International Ombudsman Institute
Institut International de l'Ombudsman
Instituto Internacional del Ombudsman

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OPEN LETTER CONCERNING THREATS AGAINST THE PUBLIC PROTECTOR OF SOUTH

AFRICA

It is with great shock that the International Ombudsman Institute (IOI) learned from recent media

reports that, following a report exposing the scandal of the Nkandla residence of President

Zuma, South African Public Protector Adv. Thuli Madonsela is now faced with death threats from

unknown parties.

As the only global organization for the cooperation of more than 170 Ombudsman institutions

worldwide, the International Ombudsman Institute (IOI) expresses its deep concern over this

development.

The IOI is committed to promoting the concept of Ombudsmanship. Ombudsman institutions are

a core element of every democracy and they form an integral part of constitutional reality. The

contributions they make with their everyday investigative work are significant for the

implementation of the rule of law and for making government actions more transparent and

accountable to the public. The IOI supports Ombudsman offices in their efforts to investigate

allegations of maladministration in an independent, fair and objective way and to make

proposals designed to prevent any recurrence of maladministration by public bodies.

The Office of the Public Protector of South Africa is a well-established institution which enjoys a

high regard in the population. In line with best practice elsewhere, the Office of the Public

Protector of South Africa informs about investigation results by publishing reports. It is inevitable

that in the course of the work of any Ombudsman, reports will be produced that are critical of the

actions of Government bodies. In a democracy, there is an expectation that such reports will be

properly considered and acted upon.

The Public Protector's investigation into allegations of impropriety and unethical conduct relating

to the implementation of security measures at the Nkandla private residence of President Jacob

Zuma was quite controversial. The matter was brought before the South African Constitutional

Court, which ruled in favour of the Public Protector's findings and confirmed that the remedial

action recommended by the Office against President Zuma is binding. Throughout the

Ombudsman community this judgment was regarded as a milestone for the relevance and

impact of our work.

IOI General Secretariat, IIO. Secrétariat Général, IIO. Secretaría General Tel. +43 1 5129388 Fax 43 1 5129388-200 ioi@volksanw.gv.at http://www.theioi.com Singerstraße 17 A-1015 Vienna, Vienne, Viena



The IOI would like to take this opportunity to once again congratulate Public Protector Adv. Thuli Madonsela on this court judgement in a matter which she so passionately pursued. In the opinion of the IOI judgments like these give Ombudsmen the support to enforce their findings and recommendations and to ensure that they are no longer "crusaders without a sword".

The members of the IOI unanimously adopted the Wellington Declaration in New Zealand in November 2012 confirming their mutual understanding that "it is an expression of democratic maturity and the rule of law that governments and parliamentarian majorities shall allow criticism voiced by independent Ombudsman institutions. As a consequence, an Ombudsman diligently fulfilling his/her mandate, shall not be subject to any form of physical, mental or unjustified legal coercion."

In line with this declaration the IOI strongly condemns any personal attacks or threats on Public Protector Adv. Thuli Madonsela. In fulfilling her mandate she served the citizens of South Africa well. She contributed to the maintenance of a transparent and accountable administration and should not have to live in fear of her life for doing her job!

Adv. John R. Waters

President of the IOI

Dr. Günther Kräuter

finder thanks

Secretary General of the IOI