are wholly artificial and unreasonable, as such, liable to be set aside.
 - d. That Mr. Abdul Hakeem s/o Muhammad siddique is not the local inhabitant and is rather engaged in active rivalry against the appellant and is also

engaged in active litigation before the N.H.A authorities against the inhabitants of the area, who have donated about 500 acres land free of cost to the Government for establishment of the Cadet College, in lieu whereof the Government has entered into a contract whereby it was mutually agreed by the parties that the posts of class-I to IV and all other ministerial posts shall be filled by the local inhabitants subject to their qualification.

- e. That the learned Provincial Ombudsman did not realize the risk of the law and order situation in the college and the area, if the proposed appointment is made, as such, the decision impugned herein is liable to be set aside.
- f. That the respondent Mr. Abdul Hakeem s/o Muhammad Siddique has also manipulated forged document in support of his case by the complicity of agency.
- 7. The Principal Cadet College has filed an appeal with the contention that decision of the Provincial Ombudsman dated 22-03-2011 may be set aside in good name of Cadet College Killa Saifullah, supreme interest, justice, equity and fairplay.
- 8. The Secretary Provincial Ombudsman, in para-wise comments of the petition has invalidated the contentions/grounds of complainant mentioned in his representation and informed that both, the petitioner Moulvi Naqueebullah and respondent Mr. Abdul Hakeem were served with notice on 02-03-2011 to appear in person on the due date for personal hearing before the Provincial Ombudsman.
- 9. Hearing of the case was fixed on 30th May 2012 before me being appellant authority. Syed Muhammad Munawar Director P.O, Mr. Hayatullah Mr. Wasim Akber Dumar (Advocates of Moulvi Naqeebullah/Complainant), the Administrator Cadet College Killah Saifullah and Mr. Abdul Hakeem attended the court.
- 10. The advocates of Moulvi Naqeebullah argued that land of the college has been gifted to the Government of Balochistan under an agreement which reveals that all posts of grade-IV will be filled in from amongst the tribesmen of Khudaidad including higher grades subject to availability of suitable and qualified candidates. They further mentioned that Mr. Abdul Hakeem has filed numbers of appeals against them in NHA, which may lead to causalities and further complexity. Mr. Abdul Hakeem presented his documentary, proof of his belonging to Khuda-e-Dad tribe. The Administrator Cadet College also supported his stance mentioned in the appeal.

Final Order: 30th May 2012.

11. After detailed deliberations of all the parties, I have come to the conclusion that the Post of Dispenser (B-8) may be re-advertised in line with agreement and fresh applications may be obtained to fill-in the post. The decision taken by the Provincial Ombudsman in the instant case

Dated 22nd March 2011 found contrary to the facts, law and all norms of justice, here set aside forthwith.

12. The Case is disposed off today on 30th May 2012 with my seal and authority.

-sd-

(Nawab Zulfiqar Ali Magsi)

Governor Balochistan /
Appellant Authority of
Provincial Ombudsman decisions

IN THE COURT OF HON'BLE GOVERNOR BALOCHISTAN.

The appellant authority against the decisions of Provincial Ombudsman as per provision of Section 32 of "the Establishment of the office of Ombudsman for the province of Balochistan Ordinance 2001"

P.O. Case no. 4944/18-08-2008/PMS G.S. Case No. 65/2009

Appellant

Moulvi Habibullah s/o Wali Mohammad

VERSUS

- 1. The Secretary Education, Government of Balochistan.
- 2. The Secretary Provincial Ombudsman, Quetta.
- 3. The Director Education (Schools) Balochistan Quetta.
- 4. The Executive District Officer (Education), Killa Abdullah.
- 5. Moulvi Shams-ul-Haq s/o Moulvi Abdul Wase c/o Fida Muhammad Shopkeeper, Chaman Bazar Chaman.

Title:

REPRESENTATION UNDER SECTION 32 OF THE ORDINANCE 2001 AGAINST FINDING/DECISION DATED 29-10-2008 OF THE HON'BLE OMBUDSMAN OF BALOCHISTAN PROVINCE.

Moulvi Habibullah s/o Qari Wali Muhammad resident of Killa Abdullah has submitted an appeal against the decision of the Provincial Ombudsman dated 29-10-2008.

2. The Education Department, Government of Balochistan in the month of December 2006 advertised the vacant posts of different categories. Moulvi Shams-ul-Haq applied for the post of Junior Arabic Teacher form district Killah Abdullah. In March 2007 the test and interviews were cancelled on the order of the Hon'ble High Court of Balochistan. Later on the final merit list was prepared in which the appointed candidate one Moulvi Habibullah s/o Qari Wali Muhammad stood at S.No.1, whereas Moulvi Shams-ul-Haq was at S.No.6 on 28th October 2007, appointment orders of five Junior Arabic Teachers of District Killah Abdullah including the appointed candidate Moulvi Habibullah were issued subject to the verification of their academic certificates. Subsequently the academic certificates of the appointed candidate Moulvi habibullah was sent to Board of Wafaq-ul-Madearis, which was not verified by the Board as it was found tempered.

- 3. The Education Department cancelled the appointment orders of Moulvi Habibullah and converted one post of Junior Arabic Teacher from the said five posts to teacher's son quota and appointed Moulvi Habibullah s/o Qari Wali Muhammad against the said post.
- 4. During the course of inquiry, the EDO Education, Killah Abdullah submitted that five candidates were appointed against the posts and after verification from the concerned Board the academic certificate of appointed candidate Moulvi Habiubllah was found fake and tempered with, therefore his appointment order was cancelled but later on he was appointed against the teacher's son quota
- 5. During the hearing of the case before the Provincial Ombudsman the Director of Education (Schools), admitted that after cancellation of appointment orders of Moulvi habibullah s/o Qari Wali Muhammad, the appointment orders of the complainant Moulvi Shams-ul-Haq should have been issued as he stood at S.No.5 of the merit.
- 6. The Education Department instead of dealing with the matter in accordance with rules adjusted Moulvi Habibullah s/o Qari Wali Muhammad against the post of teacher's son quota by converting one of the posts of the Junior Arabic Teacher in violation of the Rules.
- 7. The Provincial Ombudsman while disposing of the case observed maladministration on part of Education Department by violating the rules for the complainant Moulvi Habibullah.
- 8. Now being aggrieved by the decision of the Provincial Ombudsman Moulvi Habibullah the complainant has filed the representation under section 32 of the Establishment of the Office of the provincial Ombudsman for the Province of Balochistan ordinance 2001. From the face of it the case is not entertainable on the following grounds:-
 - 1. The representation is time barred by five months for which application of condonation is enclosed.
 - 2. The subject matter is purely of service nature and as per Section 9(2) of the Ordinance 2001, such matters should not be adjudicated.
 - 3. The documents produced by the complainant are fake as mentioned in the decision of the Provincial Ombudsman.
- 9. The subject representation was forwarded to the Secretary Provincial Ombudsman, Secretary Education Department and Secretary Law Department for para-wise comments / advice.
- 10. The Office of the Provincial Ombudsman has depicted a clear picture of the case stating that in the month of December, 2006 the education department advertised vacant posts of teachers and applications were invited from candidates. Moulvi Shams-ul-Haq applied for the vacant post of Junior Arabic Teacher from District Killah Abdullah. Final merit list of Junior Arabic Teacher of

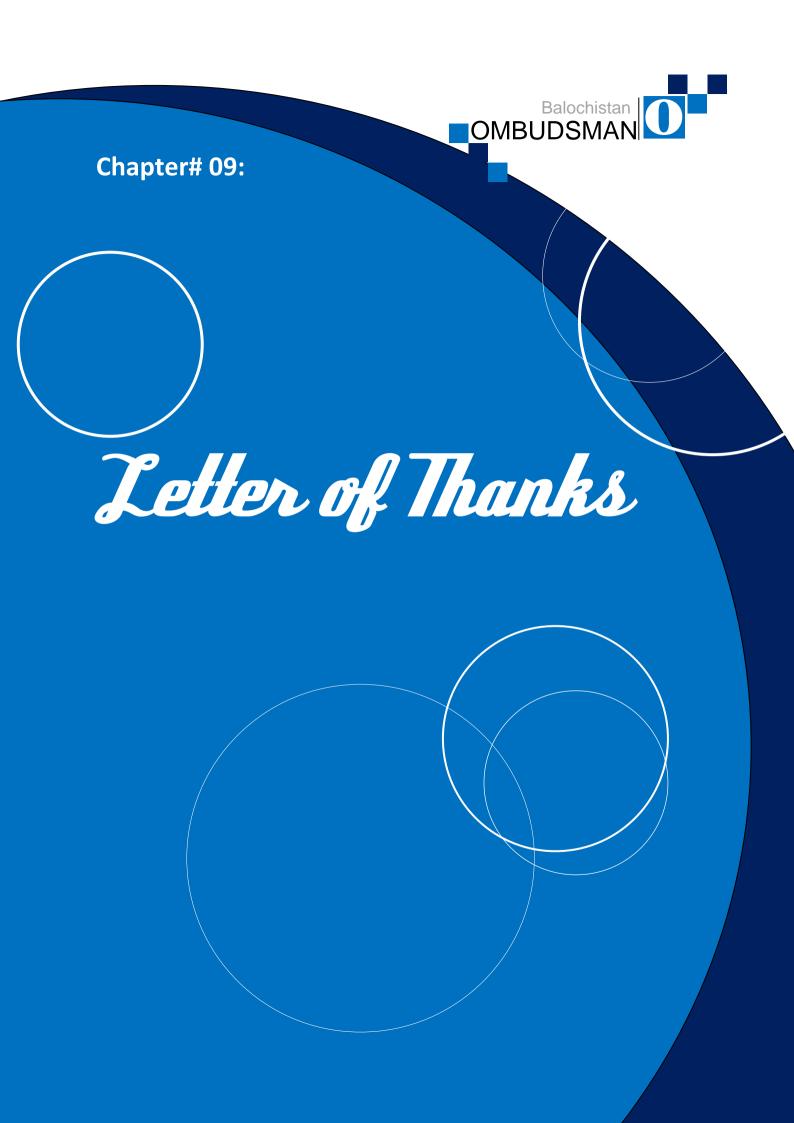
District Killah Abdullah Was prepared in which the appellant Moulvi Habibullah s/o Qari Wali Muhammad stood at S.No-1, whereas Moulvi Shams-ul-Hag stood at S.No-6.

