

IOI DIRECTORY 2026

The International Ombudsman Institute

General Secretariat
c/o Austrian Ombudsman Board
Singerstrasse 17
A-1015 Vienna, P.O. Box 20

Tel. +43/1/512 93 88
Fax. +43/1/512 93 88-200
Website: www.theioi.org
E-Mail: ioi@volksanw.gv.at

All Regions

Albania - People's Advocate of the Republic of Albania

Incumbent: Endrit Shabani
Address:
Blvd. "Zhan D'Ark" Nr. 2
1001 Tirana
Albania
Tel: + 355 42 380 300
Fax: + 355 42 380 315
E-Mail: ap@avokatipopullit.gov.al
Website: www.avokatipopullit.gov.al

Andorra - Institució del Raonador del Ciutadà del Principat d'Andorra

Incumbent: Xavier CAÑADA BONAETXEA
Address:
Placeta Sant Esteve
Casa Bauró
AD500 Andorra la Vella
Andorra
Tel: +376 810 585
Fax: +376 825 557
E-Mail: info@raonadordelciutada.ad
Website: www.raonadordelciutada.ad

Angola - Provedoria de Justiça de la República de Angola

Incumbent: Antónia FLORBELA DE JESUS ROCHA ARAÚJO
Address:
Rua 17 de Setembro
Palácio da Justiça, 11º e 12º pisos
Luanda
Angola
Tel: (+244) 222 371 071
Fax: (+244) 222 339 994
E-Mail: provedor@provedordejjustica.ao
Website: www.provedordejjustica.ao



Antigua - Ombudsman Antigua and Barbuda

Incumbent: Dr Marion BLAIR

Address:

#3 Prime Minister's Drive

P.O. Box 2049

St. John's

Antigua

Tel: 1-268-462-9364

Fax: 1-268-462-9355

E-Mail: officeombudsman@ab.gov.ag

Website: www.ombudsman.gov.ag

Argentina - Defensor del Pueblo de la Provincia del Chaco

Incumbent: Bernardo VOLOJ

Address:

Calle Salta N° 365

CP(3500) Resistencia

Argentina

Tel: +54 362 44 53 506

Fax:

E-Mail: defensordelpueblo@chaco.gov.ar

Website: www.defensorchaco.gov.ar

Argentina - Defensoría del Pueblo de la Provincia de Córdoba

Incumbent: Mario Alberto DECARA

Address:

Deán Funes 352/354

C.P. 5000 Córdoba Capital

Argentina

Tel: +54 351 43 42 040 / 43 42 120

Fax: +54 351 43 42 040 / 43 42 120

E-Mail: defensordelpueblo@cba.gov.ar

Website: www.defensorcordoba.org.ar



Argentina - Defensor del Pueblo de la Provincia de Jujuy

Incumbent: Pablo Luis La Villa
Address:
Arenales N° 1219 (PC N° 4600)
San Salvador de Jujuy
Argentina
Tel: +54 388 42 37 151/ 42 37 163
Fax: +54 388 42 37 164
E-Mail: defensor@defensoriajujuy.org
Website: defensoriajujuy.org/

Argentina - Defensoría del Pueblo de la Provincia de Santa Fe

Incumbent: Aristides Javier LASARTE
Address:
Pasaje Juan Álvarez 1516
(2000) Rosario - Provincia de Santa Fe
Argentina
Tel: +54 341 472 1112 / 13 / 08
Fax: +54 341 472 1112 / 13 / 08 Int. 111
E-Mail: estrategiaros@defensoriasantafe.gob.ar
Website: www.defensoriasantafe.gob.ar

Argentina - Defensoría del Pueblo de San Juan

Incumbent: María Florencia Peñalosa Marianetti
Address:
Mitre 13 Este
San Juan
5400 San Juan
Argentina
Tel: +54 264-4322249
Fax:
E-Mail: defensordelpueblo@sanjuan.gov.ar
Website: www.defensoriadelpueblosj.org

Argentina - Defensoría del Pueblo de la Ciudad Autónoma de Buenos Aires

Incumbent: María Rosa MUIÑOS
Address:
Av. Belgrano 673
(C1092AAG) Ciudad de Buenos Aires
Argentina
Tel: +54 11 4338 4900 (extensión 8067 / 8068)
Fax:
E-Mail: upi@defensoria.org.ar
Website: www.defensoria.org.ar

Argentina - Defensoría del Pueblo de la Ciudad de Posadas

Incumbent: Valeria FIORE
Address:
Calle Buenos Aires 1292
Posadas Misiones 330
C.P. 3300
Argentina
Tel: +54 9 376 4433241
Fax:
E-Mail: contacto@defensoriaposadas.gob.ar
Website: defensorpenayo.com/

Argentina - Defensoría del Pueblo de la Ciudad de Río Cuarto

Incumbent: Ismael Emiliano RINS
Address:
Sobremonte 549
Entrepiso-X5800AAK
Ciudad de Río Cuarto, Córdoba
Argentina
Tel: +54 358 467 1211
Fax:
E-Mail: defensoriadelpueblo@riocuarto.gov.ar
Website: www.defensoriariocuarto.org.ar



Argentina - Auditor General de Villa María

Incumbent: Rafael Sachetto
Address:
Calle Chile nº 327
5900 Villa María
Argentina
Tel: +54 353 4527913
Fax: +54 353 4527913
E-Mail: auditorgeneral@gmail.com
Website:

Argentina - Procuración Penitenciaria de la Nación Argentina

Incumbent: Ariel Cejas Meliare
Address:
Av. Callao 25
Piso 4 Depto. "G"
C1022AAA Ciudad Autónoma de Buenos Aires
Argentina
Tel: +54 11 4124 7149
Fax: +54 11 4124 7302
E-Mail: info@ppn.gov.ar
Website: www.ppn.gov.ar

Argentina - Defensoría de los Derechos de Niñas, Niños y Adolescentes de la Provincia de Córdoba, Argentina

Incumbent: Amelia Milagros Lopez
Address:
Dámaso Larrañaga 94, Barrio Nueva Córdoba
5000 Córdoba
Argentina
Tel: +54 351 428 8888
Fax: +54 351 428 8888 Int. 231
E-Mail: consulta.defensoria@cba.gov.ar
Website: ddna.cba.gov.ar



Armenia - Human Rights Defender of the Republic of Armenia

Incumbent: Anahit MANASYAN

Address:

56a Pushkin St.

0002 Yerevan

Armenia

Tel: +374 10 53 88 42

Fax: +374 10 53 88 42

E-Mail: ombuds@ombuds.am

Website: www.ombuds.am

Aruba - Ombudsman and Children's Ombudsman of Aruba

Incumbent: Jurima Bryson

Address:

Caya Betico Croes No. 149

Oranjestad

Aruba

Tel:

Fax:

E-Mail: info@ombudsman.aw

Website: www.ombudsman.aw

Australia - Commonwealth Ombudsman

Incumbent: Iain ANDERSON

Address:

Level 5, 14 Childers Street

Mailing Address: GPO Box 442

Canberra ACT 2601

Australia

Tel: 1300 362 072 (within Australia) / +61 2 6276 0111 (international)

Fax: -

E-Mail: ombudsman@ombudsman.gov.au

Website: www.ombudsman.gov.au



Australia - New South Wales Ombudsman

Incumbent: Paul MILLER
Address:
Level 24
580 George Street
Sydney 2000
Australia
Tel: +612 92 86 1000
Fax:
E-Mail: info@ombo.nsw.gov.au
Website: www.ombo.nsw.gov.au

Australia - Ombudsman Northern Territory

Incumbent: Traci KEYS
Address:
Po Box 1344
NT0801 Darwin
Australia
Tel: +61 8 8999 18 18
Fax: +61 8 8999 18 28
E-Mail: nt.ombudsman@nt.gov.au
Website: www.ombudsman.nt.gov.au

Australia - Ombudsman South Australia

Incumbent: Emily STRICKLAND
Address:
Level 8
95 Grenfell Street
Adelaide, South Australia 5000
Australia
Tel: +61 8 8226 8699
Fax: +61 8 8226 8602
E-Mail: ombudsman@ombudsman.sa.gov.au
Website: www.ombudsman.sa.gov.au



Australia - Ombudsman Tasmania

Incumbent: Grant DAVIES

Address:

NAB House

Level 6, 86 Collins Street

Hobart, Tasmania 7000

Australia

Tel: +61 3 6166 4566

Fax: +61 3 6173 0231

E-Mail: ombudsman@ombudsman.tas.gov.au

Website: www.ombudsman.tas.gov.au

Australia - Victorian Ombudsman

Incumbent: Marlo Baragwanath

Address:

Level 2

570 Bourke Street

Melbourne VIC 3000

Australia

Tel: +61 3 9613 6222

Fax: +61 3 9602 4761

E-Mail: ombudvic@ombudsman.vic.gov.au

Website: www.ombudsman.vic.gov.au

Australia - Inspector-General of Taxation and Taxation

Ombudsman

Incumbent: Ruth OWEN, CBE GAICD

Address:

Level 6

321 Kent Street

Sydney, NSW 2000

Australia

Tel: +61 2 8239 2111

Fax: +61 2 8239 2100

E-Mail:

Website: www.igt.gov.au



Austria - Austrian Ombudsman Board (Volksanwaltschaft)

Incumbent: Bernhard ACHITZ
Incumbent: Christoph LUISSE
Incumbent: Gaby SCHWARZ
Address:
Singerstrasse 17
PO Box 20
1015 Vienna
Austria
Tel: +43 1 512 93 88
Fax: +43 1 512 93 88 200
E-Mail: aobint@volksanwaltschaft.gv.at
Website: www.volksanwaltschaft.gv.at

Austria - Regional Ombudsperson of Tyrol

Incumbent: Doris Winkler-Hofer
Address:
Meraner Str. 5.
6020 Innsbruck
Austria
Tel: +43 512 508 3052
Fax:
E-Mail: buero.lva@tirol.gv.at
Website: www.tirol.gv.at/landtag/landesvolksanwaeltin/

Austria - Regional Ombudsman Vorarlberg

Incumbent: Klaus FEURSTEIN
Address:
Landwehrstrasse 1
6900 Bregenz
Austria
Tel: +43 5574 47 027
Fax: +43 5574 47 028
E-Mail: buero@landesvolksanwalt.at
Website: www.landesvolksanwalt.at



Azerbaijan - Commissioner for Human Rights (Ombudsman) of the Republic of Azerbaijan

Incumbent: Sabina Aliyeva

Address:

Uzeyir Hajibeyli Street 80, Government House, Gate II
AZ1000 Baku

Azerbaijan

Tel: (+99412) 498 23 65; (+99412) 493 74 22; (+99412) 916

Fax: (+99412) 498 23 65

E-Mail: ombudsman@ombudsman.az

Website: www.ombudsman.az

Bahrain - Ombudsman for the Ministry of Interior of the Kingdom of Bahrain

Incumbent: Ghada HAMEED HABIB

Address:

8th - 11th Floors, Bronze Towers
Building N° 204

P.O. Box 23452

Road 2803, Block 428 Al Seef District
Bahrain

Tel: +973 1330 8888

Fax: +973 1330 7777

E-Mail: inter@ombudsman.bh

Website: www.ombudsman.bh

Bahrain - Inspector General Office - National Security Agency - Kingdom of Bahrain

Incumbent: Mohammad Rashid AL-RUMAIHI

Address:

Villa NO : 2743

Road NO : 2771

Manama : 327 Adliya

Bahrain

Tel: +97317186666

Fax: +97317186012

E-Mail: contact@ignia.gov.bh

Website: www.ombudsman.nia.bh



Barbados - Ombudsman Barbados

Incumbent: Nigel Thomas

Address:

2nd Floor, Trident House

Broad Street

Bridgetown

Barbados

Tel: 1 246 436 9162

Fax: 1 246 426 4444

E-Mail: ombudsman@caribsurf.com

Website: www.gov.bb/Departments/ombudsman

Belgium - The Federal Ombudsman Belgium

Incumbent: Jérôme AASS

Incumbent: David BAELE

Address:

Rue de Louvain Leuvenseweg 48 box 6

1000 Brussels

Belgium

Tel: +32 2 289 27 07 or +32 2 289 27 23

Fax:

E-Mail: mediateur@mediateurfederal.be;

ombudsman@federaalombudsman.be

Website: www.federalombudsman.be

Belgium - Flemish Ombudsman Service

Incumbent: Myriam Parys

Address:

Leuvenseweg 86

1000 Brussel

Belgium

Tel: +32 2 552 48 48

Fax: +32 2 552 48 00

E-Mail: info@vlaamseombudsdienst.be

Website: www.vlaamseombudsdienst.be

Belgium - Médiateur de la Wallonie et de la Fédération

Wallonie-Bruxelles

Incumbent: Nicolas LAGASSE

Address:

Rue Lucien Namèche 54

5000 Namur

Belgium

Tel: +32 81 32 19 11

Fax: +32 81 32 19 00

E-Mail: courrier@le-mediateur.be

Website: www.le-mediateur.be

Belgium - Ombudsvrouw stad Antwerpen

Incumbent: Karla Blomme

Address:

De Coninckplein 25

2060 Antwerpen

Belgium

Tel: 0800 94 84 3

Fax:

E-Mail: ombudsvrouw@antwerpen.be

Website: www.antwerpen.be/ombudsvrouw

Belgium - La Mediatrice Bruxelloise

Incumbent: Catherine DE BRUECKER

Address:

Rue du Chêne 22 | Eikstraat 22

1000 Bruxelles | Brussel

Belgium

Tel: +32 549 68 59

Fax:

E-Mail: contact@ombuds.brussels

Website: www.ombuds.brussels/wp/



Belgium - Ombudsman City of Ghent

Incumbent: Evelien BEKAERT
Address:
Mammelokker
Botermarkt 17
9000 Gent
Belgium
Tel: 0032 9 266 55 00
Fax:
E-Mail: Ombudsdienst@stad.gent
Website: www.gent.be/ombudsvrouw

Belgium - Ombudsfrau der Deutschsprachigen Gemeinschaft

Belgiens

Incumbent: Marlene HARDT
Address:
Platz des Parlaments 1
4700 Eupen
Belgium
Tel: +32 800 98 759
Fax:
E-Mail: beschwerde@dg-ombudsdienst.be
Website: www.dg-ombudsdienst.be

Belgium - Pensions Ombudsman Belgium

Incumbent: Tony VAN DER STEEN
Incumbent: Bernard FRANSOLET
Address:
WTC III
Boulevard Simon Bolivar 30/5
1000 Brussels
Belgium
Tel: +322 274 1990 (French line) or +322 274 1980 (Dutch line)
Fax: -
E-Mail: complaint@ombudsmanpensions.be
Website: www.ombudsmanpensions.be



Benin - Médiateur de la République du Bénin

Incumbent: Mathieu Houehoue

Address:

Place de la République
01 BP 1501 Porto-Novo
Benin

Tel: +229 20 21 49 09

Fax:

E-Mail:

Website: www.mediateur.bj

Bermuda - Ombudsman for Bermuda

Incumbent: Michael A. DeSilva

Address:

14 Dundonald Street West, Suite 102
Hamilton HM 09
Bermuda

Tel: +441 296 65 41

Fax: +441 296 77 34

E-Mail: contact@ombudsman.bm

Website: www.ombudsman.bm

Bosnia and Herzegovina - Institution of the Human Rights

Ombudsman of Bosnia and Herzegovina

Incumbent: Dr. Nevenko VRANJEŠ

Incumbent: Dr. Jasminka Džumhur

Incumbent: Nives Jukić

Address:

Akademika Jovana Surutke 13
78 000 Banja Luka
Bosnia and Herzegovina

Tel: +387 51 303 992

Fax: +387 51 303 992

E-Mail: office@ombudsmen.gov.ba, bl.ombudsmen@ombudsmen.gov.ba

Website: www.ombudsmen.gov.ba



Botswana - Botswana Ombudsman

Incumbent: Stephen TIROYAKGOSI

Address:

Private Bag BR 374

Gaborone

Botswana

Tel: +267 3953322

Fax: +267 3953539

E-Mail: ombudsman@gov.bw

Website: www.ombudsman.org.bw

Brazil - Defensoria Pública da União (DPU) - Brazil

Incumbent: Tarcijany Linhares Aguiar Machado

Address:

St. Bancário Norte Q, I - Asa Norte

70297-400 Brasilia

Brazil

Tel: +55 (61) 3318-4364

Fax: +55 (61) 3318-4364

E-Mail: internacional@dpu.def.br

Website: www.dpu.def.br/

Brazil - Procuradoria Federal dos Direitos do Cidadão - Brazil

Incumbent: Nicolao Dino de Castro e Costa Neto

Address:

SAF Sul Quadra 4 Conjunto C

CEP 70050-900 Brasília/DF

Brazil

Tel: +55 61 31055100

Fax:

E-Mail: pfdc@mpf.mp.br; pfdc-internacional@mpf.mp.br

Website: www.mpf.mp.br/pfdc



Bulgaria - Ombudsman of the Republic of Bulgaria

Incumbent: Velislava DELCHEVA

Address:

22 George Washington Str.

1202 Sofia

Bulgaria

Tel: +359 2810 6911

Fax: +359 2810 6955

E-Mail: priemna@ombudsman.bg

Website: www.ombudsman.bg

Bulgaria - Public Mediator of Sofia Municipality

Incumbent: Lilia HRISTOVA

Address:

4th August 11 Street

1000 Sofia

Bulgaria

Tel: +359 2987 34 49 or +359 2987 13 41

Fax: +359 2986 27 85

E-Mail: ombudsman@sofia.bg

Website: www.sofiaombudsman.bg/

Burundi - Ombudsman de la République du Burundi

Incumbent: Aimée Laurentine KANYANA

Address:

Zone KININDO

Commune MUKAZA

Avenue du Large, N° 52

B.P. 124 Bujumbura

Burundi

Tel: +257 22 27 97 98

Fax:

E-Mail: info@ombudsman.bi

Website: www.ombudsman.bi



Cameroon - Public Independent Conciliator of the North-West

Region of Cameroon

Incumbent: Simon TAMFU

Address:

P.O. Box 4203 Bamenda

Up-Station

Cameroon

Tel: +237 243 295 642; + (237) 620 318 882

Fax:

E-Mail: info@opic-cam.org

Website: www.opic-cam.org

Cameroon - Public Independent Conciliator of the South-West

Region of Cameroon

Incumbent: Telelen Dorothy Atabong MOTAZE

Address:

P.O Box 108 Buea

South West Region

Cameroon

Tel: (237) 620 770 926

Fax:

E-Mail: info@opicswr.cm

Website: www.opicswr.cm

Canada - Alberta Ombudsman

Incumbent: Kevin BREZINSKI

Address:

9925 - 109 Street

Suite 700

T5K 2J8 Edmonton, AB

Canada

Tel: +1 780 427 2756 or +1 888 455 2756 (toll free)

Fax: +1 780 427 2759

E-Mail: info@ombudsman.ab.ca

Website: www.ombudsman.ab.ca



Canada - British Columbia Ombudsperson

Incumbent: Sandy Hermiston
Address:
Second Floor, 947 Fort Street
(PO BOX 9039 STN PROV GOVT)
V8W 9A5 Victoria, BC
Canada
Tel: + 1 250 387-5855
Fax: + 1 250 387-0198
E-Mail: info@bcombudsperson.ca
Website: www.bcombudsperson.ca

Canada - Manitoba Ombudsman

Incumbent: Jill PERRON
Address:
300 - 5 Donald Street
R3L 2T4 Winnipeg, MB
Canada
Tel: +1 204 982 9130
Fax: +1 204 942 7803
E-Mail: ombudsman@ombudsman.mb.ca
Website: www.ombudsman.mb.ca

Canada - Ombudsman New Brunswick

Incumbent: Marie-France PELLETIER
Address:
548 York Street
Fredericton
N.B. E3B 5H1
Canada
Tel: +1 506 453 2789
Fax: +1 506 453 5599
E-Mail: ombud@gnb.ca
Website: www.ombudnb.ca



Canada - Citizens' Representative for Newfoundland & Labrador

Incumbent: Bradley MOSS

Address:

Office of the Citizens' Representative

4th Floor, Beothuck Building

20 Crosbie Place

P. O. Box 8400

A1B 3N7 St. John's, NL

Canada

Tel: +1 (709) 729-7647, toll free nr.: +1-800-559-0079

Fax: +1 (709) 729-7696

E-Mail: citrep@gov.nl.ca

Website: www.citizensrep.nl.ca

Canada - Northwest Territories Ombud

Incumbent: Krista Carnogursky

Address:

5 - 6 Courtoreille Street

P.O. Box 4927

Hay River, NT X0E 1G5

Canada

Tel: +1 867-874-6623

Fax: +1 867-874-6250

E-Mail: info@nwtombud.ca

Website: nwtombud.ca/

Canada - Ombudsman Nova Scotia

Incumbent: Christine BRENNAN

Address:

Park Lane Terraces

5657 Spring Garden Road

Suite 200

Mailing address: P. O. Box 2152, Halifax, NS B3J 3B7

B3J 3R4 Halifax, NS

Canada

Tel: +1 902-424 - 6571

Fax: +1 902 424 6675

E-Mail: Ombudsman@novascotia.ca

Website: www.novascotia.ca/ombu



Canada - Ombudsman Ontario

Incumbent: Barbara FINLAY (acting Ombudsman)

Address:

483 Bay Street 10th floor

South Tower

Bell Trinity Square

M5G2C9 Toronto, ON

Canada

Tel: +1 416 586 3300

Fax: +1 416 586 3485

E-Mail: info@ombudsman.on.ca

Website: www.ombudsman.on.ca

Canada - Ombudsperson Prince Edward Island

Incumbent: Matthew Chapman

Address:

301, 149 Kent Street

C1A 1N5 Charlottetown

Canada

Tel: 1-902-288-1105

Fax:

E-Mail: contactus@ombudspei.ca

Website: www.ombudspei.ca

Canada - Protecteur du Citoyen du Québec

Incumbent: Marc-André DOWD

Address:

800, place D'Youville, 19e étage

G1R 3P4 Québec, QC

Canada

Tel: + 1 418 643 2688

Fax: + 1 418 643 8759

E-Mail: pcitoyen@protecteurducitoyen.qc.ca

Website: www.protecteurducitoyen.qc.ca/fr



Canada - Yukon Ombudsman and Commissioner

Incumbent: Jason Pedlar

Address:

3162 3rd Avenue, Whitehorse Yukon. Y1A 1G3.

