

Re: Follow-up NPM Training in Vienna – Invitation Letter

Dear Colleagues,

It is with great pleasure that I invite you to join the IOI follow-up **NPM workshop** to be held at the IOI headquarters in Vienna (Austria) from **25 – 27 September 2017**.

After two very successful workshops with an NPM focus in Latvia (2015) and Lithuania (2016), this follow-up workshop in Vienna will put a special focus on developing skills in order to optimise interaction and communication with challenging conversation partners, e.g. during visits of places of detention but also in the everyday work with difficult complainants.

With this innovative training seminar, the IOI strives to create a format that enables participants to learn through a practical approach while at the same time upholding the “do-no-harm” principle, which is so essential when monitoring places of detention.

The training will be conducted in **English**; a high level of English proficiency is therefore requested from participants. To ensure the highest possible outcome, participation is limited to a maximum of 35 people and to a maximum of two representatives per member institution.

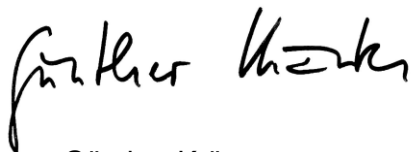
The IOI offers this training free of charge to member institutions in good standing (i.e. with paid up fees for the membership year 2016/2017). Travel and accommodation costs must be covered by the participants themselves.

Registration is now open and participants will be accepted on a “first come, first serve” basis. Please note that registrations have to be made by using the attached registration form. In order to ensure the smooth and efficient planning of the event, you are asked to return the completed registration form to the IOI General Secretariat by Email (ioi@volksanw.gv.at) or fax (+43 1 512 93 88 200) as soon as possible but no later than **14 July 2017**.

The IOI will once again be able to provide a small number of scholarships for institutions with limited resources. Scholarships will be awarded by the IOI Executive Committee and include refund for economy airfares and/or accommodation costs. Scholarship applications should be forwarded to the IOI General Secretariat as soon as possible, but also no later than **14 July 2017**.

The IOI is looking forward to an active participation in this very innovative new training format! If you have any further questions or need additional information, please do not hesitate and contact the IOI General Secretariat (ioi@volksanw.gv.at).

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Günther Kräuter', written in a cursive style.

Günther Kräuter
IOI Secretary General