- 11. On 28-10-2007 the appointment orders of five (5) Junior Arabic Teachers of District Killah Abdullah including Moulvi Habibullah s/o Qari Wali Muhammad were issued subject to verification of their academic Certificates. The Academic Certificate of appellant Moulvi Habibullah s/o Qari Wali Muhammad was sent to Board of Wafaq-ul-Madaris by the Director of Education (Schools) Balochistan for verification, which was not verified by the said Board with the observation that there is tempering in the said Academic Certificate, which resulted cancellation of appointment orders of Moulvi Habibullah as Junior Arabic Teacher by the Education Department.
- After cancellation of appointment order of Moulvi Habibullah, Moulvi Shams-ul-Haq stood at S.No-5 in the merit list. The Education Department instead of taking action against the appellant Moulvi Habibullah for tempering with educational certificate, converted one post of Junior Arabic Teacher out of said five (5) posts into teacher's sons quota and appointed Moulvi Habibullah s/o Qari Wali Muhammad against the said posts despite the fact that his documents were fake and tempered and resultantly Movli Shams-ul-Haq though appearing at S.No-5 in the merit list was not appointed. During the course of hearing of the case on 25-10-2008, the focal person of the Director Education (Schools) Balochistan admitted the fact that appellant Moulvi Habibullah had tempered his academic certificate, which was not verified from the Board of Wafa-ul-Madaris. the focal person further admitted that after canceling the appointment order of appellant Moulvi Habibullah s/o Qari Wali Muhammad, the agency should have issued the appointment order of respondent Moulvi Shams-ul-Haq, who resultantly after disqualification of Moulvi Habibullah stood at S.No-5 in the merit list.
- 13. Keeping in view the nature of the case, advice of the Law Department was also sought, in response the Law Department has advised / suggested that in spite of the fact that the case under reference is a service matter, the Hon'ble Governor in his capacity as an Appellant Authority has to look into the propriety and legality of the order and to pass such order, thereon as may be deemed fit keeping in view the circumstances of the case.
- 14. From perusal of the entire case and para-wise comments received from the Office of Provincial Ombudsman and Secretary, Secondary Education Department it transpires that Provincial Ombudsman had thoroughly investigated the case and decided the same on merits, but Section 9(2) of the Establishment of the office of Ombudsman for the Province of Balochistan Ordinance, 2001 debars the Provincial Ombudsman to adjudicate in service matters.
- 15. First hearing of the case was fixed today on 31th May 2012 before me. Mr. Munir Ahmed Badini, Secretary Secondary Education Dept, Syed Munawar Ahmed Director P.O, Mr. Nizam-

ud-din mengal Director Schools, Syed Naseer Shah Deputy Secretary Judicial attended the court. The complainant/petitioner Moulvi Habibullah did not appear.

- 16. The Secretary Education Dept, argued that all certificates of the petitioner have been found fictitious and he will hardly defy facing the facts and the Hon'ble court and it is also matter of service nature, which debars the Provincial Ombudsman to cognize as per provision of the Section 9 of the Ordinance 2001. Therefore the petition may be dismissed. After reviewing all the documents, I conclude zilch in the instant case and dismiss the petition hereby; however, the Secretary Secondary Education may contact the petitioner to know if he has to bring any original document or fact in the case.
- 17. The case is disposed off with my seal and authority today on 4th June 2012.

-sd-(Nawab Zulfiqar Magsi) Governor/Appellant authority



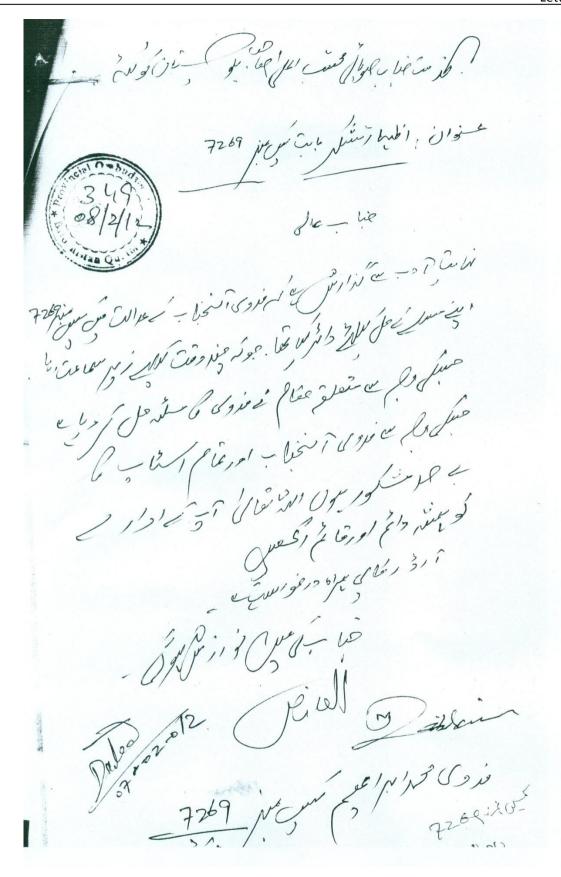
LETTER OF THANKS

In those cases where complainants get their grievances redressed through this institution, they show their satisfaction through appreciation letters which highlights the performance of Ombudsman and his staff members. After receiving such response or feedback from the General Public/Complainants the officers/officials of this Institution take more interest in discharging their duties.

In a year the institution receives so many letter of thanks and it is hard enough to present all of them. However, only selected small number of appreciation letters showing the satisfaction of complainants have been included on the following pages: -

The Provincial Ombudsman Balochistan Queten. Subject: Appointment as pTi Teacher Respectably, It is Stated that I am very thankful to the Provincial Ombudinan (Muhtasib) Balochistan Quetta that my Appointment as PTi Teacher was accepted by
-then EDO education Kohly I am very-thankful to the Zahoor Thomas Kasi that due his experience I have get my

محبر الملت



المدين مناب عبريافي فيسب معالي علولستان كوركم. النَّان - اللَّهُ اللَّاللَّا اللَّهُ الللَّهُ اللَّا اللَّهُ اللَّهُ اللَّهُ اللَّهُ اللَّهُ الللَّهُ اللَّهُ · juice ont مور باین ازرش کی کے کم میراکسی کنی 7627 اس کی کاف و تراکی س زیرالی ہے۔ رم موزز المراست المراست المراس مرا المراس ال ک وشول سے میرا در بینر سار مل مؤس ع اور فلے نے للزار این ب سے بزرافی در فوا سن وی سی اُر ما مول کم رب موالس Ville, E, 1016 vist, pe, t. Ch. cg. - 2. (0 6) - Ug 6'/ '910/ 13m John - len jele, rel 13 600 pi gol, Ceff Sweeth thurur 04/06/12-10/95 ing ye le ple più 16 jes eli Slej Leg jes de gla ciis, 5 - 46

نيايت أدب سى كذار ش يدكر سائل نه ابنا الرالسو ملسوة كران برست فزمل كوشش كى مرضلى اقدران نهارى شمایت در کونی مورتین کیا او میں فیور مو کو ان موبانی ور كادواني را بر يون مر ي وي ميل بلامير شيم بنواري (1) 10 we led to by the land with the mind تعظم كا كريم ادا (تا بول اور أن نوفران فيسن بيس المراس مين فيناب فيوماني فيس العلى فيناب المرسى الوج كالع الم فسلور الول فنان في روى مراني روى عالمزي العاران وراتور 12.6 /2/0/1/ dispersion Date 23.04-2012

Os he To, The Honorable Provincial ombuds man (Mohtosib) Baluchistan. Subject. Appointment As Excise a Taxation inspector B=14- Again 8t the 5% minorty application. Respect Six, with immense Respect it is stated. that I have Recived the appointment letters From Director General Encise & Taxatian office vice letter No. 475/Estt: S. G. Dated 25 February 20/2 on Pursunce of your decision duted 07-02-2012 givil, vide Letter no PMS/18895/2011 (D) 465-66 duted 15-02-2012 Respected Six Dom very thankful to You on your copenation to Solve my growences, my sight paradity to sale by the Government of Balachiston. I haven't word's to Thomks. You are very kind to coperate and have keen interest in the case Jam greatful to you Your's obedonty soll's Jagolish KimAR S/O NARAYAN DASS NIC No -54400-6517220-3

To,

The Provincial Ombudsman, Balochistan, Quetta.

Subject:

THANKING / APPRECIATION

R/Sir,

With due respect, it is submitted, that self-explanatory application, vide 10402/2011, during hearing on 11th June 2012, the matter disposed off and the applicant posted by the secretary Government of Balochistan, Education, Department (Schools) Quetta, to the Govt: Girls High School Sayedabad, Quetta, the applicant joined on 30-06-2012, in the above mentioned school, However, the above implementation could not be fulfilled, without the efforts/ interest, of your, Honour, hence this thanking/ appreciation letter, it is also stated, that the applicant shall be praying your Honour and whole of the family during entire of her life.

Dated :- 04-07-2012

Miss: Tayyaba Ali.

SST (SC)

GOVT. GIRLS HIGH SCHOOL

Sayedabad, Quetta

The ombudsman, Quetta, Balochistan

Date .- 17-3-12

Subject:- Letter of appliciation

It is to inform wat incombat has Submitted application for in withdrawl of Salory (From December 2010 to March 2012), Which has been processed & orders reviewed gerom Education desportment by live efforts of provincial ombudman & his Staff.
On other hand my posting orders were

also issud in Hazara town Cirkle school.

This letter is written as application for the eggorts & keen interest of the phononical combudeman & his staff.

I thank provincial ombudeman Mr. Ali akbal salach for his interest & effort for solving my photlem.

Tracke a lot Surriya khajjak SST Teacher

poller wind Elsevie cies 1.0. VII P / die 10 2 6 25 25 19/ 19 110 Sie w Christ Patruf - Egy ster 2 co C'Edd on care 13 Jul 6 Pla

HajiFazalDinMandokhel & Brothers حاجي فضل دين مندوخيل ايند برادرز-گوينيسي کررايند جنرل آردر سپلائرز معرفت ۽ حاجي غلام ولي دکاندار Zhob: 0822-412760 ماركيك رود ژوب عنوان: _ شکریه برادائیگی مبلغ پیاس ہزار (-50,000) روپیما مود بانہ گزارش ہے کہ سائل نے عدالت معزز بذامیں شکایت برخلاف و کی سی ژ برائے ادائیگی رقم مبلغ بچاس ہزار-/50,000رو پید، برائے واٹرسپلائی سکیم کلی خوژک زئی تورراغه سلع ژوپ کی درخواست گزاری تھی۔ ۲) پیکه ندکوره مقدمه آنجناب کی عدالت میں نمبر Sect, ion - 1 Case No.8165/2010/Zhob/PMS/1554 میں زیرہاعت رہاہے اور آپ کی عدالت کے حکم پر مجھے متعلقہ محکمہ سے رقم کی ادائیگی ہو چک ہے۔ لہذامیں بذریعة تحریر بذا آپ کی عدالت کاشکریہ ادا کرتا ہوں۔ جناب کی عین نوازش ہوگی۔ مورخه 16اير يل 2012ء . _ارض حاجی فضل الدین مندوخیل اینڈ برا درز گورنمنٹ کنٹر یکٹراینڈ جزل آرڈ رسیلائرز ژوب معرفت:اختر شاه جزل سٹور مار کیٹ روڈ ژوب (بلوچستان)

2:081-2821184

Drilling & Engineering Company.