Canada

Tel: 867-667-8468

Fax:

E-Mail: info@yukonombudsman.ca

Website: www.yukonombudsman.ca/

Canada - Ombudman of the City of Laval

Incumbent: Nathalie Blais

Address:

1200 Boul. Chomedey

Bureau 500

Laval (Québec) H7V 3Z3

Canada

Tel: 450 978 3699

Fax: 450 680 2865

E-Mail: ombudsman@laval.ca

Website: www.ombudsmanlaval.com

Canada - Ombudsman City of Montréal

Incumbent: Nadine MAILLOUX

Address:

Les Cours Mont-Royal

1550, rue Metcalfe, bureau 1150

Montréal (Québec) H3A 1X6

Canada

Tel: +1 514 872 8999

Fax: +1 514 872 2379

E-Mail: ombudsman@montreal.ca

Website: www.ombudsmandemontreal.com



Canada - Ombudsman Toronto

Incumbent: Kwame ADDO
Address:
375 University Ave, Suite 203
M5G 2J5 Toronto, ON
Canada
Tel: +1 416 392 7062
Fax: +1 416 392 7067
E-Mail: ombudsmancomms@toronto.ca
Website: www.ombudsmantoronto.ca

Canada - Commissioner of Official Languages

Incumbent: Kelly BURKE
Address:
30 Victoria Street
Gatineau
K1A 0T8 Québec
Canada
Tel: +1 819 420 4875
Fax: +1 819 420 4839
E-Mail: commissaire.commissioner@clo-ocol.gc.ca
Website: www.ocol-clo.gc.ca

Canada - Correctional Investigator of Canada

Incumbent: Dr. Ivan ZINGER
Address:
P. O. Box 3421, Station "D"
Ottawa, Ontario
K1P 6L4
Canada
Tel: +1 877 885 8848
Fax: +1 613 990 9091
E-Mail: org@oci-bec.gc.ca
Website: www.oci-bec.gc.ca



Canada - Hydro One Ombudsperson

Incumbent: Sophie PETRILLO

Address:

483 Bay Street
South Tower, 6th Floor
M5G 2P5 Toronto
Canada

Tel: +1 416 345 4657, +1 647-381-5885

Fax: +1 416 345 6129

E-Mail: ombudsman@hydroone.com

Website: www.hydrooneombudsman.com

Canada - Patient Ombudsman Ontario

Incumbent: Craig THOMPSON

Address:

Box 130, 77 Wellesley St. W.
Toronto, ON M7A 1N3
M7A 1N3 Toronto
Canada

Tel: 416-597-0339

Fax: 416-597-5372

E-Mail: info@patientombudsman.ca

Website: patientombudsman.ca/

Canada - Veterans Ombudsman Canada

Incumbent: Colonel (Ret'd) Nishika JARDINE

Address:

134 Kent Street
4th Floor, Room 409
PO Box 66
(Mailing address)
Charlottetown PE
C1A 7K2
Canada

Tel: + 1-343-571-6763

Fax: +1 613-944-2939

E-Mail: info@ombudsman-veterans.gc.ca

Website: www.ombudsman-veterans.gc.ca



Canada - Protecteur national de l'élève

Incumbent: Jean-François Bernier

Address:

200, Chemin Sainte-Foy, bureau 7.40

G1R 4X6 Québec

Canada

Tel: +1 8334205233

Fax:

E-Mail: info@pne.gouv.qc.ca

Website:

www.quebec.ca/gouvernement/ministeres-organismes/protecteur-national-eleve

Canada - Department of National Defence and Canadian

Armed Forces Ombudsman

Incumbent: Mario Baril

Address:

100 Metcalfe St.

12th Floor

K1A 5M1 Ottawa, ON

Canada

Tel: +1 888 828 3626

Fax:

E-Mail: ombudsman-communications@forces.gc.ca

Website: www.ombuds.ca

Cayman Islands - Ombudsman of the Cayman Islands

Incumbent: Sharon ROULSTONE

Address:

5th Floor

Anderson Square

George Town, KY1-1107

Grand Cayman

Cayman Islands

Tel: +1 345 946 6283

Fax:

E-Mail: info@ombudsman.ky

Website: www.ombudsman.ky



China - Hong Kong - Ombudsman of Hong Kong

Incumbent: Jick-chi, Jack CHAN

Address:

30/F, China Merchants Tower

Shun Tak Centre

168-200 Connaught Road Central

Hong Kong

China - Hong Kong

Tel: +852 2629 0501

Fax: +852 2956 0625

E-Mail: enquiry@ombudsman.hk

Website: www.ombudsman.hk/?lang=en

China - Macao - Commission against Corruption (CCAC),

Macao SAR

Incumbent: Ao leong Seong

Address:

Avenida Xian Xing Hai, n.º 105

Centro Golden Dragon

17.º Andar

Macao

China - Macao

Tel: +853 28 32 63 00

Fax: +853 28 36 23 36

E-Mail: ccac_exr@ccac.org.mo

Website: www.ccac.org.mo

Cook Islands - National Ombudsman Cook Islands

Incumbent: Niki Rattle

Address:

Pokoinu Road

Nikao Rarotonga

P.O.Box 748

Avarua, Rarotonga

Cook Islands

Tel: +682 20 605

Fax: +682 21 605

E-Mail: niki.rattle@cookislands.gov.ck

Website: www.ombudsman.gov.ck



Côte d'Ivoire - Médiateur de la République Côte d'Ivoire

Incumbent: Gaoussou TOURE

Address:

bd de l'Université (près de l'INSAAC)

28 BP 1006 Abidjan 28

Côte d'Ivoire

Tel: +225 27 22 59 92 80

Fax:

E-Mail: mediateur@aviso.ci / secretariat@mediateur.ci

Website: www.mediateur-republique.ci

Croatia - Ombudswoman of the Republic of Croatia

Incumbent: Tena Šimonović Einwalter

Address:

Savska cesta 41/3

10 000 Zagreb

Croatia

Tel: +385 1 4851 855

Fax: +385 1 6431 628

E-Mail: info@ombudsman.hr

Website: www.ombudsman.hr

Curaçao - Ombudsman of Curaçao

Incumbent: Keursly CONCINCION

Address:

Schottegatweg Oost 112

Curaçao

Tel: +5999 461 0303

Fax: +5999 461 9483

E-Mail: info@ombudsman.cw

Website: www.ombudsman-curaçao.cw

Cyprus - Commissioner for Administration and the Protection of Human Rights (Ombudsman) Cyprus

Incumbent: Maria STYLIANOU-LOTTIDES

Address:

Era House

2 Diagorou Str.

1097 Nicosia

Cyprus

Tel: +357 22 405501 or +357 22 405556

Fax: +357 22 672881

E-Mail: ombudsman@ombudsman.gov.cy

Website: www.ombudsman.gov.cy

Czech Republic - Public Defender of Rights (Ombudsman) of the Czech Republic

Incumbent: Stanislav KŘEČEK

Address:

Údolní 39

60200 Brno

Czech Republic

Tel: +420 542 542 777

Fax:

E-Mail: podatelna@ochrance.cz

Website: www.ochrance.cz

Denmark - Danish Parliamentary Ombudsman

Incumbent: Christian Britten Lundblad

Address:

Gammeltorv 22

1457 Copenhagen

Denmark

Tel: +45 33 13 25 12

Fax: +45 33 13 07 17

E-Mail: post@ombudsmanden.dk

Website: www.ombudsmanden.dk



Djibouti - Médiateur de la République du Djibouti

Incumbent: Kassim Haroun Ali
Address:
Boulevard de la République
B.P. 663 Djibouti
Djibouti
Tel: +253 21 32 72 01 or + 21 253 35 86 93
Fax: +253 21 35 32 37
E-Mail: mediature@mediateur.dj
Website: www.mediateur.dj

Dominican Republic - Defensor del Pueblo de la República

Dominicana

Incumbent: Pablo ULLOA
Address:
Ubicación: Av. Tiradentes esquina Av. 27 de Febrero, Plaza Merengue,
Santo Domingo de Guzmán, Distrito Nacional, República Dominicana.
Dominican Republic
Tel: (809) 381-4777
Fax:
E-Mail: internacionales@defensordelpueblo.gob.do
Website: www.defensordelpueblo.gob.do

Estonia - Office of the Chancellor of Justice in Estonia

Incumbent: Ülle MADISE
Address:
Kohtu 8
15193 Tallinn
Estonia
Tel: +372 693 8404
Fax: +372 693 8401
E-Mail: info@oiguskantsler.ee
Website: www.oiguskantsler.ee



Ethiopia - Institution of the Ombudsman of the Federal

Republic of Ethiopia

Incumbent: Semegne WUBE

Address:

United Insurance Building ,2nd and 3rd Floor
(Piassa Cherchill road)

P.O. BoX 2459

Addis Ababa

Ethiopia

Tel: +251115580123/+251911052283

Fax: +251115580094

E-Mail: ombudsman@government.gov.et

Website: www.ethombudsman.gov.et

European Union - European Ombudsman

Incumbent: Teresa Anjinho

Address:

1 avenue du Président Robert Schuman

CS 30403

F-67001 Strasbourg Cedex

France

Tel: +33 3 88 17 23 13

Fax:

E-Mail: eo@ombudsman.europa.eu

Website: www.ombudsman.europa.eu

Faroe Islands - Faroese Parliamentary Ombudsman

Incumbent: Hanna Vang

Address:

undir Bryggjubakka 11

Postbox 2008

110 Torshavn

Faroe Islands

Tel: +298 358500

Fax: +298 358501

E-Mail: lum@lum.fo

Website: www.lum.fo



Finland - Parliamentary Ombudsman of Finland

Incumbent: Jari RAMAN

Incumbent: Maija Sakslin (Deputy Parliamentary Ombudsman)

Incumbent: Pasi Pölönen (Deputy Parliamentary Ombudsman)

Address:

Arkadiankatu 3

00102 Helsinki

Finland

Tel: + 358 9 4321

Fax: + 358 9 432 2268

E-Mail: ombudsman@parliament.fi

Website: www.oikeusasiames.fi

Finland - Chancellor of Justice of Finland

Incumbent: Janne Salminen

Address:

Snellmaninkatu 1A

Helsinki

Finland

Tel: +358 295 162902

Fax: +358 9 160 23975

E-Mail: tiedotus.okv@gov.fi

Website: oikeuskansleri.fi/en/frontpage

France - Le Défenseur des droits de la République Française

Incumbent: Claire HÉDON

Address:

TSA 90716

75334 Paris Cedex 07

France

Tel: +33 9 69 39 0000

Fax: +33 1 53 29 22 45

E-Mail:

Website: www.defenseurdesdroits.fr



Gabon - Médiateur de la République du Gabon

Incumbent: Alexis BOUTAMBA MBINA

Address:

Avenue Paul MOUCKAMBI, 1er étage de l'immeuble Plage Océan, quartier
KALIKAK

BP: 156 Libreville

Gabon

Tel:

Fax:

E-Mail:

Website:

Gambia - Office of the Ombudsman of the Gambia

Incumbent: Bakary K. SANYANG

Address:

132 Atlantic Road

Cape Point

Bakau

Gambia

Tel: +220 44 949 76 / 99 66 104 / 99 03 510 / 34 32 855

Fax: +220 44 94 606

E-Mail: ombudsmangambia@gmail.com

Website: www.ombudsman.gm

Georgia - Public Defender (Ombudsman) of Georgia

Incumbent: Levan IOSELIANI

Address:

6 Irakli Paghava st .

0144 Tbilisi

Georgia

Tel: +995 577 122 749, Hotline: 1481

Fax:

E-Mail: info@ombudsman.ge

Website: www.ombudsman.ge

Germany - Petitions Committee of the German Bundestag

Incumbent: Hülya DÜBER
Address:
Platz der Republik 1
11011 Berlin
Germany
Tel: +49 3022 73 52 57
Fax: +49 3022 73 60 53
E-Mail: post.pet@bundestag.de
Website: www.bundestag.de

Germany - Ombudsman of the State of Rhineland-Palatinate and Commissioner for the State Police

Incumbent: Barbara Schleicher-Rothmund
Address:
Kaiserstraße 32
55116 Mainz
Germany
Tel: +496131 28999-0
Fax: +49 6131 28999-89
E-Mail: poststelle@diebuengerbeauftragte.rlp.de
Website: www.diebuengerbeauftragte.rlp.de

Germany - Ombudsman for the State of Schleswig-Holstein

Incumbent: Samiah EL SAMADONI
Address:
Karolinenweg 1
24105 Kiel
Germany
Tel: +49 431 988 12 40
Fax: +49 431 988 12 39
E-Mail: buengerbeauftragte@landtag.ltsh.de
Website: www.landtag.ltsh.de/beauftragte/bb/



Ghana - Commission on Human Rights and Administrative Justice of Ghana

Incumbent: Joseph WHITTAL (substantive Commissioner)

Address:

Arts Centre

P. O. Box AC 489

Accra

Ghana

Tel: +233 302 668839/41 / 664267 / 662150

Fax: +233 302 660020 / 661139

E-Mail: info@chraj.gov.gh

Website: www.chraj.gov.gh/

Gibraltar - Gibraltar Public Services Ombudsman

Incumbent: William Ronald CORAM

Address:

10 Governors Lane

GX11 1AA Gibraltar

Gibraltar

Tel: +350 200 46001

Fax: +350 200 46002

E-Mail: info@ombudsman.gi

Website: www.ombudsman.org.gi

Greece - Greek Ombudsman

Incumbent: Andreas I. POTTAKIS

Address:

17, Halkokondyli Street

10432 Athens

Greece

Tel: +30 213 13 06 768-769

Fax:

E-Mail: ombudsman@synigoros.gr

Website: www.synigoros.gr



Greece - City of Athens Ombudsman

Incumbent: currently vacant

Address:

63 Athinas St.

Kotzia Sq.

15502 Athens

Greece

Tel: +30 2103722181

Fax: +30 2103722358

E-Mail: symparastatis@cityofathens.gr

Website: www.cityofathens.gr

Greenland - Parliamentary Ombudsman of Greenland

Incumbent: Gedion JEREMIASSEN

Address:

Noorlernut 53

Postboks 1606

3900 Nuuk

Greenland

Tel: +299 32 78 10

Fax: +299 32 16 87

E-Mail: post@ombudsmand.gl

Website: www.ombudsmand.gl

Guatemala - Procuraduría de los Derechos Humanos de la

República de Guatemala

Incumbent: Dr. José Alejandro CÓRDOVA HERRERA

Address:

12 Avenida 12 - 54, Zona 1

Ciudad de Guatemala

Guatemala

Tel: +502 24 24 1717

Fax: +502 24 24 17 14

E-Mail: pdh@pdh.org.gt

Website: www.pdh.org.gt/



Guinea - Médiateur de la République de Guinée

Incumbent: Mohamed Saïd FOFANA

Address:

Camayenne Corniche Nord (Commune de Dixinn) Côté de la Cour
Suprême

BP: 2434 Conakry

Guinea

Tel: + 224 631 64 30 30/631 64 31 31

Fax:

E-Mail: mediateur.guinee@gmail.com

Website: www.mediateurguinee.org

Haiti - Office de la Protection du Citoyen de la République d'Haïti

Incumbent: Renan HÉDOUVILLE

Address:

- 145, Ave. John Brown, Lalue, Port-au-Prince, Haïti

- 381, Route de Bourdon, Port-au-Prince, Haïti

Port-au-Prince

Haiti

Tel: +509 29991212

Fax:

E-Mail: opc-haiti@hotmail.com

Website: www.opchaiti.com

Hungary - Commissioner for Fundamental Rights of Hungary

Incumbent: Dr. Imre JUHÁSZ

Address:

Falk Miksa u. 9-11

1055 Budapest

Hungary

Tel: +36 1 475 7100

Fax: +36 1 269 1615

E-Mail: hungarian.ombudsman@ajbh.hu

Website: www.ajbh.hu



Iceland - The Icelandic Parliamentary Ombudsman

Incumbent: Kristín BENEDIKTSDÓTTIR

Address:

Templarasund 5

101 Reykjavík

Iceland

Tel: +354 510 6700

Fax: +354 510 6710

E-Mail: umbodsmadur@umbodsmadur.is

Website: www.umbodsmadur.is

India - Lokayukt Organization (Ombudsman) of Madhya

Pradesh

Incumbent: Justice U.C. MAHESHWARI (DEPUTY OMBUDSMAN)

Address:

F Block

Old Secretariat

462016 Bhopal

India

Tel: +91 755 2540935

Fax: +91 755 2736026

E-Mail: lokayuktmp@yahoo.in

Website: www.mplokayukt.nic.in

Indonesia - Ombudsman of the Republic of Indonesia

Incumbent: Rahmadi Indra Tektana (Vice-Chairman)

Incumbent: Hery SUSANTO (Chair)

Address:

Jl. HR. Rasuna Said Kav. C-19,

Kuningan

Jakarta Selatan 12920

Indonesia

Tel: +62 21 5296089495 or +62 21 22513737

Fax: +62 21 52960908 or +62 21 52960907

E-Mail: humas@ombudsman.go.id

Website: www.ombudsman.go.id



Iran - General Inspection Organisation (GIO) of the Islamic

Republic of Iran

Incumbent: Justice Dr. Zabihullah KHODAEIAN

Address:

Gharani Cross Road

Taleghani Ave

1581715411 Tehran

Iran

Tel: +98 21 883 44 383 or +98 21 6136 26 49

Fax: +98 21 883 44 383

E-Mail: international@136.ir

Website: www.bazresi.ir

Ireland - Ombudsman of Ireland

Incumbent: GER DEERING

Address:

6 Earlsfort Terrace

Dublin 2

D02 W773

Ireland

Tel: +353 1 63 95 600

Fax: +353 1 63 95 674

E-Mail: info@ombudsman.ie

Website: www.ombudsman.ie

Ireland - Ombudsman for Children (Ireland)

Incumbent: Niall MULDOON

Address:

Millennium House

52-56 Great Strand Street

Dublin 1

Ireland

Tel: +353 1 86 56 800 or +353 1 80 02 020 40

Fax: -

E-Mail: oco@oco.ie

Website: www.oco.ie

Ireland - Ombudsman for the Defence Forces (Ireland)

Incumbent: Alan MAHON

Address:

15 Lower Hatch Street, D02 R884,

Dublin 2

Ireland

Tel: +353 1 66 33 222

Fax:

E-Mail: admin@odf.ie

Website: www.odf.ie

Israel - State Comptroller & Ombudsman of Israel

Incumbent: Matanyahu Englman

Address:

2 Mevaker Hamedina St.

P.O. Box 1081

Jerusalem 9101001

Israel

Tel: +972 2 666 5163 or +972 2 666 5206

Fax:

E-Mail: ombudsman_isr@mevaker.gov.il

Website: www.mevaker.gov.il/En/Ombudsman/Pages/default.aspx

Israel - Ombudsman of the Israeli Judiciary

Incumbent: Asher KULA

Address:

5 Nachum Heftzadi Street

9548401 Jerusalem

Israel

Tel: +972 73 3927425

Fax: +972 73 3927439

E-Mail: ronitsho@justice.gov.il

Website:

www.justice.gov.il/En/Units/OmbudsmanIsraeliJudiciary/Pages/Main.aspx

Israel - Ombudswoman of the Conference on Jewish Material

Claims against Germany

Incumbent: Ayelet METZGER

Address:

P.O. Box 4111

925821 Jerusalem

Israel

Tel: +972 2 501 54 17

Fax: +972 2 501 54 19

E-Mail: ombudsman@claimscon.org

Website: www.claimscon.org

Italy - Ombudsman of the Autonomous Province Bolzano

(South Tyrol)

Incumbent: Veronika MEYER

Address:

Via Cavour 23/C - Cavourstrasse 23/C

39100 Bolzano - Bozen

Italy

Tel: +39 0471 946 020

Fax: +39 0471 946 039

E-Mail: post@volksanwaltschaft.bz.it

Website: www.volksanwaltschaft.bz.it

Italy - Difensore Civico della Regione Lazio

Incumbent: Marino FARDELLI

Address:

Consiglio regionale del Lazio

Via della Pisana, 1301

00163 Roma

Italy

Tel: +39 06 65932014

Fax: +39 06 65000678

E-Mail: difensore.civico@regione.lazio.it

Website: www.consiglio.regione.lazio.it



Italy - Difensore regionale della Lombardia

Incumbent: Gianalberico DeVecchi

Address:

Via Fabio Filzi, 22

20124 Milano

Italy

Tel: +39 0267 4824 65/67

Fax: +39 0267 4824 87

E-Mail: difensore.civico@consiglio.regione.lombardia.it

Website: www.difensoreregionale.lombardia.it

Italy - Difensore Civico della Regione autonoma Valle d'Aosta

Incumbent: Adele Squillaci

Address:

Via Bonifacio Festaz, 46

(46, rue Boniface Festaz)

11 100 Aosta (Aoste)

Italy

Tel: +39 0165 526081 or +39 0165 526082

Fax: +39 0165 526085

E-Mail: difensore.civico@consiglio.vda.it

Website: www.consiglio.vda.it/app/difensorecivico

Italy - Ombudsman of Emilia-Romagna

Incumbent: Guido Giusti

Address:

Viale Aldo Moro, 50

40127 Bologna

Italy

Tel: +39 051 527 6382

Fax:

E-Mail: difensorecivico@regione.emilia-romagna.it

Website: www.assemblea.emr.it/difensore-civico



Italy - Regional Ombudsman for the Autonomous Province of Trento

Incumbent: Sandro Raimondi

Address:

Via Gazzoletti n.2

38122 Trento

Italy

Tel: +39 0461213201

Fax: +39 0461213206

E-Mail: difensore.civico@consiglio.provincia.tn.it

Website: difensorecivico.consiglio.provincia.tn.it/

Japan - Ministry of Internal Affairs & Communications Japan -

Administrative Evaluation Bureau (AEB)

Incumbent: Nozomu SUGAWARA

Address:

Administrative Evaluation Bureau

Ministry of Internal Affairs and Communications (MIC)

2-1-2 Kasumigaseki, Chiyoda-ku

100-8926 Tokyo

Japan

Tel: +81 3 5253 5422

Fax: +81 3 5253 5426

E-Mail: acd@soumu.go.jp

Website: www.soumu.go.jp/english/aeb/index.html

Japan - National Federation of Administrative Counselors'

Associations

Incumbent: Masayoshi HOSHI

Address:

Dainichi Kanda Building

2-13-7 Sotokanda

Chiyoda-ku

101-0021 Tokyo

Japan

Tel: +81 3 3257 9538

Fax: +81 3 3257 9539

E-Mail: zensoukyou@zensoukyou.or.jp

Website: www.zensoukyou.or.jp

Jordan - Jordanian Integrity and Anti-Corruption Commission

Incumbent: Muhannad HIJAZI
Address:
Al Riyada Street -Arjan
P.O Box 5000
11953 Amman
Jordan
Tel: +962 6 5503150
Fax: +962 6 5540391
E-Mail: hala.shuraiki@JIACC.gov.jo
Website: www.jiacc.gov.jo

Kazakhstan - Ombudsman for the Protection of the Rights of

Entrepreneurs of Kazakhstan

Incumbent: Rustam ZHURSANOV
Address:
19, Kabanbay Batyr Avenue
Block "B", 6th Floor, Apt. 605
Z05H0B8 Nur-Sultan
Kazakhstan
Tel: (+7) 7172 270 454
Fax: (+7) 7172 919 393
E-Mail: info@atameken.kz
Website: ombudsmanbiz.kz/eng/

Kenya - Commission on Administrative Justice (Ombudsman)

of Kenya

Incumbent: Charles Orinda Dulo
Address:
West End Towers, 2nd Floor
Waiyaki Way, Westlands
P.O. Box 20414-00200
Nairobi
Kenya
Tel: +254 20 227 0000 or +254 20 230 3000
Fax: +254 20 2302666
E-Mail: info@ombudsman.go.ke
Website: www.ombudsman.go.ke

Korea, Republic of - Anti-Corruption & Civil Rights Commission of the Republic of Korea

Incumbent: Il Yeon JUNG
Address:
7-dong, Government Complex-Sejong
20, Doum 5-ro
Sejong City 30102
Korea, Republic of
Tel: +82 44 200 7154
Fax: +82 44 200 7916
E-Mail: acrc@korea.kr
Website: www.acrc.go.kr

Korea, Republic of - Ombudsman Commission of Gangwon State

Incumbent: In gyu KIM
Address:
1 Jungang-ro
Chuncheon
Korea, Republic of
Tel: +82 33 249 2301
Fax: +82 33 249 4048
E-Mail: gwombudsman@korea.kr
Website: www.gwombudsman.co.kr

Korea, Republic of - Seoul Metropolitan Government Citizens' Ombudsman Commission

Incumbent: Dukhyun CHO
Address:
2nd Floor,
Seosomun Government Complex Building 1,
15 Deoksugung-gil
Jung-gu
Seoul
Korea, Republic of
Tel: +82 2 2133 3129
Fax: +82 2 768 8846
E-Mail: ombudsman@seoul.go.kr
Website: english.seoul.go.kr/



Korea, Republic of - Ulsan Metropolitan Government Civic

Ombudsman Commission

Incumbent: Chae Hong Lee

Address:

(44675) 201, Jungang-ro

Nam-gu

Ulsan

Korea, Republic of

Tel: (+82) 52 229 3960

Fax: (+82) 52 229 3913

E-Mail: kjin0@korea.kr

Website: www.ulsan.go.kr/u/english/main.ulsan

Korea, Republic of - Seocho-gu Ombudsman

Incumbent: Yong-jae CHO (REPRESENTATIVE OMBUDSMAN)

Incumbent: Han-kyu LEE

Incumbent: Kwu-young JEONG

Address:

3F, 201 Gangnam-daero, Seocho-gu

06749 Seoul

Korea, Republic of

Tel: +82 2 2155 6059

Fax: +82 2 2155 6056

E-Mail:

Website: www.seocho.go.kr

Korea, Republic of - Civil Ombudsman of Siheung City

Incumbent: Young-Rim JEE

Address:

Siheung City Hall

20 Sicheong-ro,

Siheung-si

Gyeonggi-do

Korea, Republic of

Tel: +82 31 310 2046

Fax: +82 31 310 2800

E-Mail: hominkwan@korea.kr

Website: www.siheung.go.kr/hominkwan/



Korea, Republic of - Small and Medium Business Ombudsman

Incumbent: Moon-kyum KIM

Address:

508-1 5F Leema Bldg

146-1 Susong-dong, jongno-gu

Seoul

Korea, Republic of

Tel: +82 2 2100 4900

Fax: +82 2 2100 4941

E-Mail: bizhomin@osmb.go.kr

Website: www.osmb.go.kr

Kosovo* - Ombudsperson Institution in Kosovo

Incumbent: Naim QELAJ

Address:

Str. Migjeni no. 21

10000 Prishtina

Kosovo*

Tel: +383 38 223 782

Fax: +383 38 223 790

E-Mail: info.oik@oik-rks.org

Website: www.oik-rks.org

Latvia - Ombudsman's Office of the Republic of Latvia

Incumbent: Karina PALKOVA

Address:

Baznicas Street 25

LV-1010 Riga

Latvia

Tel: +371 67 68 67 68

Fax: +371 67 24 40 74

E-Mail: tiesibsargs@tiesibsargs.lv

Website: www.tiesibsargs.lv



Lesotho - Ombudsman of the Kingdom of Lesotho

Incumbent: Tlotliso POLAKI
Address:
6th Moposo House, 2nd Floor
P.O.Box 12610
100 Maseru
Lesotho
Tel: +266 22 31 64 25
Fax: +266 22 31 06 72
E-Mail: info@ombudsman.org.ls
Website: www.ombudsman.org.ls

Liberia - Office of the Ombudsman of Liberia

Incumbent: Finley Y. Karngar
Address:
CONGO TOWN BACK ROAD
Monrovia
Liberia
Tel: +231 886 522 023
Fax:
E-Mail:
Website: ombudsman.gov.lr

Libya - Administrative Control Authority (ACA) of Libya

Incumbent: Abdalla Mohamed QADERBO
Address:
17 February Street
Tripoli
Libya
Tel: +218 21 33 42 166
Fax: +218 21 33 42 240
E-Mail: ico@aca.gov.ly
Website: www.aca.gov.ly

Lithuania - Seimas (Parliamentary) Ombudsperson's Office of the Republic of Lithuania

Incumbent: Erika LEONAITĖ
Incumbent: Jolita MILIUVIENĖ
Address:
56 Gedimino Avenue
01110 Vilnius
Lithuania
Tel: +370 706 651 05
Fax: -
E-Mail: ombuds@lrski.lt
Website: www.lrski.lt

Luxembourg - La Médiatrice du Grand-Duché de Luxembourg

Incumbent: Claudine Konsbruck
Address:
65, route d'Arlon
1140 Luxembourg
Luxembourg
Tel: +352 26 270 101
Fax: +352 26 270 102
E-Mail: ioi@ombudsman.lu
Website: www.ombudsman.lu

Luxembourg - Ombudsman for Children and Youth

Incumbent: Charel Schmit
Address:
65, route d'Arlon
1140
Luxembourg
Tel: +352 28 37 36 40
Fax:
E-Mail: contact@okaju.lu
Website: www.okaju.lu



Malawi - Ombudsman of the Republic of Malawi

Incumbent: Grace MALERA

Address:

St. Martin's House, City Centre

Private Bag 348

13 Lilongwe

Malawi

Tel: +265 1 774 886

Fax: +265 1 771 436

E-Mail: ombudsman@ombudsmanmalawi.org

Website: www.ombudsmanmalawi.org

Mali - Médiateur de la République du Mali

Incumbent: Aminata SANOGO MALLÉ

Address:

Hamdallaye Aci 2000

BPE 4736

West Africa

Bamako

Mali

Tel: +223 20 29 20 04 / 05

Fax: +223 20 29 20 01

E-Mail: contact@mediateur.ml

Website: www.mediateur.ml/

Malta - Parliamentary Ombudsman Malta

Incumbent: Joseph ZAMMIT McKEON

Address:

11, St Paul Street

VLT 1210 Valletta

Malta

Tel: +356 2248 3210

Fax:

E-Mail: office@ombudsman.org.mt

Website: www.ombudsman.org.mt



Maroc - Médiateur du Royaume du Maroc

Incumbent: Hassan TARIQ

Address:

Secteur 15, llot Q2,
Avenue Azzaitoune, Hay Ryad
10100 Rabat - BP 21RP
Maroc

Tel: +2125 37 56 48 31

Fax: +2125 37 56 42 80

E-Mail: lepresident@mediateur.ma / ONajab@mediateur.ma /
olanajab@gmail.com

Website: www.mediateur.ma

Mauritius - Ombudsman of the Republic of Mauritius

Incumbent: Harry Ganoo

Address:

2nd Floor, City Centre Building
Cnr Corderie No. 31 & Leoville L'Homme No. 11 Streets
Port Louis
Mauritius

Tel: +230 260 0111

Fax: +230 211 3125

E-Mail: omb@govmu.org

Website: ombudsman.govmu.org

Mauritius - Ombudsperson for Children of the Republic of

Mauritius

Incumbent: Aneeta GHOORAH

Address:

1st Floor, NPF Building
Rue des Artistes
Beau Bassin
Mauritius

Tel: +230 4543010/3020

Fax: +230 4543037

E-Mail: ombudschild@govmu.org

Website: oco.govmu.org

Mauritius - Ombudsperson for Financial Services of Mauritius

Incumbent: Chitrunjun Sowambur
Address:
8th Floor SICOM Tower, Wall Street
72201 Ebene Cybercity
Mauritius
Tel: +230 460 0473/4
Fax: +230 460 0473
E-Mail: ombudspersonfs@ofsmauritius.org
Website: ofsmauritius.govmu.org

Mexico - Comisión Nacional de los Derechos Humanos (CNDH) de México

Incumbent: Mtra. Rosario PIEDRA IBARRA
Address:
Boulevard Adolfo López Mateos 1922
Col. Tlacopac
Del. Álvaro Obregón
C.P. 01049 Mexico City
Mexico
Tel: +52 55 17 19 20 00 Ext. 8705, 8019
Fax:
E-Mail: festrada@cndh.org.mx
Website: www.cndh.org.mx

Mexico - Comisión de Derechos Humanos de la Ciudad de México (CDHCM)

Incumbent: María Dolores González Saravia Calderón
Address:
Avenida Universidad 1449, Colonia Pueblo Axotla, Alcaldía Álvaro Obregón
01030 Ciudad de México
Mexico
Tel: (52) 55 5229 5600
Fax:
E-Mail: redes@cdhcm.org.mx
Website: www.cdhcm.org.mx



Mexico - Comisión de los Derechos Humanos del Estado de Quintana Roo

Incumbent: Omega PONCE

Address:

Avenida Adolfo López Mateos No. 424, con calle Nápoles,
Colonia Campestre

C.P 77030 Chetumal, Quintana Roo
Mexico

Tel: (52) 983 832 7090

Fax: (52) 983 832 7090 (1101)

E-Mail: cdhegroo@cdhegroo.org.mx

Website: -

Moldova - The People's Advocate (Ombudsman) Moldova

Incumbent: Ceslav PANICO

Address:

11/3 Calea Iesilor street
MD 2069 Chisinau

Moldova

Tel: +373 600 02 657

Fax:

E-Mail: secretariat@ombudsman.md

Website: www.ombudsman.md

Monaco - Haut Commissariat des Droits, des Libertés et à la Médiation de Monaco

Incumbent: Marina CEYSSAC

Address:

Les Jardins d'Apolline - Bloc A
1, Promenade Honoré II
MC 98000 MONACO

Monaco

Tel: +377 97 77 39 20

Fax: +377 97 77 39 21

E-Mail: contact@hautcommissariat.mc

Website: www.hautcommissariat.mc

Mozambique - Provedor de Justiça de la República de Mozambique

Incumbent: Isaque CHANDE
Address:
Rua Fernando Pessoa 4
Bairro da Coop
Maputo
Mozambique
Tel: +258 847451460
Fax: +258 21321990
E-Mail: gpj@provedor-justica.org.mz
Website: www.provedor-justica.org.mz

Namibia - National Ombudsman of Namibia

Incumbent: Basilius Dyakugha
Address:
Private Bag 13211
Corner of Feld and Lossen Streets
Windhoek
Namibia
Tel: +264 61 2073 111
Fax: +264 61 22 05 50 / 22 68 38
E-Mail: office@ombudsman.org.na
Website: www.ombudsman.org.na

Netherlands - National Ombudsman of the Netherlands

Incumbent: Reinier VAN ZUTPHEN
Address:
P.O. Box 93122
2509 AC The Hague
Netherlands
Tel: +31 70 356 3588
Fax: -
E-Mail: secretariaat@nationaleombudsman.nl
Website: www.nationaleombudsman.nl



Netherlands - Municipal Ombudsman Amsterdam

Incumbent: Munish RAMLAL

Address:

Jacob Bontiusplaats 9

1018 LL Amsterdam

Netherlands

Tel: +31 20 254 7000 or +31-(0)6 3061 7735 (WhatsApp)

Fax:

E-Mail: info@ombudsmanmetropool.nl

Website: www.ombudsmanmetropool.nl

Netherlands - Municipal and Children's Ombudsman of Rotterdam

Incumbent: Stans GOUDSMIT (Children's Ombudsman)

Incumbent: Marianne VAN DER ANKER (Municipal Ombudsman)

Address:

Minervahuis I

Meent 106

3011 JR Rotterdam

Netherlands

Tel: +31 10 411 16 00

Fax: +31 10 141 84 99

E-Mail: info@orr.nl

Website: www.ombudsmanrotterdam.nl

New Zealand - National Ombudsman New Zealand

Incumbent: John ALLEN

Address:

Solnet House

Level 7

70 The Terrace

Wellington 6011

PO Box 10152

Wellington 6143

New Zealand

Tel: +64 4 473 9533

Fax: +64 4 471 2254

E-Mail: info@ombudsman.parliament.nz

Website: www.ombudsman.parliament.nz



Nigeria - Public Complaints Commission (Ombudsman) of

Nigeria

Incumbent: Hon. Bashir Abubakar

Address:

No. 25 Aguiyi Ironsi Street

Maitama

Abuja

Nigeria

Tel: +234 80 361 797 76; +234 80 799 776 03

Fax:

E-Mail: info@pcc.gov.ng

Website: www.pcc.gov.ng

North Macedonia - Ombudsman Office of the Republic of

North Macedonia

Incumbent: Naser ZIBERI

Address:

Macedonia n° 19

1000 Skopje

North Macedonia

Tel: +389 2 3129 335

Fax: +389 23 12 93 59

E-Mail: contact@ombudsman.mk

Website: ombudsman.mk/

Norway - Norwegian Parliamentary Ombud

Incumbent: Hanne HARLEM

Address:

P.O. Box 3 Sentrum

N-0101 Oslo

Norway

Tel: +47 22 82 85 00

Fax:

E-Mail: postmottak@sivilombudet.no

Website: www.sivilombudsmannen.no



Pakistan - Wafaqi Mohtasib (Federal Ombudsman) of Pakistan

Incumbent: Naveed Kamran Baloch

Address:

Wafaqi Mohtasib Secretariat

36 Constitution Avenue, Sector G-5/2

Islamabad

Pakistan

Tel: +92 51 9217200 / +92 51 9217201

Fax: +92 51 9217256

E-Mail: aoasecretariat.gov.pk@gmail.com

Website: www.mohtasib.gov.pk

Pakistan - Azad Jammu & Kashmir Mohtasib (Ombudsman)

Incumbent: Mohammad NASEEM

Address:

Mohtasib Ombudsman Secretariat

Block-D, DHQ-Complex

Muzaffarabad Azad Kashmir

Pakistan

Tel: +92 5822 920070

Fax: +92 5822 920134

E-Mail: ombudsmanajk.pk@gmail.com

Website:

Pakistan - Provincial Ombudsman Balochistan

Incumbent: Ali Ahmed LEHRI

Address:

47-A Zarghoon Road

Quetta

Balochistan

Pakistan

Tel: +92 81 92 03 389 or +92 81 92 01 827

Fax: +92 81 92 02 366

E-Mail: ombudsman@ombudsmanbalochistan.gov.pk

Website: www.ombudsmanbalochistan.gov.pk



Pakistan - Provincial Ombudsman Khyber Pakhtunkhwa

Incumbent: Mutaher ZEB

Address:

Provincial Ombudsman Secretariat

Khyber Pakhtunkhwa

OPF Building, Phase-V

Hayatabad, Peshawar

Peshawar

Pakistan

Tel: +92 91 9219525

Fax: +92 91 9219526

E-Mail: provincialombudsman@gmail.com

Website: www.ombudsmankp.gov.pk

Pakistan - Ombudsman for the Province of Punjab

Incumbent: Ayesha HAMID

Address:

Prof. Ashfaq Ali Khan Road

Lahore

Pakistan

Tel: +92 42 99 212 490

Fax: +92 42 992 13 710

E-Mail: obd.admn.officer@ombudsmanpunjab.gov.pk

Website: www.ombudsmanpunjab.gov.pk

Pakistan - Provincial Ombudsman Sindh

Incumbent: Muhammad Sohail Rajput

Address:

Secretariat Provincial Ombudsman Sindh

Kamal Ata Turk Road

Karachi-7750

Pakistan

Tel: +92 21 99211026

Fax: +92 21 99211051

E-Mail: mohtasibhd@yahoo.com

Website: www.mohtasibsindh.gov.pk



Pakistan - Banking Mohtasib (Ombudsman) Pakistan

Incumbent: Sirajuddin AZIZ

Address:

5th Floor, Shaheen Complex

M R Kiyani Road

74200 Karachi

Pakistan

Tel: +92 21 9921 7334-38

Fax: +92 21 9921 3904

E-Mail: info@bankingmohtasib.gov.pk

Website: www.bankingmohtasib.gov.pk

Pakistan - Federal Insurance Ombudsman Pakistan

Incumbent: Mr. Mumtaz Ali SHAH

Address:

Federal Insurance Ombudsman's Secretariat

2nd Floor, Pakistan Red Crescent Society Annexe Building

197/5, Dr. Daud Pota Road

Karachi

Pakistan

Tel: +92 21 992 077 61 (-62 / -63)

Fax: +92 21 992 077 63

E-Mail: info@fio.gov.pk

Website: www.fio.gov.pk

Pakistan - Federal Tax Ombudsman Pakistan

Incumbent: M. Zafar-ul-Haq Hijazi

Address:

State Enterprises Building Complex

5-A Constitution Avenue

Islamabad

Pakistan

Tel: +92 51 9211 382

Fax: +92 51 9205 553

E-Mail: ombudsman@fto.gov.pk

Website: www.fto.gov.pk



Pakistan - Ombudsperson Balochistan for the Protection against Harassment of Women at the Workplace

Incumbent: Noor Jahan Manga
Address:
Room # 47, Block 14,
Balochistan Civil Secretariat,
Zarghoon Road, Quetta P
Pakistan
Tel: +92 81 9204 220
Fax: +92 81 9204 220
E-Mail: ombudspersonbal@gmail.com
Website:

Pakistan - Ombudsman Sindh for the Protection against Harassment of Women at the Workplace

Incumbent: Justice (Rtd) Shahnawaz TARIQ
Address:
Head Office:
Room No. 710 & 711,
7th Floor, New Sindh Secretariat Building

Camp Office:
Bungalow No. 2B,
Block-A, Sindhi Muslim cooperative society
Karachi
Pakistan
Tel: Head Office: +92 21 99 222 744; Camp Office: +92-21-99333470-1
Fax: Head Office: +92 21 99 222 947; Camp Office: +92-21-99333472
E-Mail: ombudsmanphwwp@gmail.com
Website: www.sindhwomenharassment.org/

Pakistan - Ombudsman Punjab for the Protection against Harassment of Women at the Workplace

Incumbent: Nabila KHAN
Address:
174-Shadman-II
General Sarfraz Road/Service Road
Canal Bank
Lahore
Pakistan



INTERNATIONAL
OMBUDSMAN
INSTITUTE

Tel: +92 42 99268281

Fax: +92 42 99268283

E-Mail: ombudspersonpunjab.gov.pk@gmail.com

Website: www.ombudsperson.punjab.gov.pk



Pakistan - Federal Ombudsperson for Protection Against Harassment of Women at the Workplace (FOSPAH)

Incumbent: Fauzia Viqar

Address:

1st Floor, Local Government & Rural Development Complex
Opposite International Labor Organization Near State Bank of Pakistan
G-5/2

Islamabad

Pakistan

Tel: +92 (51) 9264444

Fax:

E-Mail: ombudsperson@fospah.gov.pk

Website: www.fospah.gov.pk

Panama - Defensoría del Pueblo de la República de Panamá

Incumbent: Dr. Ángela RUSSO

Address:

PH Los Toneles

Avenida Central España

Ciudad de Panamá

Panama

Tel: +507 500 98 00

Fax: +507 500 9812

E-Mail: info@defensoria.gob.pa

Website: www.defensoria.gob.pa

Papua New Guinea - Ombudsman Commission of Papua New Guinea

Incumbent: Richard PAGEN

Address:

Ombudsman Commission of Papua New Guinea

Ombudsman Haus,

Section 20 Allotment 12 Champion Parade, Port Moresby

PO Box 1831

121 Port Moresby

Papua New Guinea

Tel: +675 3 08 2600

Fax: +675 3 20 3266

E-Mail: ombudspng@ombudsman.gov.pg

Website: www.ombudsman.gov.pg



Peru - Defensoría del Pueblo de la República del Perú

Incumbent: Josué Manuel Gutiérrez Cóndor

Address:

Jirón Ucayali 394 - 398

Lima 1

Peru

Tel: (01) 311 0300 Línea gratuita: 0800-15170

Fax: +51 511 42678 89

E-Mail: consulta@defensoria.gob.pe

Website: www.defensoria.gob.pe

Philippines - Ombudsman of the Republic of the Philippines

Incumbent: Jesus Crispin C. Remulla

Address:

Senator Miriam P. Defensor-Santiago Avenue (formerly Agham Road)

Brgy. Bagong Pag-asa, Diliman

1105 Quezon City

Philippines

Tel: +63 2 8479 8300 (c/o locals 1501 - 1503)

Fax:

E-Mail: projectmanagementbureau@ombudsman.gov.ph;

ddbaldago@ombudsman.gov.ph

Website: www.ombudsman.gov.ph

Poland - Commissioner for Human Rights of the Republic of

Poland

Incumbent: Marcin WIĄCEK

Address:

Aleja Solidarnosci 77

00-090 Warszawa

Poland

Tel: +48 22 551 7930

Fax: +48 22 551 7966

E-Mail: biurorzecznika@brpo.gov.pl

Website: www.brpo.gov.pl



Portugal - Provedor de Justiça de la República Portuguesa

Incumbent: currently vacant

Address:

Palácio Vilalva

Rua Marquês de Fronteira

1069-452 Lisboa

Portugal

Tel: +351 21 39 26 600

Fax: +351 21 39 61 243

E-Mail: provedor@provedor-jus.pt

Website: www.provedor-jus.pt

Romania - People's Advocate of Romania

Incumbent: Renate WEBER

Address:

Str. George Vraca nr. 8, Sector 1

010146 București

Romania

Tel: +40 21 312 71 01

Fax: +40 21 312 49 21

E-Mail: avp@avp.ro, petitii@avp.ro

Website: www.avp.ro

Samoa - Ombudsman Samoa

Incumbent: Luamanuvao Katalaina SAPOLU

Address:

Level 2, SNPF Plaza Building

Savalalo, Apia Samoa

Postal: P.O Box 3036 Apia

Samoa

Tel: +685 25394 / 23317

Fax: +685 21 862

E-Mail: info@ombudsman.gov.ws

Website: www.ombudsman.gov.ws



Senegal - Médiateur de la République du Sénégal

Incumbent: Demba KANDJI

Address:

22 Rue Vicent

angle Faldherbe

BP 6434 Dakar Etolle

Senegal

Tel: (00221) 33 822 39 95

Fax: (00221) 33 822 99 33

E-Mail: mediateur@mediaturedelarepublique.sn

Website: www.mediaturedelarepublique.sn

Serbia - Protector of Citizens of the Republic of Serbia

Incumbent: Zoran Pašalić

Address:

Deligradska str. 16

11 000 Belgrade

Serbia

Tel: +381 11 2068 100

Fax: +381 11 2068 182

E-Mail: kabinet@ombudsman.rs

Website: www.zastitnik.rs

Serbia - Provincial Protector of Citizens (Ombudsman) -

Autonomous Province of Vojvodina

Incumbent: Zoran S. Pavlović

Address:

Bulevar Mihajla Pupina 25

21000 Novi Sad

Serbia

Tel: +381 21 487 41 44

Fax: +381 21 487 41 44

E-Mail: office@ombudsmanapv.org

Website: www.ombudsmanapv.org



Seychelles - Ombudsman of Seychelles

Incumbent: George Emmanuel ROBERT

Address:

P.O. Box 736 Victoria - Mahé,

Suite 306 Aarti Chambers

Mont Fleuri

Seychelles

Tel: +(248)4225147

Fax: +(248)4225737

E-Mail: info@ombudsman.sc

Website: www.ombudsman.sc

Sierra Leone - Ombudsman of the Republic of Sierra Leone

Incumbent: Emmanuel Sahr Tondoneh Esq

Address:

26 Charlotte Street

Freetown

Sierra Leone

Tel: +232 76 945 926 (Enquiries) or +232 88 601 523 (Complaints)

Fax:

E-Mail: ombudsman@ombudsman.gov.sl /

ombudsman_sierraleone@yahoo.com

Website: www.ombudsman.gov.sl

Sint Maarten - Ombudsman Sint Maarten

Incumbent: Gwendolien E. MOSSEL

Address:

E. Camille Richardson Street #13

(P.O.Box 188)

Philipsburg

Sint Maarten

Tel: +1 721 542 12 50

Fax: +1 721 542 12 40

E-Mail: info@ombudsman.sx

Website: www.ombudsman.sx



Slovak Republic - Public Defender of Rights of the Slovak Republic

Incumbent: RÓBERT DOBROVODSKÝ
Address:
Grösslingová 35
811 09 Bratislava
Slovak Republic
Tel: + 421 2 32 36 37 01
Fax: + 421 2 32 36 37 03
E-Mail: office@vop.gov.sk
Website: vop.gov.sk/en/

Slovenia - Human Rights Ombudsman of the Republic of Slovenia

Incumbent: Simona DRENIK BAVDEK
Address:
Dunajska Cesta 56, 4th floor
1109 Ljubljana
Slovenia
Tel: +386 1 47 500 50
Fax: +386 1 47 500 40
E-Mail: info@varuh-rs.si
Website: www.varuh-rs.si

Solomon Islands - Ombudsman of the Solomon Islands

Incumbent: Fred FAKARII
Address:
Isaac Qoloni House
P.O. Box 535
Hibiscus Avenue
Honiara
Solomon Islands
Tel: +677 21 855
Fax: +677 28 626
E-Mail: oosi@ombudsman.gov.sb
Website: www.ombudsman.gov.sb/



South Africa - Public Protector South Africa

Incumbent: Adv. Kholeka GCALEKA

Address:

Hillcrest Office Park

175 Lunnon Street

0083 Pretoria

South Africa

Tel: +2712 366 7108 / 7000

Fax: +2712 362 3473

E-Mail: PrinceC@pprotect.org

Website: www.pprotect.org

South Africa - Ombudsman of the City of Cape Town

Incumbent: Vusumzi Magwebu

Address:

3rd Floor, Tower Block, Cape Town Civic Centre

12 Hertzog Boulevard

8001 Cape Town

South Africa

Tel: +27 21 400 5486

Fax: +27 21 400 5952

E-Mail: ombudsdirect@capetown.gov.za

Website: www.capetown.gov.za/ombudsman

South Africa - Ombudsman for the City of Johannesburg

Incumbent: Adv. S'duduzo GUMEDE

Address:

48 Ameshoff Street Braamfontein

2000 Johannesburg

South Africa

Tel: 010 288 2800

Fax: -

E-Mail: info@joburgombudsman.org.za

Website: www.joburgombudsman.org.za



South Africa - Health Ombud South Africa

Incumbent: Taole MOKOENA
Address:
Office of the Health Ombud
79 Steve Biko Road
Prinshof
Pretoria
South Africa
Tel: +27 (0) 12 942 7810
Fax: -
E-Mail: mmakgoba@ohsc.org.za
Website: www.healthombud.org.za

South Africa - South African Military Ombud

Incumbent: Lt Gen (Ret) Vusumuzi MASONDO
Address:
Block C4, Eco Origin
349 Witch-Hazel Avenue
Centurion, 0046
South Africa
Tel: +27 12 676 3800
Fax: +27 12 661 2091
E-Mail: jachaq@milombud.org
Website: www.milombud.org

South Africa - Western Cape Police Ombudsman

Incumbent: Oswald D. Reddy
Address:
6th Floor Waldorf Building
80 St Georges Mall
8001 Cape Town
South Africa
Tel: +27 21 483 0669
Fax: +27 21 483 0660
E-Mail: ombudsman@wcpo.gov.za
Website: www.westerncape.gov.za/police-ombudsman



Spain - Defensor del Pueblo / Ombudsman of Spain

Incumbent: Ángel Gabilondo

Address:

Pº Eduardo Dato, 31

28010 Madrid

Spain

Tel: 900 101 025 (national nr.); +34 91 432 62 91 (international nr.)

Fax: +34 91 308 11 58

E-Mail: defensor@defensordelpueblo.es /
carmen.comas-mata@defensordelpueblo.es

Website: www.defensordelpueblo.es

Spain - Defensor del Pueblo Andaluz

Incumbent: Jesús MAEZTU GREGORIO DE TEJADA

Address:

Calle Reyes Católicos, nr. 21

41001 Sevilla

Spain

Tel: + 34 954 21 21 21

Fax: + 34 954 21 44 97

E-Mail: defensor@defensordelpuebloandaluz.es

Website: www.defensordelpuebloandaluz.es

Spain - Ararteko - Ombudsman for the Basque Country

Incumbent: Mikel Mancisidor

Address:

Prado 9

01005 Vitoria-Gasteiz

Spain

Tel: +34 945 13 51 18

Fax: +34 945 13 51 02

E-Mail: international@ararteko.eus

Website: www.ararteko.eus



Spain - Procurador del Común de Castilla y León

Incumbent: Tomás QUINTANA LÓPEZ
Address:
Calle Sierra Pambley nº 4
24003 León
Spain
Tel: +34 987 270095
Fax: +34 987 270143
E-Mail: pccyl@pccyl.es
Website: www.procuradordelcomun.es

Spain - Síndic de Greuges de Catalunya

Incumbent: Esther GIMÉNEZ-SALINAS
Address:
Passeig de Lluís Companys, 7
08003 Barcelona
Spain
Tel: + 34 933 018 075
Fax: + 34 933 013 187
E-Mail: sindic@sindic.cat
Website: www.sindic.cat

Spain - Diputación del Común - Islas Canarias

Incumbent: María Dolores Padrón Rodríguez
Address:
C/ O'Daly nº 28, 38700
Santa Cruz de La Palma
Spain
Tel: +34 922 27 53 00
Fax: +34 922 41 52 28
E-Mail: diputaciondelcomun@diputaciondelcomun.org
Website: www.diputadodelcomun.org



Spain - Defensor del Pueblo de Navarra

Incumbent: Francisco Javier Vera Donazar

Address:

Calle Emilio Arrieta 12
31002 Pamplona-Iruña
Spain

Tel: +34 948 203571

Fax: +34 948 203549

E-Mail: gabinete@defensornavarra.es

Website: www.defensornavarra.com

Spain - Síndic de Greuges de la Comunitat Valenciana

Incumbent: Ángel LUNA GONZÁLEZ

Address:

C/ Pasqual Blasco 1
03001 Alacant
Spain

Tel: +34 965 93 75 00

Fax: +34 965 93 75 68

E-Mail: sindicdegreuges@elsindic.com

Website: www.elsindic.com

Spain - Sindicatura de Greuges de Barcelona

Incumbent: David BONDIA

Address:

Ronda de Sant Pau 45
08015 Barcelona
Spain

Tel: +34 93 413 29 00

Fax: +34 93 413 29 10

E-Mail: sindicadegreuges@bcn.cat

Website: www.sindicaturabarcelona.cat/



Spain - Defensora de la Ciutadania de Girona

Incumbent: Marta Alsina i Conesa

Address:

Plaza del Vi, 1

17004 Girona

Spain

Tel: +34 972 419 444 or +34 667 161 674

Fax: +34 972 010 293

E-Mail: defensoradelaciutadania@ajgirona.cat

Website: www.girona.cat/defensor

Spain - Sindicatura de Greuges de L'Hospitalet

Incumbent: Mercedes GARCÍA VILLATORO

Address:

Rambla de la Marina, 417 planta baja,

08901 L'Hospitalet de Llobregat - Barcelona

Spain

Tel: 94 403 29 00

Fax: -

E-Mail: sindicatura.greuges@l-h.cat

Website: www.sindicadegreugeslh.cat

Sri Lanka - Parliamentary Commissioner for Administration

(Ombudsman) of Sri Lanka

Incumbent: Retired High Court Judge K.B.K. Hirimburegama

Address:

1st floor, n° 14

R.A. De Mel Mawatha

Colombo 04

Sri Lanka

Tel: +94 112588 982 / +94 777255 678

Fax: +94 112501126

E-Mail: ombudssl@gmail.com

Website: www.ombudsman.gov.lk



Sudan - Public Grievances Chamber (Ombudsman) of the Republic of Sudan

Incumbent: Ahmed Abuzaid AHMED MOHAMED

Address:

P.O. Box 6139

Khartoum

Sudan

Tel: +249 18378 4009

Fax: +249 1178 5464

E-Mail: ombud.sudan@gmail.com

Website: www.ombudsman.gov.sd

Sudan - Employees Justice Chamber for Civil Service

Incumbent: Dr. Mohamed Osman IBRAHIM

Address:

3rd Floor, The Nile Tower

overlooking Republic Street,

near Sudan News Agency office,

north of the Ministry of Justice Tower

Khartoum

Sudan

Tel: (+249)0 910436147

Fax: (+249) 183 771 055

E-Mail: employeesjusticechamber@gmail.com

Website:

Sweden - The Swedish Parliamentary Ombudsmen

Incumbent: Erik NYMANSSON (Chief Parliamentary Ombudsman)

Incumbent: Per LENNERBRANT (Parliamentary Ombudsman)

Incumbent: Katarina PÅHLSSON (Parliamentary Ombudsman)

Incumbent: Thomas NORLING (Parliamentary Ombudsman)

Address:

P.O. Box 16327

SE-103 26 Stockholm

Sweden

Tel: +46 8 786 40 00

Fax: +46 8 21 65 58

E-Mail: justitieombudsmannen@jo.se

Website: www.jo.se



Switzerland - Municipal Ombudsman of Zurich

Incumbent: Pierre HEUSSER

Address:

Oberdorfstrasse 8

8001 Zurich

Switzerland

Tel: +41 44 412 00 30

Fax: +41 44 412 00 31

E-Mail: info.omb@zuerich.ch

Website: www.stadt-zuerich.ch/ombudsstelle

Switzerland - Bernese Municipal Ombudsman

Incumbent: Mirjam Graf

Address:

Effingerstraße 4

3011 Bern

Switzerland

Tel:

Fax:

E-Mail: ombudsstelle@bern.ch

Website:

www.bern.ch/politik-und-verwaltung/stadtverwaltung/ombudsstelle

Taiwan - Control Yuan

Incumbent: Hung-chun LEE

Address:

No.2, Section 1

Zhongxiao East Road

10051 Taipei City

Taiwan

Tel: +886 2 2341 3183

Fax: +886 2 2356 8588

E-Mail: iac@cy.gov.tw

Website: www.cy.gov.tw



Tanzania - Commission for Human Rights and Good

Governance of Tanzania

Incumbent: Judge (Rtd) Mathew PAUWA MHINA MWAIMU

Address:

Plot No. 8, Barack Obama Road

P.O.Box 2643

Dar-es-Salaam

Tanzania

Tel: +255 22 2135747 / +255 22 2137126

Fax: +255 22 2111533 / +255 22 2111281

E-Mail: info@chragg.go.tz

Website: www.chragg.go.tz

Thailand - Ombudsman of Thailand

Incumbent: Songsak SAICHEUA (Chief Ombudsman)

Incumbent: Sarayoot Sanguanphokai (OMBUDSMAN)

Incumbent: Vacant position

Address:

Office of the Ombudsman,

120, The Government Complex, Zone C,

Chaeng Watthana Road, Thung Song Hong, Lak Si

Bangkok 10210

Thailand

Tel: +662 141 9237

Fax: +662 143 7748

E-Mail: international@ombudsman.go.th

Website: www.ombudsman.go.th

Timor Leste - Ombudsman for Human Rights and Justice of

Timor Leste

Incumbent: Virgílio DA SILVA GUTERRES

Address:

Estrada de Caicoli Dili

Timor Leste

Tel: +670 333 1071 or +670 333 1185

Fax:

E-Mail: provedoriatl@gmail.com

Website: www.pdhj.tl



Tonga - Ombudsman Tonga

Incumbent: 'Alisi Numia TAUMOEPEAU, KC

Address:

2nd Floor Retirement Fund Building
Corner of Railway and Mateialona Road
Nuku'alofa

Tonga

Tel: +676 26 980 / +676 26 984 / +676 26 986

Fax: +676 26 982

E-Mail: info@ombudsman.to

Website: www.ombudsman.to

Trinidad & Tobago - Ombudsman of Trinidad and Tobago

Incumbent: Jacqueline Sampson Meiguel

Address:

International Waterfront Centre
Level 12, Tower D
1A Wrightson Road
Port of Spain

Trinidad & Tobago

Tel: +1868 624 1239

Fax: +1868 625 0717

E-Mail: feedback@ombudsman.gov.tt

Website: www.ombudsman.gov.tt

Tunisia - Médiateur Administratif de la Tunisie

Incumbent: Abdessattar BEN MOUSSA

Address:

85, Avenue de la Liberté
1002 Tunis

Tunisia

Tel: +216 71 781384 / +216 71 792655

Fax: +216 71 780292

E-Mail: mediateur.administratif@mediateur.tn

Website: www.mediateur.tn



Turkey - Kamu Denetçiliği Kurumu (Ombudsman) of the Republic of Türkiye

Incumbent: Mehmet Akarca (Chief Ombudsman)

Address:

Kavaklıdere Mah. Zeytindalı Caddesi No:4

Çankaya / Ankara

Turkey

Tel: +90 312 465 22 00

Fax: +90 312 465 22 65

E-Mail: turkiye@ombudsman.gov.tr, iletisim@ombudsman.gov.tr

Website: www.ombudsman.gov.tr

Turkey - Ombudsman of the Turkish Speaking Community of Cyprus

Incumbent: Ilkan VAROL

Address:

Yüksek Yönetim Denetçisi (Ombudsman) Dairesi

İsmet Paşa Mahallesi

Celaliye Sokak, No 2-4

İnönü Meydanı

Mersin - 10 Lefkoşa - Kıbrıs

Turkey

Tel: + 90 392 22 72 616

Fax: + 90 392 22 88 907

E-Mail: info.ombudsman@gov.ct.tr

Website: www.ombudsman.gov.ct.tr

Turks & Caicos Islands - Complaints Commissioner (Ombudsman) of the Turks and Caicos Islands

Incumbent: Cheryl Ann JONES

Address:

Tony Clarke's Building

Waterloo Road

Grand Turk

Turks & Caicos Islands

Tel: +649 338 2927

Fax: +649 946 1092

E-Mail: complaints_commission@gov.tc

Website: gov.tc/ombudsman

Uganda - Inspectorate of Government of the Republic of

Uganda

Incumbent: Beti KAMYA TURWOMWE

Address:

Jubilee Insurance Center
Plot 14, Parliament Avenue

P.O. Box 1682

Kampala

Uganda

Tel: +256 414 344 219 / +256 414 259 723

Fax: +256 414 344 810

E-Mail: pr@igg.go.ug

Website: www.igg.go.ug

Ukraine - Ukrainian Parliament Commissioner for Human

Rights

Incumbent: Dmytro LUBINETS

Address:

21/8 Instytutska str.

01008 Kiev

Ukraine

Tel: +38 800-50-17-20 or +38 044-299-74-08

Fax:

E-Mail: international@ombudsman.gov.ua

Website: www.ombudsman.gov.ua

United Kingdom - Parliamentary and Health Service

Ombudsman (PHSO), UK

Incumbent: Paula SUSSEX

Address:

Millbank Tower

Millbank

SW1P 4QP London

United Kingdom

Tel: +44 300 061 4185

Fax: -

E-Mail: faye.glover@ombudsman.org.uk

Website: www.ombudsman.org.uk



United Kingdom - Local Government and Social Care

Ombudsman for England

Incumbent: Amerdeep SOMAL
Address:
Cheylesmore House (North Building)
5 Quinton Road
Coventry CV1 3BH
United Kingdom
Tel: +44 0300 061 0614
Fax:
E-Mail:
Website: www.lgo.org.uk

United Kingdom - Northern Ireland Public Services

Ombudsman

Incumbent: Margaret KELLY
Address:
Progressive House
33 Wellington Place
Belfast BT1 6HN
United Kingdom
Tel: +44 2890 897 768
Fax:
E-Mail: sarah.sherry@nipso.org.uk
Website: www.nipso.org.uk

United Kingdom - Scottish Public Services Ombudsman

Incumbent: Paul McFadden
Address:
Bridgeside House
99 McDonald Road
EH7 4NS Edinburgh
United Kingdom
Tel: +44 800 377 7330
Fax: +44 800 3777 331
E-Mail: ask@spso.org.uk
Website: www.spso.org.uk



United Kingdom - Public Services Ombudsman for Wales

Incumbent: Michelle MORRIS

Address:

1 Ffordd yr Hen Gae

CF35 5LJ Pencoed

United Kingdom

Tel: +44 300 790 0230

Fax: +44 1656 641 199

E-Mail: ask@ombudsman.wales

Website: www.ombudsman.wales

USA - Alaska State Ombudsman

Incumbent: Acting Ombudsman Jacob Carbaugh

Address:

130 Seward Street, Suite 501

99801 Juneau

USA

Tel: +1 907 465 4970

Fax:

E-Mail: ombudsman@akleg.gov

Website: ombud.alaska.gov

USA - Ombudsman Dayton-Montgomery County

Incumbent: Diane WELBORN

Address:

11 West Monument Avenue, Suite 606

45402 Dayton, OH

USA

Tel: + 1 937 223 4613

Fax: + 1 937 228 1183

E-Mail: ombudsman@dayton-ombudsman.org and

diane.welborn@dayton-ombudsman.org

Website: www.dayton-ombudsman.org



USA - Ombudsman of the State of Hawaii

Incumbent: Robin K. Matsunaga
Address:
465 South King Street, 4th Floor
Honolulu, Hawaii 96813
USA
Tel: 1 808 587 0770
Fax: 1 808 587 0773
E-Mail: robin.matsunaga@ombudsman.hawaii.gov
Website: www.ombudsman.hawaii.gov

Uzbekistan - Authorized Person of the Oliy Majlis of the Republic of Uzbekistan for Human Rights (Ombudsman)

Incumbent: Feruza Eshmatova
Address:
Islam Karimov Avenue 16a
100027 Tashkent
Uzbekistan
Tel: + 998 71 23 98 136
Fax: + 998 71 23 98 136
E-Mail: ombudsman1@umail.uz
Website: www.ombudsman.uz

Vanuatu - Ombudsman Vanuatu

Incumbent: Hamlison BULU
Address:
Rue Pasteur
PMB 081
Port Vila
Vanuatu
Tel: + 678 27200
Fax: + 678 27140
E-Mail: ombudsman@vanuatu.gov.vu
Website: www.ombudsman.gov.vu

Virgin Islands (British) - Complaints Commissioner Virgin Islands

Incumbent: Erica SMITH-PENN
Address:
P.O. Box 4628
VG1110 Tortola
Virgin Islands (British)
Tel: +284 468 5123
Fax: +284 468 5082
E-Mail: complaints@gov.vg | erSmith-Penn@gov.vg
Website: www.ombudsman.vg

Zambia - Public Protector Zambia

Incumbent: Caroline SOKONI
Address:
(former NAPSA complex in Ibex Hill)
off Lake Road
Joe Kapilikisha Road
Plot N° Kabul / 100 / 120
P.O.Box 50494
Ibex Hill Lusaka
Zambia
Tel: +260 955 399 655
Fax:
E-Mail: info@oppz.gov.zm
Website: www.oppz.gov.zm

Zimbabwe - Zimbabwe Human Rights Commission (ZHRC)

Incumbent: F.J. MAJOME
Address:
144 Samora Machel Avenue East
Harare
Zimbabwe
Tel: +263 4 2934102/3 or +263 4 251077
Fax:
E-Mail: pea.chairperson@zhrc.org.zw
Website: www.zhrc.org.zw



INTERNATIONAL
OMBUDSMAN
INSTITUTE