15 KASI PLAZA NEW ZARGHOON ROAD, QUETTA

Date. 31-05-2012

To.

The Provincial Ombudsman. Balochistan Quetta.

Subject :-

PAYMENT OF OUT STANDING DUES OF AL ASMAT **COMPANY** WORTH RUPEES 1013000/= ASAMAABAD DASHT MASTUNG CASE NO = 3860 /DATE=19-01-07

Respected Sir,

With due respect and regards and to inform your good self that I have received a sum of Rs. 1013000/= from PHE Department on account of my outstanding dues on 10-05-2012 after a 4 years continuous request.

This was only possible due to your short orders and with the entire sincere efforts of your subordinate staff members.

The Al-Asmat Drilling Company is really great full to you for your this act of kindness and pray that may Allah give you the rewards and pros pair the institute like office of the Provincial Ombudsman.

WITH REGARD.

Drilling Company Al-Asmat Drilling & Engineering Co:



بخدمت جناب محتسب صاحب، صوبه بلوچستان كوئيه

منينينس الاوُنس، الودائي تخواه، خرچه تجهز ، تكفين _

عنوان:

جناب عالى!

مود بانہ گذارش ہے کہ آپ کے آفس کی چھٹی نمبر 11260/2012/PMS/3121/22 مورخہ 2012-8-27 مجھے وصول ہوئی۔ آپ کو مطلع کر رہی ہوں کہ میں نے ڈپٹی کمشنر آفس کوئٹہ سے چیک نمبر 241400 مورخہ 2012-7-18/ مالتی-/26,100/وپید (چھبیں ہزارایک سوروپیر صرف) وصول یایا تھا۔

میں تہددل سے شکر گذار ہوں کہ آپ کے آفس نے میرے واجبات دلوائے ورنہ پیتنہیں کہ کتنے ماہ اورلگ جاتے۔ ایک مرتبہ پھرآپ کاشکر بیادا کرتی ہوں اور دعا گوہوں کہ اللہ تعالیٰ آپ اور آپ کے آفس والوں کا قبال مزید بلند فر مائے۔ آمین۔

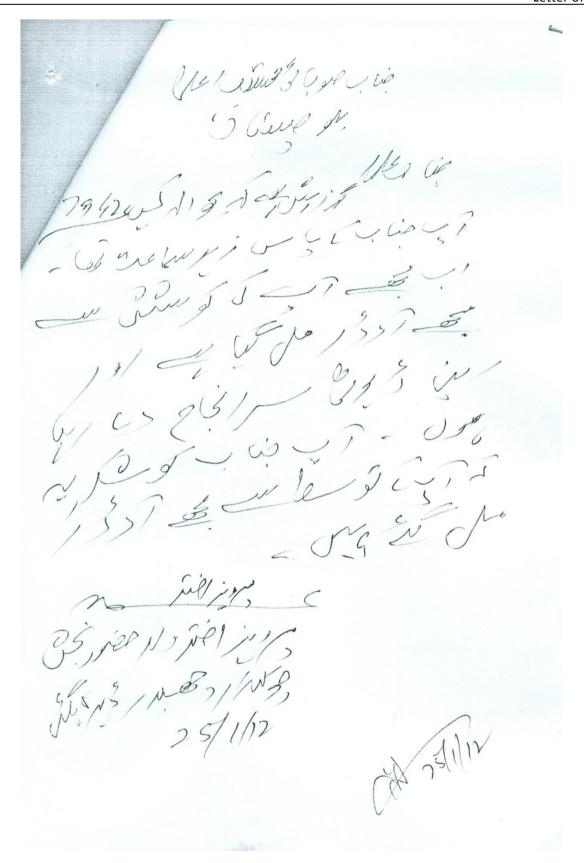
جیسا کہ آپ نے اپنے مندرجہ بالا چھٹی میں دریافت فر مایا ہے کہ اب کوئی شکایت باقی تو نہیں رہتی اس بارہ میں اطلاع کرتی موں کہ میرے خاوند کوفوت ہوئے تین سال کاعرصہ گزر چکا ہے اور ڈپٹی کمشنر کوئٹہ کے آفس نے مجھے۔/26,100 روپید یے ہیں۔ لعنی ایک سال کامینٹینس الاوکنس، ایک ماہ کی الودائی تنخواہ اور خرچہ تجمیز، تکفین ۔ جبکہ دوسالوں کامینٹینس الاوکنس جو کہ سنا ہے۔/28,000 روپید بنتے ہیں تاحال ڈپٹی کمشنر کوئٹہ کے آفس والوں نے چیک بنا کرنہیں دیا۔ مجھے یہ بھی معلوم ہوا ہے کہ ہر ملازم سے اُس کی ماہانہ تنخواہ سے اس میں رقم کاٹ کی جاتی ہے بھر بقایا تنخواہ ادا کی جاتی ہے۔ جرت زدہ ہوں کہ وصولی تو ایڈ وانس میں کر لیتے ہیں اور کسی ملازم کی ہیوہ کو ادا گیگی کرتے وقت سالوں لگا دیتے ہیں۔

لہذا آپ سے پرزوراستدعا کرتی ہوں کہ بقایار قم بھی جلد دلوائی جائے۔ آپ کی تاحیات شکر گذار ہوں گی۔

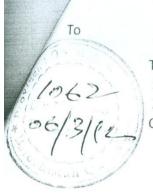
13-92012

مسماة شکر بی کی بیوه تورخمد ڈرائیورسال انڈسٹریز کوارٹرنمبر 7سال انڈسٹریز اسٹیٹ کالونی سرکی روڈ ، کوئٹہ۔

كال برائع: حبّا - في بي كمفنر صعب كوسم ادائيكي بيّا يا رهم با ب مينطينس الدوني كي استدعا كيسا تحو-







The Honorable Provincial Ombudsman [Mohtasib]
Secretariat Balochistan,
Zarghoon Road,
Quetta.

Complaint No. 7386-21-01-2010/ PMS

Subject: - PROVISION OF FUNDS TO ADJUST SALERIES IN FAVOUR OF MS. SHAZIA GUL (SST.G)

This is with reference to the subject cited above.

You have been very kind to accept my application for withdrawal of my long outstanding salaries i.e. May 2004 to April 2007.

Due to your constant reminders to education authorities for payment of requisite amount of my outstanding salaries at last I have received the same and humbly wish that all mighty Allah may reward you in both the worlds.

I thank you from the core of my heart and pray for your success and hope that you will continue to help aggrieved persons in future.

With best regards

Dated -5th March 2012

S.S.T. (G) Govt. Girls High School Pringabad

Mastung

No - Bemis . Else Le d. 2 July 20 15/6/6 -65 } por alle en 1 7/17 / melle - In or is Ly Jier orrel 2 B (\$ 6 33 3 J-V.T Cib (20 4) Of Up, Sin 2 4 18 / wo which 2 Co/8/4/ Eub/- (5/3) iv Jo Jone 17 / 10 0 C. B. NO C. M. 10 U.S. To.

(12)

The Provincial Ombudsman. (Mohtasib) Balochistan.

Subject:

Submission of rejoinder as a Lecturer (B-18) for Loralai Campus.

R/Sir,

It is very humbly stated that as per direction of your letter 19th January 2012 having subject Non granting the approval of appointment order as Lecturer (B-18) for Loralai campus I have submitted my regionseler. application

I am very thankful to you for consideration and evaluation of my case in the matter cited above on merit.

Dern

Care No. 10802

Yours Obediently,

Muhammad Naeem S/O Abdul Hakeem 1025

بحضور والاشان جناب صوبائي مختسب اعلى بلوچستان كوئئه

ازاله شكايات محكمه پروشل بي ايند ارجاغي

1601 2-16-2

گزارش ہے کہ بحوالہ کیس نمبر 11925/2012/Chagai/PMS/6986 محررہ 6 ستمبر 2012ء جناب XEN بی اینڈ آرچا فی نے ہماری شکایات کا ازالہ کر دیا ہے۔ لہذا کیس ھذا بلامزید کاروائی داخل دفتر فرمائی جائے۔ ہم آپ جناب کے تحقیقات اوراحکامات پڑیمیں مطمئن کیا گیا۔

جناب کی عین نوازش ہوگی۔

۵۰۷ اورز گورنمنٹ سیدنعمت علی شاہ اینڈ برادرز گورنمنٹ ٹھیکد اران کلی بازمجمہ دالبندین ضلع چاغی

تاريخ 25-10-2012

207-B-3 Sattelite town Quetta

بعددت جناب أو الشر مليم مهوري في فيسب ريحين أفس و المره مراه و

1. de - 10

الرود باز کرارسی هیته مند و تیدک کالے حفر آباد میں نظر وقت بیر رفعیات کے دفتر میں نظر وقت بیر رفعیات کے دفتر میں این کالی ولمرفت کیے۔ نید روز اس عے حرای کئی۔

اس لي بنره ترو كالح جعز آبادكي استطاميد عظيمي دار درخواست

2 60 20 9 Com 200 00 10 10 10 500 3

Mispleed Mispleed 23,619,1987 32

23

10,

Provincial Ombudsman Balochistan Quetta.

Subjects Letter of thanks

3 have filed the case against

Registral, I.T., university Quetter regarding

degree provision irone dated 15th May 2012

case No. 11772. And due to your kind

and immediate action my complaint was

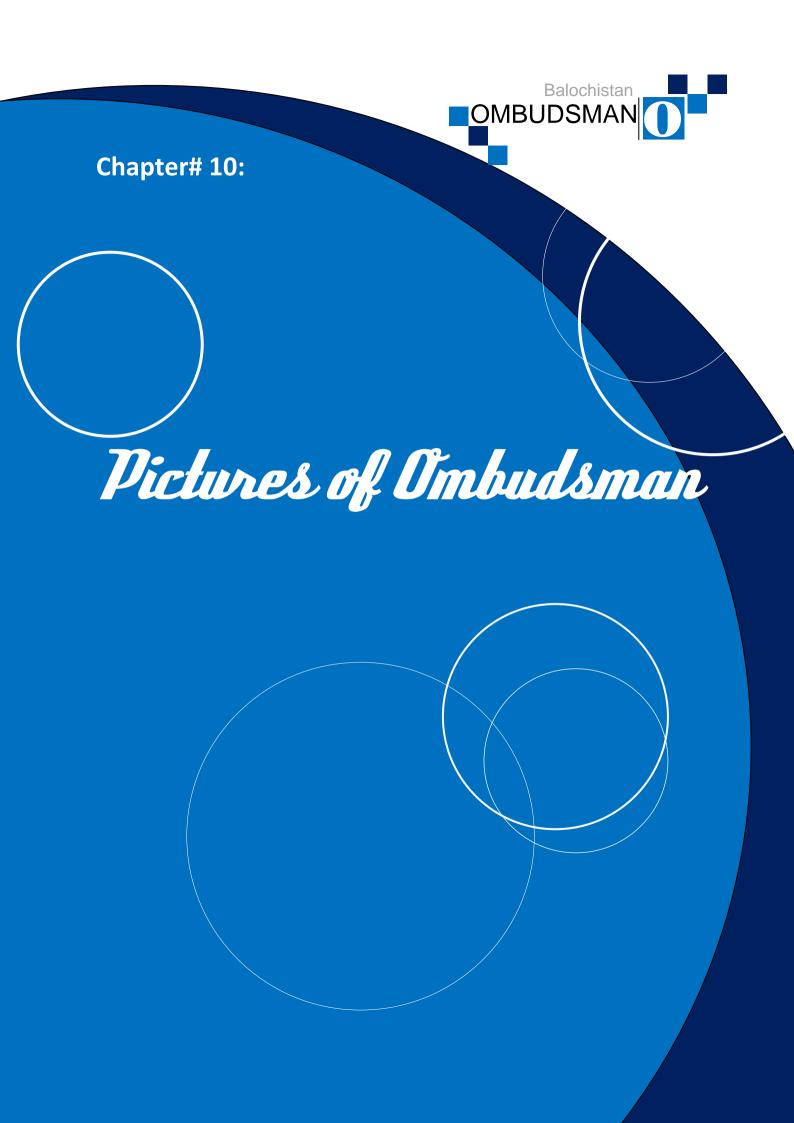
resolved soon, and 9 have recieved

my degree. Therefore 9 war extremely

grateful to you sib.

Muhammad Tahir Hasni Paled v Complaint No. 11772

فرست ما جویاتی فحست رعلی مام بوشات کوئید عنوان . الظِمارتشرلر 184-10 گذارش صبر آننا - که مسله که روشن من فرمزند الموسى اسرمادكى عيره كو لطور جونيرا مرك أرست والزعال سكل في اس عالى الله و مراسم -36 - 66/4/3 3 20th 8/3/24 pig 3405-12 المرصف الوسن كردى بي. سره من - صورال عسر اللي يوف ن اور در الم مر الوسي كين ظیور الار کالی ما حد کا تیم دل سے نظریم (دا کر² بوں کن رفين أوران من من وكر الفاف على اور ممرى حق تلفي ما وس نزا ولا نزاد الا الزور المر المراد المراد المراد المراد المرد ا كرين والرابه فدك case xo Case No: 6942





The Honorable Ombudsman Balochistan alongwith his counter parts attending the Fair Practice Workshop



The Honorable Ombudsman Balochistan, receiving a certificate of the Fair Practice Workshop



The Honorable Ombudsman Balochistan, distributing certificates to the participants of the Fair Practice Workshop, held in Islamabad



The Honorable Ombudsman Balochistan, distributing certificates to the participants of the Fair Practice Workshop, held in Islamabad



A group photo of the participants of Fair Practice Workshop held in Islamabad



The Honorable Ombudsman alongwith a team of Directors on a visit



The Honorable Ombudsman on visiting the



The Secretary Provincial Ombudsman on a meeting with the Principal Secretary to Governor Balochistan, Quetta.



The Directors of Ombudsman Secretariat in a meeting at Karachi



PUBLICATIONS

The performance of Ombudsman about redressal of cases, Suo-Moto Actions and relief provided to the complainants is published in the print and electronic media in order to keep aware the general public about the importance of this institution.

Though the Ombudsman Balochistan is working since the last decade but still most of the people of the far-flung areas do not have much information about the actual functions, therefore, redressal of grievances have been published in the instant calendar year and some of the same are therefore, given below:-















صوبائی محتب نے امدادی فنڈمیں خورد بردکی تحقیقاتی ریورٹ عدالت عالیہ میں پیش کردی كوئه (خ ن) صوبائي محتسب بلوچستان اكبرعلى بلوچ نے خاران سیا ب زوگان کے امدادی فنڈ میں خورد برد سے متعلق انگوائری رپورٹ عدالت عالیہ بلوچتان میں پیش کر ن خواری روز مقدات عالیہ بو چهان مل پی سر دی، یادر ہے کہ مذکورہ کیس عدالت عالیہ بلوچتان میں زیر عاعت تھا جس میں عدالت نے محتسب بلوچتان کو تجیقیات کرنے اور محمل ر پورٹ چیش کرنے کی ہدایت کی جس رمحتب بلوچتان نے متعلقہ حکام کومحتسہ یٹریٹ میں طلب کیا اور ریکارڈ کی مکمل چھان بین کے بعد مفصل انحواری رپورد عدالت عالیه بلوچتان میں چیش کردی گیا۔ دریں اثنا کھو ہائی تحت بلوچتان اکبری بلوچ نے عبدالودود ولدعبدالرزاق کو تکل تعلیم ضلع قلعہ سیف الله میں میرٹ کے مطابق بطور ہے ای ٹی تعینات کرنے ی ہدایات جاری کر دی ہیں، اس سلسلے میں ورخواست گزار نے صوبائی مختسب سے گزارش کی تھی کہ وہ محکمہ تعلیم ضلع قلعہ سیف اللہ میں ہے ای ٹی کی آسامیوں کے نفیث ادر انثرو او بین جامنر ہوئے ادر میرٹ بین آئے کے باوجودائیس انعینات نیس کیا گیا، بعدازاں متعلقہ دکام سے متعدد بارگز ارشات کی گئی کوئی شوری ٹیس ہوئی، ص پر ڈائر مکٹر یوسف علی جمالی کی جانب سے متواز کاروائی وساعت کے بعد صوبائی مختسب نے درخواست أزاركي شكايت كوحقيقت رجني قرارو يروائز يكثر تعليم (سكولز) بلوچتان كوبدايات جاري كرويس كدشكايت كننده اومرث كمطابق جاى أى تعينات كرك ايك مفتد کے اندرریورٹ پیش کریں،علاوہ ازیں صوبائی محت سیدرو پورٹ میں در مبابق فور میں محکمہ زراعت ہمایت پر امیر ضرو سابق فور میں محکمہ زراعت (انجیئز مگ) خضدار کو TTA کی مدیمی -/109200 دوپے کے بقایاجات کی ادائی کردی گئی۔



بلوچتان کو سال 2001 سینارٹی ویرٹ کے محتب سے بقیہ 50 سخ نمبر ویر

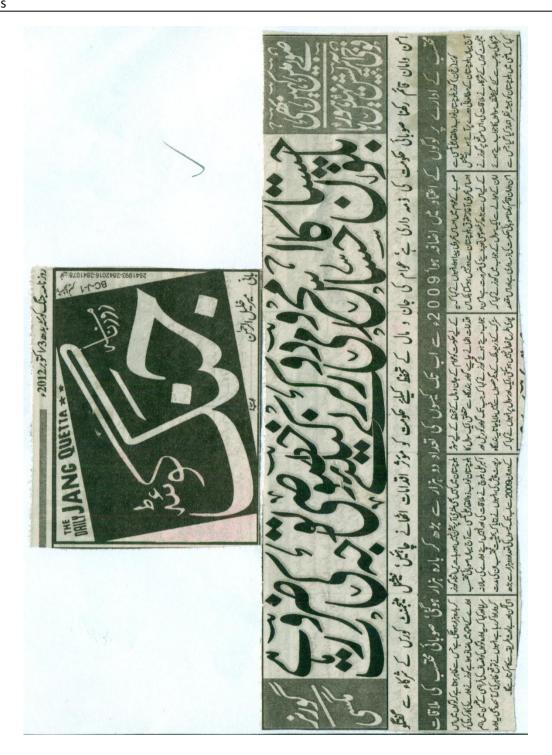






ے ایجوکیشن آفیسر قلعہ عبداللہ کے تحریری طور پر آگاہ اور معائنہ کے بعد تمام اساتذہ کو ڈیوٹی پر وی بین بین و پول میں چی سے کولوں کی بیزش سے متعلق شاقع شدہ قرون اس خودونس کیس مناتے ہوئے ڈسٹرک ایج یکش آ قبر قلعہ پراز خودونوں لیا تھا، جس پر ڈائز کیٹر ایسٹ ملی بھال کا معداند کو ہدایات جاری کر دی گئیں کہ کدورہ سکولوں کی جانب سے مسلسل کاروائی کے بعد و سڑک ایج کیشن کارکردگی کے بارے میں ماہوار د پورٹ چیش کرے، اس آ فير قلعه عبدالله في صوبائ محتب وتحريرى طور يرة كاه كعلاوه صوبائ مختب كا بدايات رسماة تذيره يمم ب کیا کھیل چن ضلع قلع عبداللہ کے سرکاری سکولوں کے اوی ٹی محکمہ تعلیم بلوچتان کے حق میں قانون کے مطابق

کوئے (خ ن) موبائی مختب بلوچتان اکبر علی الموق کے از فودنوش لینے کے بعد تعمیل چن مثل قلم عبداللہ کے برکاری سکولوں میں تعلیم سرکزیاں شروع کر امایات جاری کردی کئی ہیں جس کی مجہ دی سی بی صوبائی مقلب نے مخلف مقای اخبارات معائد کے بعد تام اساتذہ کو ڈیوٹی پر عاضر ہونے کی ریٹائرمنے آرڈرجاری کردیے گئے۔







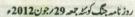




ئ فیڈر کینال ہے مٹی لے جانیوالوں کیخلاف ایف آئی آرور کچ صوبائی مختب اکبولی بلوچ کی ہدایت پر محکمہ آبیاشی نے کارروائی شروع کردی ا مرارحسن کومحکمه ی اینڈ ڈبلیومیں والد کی جگیہ پرقلی تعینات کر دیا گیا

کوئد (ٹن)صوبائی محسب بوچتان اکبولی بوچ | بعد محکمة بياشي كم متعلقة حكام اور د بي محسر مقراف اور خ ی ہدایت پر محکمہ آبا پی یاوچتان نے پٹ فیڈر کینال کے پٹ فیڈر کینال کے کناروں سے فیتی مٹی ڈھلائی کرنے کا کناروں سے فیتی مٹی لے جانے والوں کے طلاف ایف عمل روک کرنقسان زوہ کناروں کودوبارہ مٹی ڈال کرمنہوط آئي آرورج كر كے كاروائي شروع كردى، اس ضمن ميں بناديا اور شي چورى كرنے والوں كے خلاف الف آئي آر سوبائی مختب نے نصیر آباد کے ماجی حلقوں اور زمینداروں درج کر کے کارروائی شروع کردی، جس کے بعداز خودٹوس ی جانب ے مقامی اخبارات میں شائع شدہ خبر پر ازخود کیس نشادیا گیا، اس کے علاو صوبائی مختسب کی ہدایت پر

توٹس کے کہ کارروائی شروع کی تھی، جس پر ڈائز میٹر قبر الدین بلوچ کی جانب ہے مسلسل کارروائی وساعت کے اپر قانون کے مطابق بطور قلی تعینات کردیا گیاہے۔ الدین بلوچ کی جانب ہے مسلسل کارروائی وساعت کے





آئى جى يوليس بلوچتان فيس كى ديس ادائيگى كردى

لوئد (خن) صوبال تحسب بلوچتان اكرعلى بلوچ العاص كرنے كيليخ داخلد ليااور چد لا كاد وي فيس بهي جمع كردى، يكن اب وه اس لوزيش من ميس ب كدم يدفير ا المنافية في المان من من من المناف كروياجس كاتفديق شكايت كنده في المريد كاخط ك ذريعي علاوه ازي صوبائي محتب بلوچيتان كي مدايت

ك بدايت يرسماة طون على بنت شبيدعارف على كوكريد اردى اس مليا ين صوبال كتب عادارش كالحاقى ك كايت كنده ك والدمكم يوليس بلوچستان يس ائي ر وعایت انده ب والد عمد بوسی ان با بین ان از در این ما ماده از را سور ان ماده او سب اندیات ان او الماده او الم ویش مرانهام دیج موسی همید و سی ان ان است کنند ان می از به اس ان ایس ان ان اس ان است از ایس ان ان است ان است ان است ان است ان است ان از ایس ان ایس ان ایس ان از ایس ان ایس ان از ایس ان ای دُيولُ سرانجام دية موع شهيد موسكة اورفكايت كنده







سی میں 3.25 کروڑ رو لیے کی گذرم خورد پر دکرنے کا انکشاف مختسب اعلی اکبرعلی بلوچ کی قائم کردہ کمیٹی نے 10 لا کھ کلوگندم کی چوری پکڑ لی محکمہ خوراک ہی کے سابق فوڈ گودام سپر وائز رانکوائری کمیٹی کے سامنے نہیں اُئے کی داران این آئی سوبائی متنب اٹلی بلوچتان اکبر ایک وام اور ریکارڈ کے معائے کے دوان کی کروڑ 2013 کے باوچ کی مقرد کردہ اکوائری کمٹنی کا دورہ ہی، محکمہ خوراک کی گئی مؤدد پرد کرنے کا (باتی سفر 2 نیم کورد پرد کرنے کا

42) گذم خورد برد انکشاف، کچھ عرصة لل ضلعی انظامیہ کواطلاع ملی تھی کہ سی محكم خوراك كے كودام سے بھارى مقدار يس كندم چن اسكانگ بورى بجس يرفورى كارروائى كرتے بوت ڈیٹ کمشزی نے ٹرکوں پر گندم لوڈ کرتے ہوئے پکڑی اور واپس گودام رکھوا کر گودام بیل کر دیا جس برصوبائی مختسہ اعلیٰ بلوچتان نے واقع کا از خود نوش لیتے ہوئے ڈائر کیٹرز پر شمل کمیٹی تھکیل دیرا کھائری کا تھم دیا۔ انگواڑی کمیٹی کے چیز مین محد نوسف جمالی دُائر بكم محتب كوئية منورشاه دُائر يكم محتب بيد كوارثراور ڈائر یکٹر محتسب قادر بخش کھوسواور کمیٹی کے سیکریٹری نوراللہ كاكر ، استنك رجسر ارتخسب آفس بي في محكمه خوراك بی کے گودام کا معائد کیا، کیٹی کے ہمراہ بی انظامیے نمائندے محمد اصغر کا کر تحصیلدار اور نصیر احمرترین بھی تھے۔ عكمة خوراك كافران وعمليكي موجودكي ميس كودام ميس موجود گذم کی بوریوں کی گنتی اور ریکارڈ کی چھان بین کی گئی، ابتدائی تفتیش کے مطابق 10 لاکھ 30 ہزار 826 کلو كرام كندم كم ياني كى جبد 2 لا كه كلوكرام مزيد كندم كهيل منقل دکھائی گئی ہے لین اس کا کوئی ریکارڈ موجود نہیں،اس طرح جُوى طوريرة كروز 25 لا كارويكى كذم خرورو كرنے كا انكشاف بوا، محكمة خوراك بى كے سابق فوڈ كودام پر دائزر کیٹی کے سامنے پیش نہیں ہوئے۔ کیٹی اپی ر بورث محتسب اعلیٰ بلوچتان کوارسال کر یکی۔









المجال المجال على المجال المسلم الله المجال المجال









المجلس كمارتين كاطرف المجل بلوج كالم بحد المجلس بلوج كالم المحتمد المحلف كلا المجلس بلوج كالم المحتمد المحلف كلا المجلس بلوج كالم المحتمد المحلف كالمحادث المحتمد الم



صوبائي محتب كى بدايت پرۋيره مراد جمالى کے دوگا وں میں واٹرسیلائی کا کام مکمل ہوگیا كوئد (خ ن) صوبانى محتب بلوچتان اكبرغلى بلوچ كى بدايت برگوشديده مهتاب سين شاه در يره مراد بهمالى اور كوششاه پورچسترشلى فسير آباد بين محكمه بيلك مبلته عيش نگ بلوچتان زگورہ اسکیمات کا کام مارچ 2007ء میں شروع کیا گیا تھا لیکن نامعلوم وجو ہات کی بناء پر قبیراتی کا محکم نہیں کیا گیا اں اوراس خمین میں متعاقد حکام ہے باربار جوئ کیا گیا گیاں کو گ شنوائی نبیس ہوئی۔ جس پر نفتیشی اضر ڈائر کیٹر عبدالمنان اچرائی کی جانب سے مسلسل کارروائی اور ساعت کے بعد چف أنجينئر (نارتھ) محكمه يلك بهلتھ انجينئر نگ بلوچتان لوئد نے صوبائی محتب کو تحریری طوریر آگاہ کیا کہ مذکورہ مين تعاون رصوبان محتب تفتيش ذائر يكثر كاشكريداداكيا-





مولوی عبدالند شاہ بیش اما تعینات

اکوئل (خ ن) صوبائی محسب باوچتان اکبری باوخ

کر بدایت پر مولوی عبداللد شاہ کومیرٹ کے مطابق فی پئی

محشویشن کے دفتر بین بلورچش امام تعینات کردیا گیا ہے

اس سلط بین صوبائی محسب ہے گزارش کی گئی تک کہ

شام سلط بین صوبائی محسب ہے گزارش کی گئی تک کہ

وفتر بین محیف وانٹرو پوشی حاضر ہوئے اور بر ر سک سے

میں پہلے بمبر پر تھر کے باوجود بلاوجود کام ہے باربا

مراجی محسل کاروائی وجاعت کے بدوسو بائی محسل کاروائی وجاعت کے بدوسو بائی محسب سے شاک کو بین المحسب کی جمال کی

مار سے مسلسل کاروائی وجاعت کے بدوسو بائی محسب نے خاب کے بین المحسب کے بدوسو بائی محسب نے خاب کے بدوسو بائی محسب نے خواب کے بدوسو بائی محسب نے خواب کی بین المحسب کے بدوسو بائی محسب نے ب

کردیاجائے جس پر عملدرآ مد کرتے ہوئے متعلقہ حکام نے شکایت کا اداکر دیا، جس کی تصدیق شکایت کنندہ نے شکریہ کے خط کے ذریعے کی اور صوبائی مختب و فشتیش ڈائریکٹر کا اس خص میں تعاون پر شکریدادا کیا۔ عمارت گرافی کا کار خودولوس کیس مشاویا کی مداخلت پر فی بی کلینک کوئندی عمارت گرفی بلوچ کی مداخلت پر فی بی کلینک کوئندی عمارت گرف نے سے فائ کی سوبائی تحت نے خلف اخبارات میں شات فتر پر از فی بی کلینک کوئندی عمارت کے سال کا تھی گاڑ فی پی کلینک کوئندی عمارت کے سال کا بھی گاڑ خود پیش کار پوریش کوئند نے صوبائی محت کو تقریمان میٹر و پیشن کار پوریش کوئند نے صوبائی محتب کو تقریری آگاہ کیا کد فورہ کھینک کارت کو اس کا کوئن متصوبہ زیر خورتیس صوبائی محتب نے از خورولوش کیس مناویا





كويدرخ ن) صوبائي محتب بلوچتان اكرعلى بلوج | سنيار في دين اوراور مالي فوائد دے كر 20 روزتك ريورث ملط مع صوبائی مختب مدوخوات کی گئی کر بجاز حکام کے افاؤنٹ کی در خوات کی گئی کہ بجاز حکام

ک منظوری کے باوجود کمشنرنصیرآ باد ڈویژن نے شکایت کنندہ كو29 جون 1986ء كي بجائة ومبر 1990ء كولطورنائب تحصيلدار بحال كرديا اورشكايت كننده كو گورنمنث سروس ميس تقریباً چارسال کا نقصان پہنچایا جس پر تفقیقی ڈائر یکٹر محود خان مری کی جانب سے متواتر کاروائی وساعت کے بعد صوبائی مختب نے متعلقہ دکام کو ہدایات جاری کردی کہ شکایت کنندہ کو قانون کے مطابق ان کے تاریخ تعیناتی سے



Chapter# 12:

Balochistan Ordinance-VI of zoon

EXTRAORDINARY

REGISTERED NO.2771



THE BALOCHISTAN GAZETTE

PUBLISHED BY AUTHORITY

NO. 25

OUETTA

MONDAÝ

MARCH

19,

2001

GOVERNMENT OF BALOCHISTAN LAW DEPARTMENT

NOTIFICATION.

Dated Quetta, the 19th March, 2001.

No.Legis:1-91/Law/91. The following Ordinance made by the Governor of Balochistan on 10th March, 2001 is hereby published for general information: -

BALOCHISTAN ORDINANCE NO. VI OF 2001

THE ESTABLISHMENT OF THE OFFICE OF OMBUDSMAN FOR THE PROVINCE OF BALOCHISTAN ORDINANCE, 2001.

AN ORDINANCE

To provide for the establishment of the office of Provincial Ombudsman for the Province of Balochistan.

Preamble

WHEREAS it is expedient to provide for the appointment of the Provincial Ombudsman to

Printed by the Controller Government Printing & Stationary Department, Balochistan, Quetta D.No.25-Copies-3-2001.

diagnose, investigate, redress and rectify any injustice done to a person through maladministration;

AND WHEREAS, the Provincial Assembly of Balochistan stands suspended in pursuance of the Proclamation of Emergency of the fourteenth day of October, 1999 and the Governor of Balochistan is satisfied that circumstances exist which render it necessary to take immediate action;

NOW, THEREFORE, in pursuance of Article 4 of the Provisional Constitution (Amendment) Order, 1999 (Chief Executive's Order No.9 of 1999), and in exercise of all powers enabling him in that behalf, the Governor Balochistan is pleased to make and promulgate the following Ordinance:-

1. Short title extent and Commencement:-

- (1) this Ordinance may be called the Establishment of the office of Ombudsman for the Province of Balochistan Ordinance, 2001
- (2) It extends to the whole Province of Balochistan.
- (3) It shall come into force at once.

2. Definitions:-

In this Ordinance, unless there is any thing repugnant in the subject or context:-

- (1) "Agency" means a Department, Commission or Office of the Provincial Government or Statuary Cooperation or other Institution established or controlled by the Provincial Government but does not include the Supreme Court, the Supreme Judicial Council, the Federal Shariat Court or High Court.
- (2) "Mal-Administration" includes;
 - (i) a decision, process, recommendation, act of Omission or Commission which-
 - (a) is contrary to Law, rules or regulations or is a departure from established practice or

- procedure, unless it is bonafide and for valid reasons;
- (b) is perverse, arbitrary or unreasonable, unjust, biased, oppressive, or recriminatory;or
- (c) is based on irrelevant grounds;or
- (d) involves the exercise of powers, or the failure or refusal to do so, for corrupt or improper motives, such as, bribery, jobbery, favouritism, nepotism and administrative excesses; and
- (ii) Neglect, inattention, delay, incompetence inefficiency and inaptitude, in the administration or discharge of duties and responsibilities;
- (3) "Office" means the office of the Ombudsman;
- (4) "Ombudsman" means the Ombudsman appointed under section 3:
- (5) "Prescribed" means prescribed by rules made under this Ordinance;
- (6) "Public Servant" means a public servant as defined in Section 21 of the Pakistan Penal Code, 1860 (Act XLV of 1860), and includes a Minister, Advisor, Parliamentary Secretary and Chief Executive, Director or Other officer or employees or member of an Agency and;
- (7) "Staff" means any employees or commissioner of the office and includes co-opted members of the staff, consultants, advisors, bailiffs liaison officer and experts.

3. Appointment and Qualification of Ombudsman:-

- (1) There shall be an Ombudsman for the Province of Balochistan, who shall be appointed by the Governor.
- (2) The Ombudsman shall be a person who is or has been a Judge of the High Court, or has been District and Session Judge qualified to be a Judge of the High Court or any Lawyer who is qualified to be Judge of the High Court.
- (3). Before entering upon office, the Ombudsman shall take an Oath before the Governor in the form set out in the first schedule.

(4). The Ombudsman shall, in all matters perform his functions and exercise his powers fairly, honestly, diligently and independently of the Executive; and all Executive Authorities through out the Province of Balochistan shall act in aid of the Ombudsman.

4. Tenure of the Ombudsman:-

- (1) The Ombudsman shall hold office for a period of Four years and shall not be eligible for any extention of tenure or for reappointment as Ombudsman under any circumstances.
- (2) The Ombudsman may resign his office by writing under his hand addressed to the Governor.

5. Ombudsman not to hold any other office of profit etc:-

- (1) The Ombudsman shall not
 - (a) Hold any other office of profit in the service of Pakistan; or
 - (b) Occupy any other position carrying the right to remuneration for the rendering of services.
 - (2) The Ombudsman shall not hold any office of profit in the service of Pakistan before the expiration of two years after he has ceased to hold that office; nor shall he be eligible during the tenure of office and for a period of two years thereafter for election as a member of Parliament or a Provincial Assembly or any Local Body or take part in any political activity.

6. Terms and conditions of service and remuneration:-

- (1) The Ombudsman shall be entitled to such salary, allowances, and privileges and other terms & conditions of service as the Governor may determine and these terms shall not be varied during the term of office of an Ombudsman.
- (2) The Ombudsman may be removed from office by the Governor on the ground of misconduct or of being incapable of properly performing the duties of his office by reasons of physical or mental incapacity;

Provided that the Ombudsman may, if he sees fit and appropriate to refute any charges, request an open public evidentiary hearing before the Supreme Judicial Council and, if such a hearing is not held within thirty days on the receipt of such request or not concluded within ninety days of its receipt, the Ombudsman will be absolved of any

and all stigma whatever. In such circumstances, the Ombudsman may choose to leave his office and shall be entitled to receive full remuneration and benefits for the rest of his term.

- (3) If the Ombudsman make a request under the proviso to subsection (2), he shall not perform his functions under this ordinance until the hearing before the Supreme Judicial Council has concluded.
- (4) An Ombudsman removed from office on the ground of mis conduct shall not be eligible to hold any office of profit in the service of Pakistan or for election as a member of Parliament or a Provincial Assembly or any Local body.

7. Acting Ombudsman:-

At any time when the office of Ombudsman is vacant, or the Ombudsman is absent or is unable to perform his functions due to any cause, the Governor shall appoint an Acting Ombudsman.

8. Appointment and terms and condition of service of staff:-

- (1) The members of the staff, other than those mentioned in section 20 or those of a class specified by the Governor by order in writing, shall be appointed by the Governor in Consultation with the Ombudsman.
- (2) It shall not be necessary to consult the Balochistan Public Service Commission for making appointment of the members of the staff or on matters relating to qualifications for such appointment and methods of their recruitment.
- (3) The members of the staff shall be entitled to such salary, allowances and other terms and conditions of service as may be prescribed heaving regard to the salary, allowances and other terms and conditions of service that may for the time being be admissible to other employees of the Provincial Government in the corresponding Grades in the National Pay Scales.
- (4) Before entering upon office a member of a staff mentioned sub section (1) shall take an Oath before Ombudsman in the form set out in the second schedule of this Ordinance.

9. Jurisdiction functions and powers of the Ombudsman:-

(1) The Ombudsman may on a complaint by an aggrieved person, on a reference by the Governor, or the Provincial Assembly or on a motion of the Supreme Court or a High Court made during the

course of any proceedings before it or his own motion, undertake any investigation into any allegation of maladministration on the part of any Agency or any of its officers or employees;

Provided that the Ombudsman shall not have any jurisdiction to investigate or inquire into any matter which:-

- (a) is subjudice before a Court of competent jurisdiction or judicial tribunal or board in Pakistan on the date of the receipt of a complaint, reference or motion by him; or
- (b) relate to the external affairs of Pakistan or the relations or dealings of Pakistan with any foreign state or government; **or**
- (c) relate to, or are connected with, the defence of Pakistan or any part thereof, the military, naval and air forces of Pakistan, or the matters covered by the laws relating to those forces.
- (2) Notwithstanding any thing contained in sub-section (1), the Ombudsman shall not accept for investigation any compliant by or on behalf of a public servant or functionary concerning any matters relating to the Agency in which he is, or has been, working in respect of any personal grievance relating to his service therein.
- (3) For carrying out the objectives of this Ordinance and, in particular for ascertaining the root causes of corrupt practices and injustice, the Ombudsman may arrange for studies to be made or research to be conducted and may recommend appropriate steps for their eradication.
- (4) The principal seat of the office of Ombudsman shall be at Quetta, but he may set up regional offices as when and where required.

10. Procedure and evidence:-

- (1) A complaint shall be made on solemn affirmation or oath and in writing address to the Ombudsman by the person aggrieved or, in the case of his death, by his legal representative and may be lodged in person at the office or handed over to the Ombudsman in person or sent by any other means of communication to the office.
- (2) Anonymous or pseudonymous complaints shall not be entertained.

- (3) A complaint shall be made not later than three months from the day on which the person aggrieved first had the notice of the matter alleged in the complaint, but the Ombudsman may conduct an investigation pursuant to a complaint which is not within time if he considers that there are special circumstances which make it proper form him to do so.
- (4) Where the Ombudsman propose to conduct an investigation he shall issue to the principal officer of the Agency concerned, and to any other person who is alleged in the complaint to have taken or authorised the action complained of, a notice calling upon him to meet the allegations contained in the complaint, including rebuttal;

Provided that the Ombudsman may proceed with the investigation if no response to the notice is received by him from such principal officer or other person within thirty days of the receipt of the notice or within such longer period as may have been allowed by the Ombudsman.

- (5) Every investigation shall be conducted in private, but the Ombudsman may adopt such procedure as he considers appropriate for such investigation and he may obtained information from such persons and in such manner and make such inquiries as he thinks fit.
- (6) A person shall be entitled to appear in person or be represented before the Ombudsman.
- (7) The Ombudsman shall, in accordance with the rules made under this ordinance, pay expenses and allowances to any person who attends or furnishes information for the purposes of an investigation.
- (8) The conduct of investigation shall not affect any action taken by the Agency concerned, or any power or duty of that Agency to take further action with respect to any matter subject to the investigation.
- (9) For the purposes of investigation under this Ordinance the Ombudsman may require any officer or member of the Agency concerned to furnish an information or to produce any document which in the opinion of the Ombudsman is relevant and helpful in the conduct of the investigation, and there shall be no obligation to maintain secrecy in respect of disclosure of any information or document for the purposes of such investigation;

Provided that the Governor may, in his discretion, on grounds of its being a State secret, allow claim of privilege with respect to any information or document.

- (10) In any case where the Ombudsman decides not to conduct an investigation, he shall send to the complainant a statement on his reasons for not conducting the investigation.
- (11) Save as provided in this Ordinance, the Ombudsman shall regulate the procedure for the conduct of business or the exercise of powers under this Ordinance.

11. Recommendations for implementations:-

- (1) If, after having considered a matter on his own motion, or on complaint or on a reference by the Governor, or the Provincial Assembly, or on a motion by Supreme Court or a High Court, as the case may be, the Ombudsman is of the opinion that the matter, considered amounts to Mal-Administration, he shall communicate his findings to the Agency concerned-
 - (a) to consider the matter further;
 - (b) to modify or cancel the decision, process, recommendation, act or omission;
 - (c) to explain more fully the act or decision in question;
 - (d) to take disciplinary action against any public servant of any Agency under the relevant laws applicable to him;
 - (e) to dispose of the matter of case within a specified time;
 - (f) to take action on his findings and recommendation to improve the working and efficiency of the Agency within a specified time; or
 - (g) to take any other steps specified by the Ombudsman.
- (2) The Agency shall, within such time as may be specified by the Ombudsman inform him about the action taken on his recommendations or the reasons for not complying with the same.
- (3) In any case where the Ombudsman has considered a matter or conducted an investigation, on complaint or on a reference by the Governor, or the Provincial Assembly or on a motion by the

Supreme Court or a High Court, the Ombudsman shall forward a copy of the Communication received by him from the Agency in pursuance of sub-section (2) to the complainant or, as the case may be, the Governor, the Provincial Assembly, the Supreme Court or the High Court.

- (4) If, after conducting an investigation, it appears to the Ombudsman that an injustice has been caused to the person aggrieved in consequence of Mal-Administration and that the injustice has not been or will not be remedied, he may, if he thinks fit, lay a special report on the case before the Governor.
- (5) If the Agency concerned does not comply with the recommendations of the Ombudsman or does not give reasons to the satisfactions of the Ombudsman for non-compliance, it shall be treated as "Defiance of Recommendations" and shall be dealt with as hereinafter provided.

12. Defiance of recommendations:-

- (1) If there is "Defiance of Recommendations" by any public servant in any Agency with regard to the implementation of a recommendation given by the Ombudsman, the Ombudsman may refer the matter to the Governor who may, in his disecration, direct the Agency to implement the recommendation and inform the Ombudsman accordingly.
- (2) In each instance of "Defiance of Recommendations" a report by the Ombudsman shall become a part of the personal file or Character Role of the public servant primarily responsible for the defiance;

Provided that the public servant concerned had been granted an opportunity to be heard in the matter.

13. Reference by Ombudsman:-

Where, during or after an inspection or an investigation, the Ombudsman is satisfied that any person is guilty of any allegations as referred to in sub section (1) of section 9, the Ombudsman may refer the case to the concerned authority for appropriate corrective or disciplinary action, or both corrective and disciplinary action, and the said authority shall inform the Ombudsman within thirty days of receipt of reference of the action taken. If no information is received within this period, the Ombudsman may bring the matter to the notice of the Governor for such action as he may deem fit.

14. Powers of the Ombudsman:-

- (1) The Ombudsman shall, for the purposes of this Ordinance, have the same powers as are vested in a civil court under the Code of Civil Procedure, 1908 (Act V of 1908), in respect of the following matter namely;
 - (a) summoning and enforcing the attendance of any person and examining him on oath;
 - (b) compelling the production of documents;
 - (c) receiving evidence on affidavits; and
 - (d) issuing commission for the examination of witness.
- (2) The Ombudsman shall have the power to require any person to furnish information on such points or matters as, in the opinion of the Ombudsman, may be useful or relevant to, the subject matter of any inspection or investigation.
- (3) The powers referred to in sub section (1) may be exercised by the Ombudsman or any person authorised in writing by the Ombudsman in this behalf while carrying out an inspection or investigation under the provision of this Ordinance.
- (4) Where the Ombudsman finds the complaint referred to in sub section (1) of section 9 to be false, frivolous or vexatious, he may award reasonable compensation to the Agency, public servant or other functionary against whom the complaint was made and the amount of such compensation shall be recoverable from the complaint as arrear of Land Revenue;

Provided that the award of compensation under this sub section shall not debar the aggrieved person from seeking civil and criminal remedy.

- (5) If any Agency, public servant or other functionary fails to comply with a direction of the Ombudsman, he may, in addition to taking other actions under this Ordinance refer the matter to the appropriate authority for taking disciplinary action against the person who disregarded the direction of the Ombudsman.
- (6) If the Ombudsman has reason to believe that any public servant or other functionary has acted in a manner warranting criminal or disciplinary proceedings against him, he may refer the matter to the appropriate authority for necessary action to be taken within the time specified by the Ombudsman.

(7) The staff and the nominees of the office may be commissioned by the Ombudsman to administer oaths for the purposes of this Ordinance and to attest various affidavits, affirmations, or declarations which shall be admitted in evidence in all proceedings under this Ordinance without proof of the signature of seal of official character of such person.

15. Power to enter and search any premises:-

- (1) The Ombudsman, or any member of the staff authorised in this behalf, may, for the purpose of making any inspection or investigation, enter any premises where the Ombudsman or, as the case may be, such member has reason to believe than any Article, book of accounts, or any other document relating to the subject matter of inspection or investigation may be found, and may
 - (a) Search such premises and inspect any Article, book of accounts or other documents;
 - (b) take extract or copies of such books of accounts and documents;
 - (c) impound or seal such Articles, books of accounts or documents; and
 - (d) make an inventory of such Articles, books of accounts and other documents found in such premises.
- (2) All searches made under sub section (1) shall be carried out, mutates, mutandis, in accordance with the provision of the Court of Criminal Procedure, 1898 (Act V of 1898).

16. Power to punish for contempt:-

- (1) The Ombudsman shall have the same powers, mutatis, mutandis, as the High Court has to punish any person for its contempt who-
 - (a) abuses, interferes with, impedes, imperils, or obstructs the process of the Ombudsman in any way or disobeys any order of the Ombudsman;
 - (b) scandalizes the Ombudsman or otherwise does anything which tends to bring the Ombudsman, his staff or nominees or any person authorised by the Ombudsman in relation to his office, into hatred, ridicule or contempt;
 - (c) does anything which tends to prejudice the determination of a matter pending before the Ombudsman; **or**

(d) does any other thing which, by any other law, constitutes contempt of Court;

Provided that fair comments made in good faith and in public interest on the working of the Ombudsman or any of his staff, or on the final report of the Ombudsman after the completion of the investigation shall not constitute contempt of the Ombudsman or his office.

(2) Any person sentenced under sub-section (1) may, notwithstanding anything herein contained, within thirty days of the passing of the order, appeal to the High Court.

17. Inspection Team:-

- (1) The Ombudsman may constitute an Inspection Team for the performance of any of the function of the Ombudsman.
- (2) An Inspection Team shall consist of one or more members of the staff and shall be assisted by such other person or persons as the Ombudsman may consider necessary.
- (3) An Inspection Team shall exercise such of the powers of the Ombudsman as he may specify by order in writing and every report of the Inspection Team shall first be submitted to the Ombudsman with its recommendations for appropriate action.

18. Standing Committee etc:-

The Ombudsman may, whenever he thinks fit, establish standing or advisory committees at specified places with specified jurisdiction for performing such functions of the Ombudsman has are assigned to them from time to time and every report of such committee shall first be submitted to the Ombudsman with its recommendations for appropriate action.

19. Delegation of powers:-

The Ombudsman may, by order in writing, delegate such of his powers as may be specified in the order to any member of his staff or to a standing or advisory committee, to be exercised subject to such

conditions as may be specified and every report of such member or committee shall first be submitted to the Ombudsman with his or its recommendations for appropriate action.

20. Appointment of Advisors etc:-

The Ombudsman may, appoint advisors, consultants, fellows, bailiffs interns, commissioners and experts, or ministerial staff with or without remuneration, to assist him in the discharge of his duties under this Ordinance.

21. Authorization of Provincial Functionaries, etc:-

The Ombudsman may, if he considers it expedient, authorize, any Agency, public servant or other functionary working under the Administrative Control of the Provincial Government to undertake the functions of the Ombudsman under sub section (1) or sub section (2) of section 14 in respect of any matter falling within the jurisdiction of the Ombudsman; and it shall be the duty of the Agency, public servant, other functionary so authorised to undertake such functions to such extent and subject to such conditions as the Ombudsman may specify.

22. Award of costs and compensation and refund of amount:-

- (1) The Ombudsman may, where he deems necessary call upon a public servant, other functionary or any Agency to show cause why compensation be not awarded to an aggrieved party for any loss or damage suffered by him on account of any Mal-Administration committed by such public servant, other functionary or Agency and after considering the explanation, and hearing such public servant, other functionary or Agency, award reasonable cost as arrears of Land Revenue from the public servant, functionary or Agency.
- (2) In cases involving payment of illegal gratification to any employee of any Agency, or to any other person on his behalf, or misappropriation, criminal breach of trust or cheating, the Ombudsman may order the payment thereof for credit to the Government or pass such other order as he may deem fit.
- (3) An order made under sub section (2) against any person shall not absolve such person of any liability under any other Law.

23. Assistance and advice to Ombudsman:-

(1) The Ombudsman may, seek the assistance of any person or authority for the performance of his functions under this Ordinance.

- (2) All officers of an Agency and any person whose assistance has been sought by the Ombudsman in the performance of his functions shall render such assistance to the extent it is within their power or capacity.
- (3) No statement made by a person or authority in the course of giving evidence before the Ombudsman or his staff shall subject him to, or be used against him in, any civil or criminal proceedings except for prosecution of such person for giving false evidence.

24. Conduct of business:-

- (1) The Ombudsman shall be the Chief Executive of the Office.
- (2) The Ombudsman shall be the Principal Accounts Officer of the office in respect of the expenditure incurred against Budget, Grant or Grants controlled by the Ombudsman and shall, for this purpose, exercise all the financial and administrative powers delegated to an Administrative Department.

25. Requirements of affidavits:-

- (1) The Ombudsman may, require any complainant or any party connected or concerned with a complaint, or with any inquiry or reference, to submit affidavits attest or notarized before any Competent Authority in that behalf within the time prescribed by the Ombudsman or his staff.
- (2) The Ombudsman may, take evidence with technicalities and may also require complainants or witnesses to take lie detection tests to examine their veracity and credibility and draw such inferences that are reasonable in all circumstances of the case especially when a person refuses, without reasonable justification, to submit to such tests.

26. Remuneration of Advisors, Consultants:-

- (1) The Ombudsman may, in his discretion, fix an Honorarium or remuneration of Advisors, Consultants, Experts and interns engaged by him from time to time for the services rendered.
- (2) The Ombudsman may, in his discretion, fix, a reward or remuneration to any person for exceptional services rendered or valuable assistance given to the Ombudsman in carrying out his functions;

Provided that the Ombudsman shall withhold the identity of that person, if so requested by the person concerned, and take steps to

provide due protection under the Law to such person against harassment, victimization, retribution, reprisal or retaliation.

27. Ombudsman and staff to be public servants:-

The Ombudsman, the employees, officers and all other staff of the office shall be deemed to be public servants within the meaning of section 21 of the Pakistan Penal Code, 1860 (Act SLV of 1860).

28. Annual and other reports:-

- (1) Within three months of the conclusion of the Calendar year to which the report pertains, the Ombudsman shall submit an Annual Report to the Governor.
- (2) The Ombudsman may, from time to time, lay before the Governor such other reports relating to his functions as he may think proper or as may be desired by the Governor.
- (3) Simultaneously, such reports shall be released by the Ombudsman for publication and copies thereof shall be provided to the public at reasonable cost.
- (4) The Ombudsman may also, from time to time make public any of his studies, research, conclusions, recommendations, ideas or suggestions in respect of any matters being dealt with by the office.
- (5) The report and other documents mentioned in this section shall be placed before the Provincial Assembly.

29. Bar of Jurisdiction:-

No court or other authority shall have jurisdiction-

 to question the validity of any action taken or intended to be taken, or order made, or any thing done or purporting to have been taken, made or done under this Ordinance;

or

(b) to grant an injunction or stay or to make any interim order in relation to any proceedings before, or any thing done or intended to be done or purporting to have been done by, or under the orders or at the instance of the Ombudsman.

30. Immunity:-

No suit, prosecution or other legal proceeding shall lie against the Ombudsman, his staff, Inspection Team, nominees, member of the standing or advisory Committee or any person authorized by the Ombudsman for anything which is in good faith done or intended to be done under this Ordinance.

31. Reference by the Governor:-

- (1) The Governor may refer any matter, report or complaint for investigation and independent recommendation by the Ombudsman.
- (2) The Ombudsman shall promptly investigate any such matter, report or complaint and submit his findings or opinion within a reasonable time.
- (3) The Governor may, by Notification in the official Gazette, exclude specified matter, public functionaries or Agencies from the operation and purview of all or any of the provisions of his ordinance.

32. Representation to Governor:-

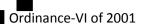
Any person aggrieved by a decision or order of the Ombudsman may, within thirty days of the decision or order, make a representation to the Governor, who may pass such order thereon as he may deem fit.

33. Informal resolution of disputes:-

- (1) Notwithstanding any thing contained in this Ordinance, the Ombudsman and a member of the staff shall have the authority to informally conciliate, amicably resolve, stipulate, settle or ameliorate any grievance without written Memorandum and without the necessity of docketing any complaint or issuing any official notice.
- (2) The Ombudsman may appoint for purposes of Liaison Counselors, whether honorary or otherwise, at Local levels on such terms and conditions as the Ombudsman made deem proper.

34. Service of process:-

- (1) For the purposes of this Ordinance a written process of communication from the office shall be deemed to have been duly served upon a Respondent or any other person by, inter-alias, any one or more of the followings methods, namely:-
 - (i) By service in person through any employee of the office or by any special process-server appointed in the name of the Ombudsman by any authorized staff of the office, or any other person authorized in this behalf;
 - (ii) By depositing in any mail box or posting in any post office a postage prepaid copy of the process, or any other document under certificate of posting or by registered post acknowledgement due to the last known address of the Respondent or person concerned in the record of the office, in which case service shall be deemed to have been effected ten days after the aforesaid mailing;
 - (iii) By a Police officer or any employee or nominee of the office leaving the process or document at the last known address, abode, or place of business of the Respondent or a person concerned and if no one is availing at the aforementioned address, premises or place, by affixing copy of the process or other document to the main entrance of such address; &
 - (iv) By publishing the process or document through any Newspaper and sending a copy thereof to the Respondent or the persons concerned through ordinary mail, in which case service shall be deemed to have been effected on the day of the publication of the Newspaper.
- (2) In all matters involving service the burden of proof shall be upon a Respondent to credibly demonstrate by assigning sufficient cause that he, in fact, had absolutely no knowledge of the process, and that he actually acted in good faith.
- (3) Whenever a document or process from the office is mailed, the envelope or the package shall clearly bear the legend that it is from the office.



35. Expenditure to be charged on Provincial Consolidated Fund:-

The remuneration payable to the Ombudsman and the Administrative expenses of the office, including the remuneration payable to staff, nominees and grantees, shall be an expenditure charged upon the Provincial Consolidated Fund.

36. Rules:-

The Ombudsman may, with the approval of the Governor, make rules for carrying out the purpose of this Ordinance.

37. Ordinance to override other laws:-

The provisions of this Ordinance shall have effect notwithstanding anything contained in any other Law for time being in force.

38. Removal of difficulties:-

If any difficulty arises in giving effect to any provision of this Ordinance the Governor may make such order, not inconsistent with the provisions of this Ordinance, as may appear to him to be necessary for the purpose of removing such difficulty.

Dated Quetta the 10th March, 2001.

JUSTICE (RETD) AMIR-UL-MULK MENGAL, GOVERNOR BALOCHISTAN.

IMTIAZ HUSSAIN. Secretary Law.

THE FIRST SCHEDULE {See Section 3(2)}

l,	do swear solemnly that I will bear true faith and
allegiance to Pakistan.	

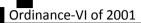
That as Ombudsman for the Province of Balochistan, I will discharge my duties and perform my function honestly, to the best of my ability, faithfully in accordance with the Laws for the time being inforce in the Province without fear or favour, affection or ill-will;

That I will not allow my personal interest to influence my official conduct or my official decision;

That I shall do my best to promote the best interest of Pakistan and Province of Balochistan.

And that I will not directly or indirectly communicate or reveal to an person any matter which shall be brought under my consideration, or shall become known to me, as Ombudsman except as may be required for the due discharge of my duties as Ombudsman.

May Allah Almighty help and guide me (Amen)



THE SECOND SCHEDULE {See Section 8(4)}

I,do solemnly swear that I will bear true faith and
allegiance to Pakistan.
That an employee of the office of the Ombudsman, I will
discharge my duties and perform my function honestly, to the best of my ability,
faithfully in accordance with the Laws for the time being inforce in the $\operatorname{Province}$
without fear or favour, affection or ill-will;
That I will not allow my personal interest to influence my official
conduct or my official decisions;
And that I will not directly or indirectly communicate or reveal to
an person any matter which shall be brought under my consideration, or shall

May Allah Almighty help and guide me (Amen)

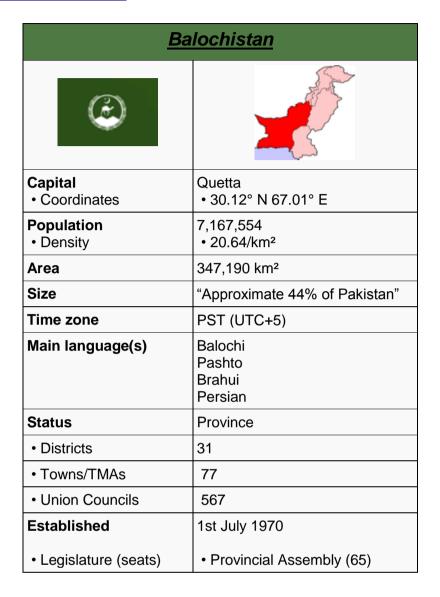
become known to me, as an employee of the office of the Ombudsman.



Chapter# 13:

Balachistan at a Glance

Balochistan (Pakistan)



His	torical	popul	lations

Census	Population	Urban
1951	1,167,167	12.38%
1961	1,353,484	16.87%
1972	2,428,678	16.45%
1981	4,332,376	15.62%
1998	6,565,885	23.89%
2003	7,167,554	

Balochistan is divided into 30 districts.

- Awaran
- <u>Kharan</u>
- <u>Barkhan</u>
- Kohlu Kohlu
- Nasirabad
- Nushki

•	<u>Bolan</u>	•	<u>Khuzdar</u>	•	<u>Panigur</u>
•	<u>Chagai</u>	•	Qilla Abdullah	•	<u>Pishin</u>
•	Dera Bugti	•	Qilla Saifullah	•	Quetta
•	Gwadar	•	Lasbela	•	Sibi
•	Jafarabad	•	Loralai	•	Sherani
•	Jhal Magsi	•	Mastung	•	Kech
•	Kalat	•	Musakhel	•	Washuk
•	Ziarat	•	<u>Zhob</u>	•	Harnai

List of cities in Balochistan

This is a list of all cities of Balochistan with a population more than 25,000.

Ran	k Place	Population (2004)	Latitude Longitude
01	<u>Quetta</u>	653,300	30.21°N 67.02°E
02	<u>Khuzdar</u>	108,500	27.80°N 66.60°E
03	<u>Turbat</u>	79,200	25.99°N 63.07°
04	<u>Chaman</u>	76,300	30.92°N 66.44°E
05	<u>Hub</u>	74,300	
06	<u>Sibi</u>	56,200	29.55°N 67.87°E
07	<u>Zhob</u>	51,600	31.35°N 69.44°E
80	<u>Gwadar</u>	51,100	25.14°N 62.33°E
09	Dera Murad Jama	<u>i</u> 44,000	
10	Dera Allah Yar	43,400	
11	Usta Muhammad	43,300	28.18°N 68.05°E
12	<u>Loralai</u>	37,200	30.36°N 68.60°E
13	<u>Pasni</u>	32,600	25.27°N 63.45°E
14	<u>Kharan</u>	30,400	28.57°N 65.42°E
15	Mastung	28,600	29.80°N 66.85°E
16	<u>Nushki</u>	27,300	29.56°N 66.01°E
17	<u>Kalat</u>	26,300	29.03°N 66.58°E

<u>Education</u>
There are five main public universities in Balochistan, as well as several private institutions.

- University of Balochistan, Quetta
- Balochistan University of Engineering and Technology at Khuzdar
- Balochistan University of Information Technology and Management Sciences, Quetta
- Lasbela University of Agriculture, Water & Marin Sciences at Uthal
- Sardar Bahadur Khan Women University, Quetta

